



Casuarina Aquatic & Leisure Centre Accessibility Guide

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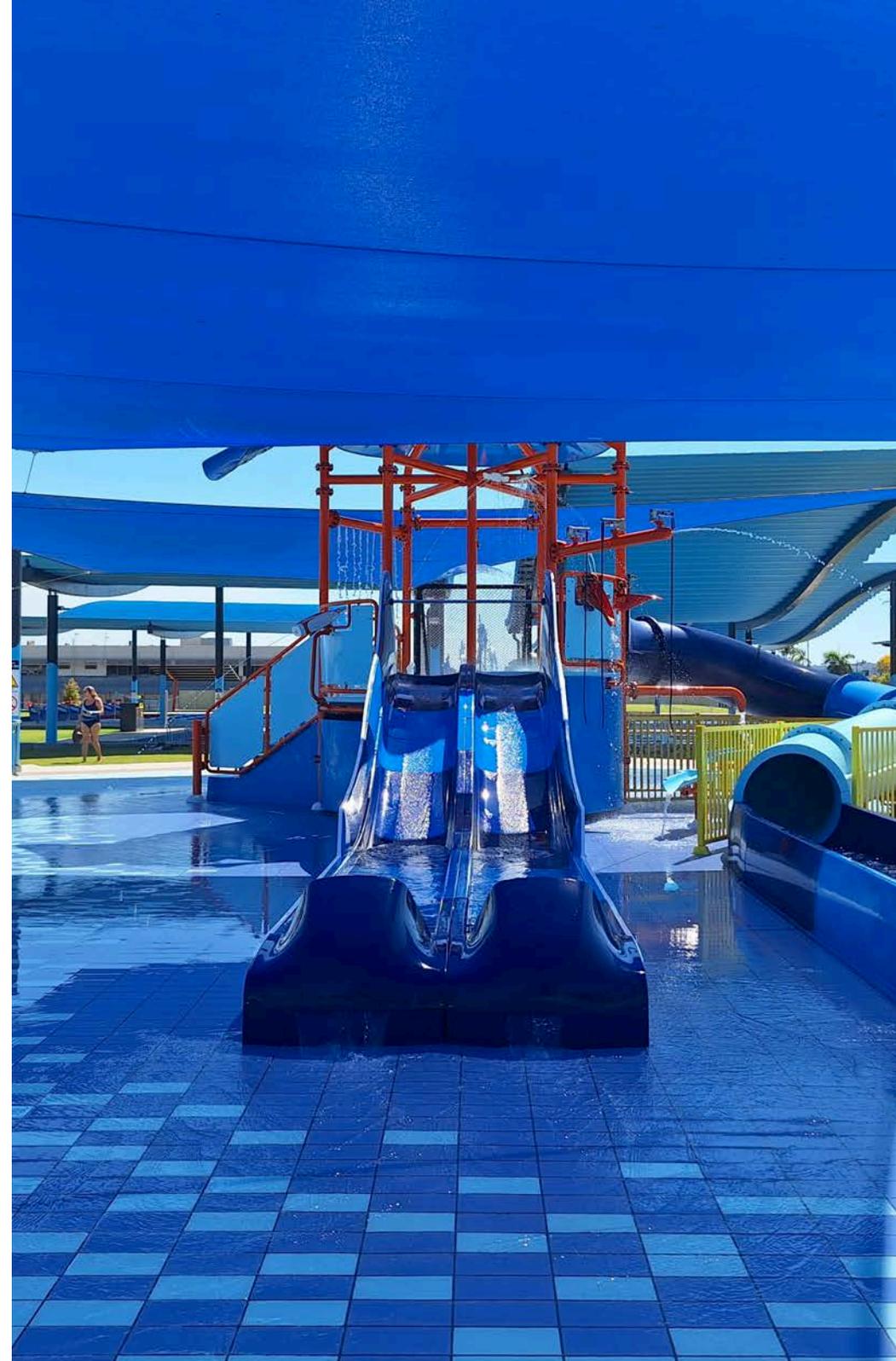


<https://www.darwin.nt.gov.au/community/community-facilities/casuarina-aquatic-leisure-centre>



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Acknowledgment of Traditional Owners

City of Darwin acknowledges the Larrakia people as the Traditional Owners of the land and waterways now known as Darwin. Council pays respect to Elders past, present and emerging, and values the ongoing contribution to enrich and appreciate the cultural heritage of Darwin. Council acknowledges and respects Australia's First Peoples as Traditional Owners of lands and waterways across Country, and encourages reconciliation between all. City of Darwin also values the contribution made to Darwin over the years by people of diverse backgrounds and cultures.



Welcome

Casuarina Aquatic & Leisure Centre provides a modern, family-friendly facility for the whole community to enjoy.

This new community facility has 3 pools for all ages and abilities, including an 8 lane, 50-metre pool, a temperature-controlled, 6 lane 25-metre pool and a resort-style lagoon pool featuring an aqua tower, fountains and water squirts.

If you don't want to get wet, the centre also has a large grassed area, basketball half-court and a dry play area featuring a unique sensory dome.

