

VEHICLE E-PERMIT FAQ'S

City of Darwin electronic permits make applying quick and easy.

Why are all off-street reserved parking permits electronic?

City of Darwin uses electronic permits for reserved carparking to enhance efficiency, convenience, and sustainability, aligning with our 2030 strategy to be recognised as a smart and prosperous city. By using electronic permits, the city streamlines the permit application process, reduces paperwork, and improves the management of reserved parking spaces.

What are the benefits of an electronic permit?

- Quick and easy to apply: A simple online process with no paperwork or in-person visits required.
- No physical permit needed: Permits are digital, so there's nothing to display, lose or replace.
- Online access anytime: Manage, update or renew permits 24/7 from any device.
- Automated reminders: Receive notifications before your permit expires.
- Convenient parking: Allows access to reserved bays, improving convenience and accessibility.

What type of permits are available?

- Private: These are permits for individual users. Private permits are allocated 1 space, and within the permit parking area can have 1 vehicles registered.
- Corporate: Corporate permits are allocated up to 20 spaces (pending availability) and have a maximum number of 1 vehicle registered to each space within the permit parking area at any one time. Users can change the vehicles registered to the permit an unlimited number of times to suit their business' needs.
- Staff: These permits are for the use of City of Darwin Staff. Staff are required to pay for their parking on a day-by-day basis.

How does the electronic permit work?

Users will login to a portal from our City of Darwin website, setup an account, and be able to apply for and manage their permits from any device at any time. From here, applications for permits can be completed on the spot. In most instances the permit will be approved automatically once payment is processed unless there are special requirements or new access cards required.

Are electronic permits available in all Darwin carparks?

The permits are only available in City of Darwin's off-street carparks: West Lane, Dragonfly, Darwin Oval, Nichols Place and Mitchell/Daly Street.

How do I set up an account and apply for a permit?

The online parking portal can be found at <https://www.darwin.nt.gov.au/resident-services/parking/parking-permits/parking-permits>

On this page will be a link to the ePermit Portal where users can create an account and then apply for the relevant permit. There are different permit options available for Private, Corporate or Staff.

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Please call 08 8930 0300 or email the team at property@darwin.nt.gov.au if you have any questions or need assistance.