ATTACHMENT A



City of Darwin

Evolving Darwin Towards 2020

Strategic Plan Scorecard Report

Period: Jul-16 - Jun-17

Goal 1 - Collaborative, Inclusive and Connected

LINKED ITEMS	UNIT	TARGET	ACTUAL	INDICATOR
> 100 community groups or organizations provided with council support (e.g. community grants, fun and games, face painting, Gig Gear, staging) COMMENTS: N/A	#	55.00	126.00	
COMMENTS. INA				
> 300,000 website 'hits' per annum	#	300,000.00	500,069.00	
COMMENTS: 115,991 website hits were rec	orded during the 4th o	quarter. Year to c	ate total 500,069	•
>14,500 of on-line payments made via Council's e-services	#	14,500.00	24,380.00	
COMMENTS: Online payments received via	a Council's e-services	for 2016/17 was 24	1,380	
>4.5% of rates income provided back to the community via community grants or sponsorships per annum	%	4.50	2.25	
COMMENTS: Grants and sponsorships pro was \$59.2m. Please note, th			\$1.35m. Rates	income
Overall Performance	%	100.00	153.48	

Goal 2 - Vibrant, Flexible and Tropical Lifestyle

Overall Perf	ormance	%	100.00	103.83	
COMMENTS:	70% of survey respondents moderate with an average			ife in Darwin in	2016/17 as
> 85% commun with the quality	nity satisfaction of life in Darwin	%	85.00	70.00	
COMMENTS:	N/A				
> 80% occupan Council's comn	nunity centres	%	80.00	90.00	
COMMENTS:	A total of 79 contracts were approximately \$50 million. or 91% of all contracts.	e administered by Counc Locally owned and/or o	il during 2016/17 to perated businesse	o a total value o es represented 7	f 72 contracts
> 70% of Counc awarded to loca and/or operated	ally-owned d businesses	%	70.00	91.00	
COMMENTS:	Generally satisfaction leve years.	ls with Council's infrastru	ıcture services we	re consistent w	ith previous
> 3.5 (out of 5) a community sati across all Cour infrastructure s	isfaction rate ncil's ervices	#	3.50	3.40	
COMMENTS:	Level of satisfaction with c year	ommunity services gene	rally has remained	I the same as the	e previous
> 3.5 (out of 5) a community sati across all Cour services		#	3.50	3.40	
LINKED ITEM	1S	UNIT	TARGET	ACTUAL	INDICATOR

Goal 3 - Environmentally Sustainable City

LINKED ITEM	IS	UNIT	TARGET	ACTUAL INDICATO
> 1,200 new urk planted by Jun	e 2016	#	1,200.00	1,200.00
COMMENTS:	The KPI to place more th	an 1,200 new urban trees b	y June 2016 was a	chieved.
> 1,800 Revege		#	1,800.00	1,800.00
planted by June	e 2016			
COMMENTS:	The KPI to plant more th	an 1,800 re-vegetation trees	s was achieved.	
> 15% reduction gas emission fr operations (ton June 2016 (E2)		#	15.00	0.00
COMMENTS:	systems training and da	e gas emissions from Counc ta capture. Climate Chang clusion in Council's Annual	e & Environment a	
> 5% reduction waste collectio (tonnes per ser	n by June 2016	т	5.00	5.00
COMMENTS:	N/A			
Overall Perf	ormance	%	100.00	75.00

Goal 4 - Historic and Culturally Rich City

LINKED ITEM	IS .	UNIT	TARGET	ACTUAL INDICATOR
> 3.5 (out of 5) of satisfaction rate and cultural action multural actions.	e with the arts tivities within	#	3.50	3.40
COMMENTS:	40% of survey respondents rated mixed result and 0.1 point less the			
> 50% of the co have attended and festivals sp Council annual	special évents onsored by	%	50.00	36.00
COMMENTS:	36% of community satisfaction sevent throughout the year.	survey respondents	indicated that the	y attended a community
Overall Perf	ormance	%	100.00	88.57

Goal 5 - Effective and Responsible Governance

Break even (or ç	greater)	\$	0.00	0.00	
60% - 70% rates COMMENTS:	ratio The actual rates ratio result will not	% be available ur	60.00 ntil financial statemo	0.00 ents have beer	prepared.
COMMENTS:	50% of survey respondents rated Ci	ty of Darwin as	3.3, a mixed level o	ot satisfaction.	
>70 % overall co satisfaction with Darwin	n the City of	%	70.00	50.00	
	prepared.				
>1.00:1 liquidity COMMENTS:	ratio The actual liquidity ratio result will r	# not be available	1.00 until financial state	0.00 ements have b	een
	(24%) Council's revised Community Enga May 2017 for community consultation		was presented at th	ne first Ordina	ry Meeting in
COMMENTS:	Satisfaction ratings with Council correspondents rated satisfaction as hi satisfied or dissatisfied and 43% ind dissatisfaction was the view that Coconsult more. Other reasons indic-Council needs to be more honest a - Council needs to publicise or prom	gh, however a icated that the uncil needs to cated include: nd transparen	further 30% indicate y were dissatisfied. keep the communit t or information can	ed they were n The primary y better inforn be misleading	either reason for ned or g (26%)
that Council cor community suffi	nsults with the iciently				
> 70% communi	ity agreement	%	70.00	16.00	
COMMENTS:	The actual asset sustainability ratio been prepared.	result will not	be available until fir	nancial statem	ents have
> 50% asset sus	tainability ratio	%	50.00	0.00	
COMMENTS:	4.43% rates outstanding as at 30 Jur	e 2017			
<5% of rate deb outstanding	tors	%	5.00	4.43	
COMMENTS:	The actual debt servicing ratio resul prepared.	t will not be av	ailable until financi	al statements h	ave been
< 5% debt servio		%	5.00	0.00	
COMMENTS:	First quarter turnover is at 1.7% Second quarter turnover is at 5.2% Third quarter turnover is at 7.7% Fourth quarter turnover is at 9.4%				
< 20% internal a turnover rate	innual staff	%	20.00	9.40	

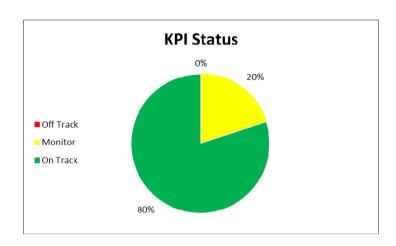
Percentage of Council's annual % 100.00 75.00
Internal Audit Plan delivered

COMMENTS: 3 of 4 audit completed
Remaining audit commenced and will be completed August 2017

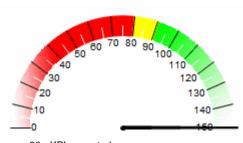
Overall Performance % 100.00 80.87

Community & Cultural Services

Overview



Performance



- 20 KPIs reported on
- 16 KPIs with at least 90% of target
- 4 KPIs between 80 and 90% of target
- 0 KPIs with less than 80% of target
- 0 KPIs with no targets set

Department KPIs				
KPI	Unit	Target	Actual	
> 100 community groups or organisations provided with council support (e.g. community grants, fun and	#	55.00	68.00	GREEN
Latest Comment				
8 Community Grants were provided to community groups or organisations to the total value of \$49, 700.				
36 in kind donations were made to community groups or organisations to a value of more than \$3,500				
3.5 (out of 5) average community satisfaction rate across all Council's community services	#	3.50	3.50	GREEN
Latest Comment				BREET
Level of satisfaction with community services generally has remained the same as the previous year				
> 3.5 (out of 5) community satisfaction rate with the arts and cultural activities within the Darwin municipality	#	3.50	3.40	GREEN
Latest Comment				BREET
40% of survey respondents rated satisfaction with Art and Cultural activities as 3.4. This is a mixed result and 0.1 point less than	satisfaction levels	recorded in 2015	5/16	
> 80% occupancy rates at Council's community centres	%	0.00	90.00	GREEN
Latest Comment				

Office space occupancy rate for 12 month period 96%. Community space occupancy rate for 12 month period 16%. Total average occupancy rate 57%.

