

# Books on wheels customer expression of interest

## Eligibility criteria

Any City of Darwin residents, of any age, who are unable to visit the library for a prolonged period of time in person are eligible for the free Books on Wheels service. This includes:

- people who have temporary, recurring or permanent illness or disability
- people who are able to visit the library but are unable to carry items home
- people who live in a private home, aged care facility, hospital, hostel or supported accommodation house
- people who are engaged in full-time care for others
- people recovering from an injury or illness who require the service temporarily
- young children who are in the care of any of the above groups.

## Customer's details

Surname		Given names	
Date of birth			
Address		Postal address	
Telephone	(BH)	(M)	(AH)
Email			

## Emergency contact details (Optional but recommended)

Emergency contact name	
Phone number	Relationship to customer

## Delivery requirements

Where is a safe, under cover location to leave books if no-one is home?	
Is there clear access to the property, with no trip hazards?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Please describe property access. Example: Stairs at front of property	

Are there animals at your property? Example: 2 large dogs	
Please describe parking availability. Example: On-street only	
Our delivery day is Thursday. Does this suit?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Are there other regular visitors to the property during delivery times? Please describe.	<input type="checkbox"/> Yes <input type="checkbox"/> No

## What would you like to borrow?

Please note that while every effort will be made to fulfill selection requests, we cannot guarantee that all requests will be met. Our ability to fulfill requests is subject to the limitations of our collection as a public library. For more information, visit [darwin.nt.gov.au/libraries/borrow/requests](http://darwin.nt.gov.au/libraries/borrow/requests)

### Fiction

- |  |                                  |                                     |                                       |
|--|----------------------------------|-------------------------------------|---------------------------------------|
| <input type="checkbox"/> Adventure       | <input type="checkbox"/> Romance | <input type="checkbox"/> Mystery    | <input type="checkbox"/> Historical   |
| <input type="checkbox"/> Humour          | <input type="checkbox"/> War     | <input type="checkbox"/> Western    | <input type="checkbox"/> Fantasy      |
| <input type="checkbox"/> Science fiction | <input type="checkbox"/> Horror  | <input type="checkbox"/> Australian | <input type="checkbox"/> Cosy mystery |

### Non-fiction

- |  |                                    |  |  |
|--|------------------------------------|--|--|
| <input type="checkbox"/> Language and travel     | <input type="checkbox"/> Biography | <input type="checkbox"/> Health and wellness       | <input type="checkbox"/> Home and garden |
| <input type="checkbox"/> History                 | <input type="checkbox"/> Magazines | <input type="checkbox"/> First Nations Australians | <input type="checkbox"/> NT history      |
| <input type="checkbox"/> Other (please describe) |                                    |  |  |

### Additional information

Favourite authors or special interests	
List any dislikes	
Print size required <input type="checkbox"/> Regular Print <input type="checkbox"/> Large Print	Would you like talking books (spoken word/audio books)? <input type="checkbox"/> Yes <input type="checkbox"/> no If yes, select format: <input type="checkbox"/> MP3 <input type="checkbox"/> CD <input type="checkbox"/> Libby
How many items per delivery?	Would you like DVDs? <input type="checkbox"/> Fiction <input type="checkbox"/> Non-fiction <input type="checkbox"/> Not required

## Customer agreement

City of Darwin Libraries reserves the right to decline or cease delivery service.

The [City of Darwin Privacy Policy](#) and [Customer Feedback Procedure](#) are available for customers on the City of Darwin website or can be provided copies on request.

I agree that I will:

- Accept responsibility for all items borrowed on my account.
- Have due items ready for collection on the designated delivery date and time.
- Advise the library of any changes to my contact details, including delivery address.
- Advise the library of any other changes to my circumstances affecting delivery, such as absence due to holidays, appointments, illness, service no longer required etc.
- Pay for replacement costs of any items that have been lost or damaged.

I acknowledge that I meet one or more of the eligibility criteria for this service.

I consent for City of Darwin staff to assess the suitability of my property for delivery.

I agree that I will provide clear and unobstructed access to a book drop off location.

I agree that any animals will be restrained.

If I have provided an emergency contact, I consent for City of Darwin to contact my emergency contact should the need arise.

If I have provided an emergency contact, I have alerted my emergency contact that I have signed up for the home delivery service.

I acknowledge I have been made aware of how to access City of Darwin Privacy Policy and Customer Feedback Procedure (above).

I, the owner and/or occupier of the residence named above, give permission for any duly authorised City of Darwin Libraries representative to enter these premises for the purpose of delivering library services.

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Signature

Select date

Print Name