

Introduction

Darwin City Council is pleased to provide the first edition of the 'Disability Services Directory'. The Directory provides contact information on services available to people with disabilities living in the Darwin community.

The aim of this Directory is to assist people with disabilities and their carers in the community, those new to the area and those providing services for people with disabilities.

While considerable care has been taken to ensure that information contained in this Directory is correct at the time of printing, Council takes no responsibility for any errors or omissions. The Directory can also be accessed and additional copies downloaded via Darwin City Council's internet site at www.darwin.nt.gov.au

Please advise Council's Community Services Department if any changes are necessary, telephone 8930 0607.

Darwin City Council will comply with the Information Privacy Principles contained in the Northern Territory Information Act. These principles protect the privacy of personal information collected and held by the Council. The Council's Privacy Policy explains how personal information is collected, used and stored. It also details how you can access your personal information. Council's privacy statement is available from the Darwin City Council, Harry Chan Avenue, Darwin or via the Council's website at www.darwin.nt.gov.au

For any general enquiries regarding Council services, contact:

Telephone - 89300 300, Facsimile - 89300 311, TTY – 8930 0577,
Email - dcc@darwin.nt.gov.au, Internet - www.darwin.nt.gov.au

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ACCOMMODATION

Caryota Place Sobering Up Shelter

Mission Australia

Phone 8948 0793 / 8948 0523
Fax 8948 1633
Location 2 Caryota Court
Coconut Grove 0810
Postal PO Box 218
Nightcliff NT 0814
Email prossorj@missionaustralia.com.au
Website www.missionaustralia.com.au
Hours M-F: 2.00pm - 8.00am (admissions from 2.00pm – 2.00am)
Sat: 4.00pm – 8.00am (admissions from 4.00pm – 2.00am)

The Caryota Place Sobering up Shelter provides a safe, alternative accommodation for intoxicated people who may be of harm to themselves or others and who have no safe accommodation available to them.

Comment: Ramp access and accessible toilets.

Darwin Accommodation Service

HPA Incorporated

Phone 8945 2270
Fax 8945 2185
Location Suite 11 Monterey House
247 Trower Road
Casuarina 0810
Postal PO Box 41502
Casuarina NT 0811
Email dasnt@bigpond.com
Website www.hpaincorporated.com
Hours M-F: 9.00am – 5.00pm

Darwin Accommodation Services assists people who have an intellectual disability, with low support needs. All services provided focus on increasing independent living skills and community participation.

Comment: Ramp access and accessible toilets.

Accommodation

Disability Services Supported Accommodation

Somerville Community Services Inc.

Phone 8945 1533
Fax 8927 9298
Location 147 Lee Point Road
Wagaman NT 0810
Postal PO Box 42644
Casuarina NT 0811
Email scs@somerville.org.au
Website www.somerville.org.au
Hours 24 Hrs/ 7 Days

Somerville Community Services provides supported accommodation in a group home setting, for people with profound disabilities and high support needs.

Frontier Services Terrace Gardens

Uniting Church in Australia

Phone 8932 1005
Fax 8932 1578
Location 1 Kettle Street
Farrar NT 0832
Postal PO Box 53
Palmerston NT 0831
Email don.terrace.gardens@bigpond.com
Website www.frontierservices.org
Hours 24 hours, 7 days per week
Office M-F: 9.00am – 5.00pm

Frontier Services offer residential Aged Care for high care residents. Presently, the aged care facility can accommodate up to 56 permanent beds and 2 respite beds. **Comment:** Ramp access and accessible toilets.

Accommodation

Carpentaria Disability Service

Supported Living

Phone 8945 4977
Fax 8945 0518
Location 37 Henbury Avenue
Tiwi NT 0810
Postal PO Box 41475
Casuarina NT 0811
Website www.carpentaria.org.au
Hours 24 Hour support

Carpentaria Disability Services offers group housing support 24 hours per day, 7 days a week. **Comment:** Ramp access and accessible toilets.

ADVISORY/PEAK LOBBY

ACROD Northern Territory Division

ACROD Limited

Phone 8947 7070
Fax 8947 7080
Location 22 Albatross Street
Winnellie NT 0820
Postal PO Box 37746
Winnellie NT 0821
Email acrodnt@acrod.org.au
Website www.acrod.org.au
Hours M-F: 8.00am – 4.00pm

ACROD is the National Industry Association for Disability Services. It aims to increase the capacity of its members to operate effectively and efficiently and to influence public policy so that it is responsive to the needs of people with disabilities. **Comment:** Ramp access and accessible toilets.

Australian Association of Special Education

NT Chapter

Postal PO Box 40528
Casuarina NT 0811
Website www.aase.edu.au

The AASE advocates on behalf of people with special education needs to ensure provision of and access to quality education services. It provides a range of quality services to members and the wider community. The AASE's goals are to provide a strong and informed national and state voice for the special education community, enhance access by students with special education needs to quality educational programs and promote professional standards of a high order. The NT Chapter meets each month.

Advisory/Peak Lobby

Council On The Ageing (NT) Inc.

Phone 8941 1004
Fax 8941 5011
Location 65 Smith Street
Darwin NT 0800
Postal GPO Box 852
Darwin NT 0801
Email ntsenior@bigpond.net.au
Hours M-F: 8.30pm – 4.30pm

COTA (NT) is a peak body which seeks to enhance the quality of life, to protect and promote the well-being, and to advocate to its full potential the citizenship of seniors (over 50's) in Australia. Their role is primarily as an advocate, but also administer specific projects, including PICAC (Partners in Culturally Appropriate Aged Care) and SQUM (Seniors Quality Use of Medicines). **Comment:** Ramp access and accessible toilets.

Integrated Disability Action Incorporated

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Northern Territory Council of Social Services (NTCOSS)

Phone 8948 2665
Fax 8948 4590
Location Shop 4 Pavonia Place
Nightcliff NT 0810
Postal PO Box 1128
Nightcliff NT 0814
Email admin@ntcoss.org.au
Website www.ntcoss.org.au
Hours M-F: 9.00am – 5.00pm

NTCOSS is a peak body for the Social and Community Sector in the Northern Territory and an advocate for social justice on behalf of people and communities in the NT, who may be affected by poverty and disadvantage. **Comment:** Ramp access.

ADVOCACY

Alzheimers NT

Alzheimers Australia

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Aged and Disability Rights Team

Darwin Community Legal Service

Phone 8982 1111
Fax 8982 1112
Location Cnr Manton Street & Woods Street
Darwin NT 0800
Postal GPO Box 3180
Darwin NT 0801
Email info@dcls.org.au
Website www.dcls.org.au
Hours M,Tue,Th,F: 9.00am – 5.00pm
W: 9.00am – 1.00pm

Darwin Community Legal Service is an advocacy service for people receiving aged care services and anyone with a disability. It offers free, independent and confidential service that respects client's privacy.

Comment: Ramp access, accessible toilets and disabled parking.

Australian Association of Special Education

NT Chapter

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Darwin Respite Service

Anglicare NT

See page 50

Advocacy

Healthy Living NT

Diabetes Australia of the NT Inc

See page 33

Integrated Disability Action Incorporated

Phone 8948 5400
Fax 8948 5400
Location Office 4 Nightcliff Community Centre
18 Bauhinia Street
Nightcliff NT 0810
Postal PO Box 645
Nightcliff NT 0814
Email ida1@bigblue.net.au
Website www.idainc.org.au
Hours Tu-Th: 10.00am – 3.00pm

IdA is a peak consumer body for people with disabilities, their families, carers, workers in the disability field and those with an interest in the disability sector. IdA provides advocacy and support to people living with disabilities. **Comment:** Ramp access, accessible toilets and a large accessible office.

NT Working Women's Centre

See page 27

Pete's Place

NT ARAFMI

See page 44

SARC- Sexual Assault Referral Centre

Family and Children's Services

See page 19

AGED CARE SERVICES

Alzheimers NT

Alzheimers Australia

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Darwin Aged Care and Assessment Team (ACAT)

Department of Health and Community Services

Phone 8922 7392
Fax 8922 7216
Location Shop 12 Casuarina Plaza
Cnr Trower Road and Vanderlin Drive
Casuarina 0810
Postal PO Box 40596
Casuarina NT 0811
Email janice.diamond@nt.gov.au
Hours M-F: 8.00am – 4.00pm

ACAT helps older people and their carers work out what kind of care will best meet their needs when they are no longer able to manage at home without assistance. ACATs provide information on suitable care options and can help arrange access or referral to appropriate residential or community care services such as Home and Community Care (HACC). An ACAT assessment and approval is required before people can access residential aged care, Community Aged Care Packages (CACPs) or Extended Aged Care at Home (EACH) Packages. **Comment:** Ramp access and accessible toilets.

Aged Care Services

Community Visitors Scheme

Anglicare Top End

Phone 89850000
Fax 89850084
Location 5 Namarluk Drive
Ludmilla 0820
Postal PO Box 36506
Winnellie NT 0821
Email aawan@anglicare-nt.org.au
Hours M-F: 8.00am – 5.00pm

Community Visitors Scheme (CVS) is a National Program, established to promote links between people living in an aged care home. The CVS aims to enrich the quality of life of residents of aged care homes who may be socially isolated or lonely. Community visitors are volunteers who visit a designated resident on a one to one basis in an Aged Care Home.

