

Waste management exemptions

Policy No. 6840.100.E.R

1 Purpose

The purpose of this policy is to outline conditions where a waiver of fees may apply that relate to waste management services provided by City of Darwin.

2 Scope

This policy applies to occupiers of dwellings within City of Darwin that pay a waste levy and are entitled to kerbside collection services and access to Shoal Bay Waste Management Facility (Shoal Bay) for household residential waste disposal.

The waste management services where fee waivers may apply include:

- City of Darwin supplied kerbside collection services, where multi-unit dwellings are seeking alternative kerbside collection arrangements through a commercial third party.
- Household residential wastes handled by a charitable third party and received at Shoal Bay.

This policy excludes organisations seeking in-kind requests for the waiver of waste management fees and charges relating to events or business operations. In kind requests are governed through 6300.100.E.R In-Kind Support Policy.

3 Policy Statement

3.1 Waiver of kerbside collection services for multi-unit dwellings

City of Darwin provides kerbside waste and recycling collection for occupiers of residential dwellings that are levied a waste charge as part of their rates notice.

Occupiers of a residential property are permitted to an alternative waste collection service through a third party under an approved application to City of Darwin, where:

- the property is a multi-unit dwelling comprising of 19 or more individual units
- a current waste collection contract is in place with a licenced waste management contractor
- the contractor can demonstrate a complete recycling process through the transfer of all collected recyclable materials to an approved materials recycling facility or an approved alternative facility
- residential waste and recycling bins are stored, presented and collected in a manner to the satisfaction of the City of Darwin and in accordance with 6841.001.E.N Waste and Recycling Guidelines.

Version:	Decision Number:	Adoption Date:	Next Review Date:
2	ORD253/26	30 June 2026	30 June 2030

Responsible Officer: General Manager Innovation

Electronic version current. Uncontrolled copy valid only at time of printing.

Waste management exemption applications can be made via body corporates for existing multi-unit dwellings and by developers for new multi-unit dwellings and must contain the following criteria for assessment:

- property address and total number of dwellings within the multi-unit dwelling
- proposed commencement and duration of the alternative service being requested
- number, size and type of general waste receptables proposed
- number, size and type of recycling receptables proposed
- frequency of bin collection / emptying service
- details of the proposed bin storage enclosure/s including location, layout and dimensions, demonstrating compliance with the objectives of the 6841.001.E.N Waste and Recycling Guidelines
- written evidence of consultation with a licenced waste service provider that demonstrates their ability to provide the required services.

For new multi-unit dwellings, City of Darwin requires that any plans submitted to the Development Consent Authority demonstrate compliance with 6841.001.E.N Waste Management Guidelines in addition to outlining any proposed alternative waste collection service arrangements.

The alternative service will be approved based on an agreement between City of Darwin and the occupiers of the residential dwellings through the body corporate and where the approved alternative servicing will be maintained to the required standard for an agreed period. If the alternative service is not maintained to the agreed service level, after investigating community concerns or through audits undertaken by City of Darwin, the property shall be required to recommence a City of Darwin service.

Properties granted an approved alternative service will not be charged a waste levy and will be required to pay Shoal Bay fees and charges for residential waste disposal through the approved third-party kerbside collection provider. Residents of approved alternative service properties will also be required to pay fees and charges for their own waste disposal at Shoal Bay.

3.2 Fees and charges waiver for residential waste handled by a charitable third party

City of Darwin may grant Shoal Bay fee and charge exemptions to Australian charities and not-for-profit registered organisations that provide charitable services involving the collection and transport of residential waste, subject to the following conditions:

- the waste is collected from dwellings in the Darwin municipality that are levied with waste charges
- the waste is surplus to standard waste disposal capacity through kerbside collections
- green waste must be free of other waste contaminants
- general waste must not contain recyclables
- items that can be reused, including mattresses in reasonable condition, must go to the Shoal Bay trash and treasure shop for assessment for potential reuse
- wastes are not generated from commercial activities, including any hazardous or toxic waste generated by industry, or wastes that are generated by construction or contracted activities at a residential dwelling.

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2	ORD253/26	30 June 2026	30 June 2030

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Fee and charge waivers for residential wastes handled by a charitable third party are to be lodged by the charitable waste handler and must contain the following criteria for assessment:

- company name and ABN of the third-party not-for-profit
- the program name and description of the not-for-profit household service provided by the organisation
- a current list of property addresses where the charitable household services are undertaken by the organisation and where a fee and charge waiver is sought
- a description of the type of collected waste(s) and how the collected wastes were generated
- a waste collection methodology to ensure effective waste separation for recycling
- the estimated monthly/annual quantity of collected waste(s)
- the details of company vehicles or contractors undertaking the service.

The waiver of fees and charges will be approved under an agreement between City of Darwin and the charitable third party, which will include the details of approved waste types and tonnages. Waste tonnages received at Shoal Bay will be recorded with any wastes exceeding the approved amount, or not complying with agreed conditions, to be charged at standard Shoal Bay fees and charges.

All ongoing applicants will be reviewed annually against their compliance with this policy.

4 Definitions

Charities means registered charities with the Australian Charities and Not-for-profit Commission.

General waste means non-recyclable waste from household litter bins.

Green waste means vegetation material including lawn clippings, palm fronds, shrubs and trees

Multi-unit dwellings means residential buildings or housing complexes that contain 4 or more properties within a single structure or closely grouped structures.

Residential waste means everyday 'rubbish' or 'garbage' generated by a domestic household, and that are not generated from commercial activities that generate waste, including any hazardous or toxic waste generated by industry, or wastes that are generated by construction or contracted activities at a residential dwelling

Single dwellings means self-contained properties intended to be occupied by a single household or family. They typically include detached houses, townhouses, and duplexes, up to a group of 3 dwellings.

Waste levy is an annual charge per residential dwelling to meet the cost of residential waste and recycling collection services and a waste disposal service cost at Shoal Bay

5 Legislative References

City of Darwin By-laws 2023

Local Government Act 2019 (NT)

Waste Management and Pollution Control Act 1998

Waste management exemptions - 6840.100.E.R

Page 3 of 4

Version:	Decision Number:	Adoption Date:	Next Review Date:
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6 Procedures / Related Documents

6300.100.E.R City of Darwin In-kind Support Policy

6841.001.E.N. City of Darwin Waste & Recycling Guidelines

City of Darwin Waste and Resource Recovery Strategy

7 Responsibility / Application

The General Manager Innovation is responsible for ensuring the policy is current and in accordance with relevant legislation and accountable for the management of the policy.

City of Darwin workplace participants are responsible for ensuring that they understand and adhere to this policy.

This policy will be reviewed every 4 years or more often as required.

8 Document Control

Document Number			Responsible Officer:	
Version	Decision Number	Adoption Date	History	Next Review Date
1	ORD318/22	28/06/2022	Waste Management Exemption Policy	29/06/2026
2	ORD253/26	30/06/2026	Updated template, clarify definitions, clarify exemptions with In Kind Support Policy, clarify assessment criteria	30/06/2030
3				

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