Access At a Glance



Accessible Toilet



Step Free Access



Ramp access into pool



Accessible Parking



Recharge Point



Baby Changing Table



50m Pool



Zero Depth Lagoon



Wifi



25m Pool



Aquatic Wheelchair



Bicycle Rack



Accessible Adult Change Facility



Pool Hoist



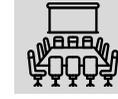
Gym



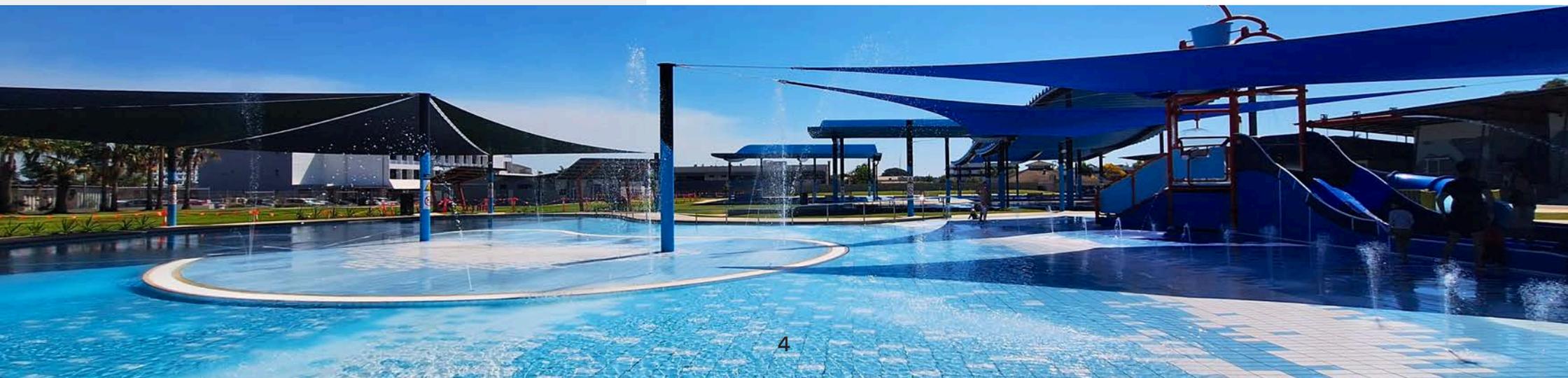
Automatic Drinking Fountain



Dry Playground



Community Room





What to Expect



- 50m pool with 70% shade coverage
- 25m pool with 70% shade coverage
- Ramp access into both pools
- Zero-depth lagoon with partial shade
- Pool hoist and aquatic wheelchair
- Barbeques with shade structures
- Picnic tables with shade structures
- 3x3 basketball court
- Dry play area
- Male and Female toilets and changing rooms
- Three (RHS) Unisex Accessible Toilets and change rooms
- Accessible Adult Change Facility
- 24/7 Gym
- Free Wi-Fi
- Kiosk
- A continuous accessible path of travel connects all facilities
- Discounted entry prices for holders of government-issued Pension Cards and Companion Cards

Opening Hours

- Monday to Friday 5:30am to 7:30pm
- Weekends and Public Holidays 8:00am to 7:30pm
- Closed Good Friday, Christmas Day and New Year's Day



Getting Here



Travel by bus

- The nearest stop is Angelo Street for Bus Route 9 with major stops of Casuarina Interchange, Hibiscus Shops, Crocodylus Park, and Palmerston Interchange
- The route from the bus stop to the pool is approximately 60m with a step-free route available
- The next nearest stop is Trower Road for Bus Routes 2, 3, 5, 9, 10, 12, 24, 25, 229
- The route from this bus stop to the pool is approximately 300m
- Please be aware that there is currently no kerb ramp or pedestrian crossing available from this stop to the pool entrance. We encourage you to explore alternate accessible routes where possible.
- These bus routes are wheelchair accessible
- Refer to the [NT Bus Tracker App](#) for the timetable





Getting Here



Travel by Car

Drop Off

- There is no dedicated drop-off zone. The nearest undercover area is a no-standing zone and cannot be used for stopping or unloading. Accessible parking bays are available, providing the safest option for visitors requiring close access to the entrance.

Parking

- The car park is located next to the facilities
- Three accessible parking bays are positioned approximately 20m from the entrance



Bicycle Racks

- Bicycle racks are located inside the facility and in front of the gym





Arrival

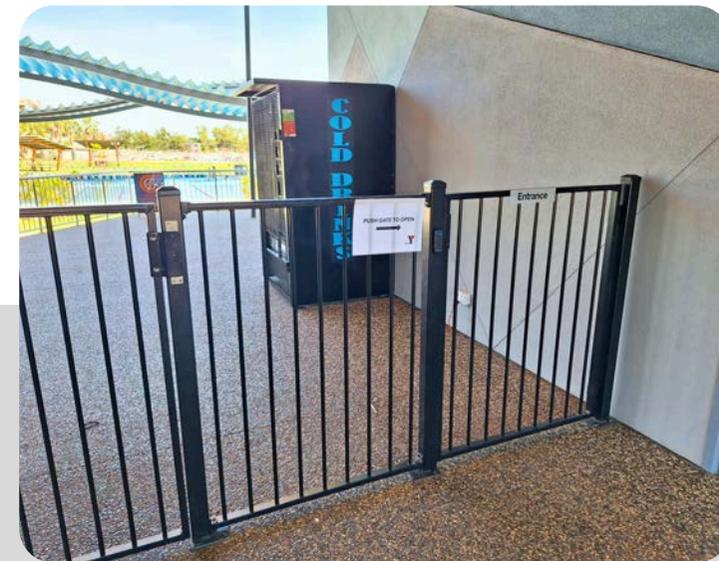
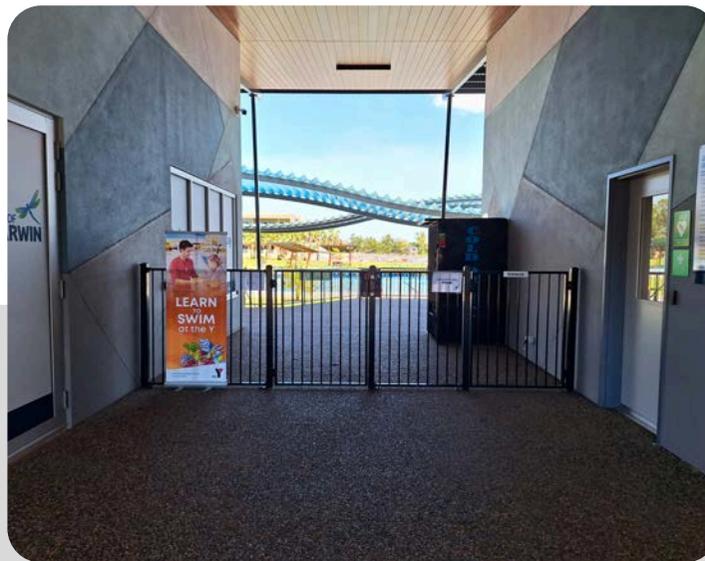