Comment: Ramp access and accessible toilets.

Frontier Services Terrace Gardens

Uniting Church in Australia

See page 2

Frontier Services Tracy Aged Care

Frontier Services

Phone 8982 5252
Fax 8941 3057
Location 87 Woods Street
Darwin NT 0800
Postal GPO Box 610
Darwin NT 0801
Email admin.tracyagedcare@bigpond.com

Frontier Services provides respite services care for those that require it. Prospective clients must be assessed by ACAT for their eligibility. The bookings for the respites service is undertaken through Carers NT.

Comment: Accessible toilets and lift available.

Aged Care Services

Juninga Centre

Frontier Services

Phone 8948 0442
Fax 8985 3898
Location 113 Dickward Drive
Coconut Grove NT 0810
Postal PO Box 733
Nightcliff NT 0814
Email juninga.centre@bigpond.com
Hours 24 Hours, 7 days week.

Juninga Centre provides a 26 bed aged care facility for Indigenous people.
Comment: Ramp Access, accessible toilets and hydraulic pool lift.

Medical Transport

Mission Australia

See page 75

Red Cross Home Care

Australian Red Cross

See page 51

Sub Acute Care Trial

TEAM Health

See page 45

Aged Care Services

Territory Older Persons Support Services

Frontier Services

Phone 8982 5202
Fax 8941 7533
Location 87 Woods Street
Darwin NT 0800
Postal GPO Box 336
Darwin NT 0801
Email topss@octa4.net.au

Territory Older Persons Support Services provides psychogeriatric service including assessment, education and advice for people with dementia and challenging behaviour.

Transitional Care Project

Department of Health and Community Services

Phone 89227218 / 89227520
Fax 89227 444
Location 1st Floor
Casuarina Plaza
Postal PO Box 40596
Casuarina NT 0811
Email pauline.howard@nt.gov.au
Hours M-F: 8.30am – 4.21pm

Transitional Care is an eight week program which coordinates intensive in-home support/services to help a person continue living in the community. The program also provides support for frail aged people or younger people with disabilities.

CHILDREN'S SERVICES

Camp Quality

Phone 8985 4433
Fax 8985 4411
Location 5 Pavonia Way
Nightcliff NT 0810
Postal PO Box 796
Nightcliff NT 0814
Email nt@campquality.org.au
Website www.campquality.org.au
Hours M-F: 1.00pm – 5.00pm

Camp Quality is a non profit organisation that is committed to bringing hope and happiness to every child living with cancer, their families and communities through ongoing quality recreational, educational and financial support programs. **Comment:** Ramp access and accessible toilets.

Carers NT Inc

See page 50

Children's Services

Children's Contact Centre

Centacare NT

Phone 8924 3200
Fax 8941 2183
Location 18 Geranium Street
The Gardens NT 0820
Postal GPO Box 547
Darwin NT 0801
Email darwin@centacare-nt.org.au
Website www.centacare-nt.org.au
Hours M-F: 8.30am – 5.00pm
Weekend changeovers and supervised access visits

Centacare NT provides appropriate support and a safe environment within which children can move from one parent to another. Centacare NT works with families in conflict after separation. **Comment:** Ramp access and accessible toilets.

Children's Development Team

Department of Health and Community Services

Phone 8922 7283
Fax 8922 7399
Location 1st Floor Casuarina Plaza
Cnr Trower Road and Vanderlin Drive
Casuarina NT 0810
Postal PO Box 40596
Casuarina NT 0811
Hours M-F: 8.00am – 4.21pm

Children's Development Team provides Physiotherapy, Occupational Therapy and Speech Pathology services to children from birth to school leaving. **Comment:** Accessible toilets, lift to access 1st floor.

Children's Inclusion Support Service

Early Childhood Australia NT Branch

Phone 8948 0718
Fax 8948 0802
Location Shop 11 Rapid Creek Business Village
Trower Road
Rapid Creek NT 0810
Postal PO Box 41936
Casuarina NT 0811
Email administration@ciss.asn.au
Hours M-F: 8.30am – 4.30pm

Children's Inclusion Support Service (CISS) is a federally funded program that provides support to Childcare Centres, Family Day Care Schemes, Outside School Hours Care and Vacation Care to include children with disabilities. **Comment:** Ramp access.

Darwin Toy Library

Phone 8927 9077
Fax 8927 7503
Location Corner McMillans and Marrara Road
Moil NT 0810
Postal PO Box 40719
Casuarina NT 0811
Email dt19077@bigpon.net.au
Website www.darwintoylibrary.org
Hours Tue, Th, Sat: 9.30 am – 12.30pm
Wed: 2.30pm – 6.30pm

The Darwin Toy Library aims to provide services to children who are disadvantaged in the community. Specialised services and adapted materials are available for children with disabilities and special needs. Over 3000 items available to borrow, including reference and children's books. Membership fees apply. Currently \$33 per annum (incl. GST). **Comment:** Ramp access and accessible toilets.

Children's Services

Early Intervention Services

Capentaria Disability Services

Phone 8931 3436
Fax 8931 3454
Location 7 Roylat Street
Palmerston NT 0830
Postal PO Box 41475
Casuarina NT 0811
Website www.carpentaria.org.au
Hours M-F: 8.00am – 4.00pm

Early Intervention provides comprehensive therapy and family support services for young children who have disabilities with known developmental implications or developmental delay. The service aims to increase the developmental opportunities for children with disabilities by working in a partnership with families. **Comment:** Ramp access and accessible toilets.

Student Services

Department of Employment, Education and Training

Phone 8999 8787
Fax 8999 8737
Location Wulagi School
Brolga Street
Wulagi NT 0812
Postal GPO Box 4821
Darwin NT 0801
Email student.services@nt.gov.au
Hours M-F: 8.00am – 4.21pm

Student Services provides support services, specialised equipment, resources and professional development activities for school staff. Specialist knowledge and support is available in the following areas: behaviour, early childhood intervention, educational psychology, gifted education, hearing impairment, special education transition, vision impairment and wellbeing. **Comment:** Accessible toilets and ground floor access.

COUNSELLING

Alzheimers NT

Alzheimers Australia

Phone 8948 5228
Fax 8948 5229
Location Office 3, Nightcliff Community Centre
18 Bauhinia Street
Nightcliff NT 0810
Postal PO Box 515
Nightcliff NT 0814
Email admin@alzheimersnt.org.au
Website www.alzheimers.org.au
Hours M-F: 8.30am – 4.30pm

Alzheimer's Australia NT provides support, counselling, information and education to help people living with dementia, their families and those working in the dementia field. The services offered include Support Services, Carer's Group, Free Face-to-Face Counselling, Living with Memory Loss Program, Host Family Respite, Safe Return Program, Education and Training Dementia Library. **Comment:** Ramp Access and accessible toilets.

Crisis Line Telephone Counselling Service

Crisis Line

Phone 8981 9227 / 1800 019 116
Fax 8981 8278
Location 5 Bishop Street
Winnellie NT 0820
Postal PO Box 37645
Winnellie NT 0821
Email crisisline@octa4.net.au
Website www.crisisline.org.au
Hours 24 hours

Crisis Line Telephone Counselling Service offers 24 hour telephone counselling service and referral service.

Counselling

Domestic Violence & Sexual Assault Counselling

Centacare NT

Phone 8924 3200
Fax 8941 2183
Location 18 Geranium Street
The Gardens NT 0800
Postal GPO Box 547
Darwin NT 0801
Email darwin@centacare-nt.org.au
Website www.centacare-nt.org.au
Hours M-F: 8.30am – 5.00pm

Centacare NT provides counselling specific to issues surrounding Domestic Violence for individuals and families.

Employee Assistance Service

Phone 8941 1752
Fax 8941 0746
Location 2nd Floor, Highway Arcade
47 Stuart Highway
Stuart Park NT 0820
Postal GPO Box 1031
Darwin NT 0801
Email eas@easnt.org.au
Website www.easnt.org.au
Hours M-F: 8.30am – 5.00pm

EAS is a not-for-profit Territory organisation whose mission is focused on developing organisations by developing people. EAS Consultants offer counselling, training and workplace mediation service specialising in Employee Assistance Programs and Alcohol and Other Drug counselling.

Comment: Elevator to 2nd floor.

Family Planning Welfare NT

Family Planning Australia

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Melaleuca Refugee Centre

See page 69

MS Society SA and NT

See page 33

Pete's Place

NT ARAFMI

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Relationships Australia NT

Phone 8923 4999
Location 2nd Floor Cavenagh Centre
43 Cavenagh Street
Darwin NT 0800
Postal GPO Box 4193
Darwin NT 0801
Email relausnt@octa4.net.au
Website www.relationships.com.au
Hours M,Th: 8.00am – 8.00pm
Tue,W,F: 8.00am – 5.00pm

Relationships Australia NT provides relationship counselling, education and mediation services. **Comment:** Ramp access available.