(PI	Unit	Target	Actual	
- 85% community satisfaction with the quality of life in Darwin	%	85.00	70.00	O O O
Latest Comment				TECCOM
70% of survey respondents rated overall satisfaction with Quality of Life in Darwin in 2016/17 as moderate with an average r	ating of 3.8, down from 3			
Annual Community and Cultural Development departmental expenditure within approved budget	%	100.00	90.00	GREEN
Latest Comment				
Year to date expenditure (excluding capital) versus budget is not yet available. Final positions will be known following the fo	ourth quarter budget revie	ew process and เ	updated acco	ordingly.
community satisfaction rating with Library services	#	4.20	4.10	GREED
Latest Comment				BREEN
On average 62% of survey respondents rated Library Services as 4.1 or with high levels of satisfaction.				
Community satisfaction rating with the standard of recreational and leisure services such as sports oval	. %	4.00	3.70	000
Latest Comment				GREEN
55% of survey respondents were moderately satisfied with Council's recreational and leisure activities.				
Community satisfaction with Council swimming pools	%	70.00	52.00	
community satisfaction with Council swimming pools	%	70.00	32.00	YELLOW
Latest Comment				
52% of survey respondents rated public swimming pools moderately at 3.7. This is down 0.2 on the previous year of 3.9.				
Community satisfaction with recreational and leisure services	%	70.00	55.00	
Latest Comment				YELLOW
55 percent of survey respondents indicated a moderate (3.7) level of satisfaction with council's recreational and leisure servi	ces. Down from 3.9 in 2	2015/16.		
evel of community satisfaction with contact made with Council	%	70.00	59.00	
·	70	7 0.00	00.00	YELLOW
Latest Comment				
More than half of the survey respondents indicated that they had made contact with City of Darwin in the past 12 months and				
contact. The main method of contact was by phone at 62% followed by internet / email. There was a notable change in me an increase in the number of respondents who presented themselves directly at the Civic Centre. Reasons for contact char				
of respondents making a complaint and an increase in the number of people enquiring about dog registrations and dog issue		ous year with a r	Caachon in t	ne nambe
evel of community satisfaction with the quality of front counter customer service	%	90.00	85.00	
is a second of the second of t	/0	23.00	50.00	GREED
Latest Comment				(-10) -100 13
Customer satisfaction with the quality of front counter customer service remained consistent for the past three years at 4.3 o	r a high rating. 85% of r	espondents indic	cated a high	rating.
Number of advisory consultations provided by the Youth Advisory Group	#	4.00	62.00	GREEN
Latest Comment				
In the months of June 2016 - June 2017. Council has coordinated 12 Youth Advisory Committee meetings.				

KPI	Unit	Target	Actual	
Number of annual library visits	#	500,000.00	500,619.00	000
Latest Comment Visitation to the libraries has been consistent for the past quarter with an average of 40,000 visitors per month.				GREEN
Number of items loaned annually	#	400,000.00	401,966.00	GREEN

Latest Comment

Loans of library items have been consistent for the past quarter with an average of 35,000 loans per month. Adult fiction remains the most popular item for our customers totalling over 55,000 items year to date.

Number of LAUNCH pop-up events per annum

4.00 33.00



Latest Comment

In the months of June 2016 - June 2017. Council has delivered 6 LAUNCH Pop Up Events.

- Filling Friday Free Film Screening Museum and Art Gallery. 'I am Mallala' 2 December 2016

Happy Yess all ages gig October

Happy Yess all ages gig November

Jingili King of Concrete Skate Competition – 8 October 2016

Youth Week Events:

Dishing Up Darwin

Youth Homelessness Matters Day Couch Surfing Race

Street Heat Skate Competition

Rocking in the Raintree - Live gigs at Lunch Time, June 2017

Number of school civic visits per year	#	6.00	7.00 GREEN
Latest Comment In March, two groups from Woodroofe Primary School year 5/6 attend the Civic visit.			0.000
Number of Sister City events or activities held	#	4.00	8.00

Latest Comment

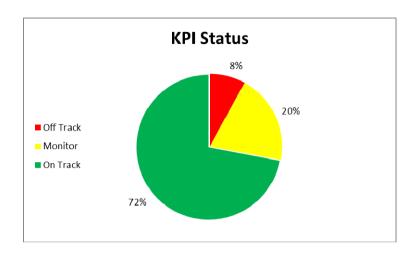
City of Darwin hosted a Timor-Leste Delegation early May 2017. 28 colleagues from 12 local government districts across Timor-Leste were in attendance for 9 days. The delegation focused on capacity building particularly in the areas of parks care and maintenance, waste management, recycling, storm water drains and waste water, plastic waste and community education messaging.

GREEN

KPI	Unit	Target	Actual	
Percentage of community satisfied with Community events delivered by the City of Darwin	%	50.00	49.00	GREEN
Latest Comment				
Community events received a moderate satisfaction rating in 2016 with 49% of survey respondents rating satisfaction at 3.5 out of 5.				
Total annual fun bus attendance	#	6,500.00	16,673.00	GREEN
Latest Comment No comments entered for this KPI				

Corporate Services

Overview



Performance



- 25 KPIs reported on
- 18 KPIs with at least 90% of target
- 5 KPIs between 70 and 90% of target
- 2 KPIs with less than 70% of target
- 0 KPIs with no targets set

Sur	mmary KPI				
KPI		Unit	Target	Actual	
< 20% internal annual staff turnover rate		%	20.00	9.40	GREEN
Latest Comment					
First quarter turnover is at 1.7%					
Second quarter turnover is at 5.2%					
Third quarter turnover is at 7.7%					
Fourth quarter turnover is at 9.4%					
<5% of rate debtors outstanding		%	5.00	4.43	000
Latest Comment					GREEN
A 400/ rates extertading as at 20 kms 2047					

4.43% rates outstanding as at 30 June 2017

> 70% of Council's contracts awarded to locally-owned and/or operated businesses

70.00 91.00 %

Latest Comment

A total of 79 contracts were administered by Council during 2016/17 to a total value of approximately \$50 million. Locally owned and/or operated businesses represented 72 contracts or 91% of all contracts.

Annual Corporate Services departmental expenditure within approved budget

100.00 % 90.00



Latest Comment

Year to date expenditure (excluding capital) versus budget is not yet available. Final positions will be known following the fourth quarter budget review process and updated accordingly.

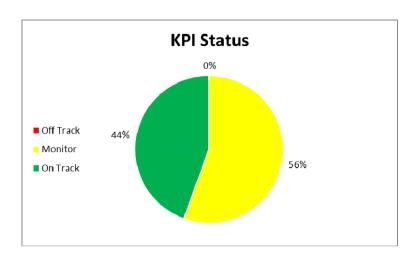
KPI	Unit	Target	Actual	
Annual Darwin Entertainment Centre expenditure within approved budget	%	100.00	90.00	SELL FILL
Latest Comment				TELLOW
Year to date expenditure (excluding capital) versus budget is not yet available. Final positions will be known following the fourth of	quarter budget rev	iew process and	updated acc	ordingly.
Availability of vacant car parks in on-street parking	%	20.00	0.00	000
Latest Comment				RED
Currently there is no accurate data source available to report this KPI. The KPI has been removed from the 2017/18 Municipal PI	an.			
Budgeting and Long Term Financial Plan meets statutory requirements	%	100.00	100.00	000
Latest Comment				GREEN
Long Term Financial Plan 2016-2016 adopted by Council 11 October 2016 and meets statutory requirements.				
Annual budget and Municipal Plan adopted by Council June 2017 and meets statutory requirements.				
Community perception of safety in parks, reserves and public open spaces	%	60.00	86.00	000
Latest Comment				GREEN
Council no longer asks this question in its annual Community Satisfaction Survey. Rather, the questions now seek to determine v	whether the comm	unity feel unsafe	more during	the day or
at night and which public spaces they feel most unsafe. This KPI now reports the level of community satisfaction with feeling safe				
safe during the daytime, slightly down from 88% in the previous year and 91% in 2014. Feeling of safety at nighttime has also de-				
safe as opposed to 59% the previous year.	0 .			
Community satisfaction with dog and cat control and education programs	#	3.30	3.10	000
Latest Commant				GREEN
Latest Comment Whilst views of animal control and education were mixed, 34% of people were satisfied with the services provided in 2016/17. Th	ne service was rate	ed 3.1. sliahtly ur	o from 3.0 the	nrevious
year.	ic scrvice was raid	ou o. r, siigritiy up	nom s.o me	previous
Financial statements meet statutory and audit requirements	%	100.00	100.00	000
				GREEN
Latest Comment Unqualified Financial Statements endorsed by Council's Risk Management and Audit Committee on 28 October 2016. Statement	ts included in the	Annual Panart 20	015/16	
Investments comply with policy and statutory requirements and are reported monthly		100.00	100.00	
Tivestinents comply with policy and statutory requirements and are reported monthly	%	100.00	100.00	GREEN
Latest Comment				
Council's investment policy was reviewed and adopted in May 2017. Council is undertaking a review of its investment strategy in	late 2017.			
Number of cats registered within the City of Darwin	#	1,500.00	1,303.00	
Latest Comment				YELLOW
Registrations for the 2016/17 financial year fell due 31 July 2016. Cat registrations have increased from 1,087 in the previous fina	ancial vear.			
to the first the				