- A pebblestone path leads to the entrance
- There is step-free access from the frontage to the entrance
- A continuous accessible path of travel connects the car park and entry
- A pedestrian crossing with warning TGS1 connects the road, through the car park to the entrance



Entrance

- There is a clear and level path of travel to the service counter and the entrance
- Access to the Casuarina Aquatic & Leisure Centre is via a gate that is unlocked by staff
- The gate pushes open to the right and the clear gate width is 950mm





Exit



Exit

- To exit, push the green button on the wall on the right side. The button has a height of 1040mm
- The gate pushes open to the left and the clear gate width is 950mm





Service Counter



- The service counter is located at the entry of the Casuarina Aquatic & Leisure Centre. Here you can pay for entry and make enquiries and purchases.
- The counter has a height of 1200mm and an accessible counter of 850mm
- The flooring is nonslip, level pebblestone
- Staff can help with enquiries, bookings, and payments, or provide directions



- There is a portable EFT machine and cash payments are accepted



Food and Drink

- Light snacks and drinks can be purchased at the Service Counter
- A limited selection of dietary options is available, such as gluten-free, dairy-free and vegan snacks





50m Pool

What to expect

- The 50m pool has 8 lanes and 70% of the pool has shade
- The pool depth is 1.4m - 2.2m, the shallow points are at both ends and the deepest point is in the middle of the pool
- Start blocks are at each end
- The water is not temperature-controlled and ranges between approximately 21 to 30 degrees Celsius
- For availability visit [Casuarina Aquatic & Leisure Centre 50m Pool Lane Availability Calendar](#). While we attempt to keep this up to date, the calendar may not include all one-off or casual bookings. Please contact the pool directly for further information.



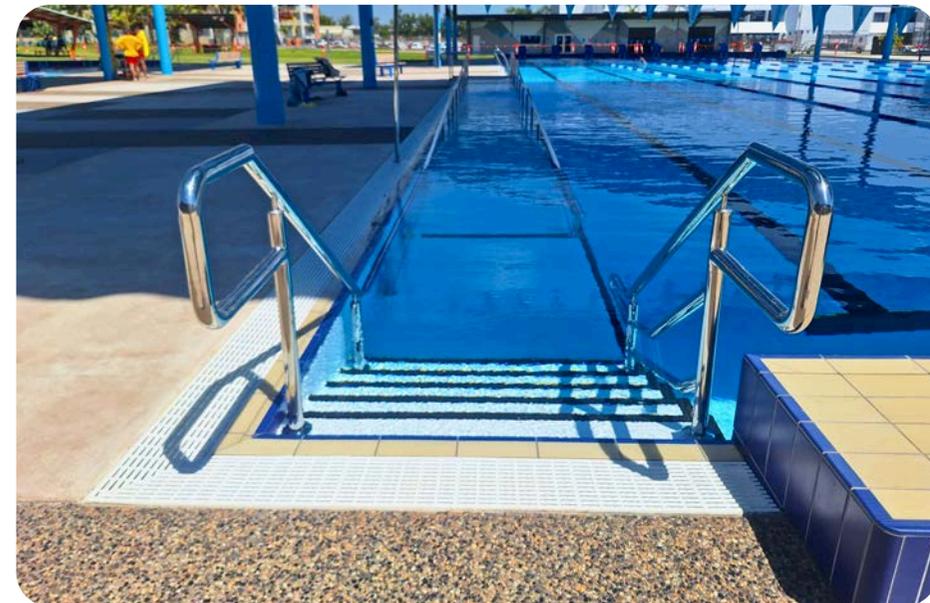


50m Pool



Access to the pool

- The pool can be accessed via a ramp with rails on both sides at a height of 900mm
- The depth at the bottom of the ramp is 1.2m with one step down to a 1.4m depth on the pool floor
- Six stairs access the pool with rails on the left and right side at a height of 940mm
- There is ladder access at various points around the pool with rails on both sides
- A continuous accessible path of travel surrounds the pool