Counselling

Ruby Gaea

Phone 8945 0155
Fax 8945 2783
Location Confidential
Postal PO Box 42082
Casuarina NT 0811
Email rbygaea@octa4.net.au
Hours M-F: 8.30am – 5.00pm

Ruby Gaea Centre provides free counselling and support for women and children who have been sexually assaulted. Also offers education and training in the community (prevention). **Comment:** Ramp access.

SARC- Sexual Assault Referral Centre

Family and Children's Services

Phone 8922 7156
Fax 8922 7047
Location Shop 25, Casuarina Plaza
Cnr Trower Road and Vanderlin Drive
Casuarina 0810
Postal PO Box 40596
Casuarina NT 0811
Website www.health.nt.gov.au
Hours Counselling and Office Hours M-F: 8.00am – 4.21pm
On Call M-F: 4.21pm – 8.00am, 24 hours on weekend.

The Darwin Sexual Assault Referral Centre (SARC) provides a counselling service to anyone who may have experienced (recently or many years ago) any form of sexual abuse. SARC sees both adults and children, males and females.

24 hour phone service available for recent sexual assault- 89227156.

EDUCATION

Alzheimers NT

Alzheimers Australia

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Asthma Foundation Northern Territory

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Australian Association of Special Education NT Chapter

See page 4

Australian Hearing Darwin

See page 36

Darwin Toy Library

See page 14

Education

Epilepsy Action

Phone 8985 3422/ 1800 374 537
Fax 8985 3988
Location Tropicus Centre
5A/6 Caryota Place
Coconut Grove NT 0810
Postal PO Box 40225
Casuarina NT 0811
Email epilepsynt@epilepsy.org.au
Website www.epilepsy.org.au
Hours M-F: 9.00am – 5.00pm

Epilepsy Action provides education to the community and various workplaces to understand and be supportive of people with seizures. Through practical support, guidance, education and information, Epilepsy Action also empowers people to make their own decisions and take control of their lives. **Comment:** Ramp access.

Henbury School

Department of Employment, Education and Training

Phone 8927 5088
Fax 8927 3367
Location 4 Henbury Avenue
Wanguri NT 0810
Postal As above
Email henbury.admin@latis.net.au
Website www.schools.nt.edu.au/henburyschool
Hours M-F: 8.00am – 4.30pm

Henbury School is a NT Department Employment Education and Training purpose built special school for students aged 12 – 18 years of age who have moderate to severe intellectual disabilities or multiple and profound disabilities. **Comment:** Ramp access, accessible toilets and hydraulic pool lift.

MS Society SA and NT

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Nemarluk School

Department of Employment, Education and Training

Phone 8985 3100
Fax 8948 0016
Location Cnr Bagot Road and Nemarluk Drive
Ludmilla NT 0820
Postal PO Box 39729
Winnellie NT 0821
Email admin.nemarluk@latis.net.au
Hours M-F: 8.00am – 3.00pm

Nemarluk School provides pre/primary school individualised educational programs for children with special needs. **Comment:** Ramp access, accessible toilets and hydraulic pool lift.

Northern Territory Anti-Discrimination Commission

Department of Justice

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Occupational Therapy Driving Assessments

Phone 89321626
Fax 8922 6775
Location Community Based
Visit clients at home or workplace
Postal PO Box 912
Palmerston NT 0831
Email juliet.rankin@nt.gov.au
Hours M-F: 9.00am – 5.00pm

Occupational Therapy Driving Assessments provides both On and Off Road Driving assessments for people who have disabilities, who want to drive, or people who have previously driven but are recovering from an accident or work injury. Visit the person in the home or workplace.

Education

Regional Disability Liaison Officer

Australian Government Department of Education Science and Training

Phone 8946 6288
Fax 8946 6654
Location Charles Darwin University
Support and Equity Services
Building 22 Casuarina Campus
Ellengowan Dr Casuarina NT 0810
Postal Charles Darwin University
Support and Equity Services
Darwin NT 0909
Email elizabeth.reid@cdu.edu.au
Website www.cdu.edu.au/radio
Hours M-F: 8.00am – 4.21pm

The RDLO/DCO project is a national network of Officers whose aim is to enhance education, training and employment opportunities for people with disabilities by providing information, coordination and referral activities for people with a disability interested or enrolled in post-secondary education.
Comment: Campus is accessible.

Ruby Gaea

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Education

St Johns Ambulance Australia NT Inc.

Phone 8922 6200/ Emergencies 000
Fax 8922 6266
Location 50 Dripstone Road
Casuarina NT 0810
Postal PO Box 40221
Casuarina NT 0811
Email david.baker@stjohnnt.asn.au
Website www.stjohnnt.com.au
Hours 24 hours for 000 calls
7 days a week for First Aid Courses

St John Ambulance Australia (NT) provides public and private First Aid Courses across the NT. Provide Emergency and non-Emergency ambulance transport. Coordinate volunteer activities for members of all ages. **Comment:** Ramp access and accessible toilets.

Student Services

Department of Employment, Education and Training

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EMPLOYMENT

Ausdesigns

HPA Incorporated

Phone 8947 1417
Fax 8947 4122
Location Unit 7, Winngate Complex
Sadgroves Crescent
Winnellie NT 0820
Postal PO Box 37746
Winnellie NT 0821
Email calico@hpaincorporated.com
Website www.hpaincorporated.com
Hours M-F: 8.00am – 4.00pm

Ausdesigns is a small industrial sewing business providing employment for people with a disability. **Comment:** Ramp access and accessible toilets.

Calico Connection

HPA Incorporated

Phone 8947 1417
Fax 8947 4122
Location Unit 7 Winngate Complex
Sadgroves Crescent
Winnellie NT 0820
Postal PO Box 37746
Winnellie NT 0821
Email calico@hpaincorporated.com
Website www.hpaincorporated.com
Hours M-F: 8.00am – 4.00pm

Calico Connection is a small industrial sewing business providing supported employment for people with a disability. **Comment:** Ramp access and accessible toilets.

Employment

HPA Incorporated

Phone 8947 0681
Fax 8984 4586
Location 22 Albatross Street
Winnellie NT 0820
Postal PO Box 37746
Winnellie NT 0821
Email admin@hpaincorporated.com
Website www.hpaincorporated.com
Hours M-F: 8.00am – 4.00pm

HPA Incorporated provides supported employment for people with a disability through four business outlets; Kokoda Industries, Supertube Outdoor Furniture, Ausdesigns and Palmerston Business Service. Other services provided through Darwin Accommodation Services include supported accommodation and outreach services, for people with an intellectual disability, is provided. **Comment:** Ramp access and accessible toilets.

Kokoda Industries

HPA Incorporated

Phone 8947 0681
Fax 8984 4586
Location 22 Albatross Street
Winnellie NT 0820
Postal PO Box 37746
Winnellie NT 0821
Email kokoda@hpaincorporated.com
Website www.hpaincorporated.com
Hours M-F: 8.00am – 4.00pm

Kokoda Industries is a small carpentry workshop providing supported employment for people with a disability. **Comment:** Ramp access and accessible toilets.

Employment

NT Working Women's Centre

Phone 8981 0655/ 1800 817 055
Fax 8981 0433
Location 98 Woods Street
Darwin NT 0800
Postal GPO Box 403
Darwin NT 0801
Email workingwomennt@bigpond.com
Website www.wwc.org.au
Hours M-Th: 8.30am – 5.00pm

The NT Working Women's Centre can provide free information, advice, support and representation to women throughout the NT on work related issues. All NT women, including women with a disability and their carers, can phone the service to make an appointment. Also provides free training to groups about work related issues - can be designed to meet special needs of the group. **Comment:** Ramp access and accessible toilets.

Palmerston Business Service

HPA Incorporated

Phone 8931 2251
Fax 8931 2781
Location 46 Toupein Road
Palmerston NT 0830
Postal PO Box 37746
Winnellie NT 0821
Email pbs@hpaincorporated.com
Website www.hpaincorporated.com
Hours M-F: 8.00am – 4.00pm

Palmerston Business Service manufactures a range of steel and timber parkland furniture, providing employment for people with a disability. Palmerston Business service also has an industrial sewing business specialising in Indigenous print products. **Comment:** Ramp access and accessible toilets.

Employment

Project Employment

Darwin Skills Development Scheme

Phone 8948 9999
Fax 8948 1110
Location 17 Chapman Road
Nightcliff NT 0810
Postal GPO Box 1878
Darwin NT 0801
Email pe@octa4.net.au
Hours M-F: 8.00am – 4.30pm

Project Employment is a specialised Employment Service assisting people with a disability, illness, injury and/or associated barriers to secure open employment and develop independence in the workplace. **Comment:** Ramp access and accessible toilets.

Supertube Outdoor Furniture

HPA Incorporated

Phone 8941 0744
Fax 8941 0015
Location 40 Bishop Street
Stuart Park NT 0820
Postal PO Box 37746
Winnellie NT 0821
Email supertube@hpaincorporated.com
Website www.hpaincorporated.com
Hours M-F: 8.00am – 5.00pm

Supertube Outdoor Furniture is a small outdoor furniture workshop and showroom providing supported employment for people with a disability. **Comment:** Ramp access and accessible toilets.