KPI	Unit	Target	Actual	
Number of community market permits managed	#	4.00	4.00	GREEN
Latest Comment				BREET
No comments entered for this KPI				
Number of dogs registered within the City of Darwin	#	10,000.00	9,584.00	000
_atest Comment				GREEN
9,584 dogs were recorded as registered during 2016/17. Registrations were due July 2016.				
Number of leases, licenses, permits and agreements managed.	#	120.00	118.00	000
_atest Comment				GREEN
118 licences, leases and permits are currently managed by Council.				
Occupancy rate of Council's buildings	%	80.00	95.50	000
Latest Comment				GREEN
There are currently 22 Council buildings available for lease and as at 30 June 2017, 21 were under lease.				
ercentage of Council's annual Internal Audit Plan delivered	%	50.00	75.00	000
Latest Comment				GREET
3 of 4 audit completed				
Remaining audit commenced and will be completed August 2017				
Percentage of female staff	%	50.00	44.00	
atout Commant				YELLO
L atest Comment 138 Female staff as at 31 March 2017. Total staff 317.				
				-
ercentage of Freedom of Information requests responded to within required timeframes	%	100.00	100.00	GREEN
Latest Comment				
Year to date 22 Freedom of information requests were received, 17 during quarter 4. All Freedom of Information requ outlined in legislation.	uests have been responded to	o in accordance v	vith the timefra	ames
Percentage of male staff	%	50.00	56.00	
_atest Comment				YELLO
Latest Comment 179 male staff as at 31 March 2017. Total staff 317.				
		400.00	400.00	
Percentage of Operational Risk Assessments reviewed annually and adopted by the Risk Management &	%	100.00	100.00	GREEN
Latest Comment				
Operational Risk Assessments reviewed and presented to Risk Management and Audit Committee August 2016.				
All ORAs reviewed and updated June 2017 for transition to new organizational structure and implementation of risk an	nd CSA software program			

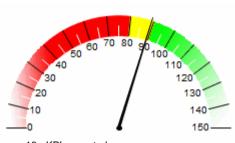
KPI	Unit	Target	Actual	
Percentage of service desk requests closed against open requests during a period.	%	97.50	98.75	GREEN
Latest Comment				
Total of 800 jobs received, 790 were closed off in the same period.				
Percentage of the Control Self-Assessment actions reviewed annually	%	100.00	100.00	GREEN
Latest Comment				
All CSA actions reviewed as part of transition to the integrated risk management and CSA software program				
Percentage of vehicles available for use	%	100.00	0.00	RED
Latest Comment				
This KPI is not currently being tracked with accuracy and has been removed from the 2017/18 Municipal Plan and replaced with a planned replacement schedule.	a KPI to monitor vel	nicles replaced in	accordance	with
Workplace Health and Safety Management System Policy and Standards reviewed annually	%	100.00	100.00	GREEN
Latest Comment Workplace Health and Safety Management System, Policy and documentation reviewed July 2016.				

Infrastructure Services

Overview



Performance



- 18 KPIs reported on
- 8 KPIs with at least 90% of target
- 10 KPIs between 70 and 90% of target
- 0 KPIs with less than 70% of target
- 0 KPIs with no targets set

Summa	ry KPI		
KPI	Unit	Target	Actual
Annual capital expenditure within approved budget	%	100.00	90.00

Latest Comment

The City of Darwin's 2016/17 Capital Works Budget was \$41.5M. In addition, carry forwards from 2015/16 totalled \$15.9M, a revised budget of \$57.4M As at 31 March 2017 (Quarter 3), City of Darwin has committed or completed projects to the value of \$33.2M, which represents 70% of the City of Darwin's total Capital Works Budget.

Prior to this report Council has endorsed a number of 3rd quarter budget variations and early carry forwards to 17/18 which will have an impact on the 4th quarter result.

Annual Infrastructure Services departmental expenditure within approved budget %

100.00

90.00

Latest Comment

Year to date expenditure (excluding capital) versus budget is not yet available. Final positions will be known following the fourth quarter budget review process and updated accordingly.

Annual simulation of a cyclone event conducted 1.00 1.00

Latest Comment

Annual Cyclone Simulation Event conducted October 2016.

Community satisfaction rating with the standard of footpaths/shared paths

#	4.00	3.30	YE

GREEN

Latest Comment

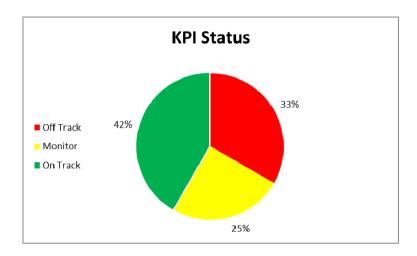
Survey results demonstrate that mixed levels of satisfaction were recorded for both Shared/Cycle Paths and Footpaths. Shared/Cycle Paths was rated 3.4, down from 3.7 on the previous year. Footpaths were rated 3.2, down from 3.3 on the previous year.

(PI	Unit	Target	Actual	
Community satisfaction rating with the standard of litter collection from public areas	#	4.00	3.20	
Latest Comment				YELLOW
45% of survey respondents rated the standard of litter collection from public areas as 3.2, mixed satisfaction. Satisfaction in the	ne previous year was re	corded as 3.5.		
Community satisfaction rating with the standard of maintenance parks	#	4.00	3.60	
Latest Comment				TELLUM
Satisfaction with maintenance of Parks remained at a moderate level with 57% expressing satisfaction.				
Community satisfaction rating with the standard of recreational and leisure services such as sports oval	%	4.00	3.70	000
Latest Comment				GREEN
55% of survey respondents were moderately satisfied with Council's recreational and leisure activities.				
Community satisfaction rating with the standard of road maintenance	#	4.00	3.40	
				YELLOW
Latest Comment 49% of survey respondents expresses mixed levels of satisfaction with the standard of road maintenance across the municipa	olitu			
Community satisfaction rating with the standard of storm water drainage		4.00	3.70	(= = = = = = = = = = = = = = = = = = =
community satisfaction rating with the standard of storm water drainage	#	4.00	3.70	GREED
Latest Comment				
58% of survey respondents were moderately satisfied with the standard of storm water drainage in the municipality. This is o represents moderate level satisfaction.	only slightly less than th	e previous year v	vith a score o	of 3.8 whic
Community satisfaction rating with traffic management (i.e., placement of roundabouts, lights, traffic calming	#	4.00	3.10	
Latest Comment				YELLOW
39% of survey respondents had mixed level of satisfaction with regards to traffic management and road safety.				
Condition surveys undertaken in accordance with Corporate Asset Management Plan	%	100.00	90.00	
	,,			GREEN
Latest Comment Footpath survey completed. Additional survey of Buildings is scheduled for early 2017				
	0/	100.00	100.00	
Council maintains annual compliance with Fire Protection regulations	%	100.00	100.00	GREEN
Latest Comment				
No comments entered for this KPI				
lumber of development applications received	#	250.00	238.00	000
Latest Comment				GREEN
The number of development applications received by the NT Government slightly increased on the previous quarter, however	is still less than the lon	g term quarterly	average.	
Percentage of abusive or offensive graffiti removed within 24 hours	%	100.00	100.00	000
				COCCO
Latest Comment				GREEN

KPI	Jul 16 - Jun 17	Unit	Target	Actual	
Percentage of annual capital works program delivered		%	100.00	90.00	
Latest Comment					YELLOW
Refer to action commentary					
Percentage of annual design program completed		%	100.00	85.00	
Latest Comment					YELLOW
Latest Comment					
Most projects completed. Dinah Beach Road design underway					
Percentage of community satisfied with the wheelie bin collection service		%	90.00	78.00	
					YELLOW
Latest Comment					
78% of survey respondents stated high levels of satisfaction with Council's Wheelie Bin Collection Service.	The overall rating was 4.2 of	out of 5.0.			
Works permits processed within 10 working days		%	90.00	100.00	000
		, ,			GREEN
Latest Comment					
Council aims to process all work permits within five days. Permits that are not processed within five days co	ontinue to be processed with	nin ten workir	ng days.		

Office of the Chief Executive

Overview



Performance



- KPIs with at least 90% of target
- 3 KPIs between 70 and 90% of target
- 4 KPIs with less than 70% of target
- 0 KPIs with no targets set

Summary KPI				
KPI	Unit	Target	Actual	
- 思> 15% reduction in greenhouse gas emission from Council operations (tonnes CO2-e) by June 2016 (E2)	#	15.00	0.00	RED

Latest Comment

Reporting of greenhouse gas emissions from Council operations has been delayed due to systems training and data capture. Climate Change & Environment are working to have reporting restored for period ending 30 June 2017.

> 300,000 website 'hits' per annum # 300,000.00 500,069.00 FREED

Latest Comment

115,991 website hits were recorded during the 4th quarter. Year to date total 500,069

> 70% community agreement that Council consults with the community sufficiently

% 70.00 16.00



Latest Comment

Satisfaction ratings with Council consultation for 2016/17 was a mixed response. 16% of respondents rated satisfaction as high, however a further 30% indicated they were neither satisfied or dissatisfied and 43% indicated that they were dissatisfied. The primary reason for dissatisfaction was the view that Council needs to keep the community better informed or consult more. Other reasons indicated include:

- Council needs to be more honest and transparent or information can be misleading (26%)
- Council needs to publicise or promote consultation sessions and inform of us of the results (24%)
 Council's revised Community Engagement Policy was presented at the first Ordinary Meeting in May 2017 for community consultation.