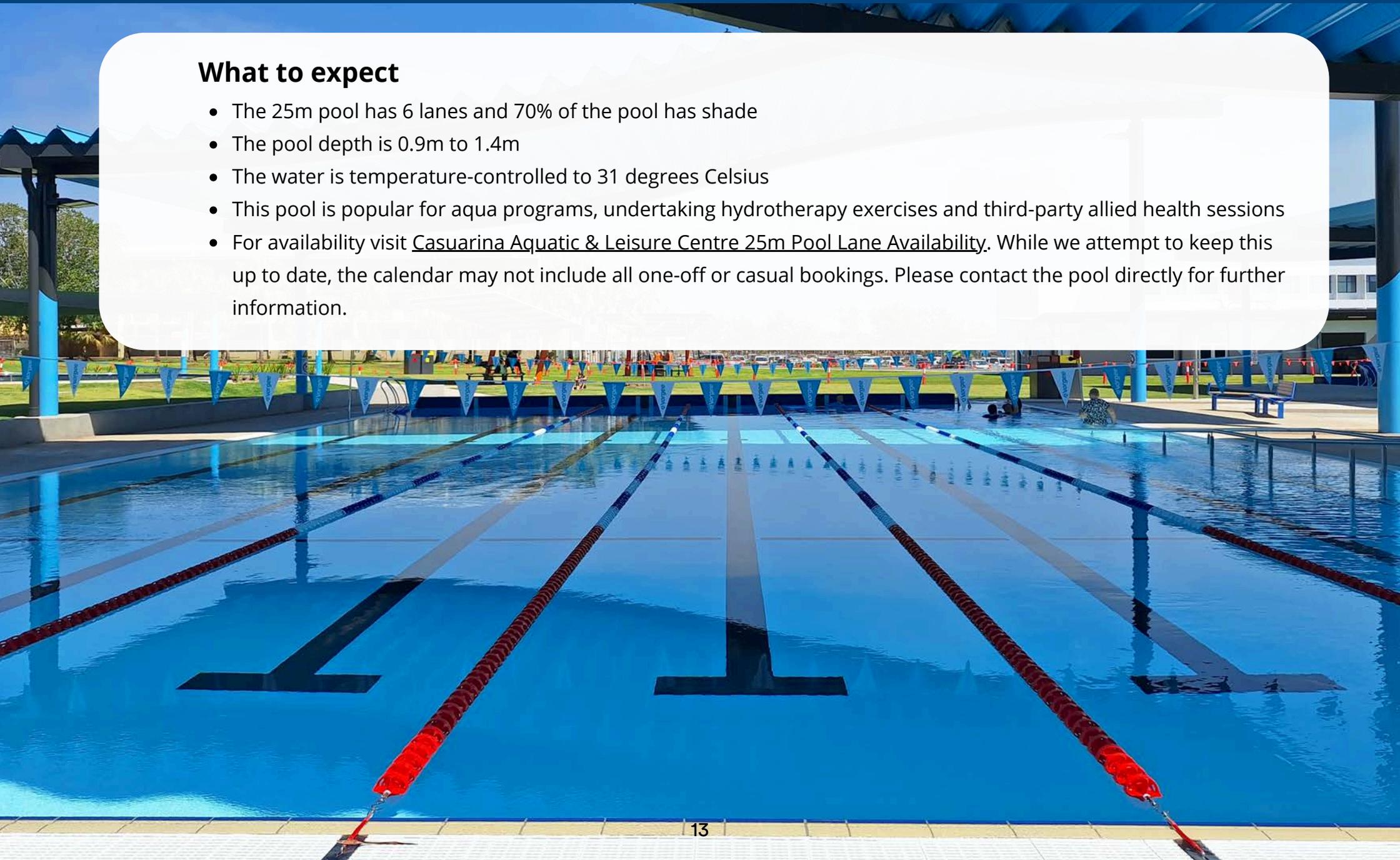




25m Pool

What to expect

- The 25m pool has 6 lanes and 70% of the pool has shade
- The pool depth is 0.9m to 1.4m
- The water is temperature-controlled to 31 degrees Celsius
- This pool is popular for aqua programs, undertaking hydrotherapy exercises and third-party allied health sessions
- For availability visit [Casuarina Aquatic & Leisure Centre 25m Pool Lane Availability](#). While we attempt to keep this up to date, the calendar may not include all one-off or casual bookings. Please contact the pool directly for further information.





25m Pool



Access to the pool

- The pool can be accessed via a ramp with rails on both sides at a height of 900mm
- The depth at the bottom of the ramp is 1.2m with one step down to a 1.4m depth on the pool floor
- Six stairs access the pool with rails on the left and right side at a height of 880mm
- There is ladder access at various points around the pool with rails on both sides
- A continuous accessible path of travel surrounds the pool





Lagoon



- Access to the play area is step-free with a gentle slope from zero depth to 1m
- A rail on the right side as you enter the lagoon extends down to a depth of 1m. The height of the rail is 930mm
- A shade cloth partially covers the zero-depth wet play area
- There is a range of water features to play with including an aqua tower, fountains and water squirts
- The water fountains operate from 8am to 6pm



- You will hear water running and splashing and perhaps other visitors playing and talking