FINANCIAL SUPPORT

Household Organisational Management Expenses (HOME) Advice Program

Centacare NT

Phone 8932 9977
Fax 8932 6590
Location Shop 10B, Ground Level, Goyder Centre
Palmerston Circuit
Palmerston NT 0830
Postal PO Box 3081
Palmerston NT 0831
Email palm@centacare-nt.org.au
Website www.centacare-nt.org.au
Hours M-F 8.30am – 5.00pm

The HOME Advice Program is an early intervention program for families at risk of becoming homeless. The program helps the families to stabilise their housing and financial circumstances, and assists them with access to community services, education support, services for children, labour market programs, health services and parenting skills programs.

NT Pensioner Concession Scheme

Department of Health and Community Services

Phone 8922 7164
Fax 8922 7394
Location Casuarina Plaza
Cnr Trower Road and Vanderlin Drive
Casuarina NT 0810
Postal PO Box 40596
Casuarina NT 0811
Website www.health.nt.gov.au
Hours M-F: 8.00am – 4.21pm

The NT Pensioner Concession Scheme provides a range of concessions to pensioners and senior citizens who are permanent residents of the NT.
Comment: Ramp access and accessible toilets.

Financial Support

Variety - The Children's Charity NT

Phone 8931 1866
Fax 8931 1877
Location 890 Stuart Highway
Pinelands NT 0829
Postal GPO Box 4224
Darwin NT 0801
Email variety@varietynt.com.au
Website www.varietynt.com.au
Hours M-F: 9.00am – 5.00pm

Variety is a children's charity assisting financially with children (0-18 years) with special needs.

HEALTH SERVICES

Arthritis and Osteoporosis NT

Phone 8948 5232
Fax 8948 5234
Location Tropicus Centre
6 Caryota Court
Coconut Grove NT 0810
Postal PO Box 452
Nightcliff NT 0814
Email afnt@aont.org.au
Hours M-F: 9.30am – 2.00pm

Arthritis and Osteoporosis NT provides hydrotherapy classes, chronic disease self-management courses, tai chi for arthritis and support groups.

Comment: Ramp access, accessible toilets and hydraulic pool lift.

Asthma Foundation Northern Territory

Phone 8922 8817
Fax 8922 8616
Location Room 234, Building 4
Royal Darwin Hospital
Rocklands Drive
Casuarina NT 0810
Postal Po Box 40456
Casuarina NT 0811
Website www.asthmant.org.au
Hours M-F: 9.00am – 5.00pm

Asthma Foundation of the Northern Territory aims to provide and improve education and support to people with asthma and their carers. Asthma Foundation of the Northern Territory also aims to eliminate asthma as a major cause of ill health and disruption in the community. **Comment:** Ramp access.

Australian Hearing Darwin

See page 36

The Cancer Council NT

Phone 8927 4888
Fax 8927 4990
Location Unit 2, 25 Casi House
Vanderlin Drive
Casuarina NT 0810
Postal PO Box 42719
Casuarina NT 0811
Email admin@cancernt.org.au
Website www.cancercouncilnt.com.au
Hours M-F: 8.30am – 4.30pm

The Cancer Council is a non-Government, charitable, community based organization committed to raising funds for the purpose of reducing the impact of cancer. **Comment:** Ramp access and accessible toilets.

Family Planning Welfare NT

Family Planning Australia

Phone 8948 0144
Fax 8948 0626
Location Unit 2, The Clock Tower
Dickward Drive
Coconut Grove NT 0810
Postal PO Box 503
Nightcliff NT 0814
Email tere@fpwnt.com.au
Website www.fpwnt.com.au
Hours M-F: 9.00am – 4.00pm
Sat: 9.00am – 12noon (Under 26 yrs only)

FPWNT provides sexual and reproductive health care, including Well Woman's screening (Pap smears, breast exams) and men's sexual health. Staff include nurse clinicians, medical doctors and midwives. Library services, education, support in sexual and reproductive issues available. Resources available for people with disabilities. **Comment:** Ramp access, accessible toilets and examination table suitable for people with disabilities.

Health Services

Healthy Living NT

Diabetes Australia of the NT Inc

Phone 8927 8488
Fax 8927 8515
Location Shop 2
Tiwi Place
Tiwi NT 0810
Postal PO Box 40113
Casuarina NT 0811
Email info@healthylivingnt.org.au
Website www.healthylivingnt.org.au
Hours M-F: 8.00am – 4.00pm

Healthy Living NT is an education centre which provides clients with education on diabetes, nutrition, cardiac as well as cardiac rehab exercise classes. The centre offers support groups for children and young adults with Type 1 diabetes. **Comment:** Ramp access and accessible toilets.

MS Society SA and NT

Phone 8948 5300
Fax 8948 5344
Location 11/18 Bauhinia Street
Nightcliff NT 0810
Postal PO Box 867
Nightcliff NT 0814
Email ms.nt@bigpond.net.au
Website www.ms.asn.au
Hours Tu-F: 9.00am – 3.30pm

The Multiple Sclerosis Society of SA & NT Inc. provides a wide range of services to people with Multiple Sclerosis and allied neurological conditions, their families and carers. The services include education, information to members, family/carers/allied health staff and counselling to members/ family/carers. It also offers weekly Hydrotherapy classes for members in Darwin. **Comment:** Ramp access, accessible toilets and hydraulic pool lift.

NT Pensioner Concession Scheme

Department of Health and Community Services

See page 29

Prosthetics and Orthotics

Department of Health and Community Services

Phone 8922 8241
Fax 8922 8231
Location Royal Darwin Hospital
Rocklands Drive
Casuarina NT 0810
Postal PO Box 41326
Casuarina NT 0811
Email prosthetics&orthotics@nt.gov.au
Hours M-F: 8.00am – 4.21pm

Prosthetic and Orthotic Department provides services that include manufacture, fitting and repair of prosthetics and orthotic devices.

Seating Equipment Assessment Technology (SEAT)

Department of Health and Community Service

See page 47

Health Services

Specialist Adult Health Service

Department of Health and Community Services

Phone 8922 7283

Fax 8922 7399

Location 1st Floor Casuarina Plaza
Cnr Trower Road and Vanderlin Drive
Casuarina NT 0810

Postal PO Box 40596
Casuarina NT 0811

Hours M-F: 8.00am – 4.21pm

The Specialist Adult Health Service primarily provides short-term intervention to adults who have health related problems. The aim of the service is to maintain clients in a community setting and to promote an independent lifestyle. **Comment:** Accessible toilets and lift to 1st floor.

St Johns Ambulance Australia NT Inc

See page 24

HEARING SERVICES

Australian Hearing Darwin

Phone 8945 5511
Fax 8945 5522
Location Cascom Centre
13 Scaturchio Street
Casuarina NT 0810
Postal PO Box 40350
Casuarina NT 0811
Website www.hearing.com.au
Hours M-F: 8.00am – 4.30pm

Australian Hearing is one of the largest hearing service providers in the world with a reputation for innovation and world-leading practices.

An Australian Government agency, Australian Hearing is dedicated to helping people manage their hearing impairment so they have a better quality of life. It provides a full range of hearing services for children and young people up to the age of 21, eligible adults and aged pensioners, and most war veterans.

INFORMATION AND REFERRAL SERVICES

Alzheimers NT

Alzheimers Australia

See page 16

Crisis Line Telephone Counselling Service

Crisis Line

See page 16

Carers NT Inc

See page 50

Commonwealth Carelink Centre

Carers NT

Phone 1800 052 222
Fax 8978 5288
Location Unit 4/ 1 Caryota Court
The Clock Tower
Coconut Grove NT 0810
Postal GPO Box 1861
Darwin NT 0801
Email carelink@ntcarer.asn.au
Website www.commcarelink.health.gov.au
Hours M-F: 8.30 am – 4.30pm

The Commonwealth Carelink Centre is an information and referral service for older people and people with disabilities and their Carers to assist them to live independently in their own homes, or to assist them with the move to a residential facility. To find out more, visit the local centre, talk with your nearest health worker or someone in your community clinic, or use the Freecall no. 1800 052 222.

Darwin Respite Service

Anglicare NT

See page 50

Darwin Toy Library

See page 14

Epilepsy Action

See page 21

Family Planning Welfare NT

Family Planning Australia

See page 32

Kidney Information Line

Kidney Health Australia

Phone 1800 682 531
Location National
Postal Kidney Health Australia
GPO Box 9993
Melbourne VIC 3004
Email healthinfo@kidney.org.au
Website www.kidney.org.au
Hours M-F: 9.00am – 5.00pm

Kidney Information Line is a telephone service offering information, support and referral which ensures people are directed to the most appropriate service to meet their needs. This service is suitable for the Australian public, those living with or affected by kidney disease and allied health professionals. This service does not constitute medical advice and is intended for informational referral purposes only.