KPI	Unit	Target	Actual
>70 % overall community satisfaction with the City of Darwin	%	70.00	50.00
Latest Comment			YELLOW
50% of survey respondents rated City of Darwin as 3.3, a mixed level of satisfaction.			
Community satisfaction with Council's priority for leading and advocating for the sustainability and protection	%	60.00	47.00
Latast Commant			YELLOW

Latest Comment

47% of community satisfaction survey respondents listed "Leading and advocating for the sustainability and protection of our environment (Strategic Plan Goal 3) as one of their top three (3) priorities for the municipality. Whilst the number of respondents who rated it as a top three (3) priority deceased from 58% the previous year it remained as one of the top three (3) priorities for the community.

Increase in the number of followers on Facebook % 30.00 41.95

Latest Comment

Followers as at 30 June 2016 - 4,638 Followers as at 30 September 2016 - 5,401 Followers as at 31 December 2016 - 5,842 Followers as at 31 March 2017 - 6,432 Followers as at 30 June 2017 - 6,686

Number of media releases with positive media coverage # 80.00 88.50

Latest Comment

During Quarter 2, 42 media releases were issued. 38 media releases received positive media coverage.

Number of successful grant funding applications % 60.00

GREED

Latest Comment

1 application was submitted during the Quarter. Application was made to the Smart Cities and Suburbs federal government funding program.

Council received notification that two applications were unsuccessful.

For the 2016/17 financial year, 7 applications have been successful:

- Silent Rooms at Casuarina Library \$132,652
- Seniors Month Grant \$1,000
- Mobile CCTV Units \$635,000
- Reconciliation Week Grant \$5,000
- National Youth Week \$2,000
- Black Spot Funding Jabiru Street \$196,000
- Safer Streets Program Installation of Lights at Malak Shopping Centre Car Park \$200,000

Operational environment incidents reported internally

%

0.00

2.00

77.00



Latest Comment

One operational environment incidents have been reported internally and one via an external agency. Council continues to progress the establishment of an environmental management system to better manage environmental risk from Council operations.

KPI	Unit	Target	Actual
Percentage of community who find out about Council matters via Council's website	%	20.00	14.00
			UELL DIII

Latest Comment

Over the last three years there has been a steady decline in the number of people who find out about Council information via the Council's website. 29% in 2014, 24% in 2015 and 14% in 2016 of survey respondents indicated that they found out about Council matters via Council's website. Social Media has increased slightly on the previous year from 10% to 13% and the NT News increased from 31 to 33%.

Percentage of Council Decisions actioned



0.00

90.36

90.00

100.00

%

%

Latest Comment

Current systems do not facilitate an accurate record of decisions being actioned. Implementing Council decisions are the responsibility of the General Managers who will report to Council any issues.

Percentage of current term policy review complete in 2016/17



Latest Comment

8 policies remain outstanding for review at the end of the 4th quarter.

Action Summary

At least 90% of action target achieved

Target

Between 70 and 90% of action target achieved

% Complete

& Less than 70% of action target achieved

No Target Set

Action	Start Date	End Date								Budget Expenditure	Actual Expenditure	% variance
1.1.1.5 Support and undertake advocacy to reduce adverse impacts of public intoxication on community life	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
1.1.1.6 Support, partner and deliver activities and events which benefit people with disabilities and seniors	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
1.1.1.6 Develop contemporary policy and procedures that guide implementation of the Darwin Safer City program	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
1.1.1.8 Monitor the implementation of the City of Darwin Community Access Plan 2012 - 2017	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
1.1.1.9 Manage and deliver the Safer City support services to retailers and residents	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.1.1.9 Manage and implement the City of Darwin annual Community Grants program	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.1.1.10 Deliver the City of Darwin Assertive Outreach Program to vulnerable members of the community	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
1.1.1.10 Coordinate the Disability Advisory Committee to ensure equity of access to people with disability to Council procedures, services and facilities	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.1.2.1 Facilitate and support activities that build capacity, skills and the professional development of artists	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.1.3.1 Manage and implement the City of Darwin Arts Plan 2015 - 2020	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.2.2.3 Conduct enforcement activities to ensure compliance with Australian Road Rules, NT Traffic Regulations and Council By Laws	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
1.2.4.3 Manage and implement Council's animal management program	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.2.4.4 Educate community about socially responsible pet ownership and By Laws for animal management	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
1.2.5.1 Broker partnerships that foster a safer community	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.2.5.1 Provide an after-hours emergency call-out service for attacking or dangerous dogs	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%

only of Barwin									, ,	mormance report (o	ui io ouii ii,
1.2.5.2 Implement the Darwin Safer City Plan in partnership with stakeholders	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.2.5.2 Conduct routine patrols of public areas to ensure public facilities, parks and beaches are being used for lawful purposes	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.2.5.3 Monitor and report instances of illegal alcohol consumption and associated activities to the appropriate authorities	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
1.3.1.1 Implement the City of Darwin Digital Strategy	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.4.1.1 Provide high level support and coordination of Council's role on; Northern Australia Capital City Committee (NACCC); Top End Regional Organisational of Council's (TOPROC); and Council of Capital City Lord Mayors (CCCLM)	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	⊘	\$0.00	\$0.00	0%
1.4.2.1 Review and comment on all Northern Territory Development Consent Authority matters, in keeping with statutory and strategic requirements and community needs	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.4.2.2 Participate in working groups with the Northern Territory Government to implement strategic planning initiatives	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
1.4.2.3 Undertake land use planning to develop strategic plans and policy to influence the Northern Territory Governments Land Use Plans and Northern Territory Planning Scheme	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
1.4.2.4 Develop high level planning strategies	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
1.4.2.5 Develop and manage Developer Contribution Plans for infrastructure upgrading works such as road works, stormwater drainage and social infrastructure	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.1.1.1 Construct, reconstruct and maintain footpaths, driveways, walkways and shared paths	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.1.1.3 Undertake public place cleaning including path, street sweeping and litter collection services to maintain public amenities	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.1.3.1 Manage and maintain Council's road network	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.1.3.2 Manage and maintain line marking and signage to all roads	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.1.3.3 Undertake mosquito control spraying in stormwater drainage infrastructure in the municipality as required	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.1.3.4 Manage and maintain Council's stormwater drainage infrastructure and network	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.1.3.5 Undertake design for Council's annual capital works program including roads, pavements and stormwater design	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.1.3.6 Coordinate design for Council's Roads to Recovery and Blackspot federal funding programs	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.1.3.7 Undertake traffic management investigations and formulate	01/07/2016	30/06/2017						②	\$0.00	\$0.00	0%

ony or Burum											ariormanoc report (ot	o ou
2.1.3.9 Conduct urban traffic analysis and design of traffic management schemes	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.1.3.10 Provide documentation for the technical aspects of construction	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.1.3.11 Undertake stormwater drainage studies and identify future upgrading works required	01/07/2016	30/06/2017	0% 20		40%	60%		100%		\$0.00	\$0.00	0%
2.1.4.1 Manage the operation and planning for City of Darwin on and off-street car parking facilities	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.1.4.1 Manage and maintain compliance with Council's On and Off-Street Parking Control Program	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.1.4.2 Develop and implement Council's pricing strategy for on and off-street car parking facilities	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.2.1.8 Implement projects from the Darwin City Centre Master Plan.	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	8	\$0.00	\$0.00	0%
2.2.1.9 Implement Darwin Bike Plan Actions	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.2.3.1 Develop and maintain Developer Contribution Plans in accordance with the NT Planning Act	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.2.3.2 Develop and maintain and implement subdivision, redevelopment and minor development guidelines, standards, policies and procedures	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.2.3.3 Investigate and provide technical advice on private and public civil works within Council property	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.2.3.3 Maintain Council's parks, reserves, foreshores and sporting fields	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.2.3.4 Certify Final Approval Certificate and Northern Territory Planning Authority permit conditions	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.2.3.4 Manage and maintain cemeteries including the installation of memorials and headstones and conduct interments	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.2.3.5 Maintain irrigation systems and deliver sustainable irrigation practices for Council's open spaces	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.2.3.7 Work with government, other organisations and community members to plant and maintain trees in urban forests	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.2.3.8 Manage and deliver building maintenance services for Council's building assets	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.2.3.9 Develop and annually review Council's capital works program and budget	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.2.3.9 Maintain compliance with all Building Regulations for Council owned buildings	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.2.3.10 Conduct Council's building inspection program	01/07/2016	30/06/2017	0% 20	0%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.2.3.10 Manage the delivery of Council's annual capital works program	01/07/2016	30/06/2017						100%	Ø	\$0.00	\$0.00	0%