Pool Accessibility Equipment



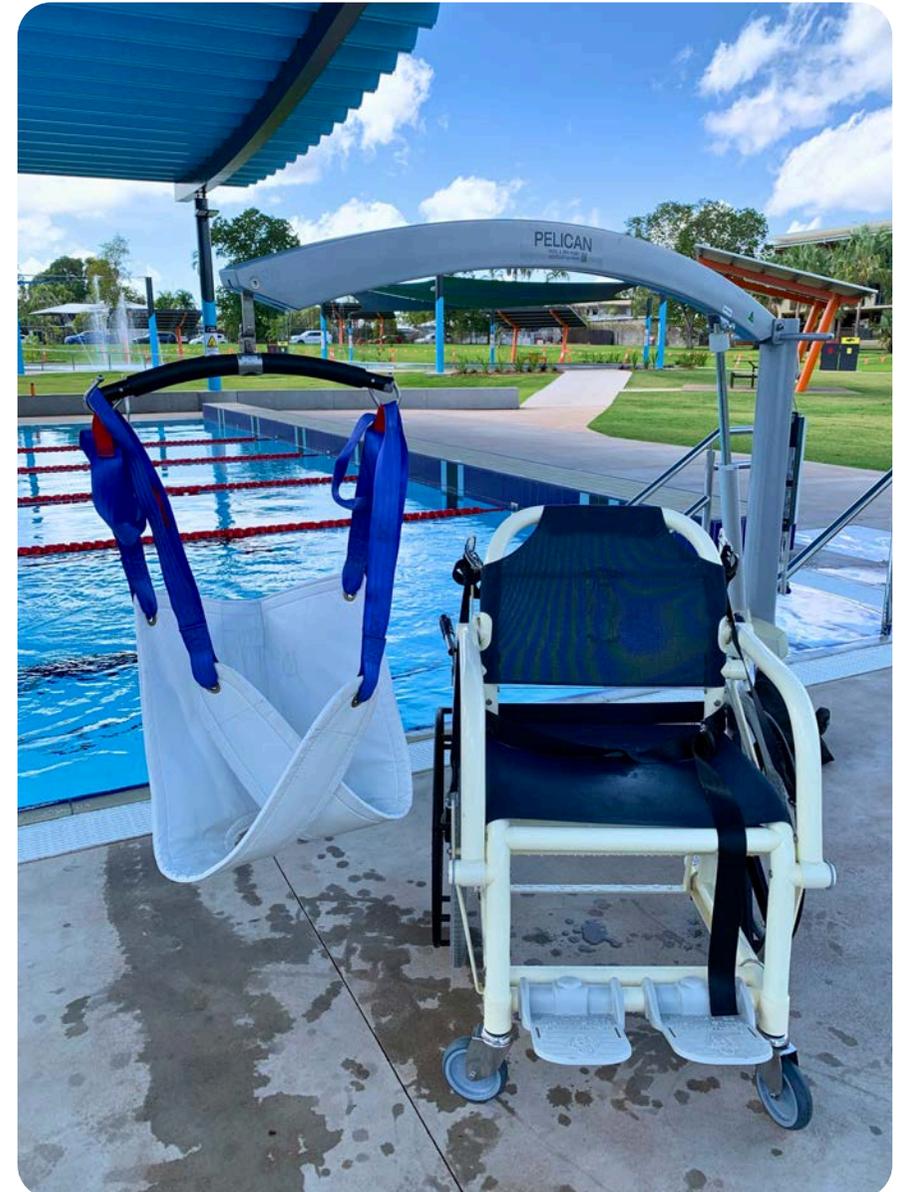
Aquatic Wheelchair

- An aquatic wheelchair is available for use
- The seat height of the wheelchair is 560mm, the seat width is 540mm and the seat depth is 490mm



Pool hoist

- The Pelican pool hoist is located next to the entry stairs and ramp of the 25m pool. On request, staff can relocate it to the other side of the pool if required.
- A sling is available on-site, please ask pool staff to provide it. You may also bring your own sling with loop attachments.
- The hoist, aquatic wheelchair and sling all have a Safe Work Load of 200kg
- Pool staff will install the battery and check the hoist is ready for use. It will then be the responsibility of the carer or healthcare professional to transfer the user into and out of the pool.
- Instructions from the manufacturer on transferring a user into the water using the aquatic wheelchair, as well as sling usage, are available on-site or in advance via email. To request an advanced copy, please contact the pool directly.





Dry Play Area



- A continuous accessible path of travel leads to the play area
- There is a range of features including slides, swings and a sensory dome
- A shade cloth partially covers the dry play area
- The soft surface is poured-in-place rubber allowing access to all features of the play area

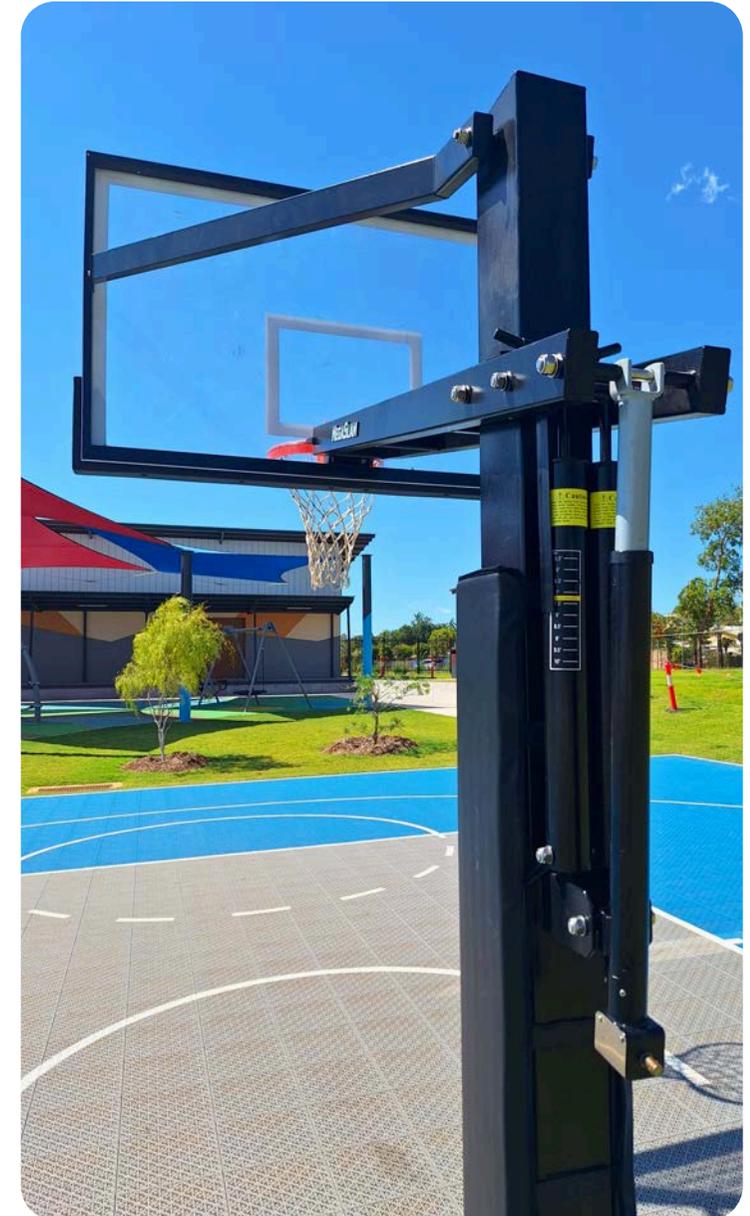




3x3 Basketball Half-Court



- The 3x3 Basketball half-court is accessed via a continuous accessible path of travel from the dry playground
- The nearest shelter for personal items or mobility aids is located at the dry playground near the courts
- The rim and backboard are height adjustable with a height range of 5.5ft (1.524m) to 10ft (3m). Please ask the pool staff for assistance in adjusting the height.