Information and Referral Services

Melaleuca Refugee Centre

See page 69

Northern Territory Anti-Discrimination Commission

Department of Justice

Phone 1800 813 846/ 8999 1444/ 8999 1466 (TTY)

Fax 8981 3812

Location 7th Floor, 9-11 Cavenagh Street

Darwin NT 0800

Postal LMB 22

Darwin NT 0801

Email administrationadc@nt.gov.au

Website www.adc.nt.gov.au

Hours M-F: 8.00am – 4.21pm

The Anti-Discrimination Commission provides information and advice about discrimination and harassment issues under the Northern Territory Anti-Discrimination Act, offers public education and training, and investigates complaints of unlawful discrimination and harassment with a view to helping parties reach conciliated settlements. The Commission welcomes all enquiries.

NT Working Women's Centre

See page 27

Pete's Place

NT ARAFMI

See page 44

Red Cross Home Care

Australian Red Cross

See page 51

INTERPRETING

Northern Territory Interpreter and Translator Service

Office of Multicultural Affairs

Phone 8999 4302
Fax 8999 3782
Location 3rd Floor Harbour View Place
Cnr Bennett and McMinn Streets
Darwin NT 0800
Postal GPO Box 4396
Darwin NT 0801
Email ntitsoma.dcm@nt.gov.au
Website www.multicultural.nt.gov.au
Hours 8.30am – 4.00pm

The Northern Territory Interpreter and Translator Service (NTITS) provides an on-site interpreting and translation service throughout the Northern Territory.

Comment: Ramp access, accessible toilets and lift from basement to all floors.

LEGAL

Darwin Community Legal Service (DCLS)

Free Legal Advice Sessions

Phone 8982 1111
Fax 8982 1112
Location a) Palmerston Campus of CDU
b) Cnr McMinn and Manton Streets Darwin
c) Casuarina Library
Postal GPO Box 3818
Darwin NT 0801
Email info@dcls.org.au
Website www.dcls.org.au
Hours a) M: 6.30pm – 7.30pm
b) Th: 5.30pm – 7.00pm
c) Sat: 10.00am – 11.45am

DCLS provides free legal advice and is available every Monday, Thursday and Saturday except public holidays. **Comment:** Ramp access and accessible toilets.

Northern Territory Legal Aid Commission

Phone 8999 3000
Fax 8999 3099
Location 6th Floor 9-11 Cavenagh Street
Darwin NT 0800
Postal Locked Bag 11
Darwin NT 0801
Email info@ntlac.nt.gov.au
Website www.ntlac.nt.gov.au
Hours M-F: 8.00am – 5.00pm

NT Legal Aid is an independent statutory Commission and provides free legal information and advice to members of the public. Ongoing representation in family law and criminal matters to eligible applicants (must meet a means and merit test). 24 hour solicitor on call for people taken into police custody. Magistrates Court and Family Court duty solicitor. Community Legal Education unit providing legal information and publication of legal education materials. Toll free legal information line 1800 019 343.

MENTAL HEALTH

Community Aged Care Program (CACP)

TEAM Health

Phone 8948 4399
Fax 8948 4055
Location Suite 30
Rapid Creek Shopping Centre
Trower Road Millner NT 0810
Postal TEAM Health
PO Box 950
Parap NT 0804
Website www.teamhealth.asn.au
Hours As negotiated with program manager.

The Community Aged Care Program provides a planned and coordinated in-home support service to aged care clients approved for an aged care package by the Aged Care Assessment Team (ACAT). **Comment:** Accessible toilets.

GROW

Phone 8945 4096
Fax 8945 4037
Location Shop 4a Ground Floor
Casuarina Plaza
Cnr Trower Road and Vanderlin Drive
Casuarina NT 0810
Postal PO Box 41603
Casuarina NT 0811
Email grownt@westnet.com.au
Website www.grow.net.au
Hours Drop in Centre - M, Tue, Th, F: 10.30am – 2.30pm
Groups at various times and venues.

GROW offers a 12 Step Program based on self activation through mutual help for people experiencing emotional or mental health problems. Groups meet weekly and are confidential and free. GROW also operates a Drop in Centre 4 days a week. No referrals necessary. **Comment:** Ramp access and accessible toilets.

Mental Health

TEAM Health Housing

TEAM Health

Phone 8948 4399
Fax 8948 4055
Location Darwin and Palmerston
Postal PO Box 950
Parap NT 0804
Website www.teamhealth.asn.au

TEAM Health Housing provides medium term accommodation options for people with mental illness who are unable to secure permanent housing. Most accommodation is on a share basis, but there is some separate family accommodation also available.

Kurrajong

TEAM Health

Phone 8948 4399
Fax 8948 4055
Location Nightcliff
Postal PO Box 950
Parap NT 0804
Website www.teamhealth.asn.au

Kurrajong provides a home-like environment with limited daily support for five people with psychiatric disabilities. People living at Kurrajong are provided with assistance to maintain their life skills, in a group setting among peers.

NT ARAFMI

Phone 8948 1051
0411 103 986 (24 Hour Support Line)
Fax 8948 2473
Location Nightcliff Community Centre
1/18 Bauhinia Street
Nightcliff NT 0810
Postal PO Box 40556
Casuarina NT 0811
Email ntarafmi@octa4.net.au
Website www.ntarafmi.org.au
Hours M-F: 8.30am – 4.30pm
24 Hour support line

NT ARAFMI (Association of Relatives and Friends of the Mentally Ill) provides rehabilitation and support services including Pete's Place (day program) in Millner as well as supporting family and friends of people with a mental illness. Services include carer education courses and advocacy services. **Comment:** Ramp access.

Pete's Place

NT ARAFMI

Phone 8948 1016
Fax 8948 2473
Location St. Peter's Church
Cnr Sabine and Trower Road
Millner NT 0810
Postal PO Box 40556
Casuarina NT 0811
Email petesplace@inet.net.au
Hours M-F: 9.30am – 2.30pm

Pete's Place provides a safe and accepting social venue for people living with mental illness in Darwin to access occupational and recreational art, craft and performing arts activities plus supports individuals to access community based activities. It operates a drop in facility Monday to Friday and provides lunch \$1 for people living with a mental illness. Afternoon programs and extended hours support for social rehabilitation. **Comment:** Ramp access and accessible toilets.

Mental Health

Recovery Assistance Program (RAP)

TEAM Health

Phone 8948 3499
Fax 8948 4055
Location Suite 30
Rapid Creek Shopping Centre
Trower Rd Rapid Creek NT 0810
Postal PO Box 950
Parap NT 0804
Website www.teamhealth.asn.au
Hours M-F: 9.00am – 5.00pm

The RAP program provides recovery focused psychosocial rehabilitation program promoting the development and achievement of goals, skills and supports in the following areas: living, learning, working, socialising.

Comment: Accessible toilets.

Sub Acute Care Trial

TEAM Health

Phone 8948 4399
Fax 8948 4055
Location Suite 30
Rapid Creek Shopping Centre
Trower Rd
Millner NT 0810
Postal PO Box 950
Parap NT 0804
Website www.teamhealth.asn.au
Hours 9.00am – 5.00pm

The Sub Acute Care Trial program provides short term (up to 8 weeks) recovery focused prevention and recovery program in partnership with Top End Mental Health Services (TEMHS). The program provides intensive support to clients experiencing an exacerbation of symptoms to reduce hospital admission and facilitate early hospital discharge.

Top End Mental Health Services

Department of Health and Community Services

Phone 8999 4988
Fax 8999 4999
Location Tamarind Centre
12 Ross Smith Avenue
Parap NT 0820
Postal PO Box 140
Parap NT 0804
Website www.health.nt.gov.au
Hours M-F: 8.00am – 4.30pm
24 Hours After Hours service available.

TEMHS provides a confidential Community Mental Health Service for people from Darwin, Palmerston and local rural areas who are experiencing significant disability as a result of mental health problems such as depression, psychosis or severe anxiety. **Comment:** Ramp access and accessible toilets.

Transitional Living Program (Manse)

TEAM Health

Phone 8981 6037
Fax 8981 6037
Location Stuart Park
Postal PO Box 950
Parap NT 0804
Website www.teamhealth.asn.au
Hours 24 hours, 7 days

The Manse provides a transitional home-like environment for people with mental illness. While living at the Manse, people are provided with assistance to learn or relearn life skills, in a group setting among peers. Living at the Manse is designed to assist people to develop social skills and encourage participation in the broader community, prior to relocating to less supported accommodation or independent living. It is expected that people will live at the Manse for no longer than six months. Planned respite for people with mental illness is also available at the Manse.

MOBILITY AIDS

Prosthetics and Orthotics

Department of Health and Community Services

See page 34

Seating Equipment Assessment Technology (SEAT)

Department of Health and Community Service

Phone 8922 8288

Fax 8922 8910

Location Block 15, Jim Goodwin Building

Royal Darwin Hospital

Rocklands Drive

Casuarina NT 0810

Postal PO Box 40596

Casuarina NT 0811

Hours M-F: 8.00 – 12.00 noon, 1.00pm – 4.21pm

SEAT provides a free assessment and prescription service for people with disabilities who require a wheelchair or scooter. Provides a custom made seating system especially designed for clients needs. Clients are referred by a Physiotherapist or Occupational Therapist who organises funding of the necessary equipment and assesses the client's needs and requirements prior to the appointment. **Comment:** Ramp access and accessible toilets.