•										• '	
2.2.3.11 Oversee, supervise and provide project management services and advice across Council for all capital works projects	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.2.3.12 Manage the removal of Graffiti from Council owned buildings and provide Graffiti removal services to the Northern Territory Government in accordance with the Service Level Agreement	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	⊘	\$0.00	\$0.00	0%
2.3.1.1 Manage public libraries in the City, Casuarina, Nightcliff and Karama	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.3.1.2 Provide engaging educational and recreational programs for children, young people and families	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.3.1.3 Provide services and programs which satisfy the recreational and life long learning needs of the community	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.3.1.4 Provide access to information in a variety of formats including digital	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.3.1.5 Manage and maintain library collections	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.3.1.6 Provide safe welcoming community space	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.3.2.1 Manage recreation and leisure facilities, including Council swimming pools and sporting ovals	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.3.2.2 Provide support and guidance to local sport and recreation associations and clubs	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.3.3.1 Support, partner and deliver community events for families and children, including Children's Week	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.3.3.2 Manage the tenancy, lease renewals and stakeholder engagement for Council's community centres and child care centres	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.3.3.4 Develop and conduct the Fun in the Parks School Holiday Program	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.3.3.5 Deliver the Fun Bus program	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.3.3.6 Provide fun and games equipment for community access /use	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.3.3.7 Facilitate civic visits for school groups	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.3.4.1 Develop and implement Youth Strategy for 2016 – 2021	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.3.4.2 Coordinate and facilitate Council's Youth Advisory Group	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.3.4.4 Deliver LAUNCH recreation and leisure program	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
2.3.4.5 Support, partner and deliver community events for young people by young people including delivery of an annual, targeted, major event	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.3.4.6 Ensure youth friendly opportunities, services and processes across Council	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%

•												,
2.3.4.7 Provide the Gig Gear and Stage Kit for community use	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.3.5.2 Deliver City of Darwin annual major community events program	01/07/2016	30/06/2017			40%			100%	Ø	\$0.00	\$0.00	0%
2.3.5.5 Develop and deliver community healthy lifestyle and recreation programs	01/07/2016	30/06/2017			40%			100%	\bigcirc	\$0.00	\$0.00	0%
2.4.1.1 Provide business advisory services to Council on matters including investment property, business proposals and the use of council property for commercial activities	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	⊘	\$0.00	\$0.00	0%
2.4.1.2 Advise Council on Darwin's business, economic and tourist development and compliance in accordance with adopted policy	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.4.1.3 Negotiate the strategic purchase and disposal of land and property for Council	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.4.1.4 Manage security services to protect Council owned property	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
2.4.1.5 Negotiate and administer leases and agreements for Council's properties	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.4.1.6 Issue licences and permits for activities undertaken on Council land / property and liaise with community market organisers	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.4.1.7 Award contracts through transparent process of advertisement and assessment	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
2.4.1.8 Administer and monitor contracts to minimize risk to Council	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
3.1.1.1 Coordinate the improvement of the environmental performance of Council's operations	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
3.2.1.1 Manage and implement the City of Darwin Climate Change Policy and Action Plan 2011-2020	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
3.2.1.2 Foster environmentally sustainable behaviour in the Darwin community	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
3.2.2.1 Plan for and manage effective and efficient waste collection and recycling services striving towards waste minimisation and avoidance, and maximising resource recovery	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
3.2.2.2 Develop and deliver education programs to the community and schools regarding waste minimisation and recycling	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
3.2.2.3 Manage the Shoal Bay Waste Management Facility	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
3.2.2.4 Plan effectively for Council's long term waste and recycling services	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
3.2.3.2 Manage Council's response regarding legislation, government policy and land use strategy as it affects environmental management and climate change outcomes	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%		\$0.00	\$0.00	0%

Only of Burwin										mormance report (o	
3.2.3.4 Advocate to the Territory Government and comment on Development Applications to foster environmentally sustainable development	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
3.3.1.1 Monitor stormwater and waterway water quality	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
3.3.2.1 Manage and implement the East Point Reserve Biodiversity 5 Year Plan (2014-2018)	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
3.3.2.2 Manage Council's strategies for biodiversity and conservation management	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
4.2.1.1 Oversee the management of Darwin Entertainment Centre	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
4.2.1.1 Facilitate and support activities that promote public art and arts and cultural development	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
4.2.1.2 Manage and implement the Darwin Public Art Pilot Plan	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
4.2.1.3 Plan for and manage the renewal of capital at the Darwin Entertainment Centre to ensure a safe and functional facility	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
4.2.2.1 Manage the City of Darwin Sister City Program	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
4.2.2.2 Develop and implement action plans for each Sister City	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
4.2.2.3 Coordinate and facilitate Council's Sister City Community Committees, events and activities	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
4.2.2.4 Develop and deliver youth and other exchanges	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
4.2.2.5 Promote community involvement in the Sister Cities program through contemporary and innovative programs and activities	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
4.2.2.6 Strengthen and enhance current and emerging international relationships that benefit the broader Darwin community	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.1.1.1 Provide customer services and reception for City of Darwin	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.1.1.2 Provide services for processing Council payments	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.1.1.3 Provide services for the use of Council facilities and the issue of related permits	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.1.1.4 Provide support to community organizations to deliver community based events	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.1.3.1 Manage Council's statistical profiles and analysis	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
5.1.3.1 Manage and implement Council's asset management for computer hardware and software assets	01/07/2016	30/06/2017	0% 20%				100%	\bigcirc	\$0.00	\$0.00	0%
5.1.3.2 Deliver, maintain and support software applications and information systems to ensure the Council works effectively	01/07/2016	30/06/2017		40%	60%		100%	\bigcirc	\$0.00	\$0.00	0%

									······································	ui io duii ii)
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%		\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
01/07/2016	30/06/2017		400/	000/	000/	100%	Ø	\$0.00	\$0.00	0%
		0% 20%	40%	60%	80%	10070				
	01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016 01/07/2016	01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017 01/07/2016 30/06/2017	01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017 0% 20% 01/07/2016 30/06/2017	0% 20% 40% 01/07/2016 30/06/2017	01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60% 01/07/2016 30/06/2017 0% 20% 40% 60%	0% 20% 40% 60% 80% 01/07/2016 30/06/2017	0% 20% 40% 60% 80% 100% 01/07/2016 30/06/2017 0% 20% 40% 60% 80% 100% 01/07/2016 30/06/2017	0% 20% 40% 60% 80% 100% 01/07/2016 30/06/2017 0% 20% 40% 60% 80% 100%	01/07/2016 30/06/2017	0% 20% 40% 60% 80% 100% 01/07/2016 30/06/2017 0% 20% 40% 60% 80% 100%

•											• ,	
5.3.2.1 Manage and provide administration for the City of Darwin Operations Centre	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.2.2 Develop and implement Council's Performance Management Framework including regular public reporting of performance against Council's Strateigc and Municipal Plans	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	⊘	\$0.00	\$0.00	0%
5.3.2.2 Provide administrative support to Elected Members	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.2.2 Attend Council and Committee Meeting to provide advice on matters relating to Infrastructure Services	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.2.2 Attend Council and Committee Meetings to represent matters relating to Corporate Services	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.2.2 Coordinate Council's Emergency Response Plan including the Cyclone Plan	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.2.3 Maintain business continuity plans to ensure Council's resilience to business interruption and disaster events	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.2.3 Lead implementation of Council plans, policy and decisions which involve Corporate Services	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.2.3 Lead implementation of Council plans, policy and decisions which involve infrastructure services	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.2.4 Actively participate in the Executive Leadership Team to monitor and resolve organisation-wide issues and represent matters relating to Corporate Services	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.2.4 Actively participate in the Executive Leadership Team to monitor and resolve organisation-wide issues and represent matters relating to Infrastructure Services	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	⊘	\$0.00	\$0.00	0%
5.3.2.5 Facilitate and deliver organizational leadership and culture development program	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.3.1 Manage and implement a Council wide Corporate Risk Management Framework including Strategic and Operational Risk Assessments	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.3.1 Manage Council's Legislative Compliance Program and Policy Framework	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.3.2 Implement and manage Council's workplace health and safety management system	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.3.3.4 Implement and manage Council's Internal Audit program	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.3.3.5 Develop, implement and manage Council's Control Self-Assessment Program	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.3.6 Develop and maintain Council's Business Continuity Management systems	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.3.3.7 Develop and maintain Council's Emergency Response Plans	01/07/2016	30/06/2017	0%	20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
							/0					