Barbecue



- There are two barbecues with shade structures
- The countertops of the barbecues have a height of 870mm and are wheelchair accessible with knee and foot clearance
- The barbecue hotplates have a height of 930mm
- They are connected with a continuous accessible path of travel
- A raised button is used to operate the barbecues



Grey Picnic Bench

- Located undercover next to the barbecue, the table has a height of 840mm and an under-table clearance height of 800mm
- A clear overhang at the end of the table has a depth of 630mm with clear foot and knee clearance
- The benches are fixed in place and have a height of 490mm



Furniture

- There is a range of seating options with varied styles and heights
- 6 picnic tables with shade structures are located in various areas of the facility. Poolside seating is also available.

Orange Picnic Tables

- The table has a height of 720mm and an under-table clearance height of 700mm
- A clear overhang at the end of the table has a depth of 240mm with restricted foot and knee clearance
- The benches are fixed in place and have a height of 450mm

Pools side seating

- The benches are fixed in place and have a height of 450mm. A segment of the bench has a backrest, an armrest is available on the right side when seated in the section without a backrest.



Toilet Facilities



- There are three Right Hand Side (RHS) Unisex Accessible Toilets, an Accessible Adult Changing Facility, Ambulant toilets and showers, Female change rooms and toilets and Male change rooms and toilets
- There is step-free access to all toilets and change room facilities
- Wayfinding to the toilets is clear with graphics and Braille to indicate facilities





Toilets and Changing Rooms



- Male and Female toilets, showers, and change rooms are located at the main building and have step-free access
- The width of the entrance is greater than 1000mm
- There is a large circulation space throughout the facility



- Ambulant toilets are located in the Male and Female facilities



- The basins have a height of 790mm with push taps that have timed water flow and unrestricted knee and foot clearance



- There are several temperature-controlled showers in private cubicles
- The shower heads are fixed
- Push taps have timed water flow.
- There are small benches in the shower cubicles



- There is a large communal changing space with benches available
- Additional Male, Female and Ambulant toilets are located next to the swimming stakeholders' room and next to the gym during large events



Entry



Changing room



Ambulant Toilet



Standard Toilets



Showers



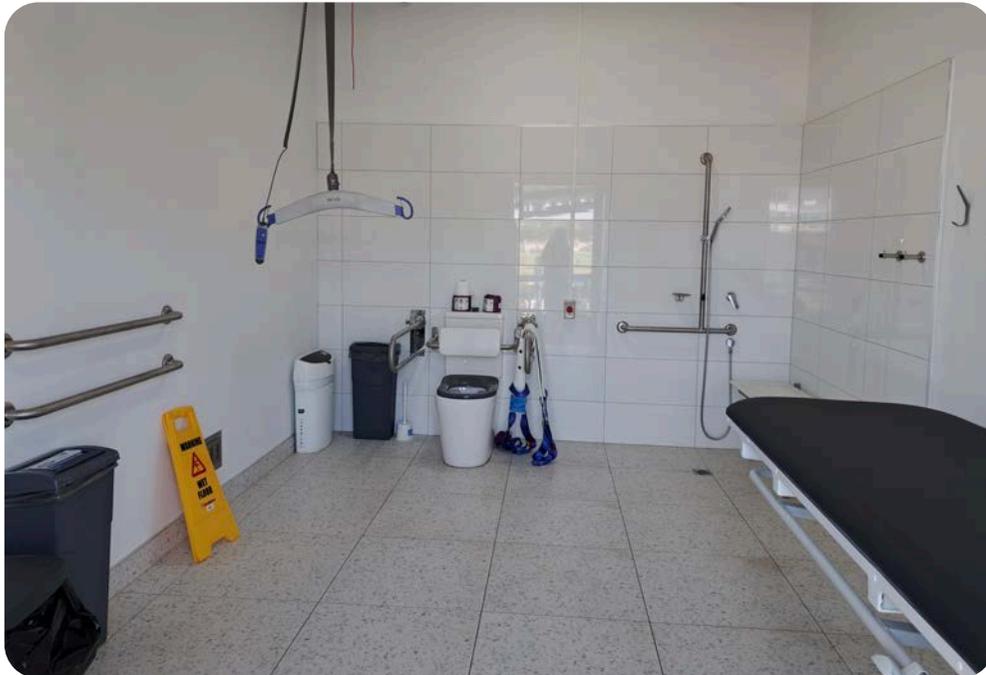
Basins



Accessible Adult Changing Facility

Location: Main building near the entrance

- Accessed via an MLAK key which is available from the service counter
- There is an Accessible Adult Changing Facility with a ceiling hoist and height-adjustable plinth
- A shower with a handheld shower hose and fold-down shower bench
- A toilet with drop-down rails on both sides with a height of 800mm
- Grab rails set at 800mm and 1000mm
- The room is fitted with a call for assistance button which is connected to an alarm in the reception area for a staff member to respond to





RHS Accessible Toilet and Change Room



Locations:

1. Main building in between Male and Female Changing Rooms
2. Next to the gym
3. Swimming stakeholders' room



- Manual door is in-swinging to the right and has a clear width of 870mm
- The lever-style door handle is positioned at 1200mm from the ground with a lever-style lock



- The toilet height is 460mm
- The space to the right of the toilet is 260mm and the space to the left of the toilet is open
- Rails are set at 800mm on the right side



- The basin height is 830mm with a lever-style tap
- The hand dryer is next to the basin at a height of 900mm



- Baby change tables are available in the accessible toilets located at the main building near the First Aid room and next to the gym. They have a height of 700mm when folded down.