REHABILITATION

CRS Australia- Darwin Region

Department of Human Services

Phone 8920 8000/ 1800 624 824 (free call)

Fax 8920 8022

Location Cascom Centre Palmerston Health Precinct
2/17 Scaturchio Street Cnr Roystonea Ave & Temple
Casuarina NT 0810 Terrace Palmerston NT 0830

Postal PO Box 40773
Casuarina NT 0811

Website www.crsaustralia.gov.au

Hours M-F: 8.30am – 5.00pm

CRS Australia is the largest provider in Australia of vocational rehabilitation services for people with a disability. Its purpose is to help people manage the effects of their disability, illness or medical condition in order to maintain or retain work. CRS Australia also helps people with an injury or a disability to find or return to work. This service is free to eligible clients who are on a Centrelink benefit. People are welcome to self refer to determine if they are eligible and would benefit from the services. **Comment:** Ground level, no stairs in either building. Accessible toilets available.

GROW

See page 42

Healthy Living NT

Diabetes Australia of the NT Inc

See page 33

Rehabilitation

Northern Rehabilitation Network

Department of Health and Community Services

Phone 8922 8866
Fax 8922 8900
Location Building 15 Royal Darwin Hospital
Rocklands Drive
Casuarina NT 0810
Postal PO Box 41326
Casuarina NT 0811
Hours M-F: 8.00am – 4.21pm

The Northern Rehabilitation Network, based at Royal Darwin Hospital, provides inpatient and outpatient rehabilitation services to patients following accident or injury. Adults only. **Comment:** Ramp access and accessible toilets.

Prosthetics and Orthotics

Department of Health and Community Services

See page 34

Sub Acute Care Trial

TEAM Health

See page 45

RESPIRE

Alzheimers NT

Alzheimers Australia

See page 16

Carers NT Inc

Phone 8948 4877
Fax 8948 5288
Location Unit 4 & 5, 1 Caryota Place
Coconut Grove NT 0810
Postal GPO Box 1861
Darwin NT 0801
Email carersnt@ntcarers.asn.au
Hours M-F: 8.30am – 4.30pm

Carers NT purpose is to promote, assist and enhance the well being of all carers in the Territory. Services include - advocacy and information for carers, coordinating respite for carers, carer counseling, music therapy, education, support groups, volunteer community support and palliative care support. **Comment:** Ramp access and accessible toilets.

Darwin Respite Service

Anglicare NT

Phone 8985 0000
Fax 8985 0084
Location Anglicare NT
5 Nemarluk Drive
Ludmilla NT 0820
Postal PO Box 36506
Winnellie NT 0821
Email sdykstra@anglicare-nt.org.au
Website www.anglicare.org.au
Hours M-F: 8.30am – 5.00pm

Darwin Respite Service provides flexible assistance offering both in-home respite and community access. Out of hours respite available. Brokerage service available. **Comment:** Ramp access and accessible toilets.

Respite

Frontier Services Terrace Gardens

Uniting Church in Australia

See page 2

Nemarluk and Henbury Outside School Hours Program

Phone 8948 5315
Fax 8948 0016
Location Nemarluk School
Cnr Bagot Road and Nemarluk Drive
Ludmilla NT 0820
Postal PO Box 39729
Winnellie NT 0821
Email admin.nemarluk@latis.net.au
Hours M-F: 2.00pm – 6.00pm

Nemarluk and Henbury Outside School Hours Program provides outside school hours service for children and young people aged 5-18 yrs with special needs. **Comment:** Ramp access and accessible toilets.

Red Cross Home Care

Australian Red Cross

Phone 8920 3700
Fax 8920 3777
Location 84 Malak Crescent
Malak NT 0812
Postal PO Box 323
Sanderson NT 0813
Email rburkitt@redcross.org.au
Hours 6.00am – 9.00pm

Red Cross Home Care offers services to the frail, aged and younger people with disabilities and their carers. The Service provides in home Home Care Services including domestic assistance, personal care, respite care, social support, shopping, information, referrals, meals on wheels, and Telecross. **Comment:** Transport is provided in emergencies.

Respite

Respite Service

Carpentaria Disability Services

Phone 8920 9432
Fax 8945 0518
Location 37 Henbury Avenue
Tiwi NT 0810
Postal PO Box 41475
Casuarina NT 0811
Website www.carpentaria.org.au
Hours Weekend support

Carpentaria Disability Services provide weekend as well as emergency respite. The service endeavours to help families choose a respite package that best meets their needs. The three options provided are:

- Connections
- Home-away-from-home
- Flexi

Comment: Ramp access and accessible toilets.

Tracy Aged Care

Frontier Services

Phone 8982 5252
Fax 8941 3057
Location 87 Woods Street
Darwin NT 0800
Postal GPO Box 610
Darwin NT 0801
Email admin.tracyagedcare@bigpond.com

Tracy Aged Care provides respite service. Admission is by referral from the Aged Care Assessment Team. Bookings are to be made through Carers NT. **Comment:** Lift access and accessible toilets.

SPORT, RECREATION AND THE ARTS

Acting Up

Corrugated Iron Youth Arts Inc

Phone 8948 3200

Fax 8948 3219

Location Nightcliff Community Centre
8/18 Bauhinia Street
Nightcliff NT 0810

Email info@corrugatediron.org.au

Website www.corrugatediron.org.au

Hours Various

Acting Up is a program of drama activities for young people with a disability, offered in collaboration with Total Recreation. Participants are aged between 12 and 25 years and should initially contact Total Recreation. Corrugated Iron Youth Arts Inc (CIYA), when appropriate, supports young people with a disability to participate in its program of regular circus, dance and drama classes. Parents, guardians and support workers can discuss young people's specific needs in confidence with CIYA staff. CIYA charges participation fees with generous discounts for Healthcare cardholders. **Comment:** Ramp access and accessible toilets.

Sport, Recreation and the Arts

Libraries Casuarina, City, Karama & Nightcliff

Darwin City Council

Phone Casuarina – 8930 0200
 City – 8930 0230
 Karama – 8927 2505
 Nightcliff – 8985 1682

Location **Casuarina Library**
 17 Bradshaw Terrace
 Casuarina NT 0810
City Library
 Civic Centre
 Darwin NT 0800
Karama Library
 Karama Shopping Centre, Kalymnos Drive
 Karama NT 0812
Nightcliff Library
 Pavonia Place
 Nightcliff NT 0810

Postal GPO Box 84
 Darwin NT 0801

Email dccl@darwin.nt.gov.au

Website www.darwin.nt.gov.au

Hours	Casuarina Library	City Library	Karama Library	Nightcliff Library
Monday - Friday	M – F: 9.00am – 5.45pm Extended hours on Wednesday 9.00am - 7.30pm	9.00am - 5.30pm	M –Th: 10.00am - 5.30pm F: 1.00pm – 5.30pm	M – Th: 10.00am - 5.30pm F: 1.00pm – 5.30pm
Saturday	9.00am - 12.00 noon	9.00am - 12.00 noon	9.00am - 12.00 noon	9.00am - 12.00 noon
Sunday	1.00pm - 4.00pm	Closed	Closed	Closed

Modified computers specifically designed for people with visual impairment and other disabilities as well as seniors with limited dexterity. Communication aids for people with vocal impairment and multi-walkers for people with mobility limitations are also available. Wheelchairs are available for use at Casuarina Library. **Comment:** Ramp access and accessible toilets available.

Sport, Recreation and the Arts

Life Style Options

Carpentaria Disability Services

Phone 8920 9434
Fax 8945 0518
Location 37 Henbury Street
Tiwi NT 0810
Postal PO Box 41475
Casuarina NT 0811
Website www.carpentaria.org.au
Hours M-F: 8.00am – 4.00pm

Lifestyle Options program provides support for adults with disabilities to facilitate participation in community life. Lifestyle Options seeks to help individuals enjoy an enriched community life by providing assistance to participate in and develop skills within a broad range of experiences.

Comment: Ramp access and accessible toilets.

Post School Options

Anglicare NT

See page 70

Swimming Pools Casuarina, Parap & Nightcliff

Darwin City Council

Phone Casuarina – 8927 9091

Parap – 8981 2662

Nightcliff – 8985 1682

Fax Casuarina – 8928 1238

Parap – 8981 2048

Nightcliff – 8985 1682

Location Casuarina Swimming Pool
Angelo Street
Casuarina NT 0810

Parap Swimming Pool
Ross Smith Avenue
Parap NT 0820

Nightcliff Swimming Pool
Casuarina Drive
Nightcliff NT 0810

Website www.darwin.nt.gov.au

Hours	Nightcliff Swimming Pool	Parap Swimming Pool	Casuarina Swimming Pool
Monday	6.00am - 7.00pm	6.00am - 7.30pm	6.00am - 7.30pm
Tuesday	6.00am - 7.00pm	6.00am - 7.30pm	6.00am - 7.30pm
Wednesday	6.00am - 7.00pm	6.00am - 6.00pm	6.00am - 7.30pm
Thursday	6.00am - 7.00pm	6.00am - 7.30pm	6.00am - 7.30pm
Friday	6.00am - 7.30pm	6.00am - 7.30pm	6.00am - 7.30pm
Saturday	8.00am - 7.30pm	8.00am - 6.00pm	8.00am - 6.00pm
Sunday	10.00am - 7.30pm	10.00am - 6.00pm	8.00am - 6.00pm
Public Holidays	10.00am - 7.30pm	10.00am - 7.30pm	10.00am - 7.30pm

Public swimming, lap swimming, swimming lessons and aqua classes.