only of Burnin										r cironnance report (our re	, oun in
5.3.4.1 Develop and implement Elected Member, Chief Executive Officer and staff communication mediums	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.3.4.3 Develop and coordinate the delivery of a whole of Council	01/07/2016	30/06/2017	0% 20%				100%	Ø	\$0.00	\$0.00	0%
community engagement program 5.3.4.6 Develop and manage Council's social media platforms and	01/07/2016	30/06/2017	0% 20%			80%	100%	Ø	\$0.00	\$0.00	0%
websites 5.3.5.1 Manage and implement Council's Communications Strategy and develop an annual Communications Plan	01/07/2016	30/06/2017	0% 20%			80%		Ø	\$0.00	\$0.00	0%
5.3.5.2 Manage Council's reputation through effective media management strategies, public relations and marketing	01/07/2016	30/06/2017	0% 20%			80%	100%	Ø	\$0.00	\$0.00	0%
5.3.5.3 Manage marketing and promotion of Council's brand including sponsorship arrangements	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.4.1.1 Provide strategic and operational leadership to the Community and Cultural Services Department	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.4.1.3 Lead development and implementation of Council plans, policy and decisions which involve Community and Cultural Services	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.4.1.4 Actively participate and represent all matters relating to Community and Cultural services at organisational, committee and Council meetings	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.5.1.1 Develop and implement a Corporate Asset Management Strategy and asset management plans for defined asset classes: Roads, Pathways, Stormwater, Parks and Buildings	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.5.1.1 Manage Council's heavy and light fleet	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.5.1.1 Manage Council's revenue functions including generation of Council's rates revenue	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.5.1.2 Develop, implement and maintain a corporate asset register	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.5.1.2 Purchase and dispose of vehicles and plant resources	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	②	\$0.00	\$0.00	0%
5.5.1.2 Develop and implement a financially sustainable long term financial plan, annual budget and quarterly budget reviews	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.5.1.3 Manage and deliver on Council's annual statutory and financial reporting obligations	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.5.1.3 Develop and manage the implementation of Council's annual renewal and replacement program	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	Ø	\$0.00	\$0.00	0%
5.5.1.3 Monitor fleet condition and level of usage	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%
5.5.1.4 Undertake cyclic condition assessments, collection and maintenance of asset information, predictive modelling and forward works planning for City of Darwin assets	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	⊘	\$0.00	\$0.00	0%
5.5.1.4 Provide preventative maintenance, repair and modifications to Council's fleet, ensuring compliance with safety regulations	01/07/2016	30/06/2017	0% 20%	40%	60%	80%	100%	\bigcirc	\$0.00	\$0.00	0%

Performance Report (Jul 16 - Jun 17) City of Darwin

o, o. =												port (0 ar 10	••
5.5.1.4 Manage and provide advice on Council's borrowing and	01/07/2016	30/06/2017								\$0.00	\$0.00	1	0%
investments in accordance with adopted policy			0%	20%	40%	60%	80%	100%					
5.5.1.5 Develop and implement sound asset accounting practices	01/07/2016	30/06/2017								\$0.00	\$0.00	ı	0%
·			0%	20%	40%	60%	80%	100%					
5.5.1.6 Manage and monitor Council's Payables processes including	01/07/2016	30/06/2017								\$0.00	\$0.00		0%
Council's Procurement framework and payroll			0%	20%	40%	60%	80%	100%					
									_		\$0.00	\$0.00	0%

Action Details

Community & Cultural Services

Community Development

STRATEGY:

1.1.2 Develop equitable and accessible community participation opportunities

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.1.2.1 Facilitate and support activities that build capacity, skills	Kieren Sanderson - Arts and	Completed	01/07/2016	30/06/2017	100%	100%	
and the professional development of artists	Cultural Development						GREEN
	Coordinator						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Arts and Cultural Development							
Linked Deleted Blan/e).	•						

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

City of Darwin is actively working to foster a community where creativity can flourish and grow.

Fuel Up Public Art Professional Development Program launched this year.

Fuel Up is an accessible program that provides a number of professional development opportunities for local artists, through master classes and mentoring.

In 2017, Fuel Up has been enthusiastically building capacity and skills of local artists through the provision of:

- A workshop facilitated by Jill Chism with twelve emerging artists to support Darwin Fringe Festival's 'Pitch Your Tent' project held in Civic Park on Friday 7 July 2017. This project was featured at the opening night of the Darwin Fringe Festival with over 300 people in attendance.
- An ongoing mentorship between Jill Chism and local artist Andy Ewing.

During September 2017 Fuel Up will deliver:

- Two Arts Law workshops and an Advice Clinic on 1 and 2 September, and the aforementioned,
- Public Art Masterclass to which you are invited.

Last Updated - 08/08/2017

STRATEGY:

1.1.3 Improve access for people of all ages and abilities

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.1.3.1 Manage and implement the City of Darwin Arts Plan	Kieren Sanderson - Arts and	Completed	01/07/2016	30/06/2017	100%	100%	
2015 - 2020	Cultural Development						GREEN
	Coordinator						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Arts and Cultural Development							

Linked Action Filter(s):

Action Progress Comments

Arts Plan 2015 – 2020 key themes are:

- Public Art
- Creative Spaces
- Access and Participation
- Arts Development, Opportunity and Connectivity.

This quarter included actions that addressed actions across all four themes of the 2015 – 2020 Arts Plan.

- Public Art
- 1. The Tamarind Park Public Art Commission will be finalised with the installation of a plaque in June 2017.
- 2. The Interactive Larrakia Calendar was installed in the Mall near the playground.
- 3. The major integrated public artwork commission for Parap Pool. Stage 3 of the project is complete and we are now at installation stage 4 of the project.
- Creative Space
- 1. Brokerage of the Vic Arcade for use by Darwin Fringe Festival
- 2. Design and Development of The City Centre Open Space Toolkit is 90% finalized and will go to print in August/September 2017.
- 3. Memory Design Quote were received. The consultant has not been finalized.
- Access and Participation
- 1. Arts Bounty E news Direct Mail was developed branded and launched. Arts Bounty distributes the latest information about arts and cultural experiences across Darwin.
- 2. An artist register is in development.
- Arts Development, Opportunity and Connectivity
- 1. In 2017, Fuel Up has been enthusiastically building capacity and skills of local artists through the provision of:
- A workshop facilitated by Jill Chism with twelve emerging artists to support Darwin Fringe Festival's 'Pitch Your Tent' project held in Civic Park on Friday 7 July 2017. This project was featured at the opening night of the Darwin Fringe Festival with over 300 people in attendance.
- An ongoing mentorship between Jill Chism and local artist Andy Ewing.

Last Updated - 08/08/2017

STRATEGY: 4.2.1 Encourage the growth and development of the arts

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
4.2.1.2 Manage and implement the Darwin Public Art Pilot Plan	Kieren Sanderson - Arts and	Completed	01/07/2016	30/06/2017	100%	100%	
	Cultural Development						GREEN
	Coordinator						
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actua	I	YTD Variance
Arts and Cultural Development							
	-	-					

Linked Action Filter(s):

Action Progress Comments

Pilot 1: The major integrated public artwork commission for Parap Pool. Stage 3 of the project is complete and we are now at installation stage 4 of the project.

Pilot 2: The Public Art Platform Program will be launched in August/ September 2017 with Peer Review winning artist, Andy Ewing.

Pilot 3: Sites are in discussion regarding the location of this pilot

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
4.2.1.1 Facilitate and support activities that promote public art	Kieren Sanderson - Arts and	Completed	01/07/2016	30/06/2017	100%	100%	
and arts and cultural development	Cultural Development						GREEN
	Coordinator						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	,	YTD Variance
Arts and Cultural Development					·		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

A documentary video is being created "Under Construction: Parap Pool Public Art work" to promote the value of Public Art and arts and cultural development.

Continued facilitation of the Arts and Cultural Development Advisory Committee . This quarter saw new members from Darwin Entertainment Centre and Darwin Fringe Festival.

Ongoing participation in national Cultural Forum as key capital city member.

Last Updated - 08/08/2017

STRATEGY: 1.1.1 Develop and support programs, services and facilities, and provide information that promotes community spirit, engagement, cohesion and safety

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.1.1.9 Manage and implement the City of Darwin annual	Tahlia Joy - Community	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
Community Grants program	Inclusion Coordinator						GREEN
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actual	,	YTD Variance
Community Development							

Linked Action Filter(s):

Action Progress Comments

Community Grants round occurred within this quarter. 8 organisations were awarded grants that came to a total of \$49,700

Review of Grants system has resulted in recommendation to purchase and implement Smarty Grants software and Grants management system. This will begin in next financial year.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.1.1.8 Monitor the implementation of the City of Darwin	Tahlia Joy - Community	Completed	01/07/2016	30/06/2017	100%	100%	000
Community Access Plan 2012 - 2017	Inclusion Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Community Development				_ j			

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Sub-Committee has been formed for reviewing the existing plan.

Quotes have been requested and received for auditing and reviewing the plan.

Development and launch date of new plan currently under consideration.