- The shower has an adjustable hand-held shower hose
- The fold-down bench has a height of 480mm
- The lever-style taps have a height of 1000mm and the horizontal rail has a height of 800mm
- Hooks are positioned on the wall at 1300mm high



- Call-for-Assistance buttons are installed next to the toilet in the accessible change rooms located in the main building near First Aid room and next to the gym



- Lighting is automatic





Other Features



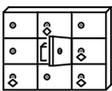
Outdoor Shower

- Outdoor showers are operated using a push-button positioned at a height of 900mm with timed water flow
- The surface is firm with a concrete pad allowing a front or parallel approach



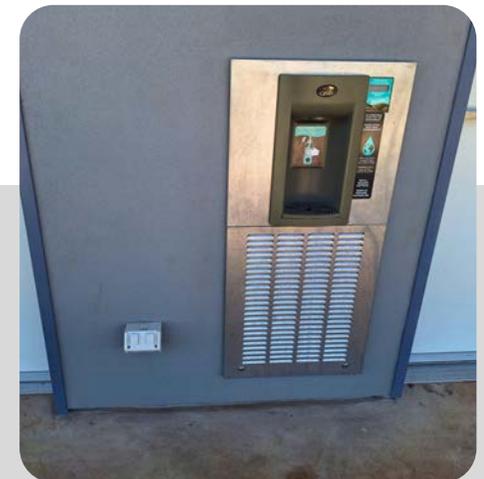
Water Fountains

- The automatic refill station has a height of 780mm
- Water fountains are located in multiple locations in the facility. They have clear floor space surrounding the fountains and are operated using a large, raised button with a height of 1000mm.



Lockers

- Lockers are located in the male and female changerooms with storage options at different heights and sizes. Please bring your own lock to secure your items or ask for one at reception.





Other Features



Recharge Points

- Recharge points are located in various locations such as beside the automatic refill station and beside the Unisex accessible toilet near the First Aid Room



Safety

- Lifeguards patrol during open hours. They wear red and yellow and can be found around the pools.
- A First Aid kit and an Automated External Defibrillator are available
- Assistance can be provided at the First Aid Room



Wi-Fi

- City of Darwin free Wi-Fi is available



Clock

- A digital clock is installed on the wall of the main building above the Adult Changing Facility





Communication



External Wayfinding

- The entrance is clearly marked with clear signage on the outside of the building

Internal Wayfinding

- Toilet facilities are clearly marked with infographics and Braille



Information

- Safety information is provided on large signs throughout the venue. Pool activity information is provided on a digital screen at reception. Staff can assist as needed.



Lighting



- The facility is lit with natural lighting during the day
- There may be glare and reflections off the water



- In the evening, the pools and change rooms have bright lighting from 6:00pm





Sounds



- The volume of other visitors will depend on the number of other people enjoying the pool on the day



- There is typically no background music unless other visitors are playing music on their personal devices or as part of a pool party
- The music played for Aqua Aerobics can be loud and can be adjusted on request



Quieter and Peak Periods



Quieter Periods

- Monday to Friday 5:30am- 3:00pm the pool is typically more quiet unless there are school activities or groups



Busy Periods

- Monday to Friday 4:30pm-6:30pm
- Saturday and Sunday 8:30am- 6:30pm

You can check the [Casuarina Aquatic and Leisure Centre 50m Pool Lane Availability](#) and the [Casuarina Aquatic and Leisure Centre 25m Pool Lane Availability](#) to see what bookings have been made on the day. The calendar may not include all one-off or casual bookings, please contact the pool directly for further information.



Programs and Events



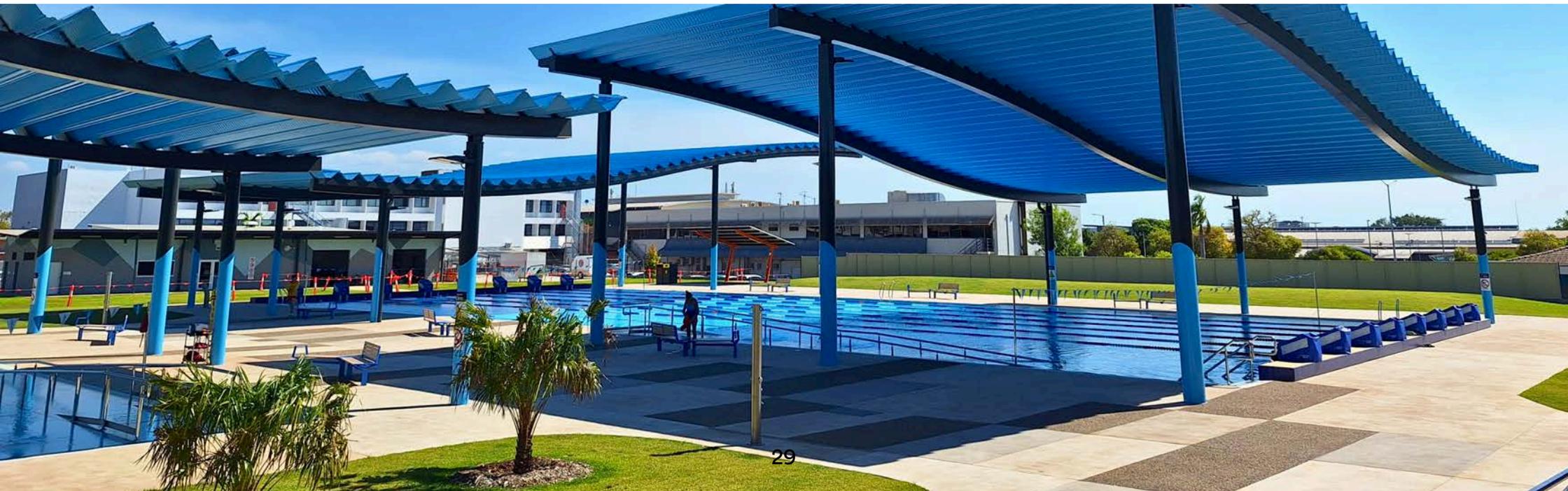
Aquatic Programs

- Several organisations provide swimming lessons, training and aqua fitness classes for children and adults at Casuarina Aquatic & Leisure Centre
- Participants with access needs are invited to participate and classes can be modified to suit a range of participation levels
- Pool entry is generally not included in the cost of programs
- Contact the facility or visit the [Casuarina Aquatic & Leisure Centre webpage](#) for information on the current programs on offer