Comment: Ramp access, accessible toilets and hydraulic pool lifts available.

Sport, Recreation and the Arts

Total Recreation

Phone 8981 3686
Fax 8981 3616
Location 2/98 Woods Street
Darwin NT 0800
Postal GPO Box 3217
Darwin NT 0801
Email totalrecreation@bigpond.com
Website www.totalrecreation.org.au
Hours Flexible - determined by client activities and availability of activity.

Total Recreation is a service providing direct support to people with a disability to facilitate access and participation in the community. Sport and recreation is used as a vehicle to achieve this goal. Total Recreation networks extensively with community groups and sport and recreation organisations to develop options for its membership.

Tourism Top End

Phone 89362499
Fax 89817346
Location Corner of Mitchell and Knuckey Street
Darwin NT 0800
Postal GPO Box 4392
Darwin NT 0801
Email info@tourismtopend.com.au
Website www.tourismtopend.com.au
Hours M-F: 8.30 am - 5.30pm
S-S: 9.00am – 3.00pm

Please note: that the following information is a general guide only, the information has been provided by the Darwin City Council and the operators listed in the below table. It is highly recommended that the operators are contacted directly to ensure they cater to the level of disability and specific needs.

Sport, Recreation and the Arts

Company	Telephone	Products / Services	Details
Coconut Grove Apartments	8985 0500	Accommodation	Ramp access throughout premises, 1 x 1 bedroom apartment that is wheelchair friendly
Macdonnell Ranges Holiday park	8982 6111	Accommodation	1 ensuite cabin with ramp, wide doorways and bathroom facilities
Best Western Batchelor resort	8976 0123	Accommodation – Batchelor	Wheelchair accessible – ramp and rail access, 1 x std room that is wheelchair friendly – wide doorways, shower seat, disable friendly toilet
Freespirit Resort Darwin	8935 0888	Accommodation – Darwin	Flat entrances and wide doorway to restaurant, pool, terrace and bars. 1 x cabin and 2 x motel rooms that are wheelchair friendly
Darwin International YHA	8981 3995	Accommodation – budget, Darwin city	Wheelchair access to reception and ground floor, disabled friendly toilet on ground floor. 2 rooms available on ground floor that sleep 3 people. Access to laundry, games room and pool area

Sport, Recreation and the Arts

Company	Telephone	Products / Services	Details
Shady Glen Tourist Park	8971 0491	Accommodation – caravan park / cabins	Wheelchair access throughout premises including toilets. No rooms currently have wheelchair access
Marina View Serviced Apartments	8981 0001	Accommodation – Cullen Bay Marina	Ramp and lift access throughout. 1 x 2 bedroom apartment is wheelchair accessible and friendly
Mirambeena Resort	8946 0111	Accommodation – Darwin City	Ramp and lift access throughout hotel, including pool, café and restaurant. 3 deluxe rooms available with wide doorways and fittings in bathrooms
Quest Darwin - Apartments	8982 3100	Accommodation – Darwin City	Lift and ramp access with wheelchair accessible toilet facilities. 3 x 1 bedroom apartments are wheelchair friendly
Cobourg Beach Huts	8979 0455	Accommodation / fishing, Cobourg peninsular	Wheelchair access throughout is no present, however do cater to mild disability. Call prior

Sport, Recreation and the Arts

Company	Telephone	Products / Services	Details
Skycity Casino Darwin	8943 8832	Accommodation / restaurant / entertainment	Ramp and lift access throughout hotel and casino, wheel chair accessible toilets on 2 nd floor. 1 x superior room, 2 x deluxe kings, 2 x deluxe family rooms all with wheelchair access and shower access
Alatai Holiday Apartments	89815 188	Accommodation Darwin City	Ramp access throughout. 2 x 2 bedroom apartment with wide doorways, railing, shower access
Gagudju Crocodile Holiday Inn	8979 9011	Accommodation, Kakadu	Wheelchair access on hotel ground floor only – access to restaurant and pool area. 1 standard room that is wheelchair friendly
Novotel Atrium Hotel	8941 0755	Accommodation – Darwin City	Ramp access to hotel, pool, restaurants and bar area. Lift access to rooms. Wheel chair accessible toilets on ground floor. 3 disabled friendly rooms with flat floor to bathroom and chair in shower

Sport, Recreation and the Arts

Company	Telephone	Product / Services	Details
Territory Wildlife Park	8988 7200	Attraction	Wheel chair access throughout park including access to café, shop, toilets and on shuttle trains. Clear wide paths throughout park
Mindil Beach Sunset Markets	8981 3454	Attraction – Darwin	Disabled parking bays, wheelchair accessible toilets, concrete road throughout
Casuarina Shopping Square	8920 2306	Attraction / shopping	Lift access and wide doorways throughout center. Wheelchair friendly toilets through. There is also wheel chair hire services from info booth
Adelaide River Queen Jumping Crocodile Cruises	8988 8144	Attraction/tour	Wheelchair access on to boat
Hogs Breath	8941 3333	Restaurant	Wheelchair access throughout with toilet access
Tims Surf and Turf	8981 0932	Restaurant – Darwin City	Restaurant is wheelchair accessible inside and out, toilets are disable friendly

Sport, Recreation and the Arts

Company	Telephone	Product / Services	Details
Crustaceans	8981 8658	Restaurant – Darwin Wharf Precinct	Ground level restaurant with wheelchair accessible toilets
Telstra Shop Darwin	8942 2099	Retail – Darwin City	Wide door way and flat flooring throughout
City of Darwin Cruises	0417 855 829	Sailing – harbour cruises Darwin City	Ramp access to vessels
Spirit of Darwin	0417 381 977	Sailing – harbour cruising	Please contact to discuss suitability
Darwin Cruises and Charters	8942 3131	Sailing – harbour cruising Darwin City	Ramp access to vessel. Sunset dinner cruise, tables are designed to cater for wheelchair access. Toilet do not have wheelchair access
Sailing Adventures NT	0428 815 613	Sailing – harbour cruises Darwin City	A little awkward to get onto vessel but once aboard there is plenty of room to move around
North Australian Helicopters	89721666	Scenic flights	Wheel access onto helicopters
Davidson's Arnhemland Safaris	89275240	Tour operator	Wheelchair access into office and onsite toilets. Tours – all tents have wheelchair access, ramp to vehicles and boats

Sport, Recreation and the Arts

Company	Telephone	Product / Services	Details
Tailormade Tours	8952 1731	Tour operator – Alice Springs	Depending on degree of disability, please call to discuss options
Australian Pacific Touring	8984 2700	Tour operator – Kakadu and central Australia	Does not cater for all degrees of disability. Access to vehicles with assistance
Goanna Eco Tours	89273880	Tour operator – Litchfield National Park	Some toilets in Litchfield have disable access. Boat access is ok. Buses can only take one fold-up wheelchair. Most area's in Litchfield visited are wheelchair accessible to make the visit worthwhile
Windows on the Wetlands	8988 8188	Visitor Info Centre	Ramp and lift access with wheelchair accessible toilets

SUPPORT SERVICES

Alcohol Awareness and Family Recovery

Centacare NT

Phone 8924 3200
Fax 8941 2183
Location 18 Geranium Street
The Gardens NT 0820
Postal GPO Box 547
Darwin NT 0801
Email darwin@centacare-nt.org.au
Website www.centacare-nt.org.au
Hours M-F: 8.30am – 5.00pm

Alcohol Awareness and Family Recovery program includes partners, parents, children, relatives and friends of people experiencing problems from alcohol and drugs. Assistance is given with regard to difficulties related to inappropriate alcohol and other drug use. **Comment:** Ramp access and accessible toilets.

Alzheimers NT

Alzheimers Australia

See page 16

Arthritis and Osteoporosis NT

See page 31

Asthma Foundation Northern Territory

See page 31

Carers NT Inc

See page 50

Support Services

Community Work Project

Darwin Correction Centre

Phone 8922 0197
Fax 8922 0103
Postal GPO Box 1407
Darwin NT 0801
Hours M-F Office Hours

The 'Community Work Project' provides assistance with garden maintenance for the frail aged and younger people with disabilities and their carers. Referrals can be made by the client and/or family directly or can be made by community agencies. However, the assistance to be provided will be based upon established service eligibility criteria before being approved under this scheme.