The City of Darwin Access and Inclusion Sub-Committee review the items in the plan as a standing agenda item at every meeting.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start	Date	End Date	% Comp.	Target	Indicator
1.1.1.10 Coordinate the Disability Advisory Committee to ensure	Tahlia Joy - Community	Completed	01/07/	2016	30/06/2017	100%	100%	
equity of access to people with disability to Council procedures,	Inclusion Coordinator							GREEN
services and facilities								
Program Profile	Budget Type	Bud	lget	YTD	Budget	YTD Actua	I	YTD Variance
Community Development						·		<u> </u>
	-							

Linked Action Filter(s):

Action Progress Comments

The Terms of Reference for the Access and Inclusion Advisory Committee have been submitted and supported by Council.

Committee vacancy recruitment has occurred and has resulted in the recommendation of 3 new Committee members. This recommendation will go as a report to the 22nd Council once it is elected in September.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.1.1.6 Support, partner and deliver activities and events which	Tahlia Joy - Community	Completed	01/07/2016	30/06/2017	100%	100%	0.00
benefit people with disabilities and seniors	Inclusion Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ī	YTD Variance
Community Development							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

City of Darwin attended and supported the NT Seniors Expo hosted by COTA. The event occurred on the 2nd of June.

Planning meetings for the 2017 Disability Awareness Festival continued through this quarter. The festival will be held in September from Monday 4 - Saturday 16.

City of Darwin Community Inclusion Coordinator participated in the National Disability Services, Zero Tolerance to Abuse Committee. The Committee is working towards hosting forums and workshops across the NT in September. The Committee is made up of people from all levels of Government as well as community service organisations.

City of Darwin Community Inclusion Coordinator also participated in a focus group consultation for creating a framework for helping organisations to respond to domestic violence issues when the victim has a disability.

Last Updated - 08/08/2017

STRATEGY:

1.1.1 Develop and support programs, services and facilities, and provide information that promotes community spirit, engagement, cohesion and safety

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.1.1.9 Manage and deliver the Safer City support services to	Eloise Bugg - Manager Darwin	Completed	01/07/2016	30/06/2017	100%	100%	
retailers and residents	Safer City Program						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Darwin Safer City							

Linked Action Filter(s):

Action Progress Comments

- Ongoing delivery of service. Providing support, referral, liaison and crime prevention advice based on CPTED principles to businesses, organisations and residents.
- -Resource development promoting community safety and crime prevention strategies.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.1.1.5 Support and undertake advocacy to reduce adverse	Eloise Bugg - Manager Darwin	Completed	01/07/2016	30/06/2017	100%	100%	
impacts of public intoxication on community life	Safer City Program						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	Ī.	YTD Variance
Darwin Safer City					·		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

- -Support ongoing commitment to the Darwin Inner City Packaged Liquor Accord.
- Support establishment of the Darwin Northern Suburb Liquor Accord.
- -Ongoing response to Liquor Licence applications.
- -Ongoing community awareness and information regarding supply reduction.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.1.1.10 Deliver the City of Darwin Assertive Outreach Program	Eloise Bugg - Manager Darwin	Completed	01/07/2016	30/06/2017	100%	100%	
to vulnerable members of the community	Safer City Program						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Darwin Safer City							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

-Ongoing delivery of service. Five partner service providers delivering outreach service alongside Assertive Outreach team.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.1.1.6 Develop contemporary policy and procedures that guide	Eloise Bugg - Manager Darwin	Completed	01/07/2016	30/06/2017	100%	100%	000
implementation of the Darwin Safer City program	Safer City Program						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Darwin Safer City							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

- -Implementation of Safer Vibrant Darwin Plan.
- -Implementation of Alcohol in Council Controlled Spaces and Places.
- Ongoing response to Liquor Licence applications.
- Review and update Terms of Reference for Public Place Services Collaboration Group
- -Review WHS and Risk Management practices: Faces In Spaces, Assertive Outreach and Safer City Support Service.

Last Updated - 08/08/2017

STRATEGY: 1.2.5 Participate and partner in activities that contribute to a safer Darwin.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.2.5.1 Broker partnerships that foster a safer community	Eloise Bugg - Manager Darwin	Completed	01/07/2016	30/06/2017	100%	100%	
	Safer City Program						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Darwin Safer City							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

- -Ongoing partnerships with members of the Public Place Service Collaboration Group, 16 members.
- Ongoing partnerships with service providers delivering outreach alongside Assertive Outreach team, five partner agencies.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.2.5.2 Implement the Darwin Safer City Plan in partnership with	Eloise Bugg - Manager Darwin	Completed	01/07/2016	30/06/2017	100%	100%	
stakeholders	Safer City Program						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Darwin Safer City							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Faces in Spaces currently in progress. Assertive Outreach with partners, Supply Reduction Advocacy continued. Liquor Accord development continues.

Food Drive saw over 300kg of food collected and donated to Food Bank.

STRATEGY: 2.3.3 Promote and host family-orientated activities

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.3.6 Provide fun and games equipment for community access	Tania Sellers - Family &	Completed	01/07/2016	30/06/2017	100%	100%	0 0
/use	Children's Services Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Family and Children's Services							
Linked Polated Plan(s):							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Fun and Games Equipment maintained and provided for community use.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.3.7 Facilitate civic visits for school groups	Tania Sellers - Family &	Completed	01/07/2016	30/06/2017	100%	100%	
Drawam Brafile	Children's Services Coordinator	Budget	VTD	Budget	VTD Actus	,	VTD Verience
Program Profile Family and Children's Services	Budget Type	<u>Budget</u>	YID	Budget	YTD Actual		YTD Variance

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

This quarter 2 civic sessions was held for Good Shepherd Lutheran College.

In April, City of Darwin took part of the "Democracy Dash" organised by NT Electoral Commission. City of Darwin held an information display and activity in the Library hub.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.3.4 Develop and conduct the Fun in the Parks School	Tania Sellers - Family &	Completed	01/07/2016	30/06/2017	100%	100%	
Holiday Program	Children's Services Coordinator						GREEN
Program Profile	Budget Type	Budget	t YTD	Budget	YTD Actual		YTD Variance
Family and Children's Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

April and June, Fun in the Parks School Holiday Program included: Easter activities, Dry Season Brooches with Janie Andrews, Large Fun and Games, Sand Card many more art and craft sessions held throughout the period.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.3.2 Manage the tenancy, lease renewals and stakeholder	Tania Sellers - Family &	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
engagement for Council's community centres and child care	Children's Services Coordinator						GREEN
centres							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	'	YTD Variance
Family and Children's Services							

Linked Action Filter(s):

Action Progress Comments

Nightcliff Community Centre, this quarter has one office space vacant and a EOI will be put out in August 2017, along with another office space that will become vacant in August.

Council approved Council Child Care Centres a 5 year lease with a future 5 year option.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.3.5 Deliver the Fun Bus program	Tania Sellers - Family &	Completed	01/07/2016	30/06/2017	100%	100%	0.0
	Children's Services Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Family and Children's Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Fun Bus Program this quarter has been focused on a new bus, and recruitment of new staff.

Council has received a 5 years funding agreement to continue the Fun Bus program.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.3.1 Support, partner and deliver community events for	Tania Sellers - Family &	Completed	01/07/2016	30/06/2017	100%	100%	
families and children, including Children's Week	Children's Services Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Family and Children's Services					·		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

In May City of Darwin held a National Family Week event at Anula. Part of National Reconciliation week in June the Fun Bus organized special activities for a week long program showcasing aboriginal culture.

Last Updated - 08/08/2017

STRATEGY: 4.2.2 Embrace national and international relationships

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
4.2.2.5 Promote community involvement in the Sister Cities	Katie Hearn - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
program through contemporary and innovative programs and	Community Development						GREEN
activities							
Program Profile	Budget Type	Budge	t YTE	Budget	YTD Actua	,	YTD Variance
Sister Cities					·		

Linked Action Filter(s):

Action Progress Comments

Urban Landscapes: Past as Present Digital Art project between Darwin and Haikou that aims to answer;

- How can Darwin and Haikou share stories through digital technology?
- How can digital technology enable and amplify increased community awareness and exchange between Darwin and Haikou?
- How could the theme "Urban Landscapes: Past as Present" be explored in this process?

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
4.2.2.6 Strengthen and enhance current and emerging	Katie Hearn - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
international relationships that benefit the broader Darwin	Community Development						GREEN
community							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	'	YTD Variance
Sister Cities							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Formal review of Council's Sister City program has been undertaken including workshops held with Elected Members and Sister City Committees.

Recent activities include Delegation to Dilli, Haikou Art Project, Ambon night, pen pal exchange and walk together event.

Committee projects in progress include digital arts.

Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
Katie Hearn - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0
Community Development						GREEN
Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
	Katie Hearn - Manager Community Development	Katie Hearn - Manager Completed Community Development	Katie Hearn - Manager Completed 01/07/2016 Community Development	Katie Hearn - Manager Completed 01/07/2016 30/06/2017 Community Development	Katie Hearn - Manager Completed 01/07/2016 30/06/2017 100% Community Development	Katie Hearn - Manager Completed 01/07/2016 30/06/2017 100% 100% Community Development

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

International Relations Policy and Handbook Review adopted March 2017.