Events

- Several community events are held at Casuarina Aquatic & Leisure Centre during the year. Visit the [Casuarina Aquatic & Leisure Centre webpage](#) for details





Club Lime Gym



- The gym is located next to the entrance of the pool and is open 24/7



- A bike rack is located in front of the gym to the left of the door in front of the large window. If using the bike rack, walk along edge of the car park to get to the front door of the gym



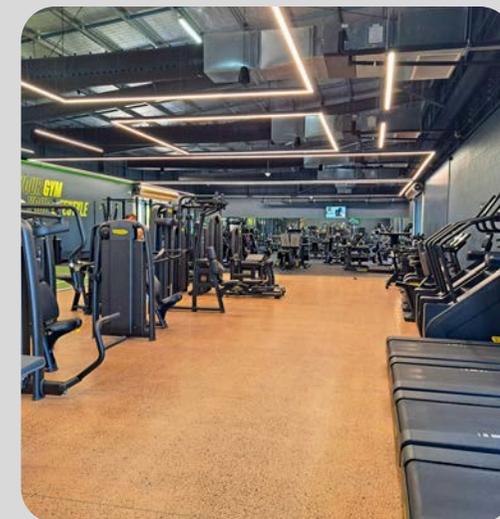
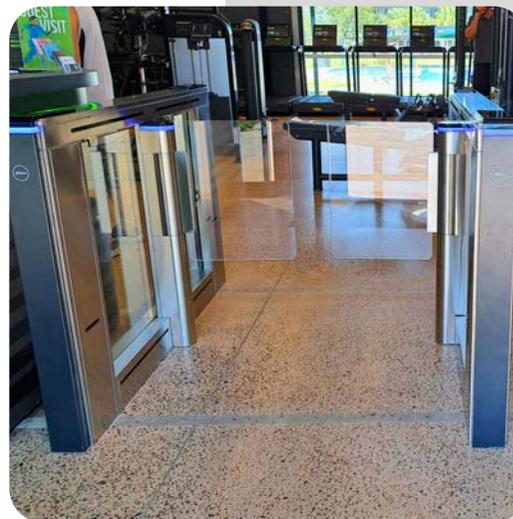
- A continuous accessible path of travel connects the car park and gym entry



- Automatic sliding doors have a width greater than 1200mm
- When the gym is staffed, the external sliding doors open automatically. Next, use your membership app to open the security gates at reception, or staff can let you in.
- When the gym is not staffed, use your membership app to open the main external doors
- The security gates have a width greater than 850mm
- The gym is step free throughout



- The reception counter is located at the entry of the gym with a standard counter height. Here you can pay for entry and make enquiries.





Club Lime Gym



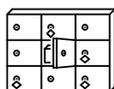
Toilets and Change Rooms

- Male and female change rooms and standard toilets are accessed using your swipe key through a manual in-swinging door in the gym
- Speak with staff when joining the gym for information on how to access the accessible toilets and adult changing facility



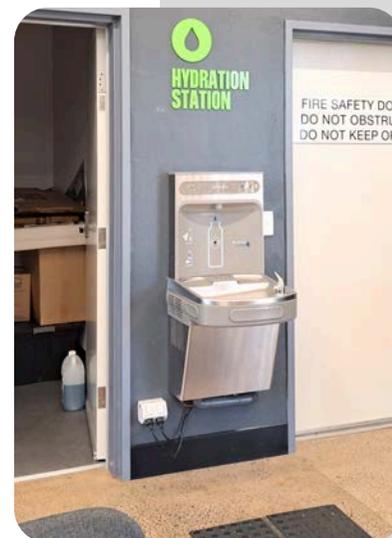
Food & Drinks

- An accessible hydration station is available



Lockers

- Lockers are available with storage options at different heights. Please bring your own lock to secure your items



Sensory Considerations

- The gym is climate-controlled to maintain a consistent and comfortable temperature
- The volume of music can be adjusted on request. The main sounds you may hear include voices from other visitors, as well as the sound of weights being used.
- Lighting is bright throughout the venue
- The main scents in the gym are from cleaning products and air fresheners used to maintain a clean environment
- Sanitary wipes are available for use throughout the gym



Community Room



- Access to the room is available during pool operating hours



- A continuous accessible path of travel connects the car park and entry with a step free entrance into the room.
- To access the room from the car park, follow the path on the outside of the building from reception to the last door.



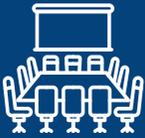
- Enter through a manual out swinging door that has a width greater 850mm
- the room can also be accessed through the step free double doors from the pool
- The flooring throughout is nonslip floor boards



Toilets and Change Rooms

- The toilet facilities are external to the Community Room.
- Pool toilet facilities located in the main building (Male and Female, RHS Accessible and Adult Change Facility).
- Access is via the double doors into the pool grounds, turn left and follow the path. See page 21 – 24 for toilet descriptions.





Community Room



Facilities

- A fridge is available to store personal items.
- An urn (and a jug to fill it) as well as a sink and standard height counter top are available



Audio Visual Equipment & Hearing Assistance

- A large screen and inbuilt audio system is installed
- Collect the keys at reception to unlock the cabinet that stores the audio visual and hearing assistance equipment
- A wireless mouse and keyboard are stored in the cabinet
- Instructions on using the equipment are located in the room
- The room is fitted with a Williams IR System including 2 neck-loop receivers for connection to hearing aids and 2 headsets for those who do not have hearing aids
- For more information, please visit [Hearing Assistance Devices available in Casuarina Aquatic & Leisure Centre Community Room.](#)



Sensory considerations

- Temperature can be independently controlled using a control pad located in the room
- Lighting can be set to meet your preference
- The main scents will be cleaning products and air freshener





This Accessibility Guide was designed and developed in collaboration with Flare Access Pty Ltd. For feedback on the guide please contact the City of Darwin.

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