Community Visitor Program

Anti Discrimination Commission

Phone 8999 1451 / Free: 1800 021 919
Fax 8981 3812
Location 7th Floor
9-11 Cavenagh Street
Darwin NT 0800
Postal LMB 22 GPO
Darwin NT 0801
Email cvpprogram.adc@nt.gov.au
Website www.cvp.nt.gov.au
Hours M-F: 8.00am – 4.30pm

The Community Visitor Program (CVP) is established under the Mental Health and Related Services Act (NT) 1998 to protect the rights of people receiving treatment under the Act to promote high quality mental health services. Complaints about mental health treatment can be made to the CVP. Community Visitors can act as advocates for people receiving treatment or their carer when dealing with mental health services. A Community Visitor visits Cowdy Ward in Darwin every Thursday afternoon to speak with consumers and carers about the quality of treatment.

Darwin Accommodation Service

HPA Incorporated

See Page 1

Darwin Toy Library

See page 14

Disability Team

Department of Health and Community Services

Phone 8922 7424

Fax 8922 7444

Location 1st Floor Casuarina Plaza
Cnr Trower Road and Vanderlin Drive
Casuarina NT 0810

Postal PO Box 40596
Casuarina NT 0811

Hours M-F: 8.00am – 4.21pm

The Disability Team aims to provide a free and confidential service to people who require services due to their disability. The Disability Team consists of two services, the Disability Resource Unit and Local Area Coordination.

Support Services

Drug and Alcohol Intensive Support Program (DAISY)

Centacare NT

Phone 8932 9977
Fax 8932 6590
Location Shop 10B, Ground Level
Goyder Centre
Palmerston Circuit
Palmerston NT 0830
Postal PO Box 3081
Palmerston NT 0831
Email palm@centacare-nt.org.au
Website www.centacare-nt.org.au
Hours M-F: 8.30am – 5.00pm

This program operates for young people (aged between 12-19 years) affected by drug and/or alcohol issues. It provides information for young people on drug and alcohol related issues. **Comment:** Ramp access and accessible toilets.

Epilepsy Action

See page 21

Family Planning Welfare NT

Family Planning Australia

See page 32

GROW

See page 42

Support Services

Healthy Living NT

Diabetes Australia of the NT Inc

See page 33

HIV and Hepatitis C Care and Support Services

NT Aids and Hepatitis Council

Phone 8941 1711
Fax 8941 2590
Location 46 Woods Street
Darwin NT 0800
Postal GPO Box 2826
Darwin NT 0801
Email info@ntahc.org.au
Website www.ntahc.org.au
Hours M-F: 10.00am – 4.00pm

The service aims to provide practical and emotional support to people living with or affected by HIV and Hepatitis C. **Comment:** Ramp access and accessible toilets.

HPA Incorporated

See page 26

Integrated Disability Action Incorporated

See page 7

Support Services

Melaleuca Refugee Centre

Phone 89853311
Fax 89853322
Location Rapid Creek Business Village
Trower Road
Millner NT 0810
Postal PO Box 1226
Nightcliff NT 0814
Email reception@melaleuca.org.au
Website www.ntahc.org.au
Hours M-F: 9.00am – 4.30pm

Melaleuca Refugee Centre provides settlement services for refugees and counselling service for survivors of Torture & Trauma. **Comment:** Ramp access and accessible toilets.

Nemarluk and Henbury Outside School Hours Program

See page 51

Pete's Place

NT ARAFMI

See page 44

Personal Support Program

Centacare NT

Phone 8924 3200
Fax 8941 2183
Location 18 Geranium Street
The Gardens NT 0820
Postal GPO Box 547
Darwin NT 0801
Email darwin@centacare-nt.org.au
Website www.centacare-nt.org.au
Hours M-F: 8.30am – 5.00pm

This program provides a bridge between short-term crisis assistance and employment related assistance by helping clients work through problems with the provision of needed services or referral to other organizations. Clients are referred to this program by Centrelink. **Comment:** Ramp access and accessible toilets.

Post School Options

Anglicare NT

Phone 8945 4333
Fax 8945 8133
Location St James Church
Sanderson NT 0812
Postal PO Box 36506
Winnellie NT 0821
Hours M-F: 8.30am – 5.00pm

Post School Options is a day program for young adults with high support needs. It aims to provide skills and services to assist the transition from school to adult life.

Support Services

Pregnancy Help & Home Visiting Program

Centacare NT

Phone 8941 1711
Fax 8941 2590
Location 18 Geranium Street
The Gardens NT 0820
Postal GPO Box 547
Darwin NT 0801
Email darwin@centacare-nt.org.au
Website www.centacare-nt.org.au
Hours M-F: 8.30am – 5.00pm

The Program offers personal counselling (face-to-face or phone) as well as prenatal information, parenting information and referrals. The coordinator works closely with associated agencies to increase the client's choices and widen the client's social and support networks. Group sessions and activities form part of the program and volunteer support workers play a valuable role throughout both programs. **Comment:** Ramp access and accessible toilets.

SARC- Sexual Assault Referral Centre

Family and Children's Services

See page 19

Student Services

Department of Employment, Education and Training

See Page 15

Territory Older Persons Support Services

See page 11

Cancer Council NT The

See page 32

Transitional Care Project

Department of Health and Community Services

See page 11

Victims of Crime NT Inc

Phone 8941 0995

Fax 8941 0459

Location Suite 1

8 Knuckey Street

Darwin NT 0800

Postal GPO Box 1258

Darwin NT 0801

Email vocalnt@bigpond.com.au

Website www.victimsofcrime.org.au (in development)

Hours 24 Hours

Victims of Crime NT Inc. provides support, information and understanding to victims of crime throughout the Northern Territory. **Comment:** Ramp access and accessible toilets.

TRANSPORT

Darwinbus

Department of Planning & Infrastructure

Phone 8924 7600

Fax 8924 7841

Location Bus interchanges located at:

Darwin CBD – Harry Chan Avenue, off Smith Street
Near State Square

Casuarina – Bradshaw Terrace, Casuarina Shopping
Square

Palmerston – Corner of Temple Terrace and
Roystonea Avenue

Postal Public Transport
GPO Box 2520
Darwin NT 0801

Email darwinbus.nt@nt.gov.au

Website www.dpi.nt.gov.au

Hours Interchanges: M-F: 6.15am – 8.30pm
S-S: 8.00am – 6.00pm
Admin: M-F: 8.00am – 4.15pm

Public transport continues to provide an easy access booking system for either a one off or permanent use.

Increasing numbers of easy access buses will slowly ease the need for this service eventually. Currently 80% of buses are easy access and until there is a 100% accessible fleet the booking system will remain.

If you have a regular time daily or weekly that you need an easy access bus, give us 24 hours notice and we will try to arrange the service you require.

Darwin Bus Service

Department of Planning & Infrastructure

Phone 8924 7666
Fax 8924 7841
Location Darwin and Palmerston
Postal Public Transport
GPO Box 2520
Darwin NT 0801
Email darwinbus.nt@nt.gov.au
Website www.dpi.nt.gov.au/whatwedo/busandferry/bus/index.html
Hours Varies depending on service but can run from
M-F: 6.15am – 11.30pm

Most Darwin buses now have low floors and ramp access to allow wheelchairs and other disabilities access to services. An enquiry at least one hour before the planned service will enable Public Transport staff to check the bus and advise of suitability.

Disabled Persons Parking Permit

Darwin City Council

Phone 89300 601
Fax 89300 300
Location Civic Centre
Harry Chan Avenue
Darwin NT 0800
Postal GPO Box 84
Darwin NT 0801
Email dcc@darwin.nt.gov.au
Website www.darwin.nt.gov.au
Hours M-F: 8.00am – 5.00pm

Darwin City Council administers the Disabled Persons Parking Permit Scheme for people with mobility limitations and in need of special parking consideration. The applicants must be assessed by a medical practitioner as mobility restricted. The scheme entitles the usage of designated parking throughout the municipality and allows extended parking in all time restricted bays and free parking on-street where Council parking meters are installed.

Transport

Medical Transport

Mission Australia

Phone 89480042
Fax 89480562
Location 2 Caryota Court
Coconut Grove NT 0810
Postal PO Box 218
Nightcliff NT 0814
Email MAT@missionaustralia.com.au
Website www.missionaustralia.com.au
Hours M-F: 8.00am – 4.30pm
The buses operate outside these hours for both renal & aerial patients.

The Medical Transport Service provides a transport and driver liaison service to Aboriginal and Torres Strait Islander people and individuals with limited financial means and individuals who are disadvantaged. Medical transport is also provided for renal and aerial medical patients, Northern Rehabilitation Network clients and Home and Community Care clients.

NT Taxi Subsidy Scheme

Aged and Disability Services

Phone 8922 7048
Fax 8922 7399
Location 1st Floor
Casuarina Plaza
Cnr. Trower Road & Vanderlin Drive
Casuarina NT 0810
Postal PO Box 40596
Casuarina NT 0811
Website www.nt.gov.au/health/contact
Hours M-F: 8.00am – 4.21pm

The NT Taxi Subsidy Scheme is designed to provide assistance to people:

- Assessed as having a severe disability that prevents them using public transport; and
- Who do not have access to any other means of transport.

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