Action Plans will be considered as part of a refocus of the program in 2017 - 18.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
4.2.2.3 Coordinate and facilitate Council's Sister City	Katie Hearn - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Community Committees, events and activities	Community Development						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ī	YTD Variance
Sister Cities							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

During Quarter 4 work has continued on:

- Urban Landscapes: Past as Present Digital Art Project, artist engagement
- CDU Ambon Sculpture Garden
- Commemorative gift for Decentralisation of Dili
- Delivery of water pump to a Dili school

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
4.2.2.1 Manage the City of Darwin Sister City Program	Katie Hearn - Manager	Completed	01/07/2016	30/06/2017	100%	100%	000
	Community Development						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Sister Cities							
Linked Related Plan(s):	-	·	•	•			
Linked Action Filter(s):							
Last Updated - 08/08/2017							

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
4.2.2.4 Develop and deliver youth and other exchanges	Katie Hearn - Manager Community Development	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual)	TD Variance
Sister Cities							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Work has continued on:

- Anchorage Pen Pal Exchange
- Reciprocal Student and Teacher Exchange between SMA Negeri 5 and Kormilda College
- Kalymnos Scholarship Ceremony held May 2017

Completed are:

- Culture box in partnership with Darwin Community Arts with Darwin Middle School and school in Anchorage

Last Updated - 08/08/2017

STRATEGY: 2.3.4 Enhance services for youth

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.4.7 Provide the Gig Gear and Stage Kit for community use	Richelle Hedstrom - Youth	Completed	01/07/2016	30/06/2017	100%	100%	O O O
	Engagement Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Youth Services							
Linked Related Plan(s):							
Linked Action Filter(s):							
Last Updated - 08/08/2017							

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.4.2 Coordinate and facilitate Council's Youth Advisory Group	Richelle Hedstrom - Youth	Completed	01/07/2016	30/06/2017	100%	100%	
	Engagement Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Youth Services							

Linked Action Filter(s):

Action Progress Comments

In the months of June 2016 - June 2017. Council has coordinated 12 monthly meetings of the Youth Advisory Committee with an average attendance of 8 young people per meeting.

Throughout the past year, key activities were:

In depth consultations from Children in Care and Youth In Detention Advocacy Services, Veterans Affairs, Northern Territory Libraries, Darwin Community Legal Centre, UN Youth Australia, and Northern Territory Youth Round Table.

Key projects undertaken by YAC during September to December was to create a draft 12 month Young Darwin 2016 -2021 action plan to coordinate youth strategy implementation.

In addition to this, YAC coordinated the annual Quiz4Dili Fundraiser to support the youth development activities for Action For Change Foundation in East Timor .

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.4.6 Ensure youth friendly opportunities, services and	Richelle Hedstrom - Youth	Completed	01/07/2016	30/06/2017	100%	100%	
processes across Council	Engagement Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Youth Services							,

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The Youth Services Team continue to employ and engage local young people to develop youth friendly resources and activities through the following:

Social Media training and employment through Youth Services Team

Continuation of Youth Services 12 month traineeship.

Event management training delivered through the LAUNCH Program

Paid employment in Graphic Design projects across Council.

Youth Services and the Libraries team have together delivered sessions of Get that Job training in areas of Cup Cake Decorating, App Design, Face Painting 101 and Nailing a Job Interview. Each session was fully booked with waiting lists.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.4.5 Support, partner and deliver community events for young	Richelle Hedstrom - Youth	Completed	01/07/2016	30/06/2017	100%	100%	
people by young people including delivery of an annual,	Engagement Coordinator						GREEN
targeted, major event							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Youth Services							

Linked Action Filter(s):

Action Progress Comments

Delivery of 16 Weeks of Midnight Basketball - ONGOING

12 Weeks of Malak After School Youth Engagement

Weekly Wednesday night Skate Jam at Jingili Skate Park - ONGOING

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.4.4 Deliver LAUNCH recreation and leisure program	Richelle Hedstrom - Youth	Completed	01/07/2016	30/06/2017	100%	100%	
	Engagement Coordinator						GREEN
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actua	ı	YTD Variance
Youth Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

As at June 2017, the following events were delivered through the LAUNCH recreation and leisure program:

Filling Friday Free Film Screening Museum and Art Gallery. 'I am Mallala' 2 December 2016

Happy Yess all ages gig October

Happy Yess all ages gig November

Jingili King of Concrete Skate Competition – 8 October 2016

Youth Week Events:

Dishing Up Darwin

Youth Homelessness Matters Day Couch Surfing Race

Street Heat Skate Competition

Rocking in the Raintree - Live gigs at Lunch Time, June 2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.4.1 Develop and implement Youth Strategy for 2016 – 2021	Richelle Hedstrom - Youth	Completed	01/07/2016	30/06/2017	100%	100%	000
	Engagement Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Youth Services							

Linked Action Filter(s):

Action Progress Comments

Young Darwin 2016 - 2021 has been completed and officially endorsed by Council and community partners. In the month of September the plan was publicly launched through an event hosted by Council's Youth Advisory Committee.

The plan is now currently being implemented across both Council and Community Stakeholder groups.

A key project undertaken by YAC during September to December was to create a 12 month Young Darwin 2016 -2021 action plan to coordinate youth strategy implementation.

Library Services

STRATEGY:

2.3.1 Enhance library and information services

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.1.5 Manage and maintain library collections	Karen Conway - Manager Library	Completed	01/07/2016	30/06/2017	100%	100%	
	Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ī	YTD Variance
Libraries							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

In 2016/17 our LRA (Library Resource Allocation) was allocated at \$190,000 from NTL. \$190,219 was spent by end of financial. This was an overspend of \$219. The overspend was absorbed by NTL. Our Library resource allocation (LRA) budget for 2017/18 is confirmed at \$190,000. LRA Ordering will now formally commence.

Last Updated - 02/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.1.2 Provide engaging educational and recreational programs	Karen Conway - Manager Library	Completed	01/07/2016	30/06/2017	100%	100%	
for children, young people and families	Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Libraries							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The Children and Youth Services team delivered an

As well as regular programs the C&YS team delivered.

Library school visits with Paige and Dewey

Writing workshops for young Territory Author

Code clubs

School visits to the library

The root cause visited the library

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.1.1 Manage public libraries in the City, Casuarina, Nightcliff	Karen Conway - Manager Library	Completed	01/07/2016	30/06/2017	100%	100%	
and Karama	Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Libraries							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The Public library funding agreement with the Northern Territory Government is due for renewal in 2017/18.

We have not had advise from Northern Territory property management (NTPM) regarding the lease extensions for Nightcliff and Karama library.

NT Property management continue to seek solutions for the maintenance issues at Karma library.

Last Updated - 02/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.1.6 Provide safe welcoming community space	Karen Conway - Manager Library Services	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	t YTD	Budget	YTD Actua	ı	YTD Variance
Libraries							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Libraries celebrated Library and information week with an open day at Casuarina library on Sunday. The library extended the opening hours for the day and visitation doubled the usually Sunday attendance. The community really appreciated the earlier opening time of 9.30. There was a range of activities and workshops throughout the day.

Last Updated - 04/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.1.4 Provide access to information in a variety of formats	Karen Conway - Manager Library	Completed	01/07/2016	30/06/2017	100%	100%	
including digital	Services						GREEN
Program Profile	Budget Type	Budget	YTC	Budget	YTD Actual	,	YTD Variance
Libraries							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

A second 3d Printer has been purchased for Casuarina library to ease the demand on the Nightcliff 3D printer and provide more availability to this technology.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.1.3 Provide services and programs which satisfy the recreational and life long learning needs of the community	Karen Conway - Manager Library Services	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	YTC	Budget	YTD Actual		YTD Variance
Libraries							
Linked Related Plan(s):							
Linked Action Filter(s):							
Action Progress Comments							
Libraries held over 250 events in the past quarter, with 8298 part	icipants,						
Last Updated - 02/08/2017							

Office of GM Community & Cultural Services

STRATEGY: 5.4.1 Exhibit leadership on community issues

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.4.1.3 Lead development and implementation of Council plans,	Anna Malgorzewicz - General	Completed	01/07/2016	30/06/2017	100%	100%	
policy and decisions which involve Community and Cultural	Manager Community & Cultural						GREEN
Services	Services						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	I	YTD Variance
Office of GM Community & Cultural Services							<u> </u>
		· · · · · · · · · · · · · · · · · · ·	•				

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Effective guidance provided to Senior Managers to ensure Departmental business planning supported Council reporting and decision making processes; provided ongoing Project Management of both the Parap Pool Redevelopment and the Velodrome Refurbishment projects.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.4.1.4 Actively participate and represent all matters relating to	Anna Malgorzewicz - General	Completed	01/07/2016	30/06/2017	100%	100%	
Community and Cultural services at organisational, committee	Manager Community & Cultural						GREEN
and Council meetings	Services						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Office of GM Community & Cultural Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Provided effective advocacy throughout the reporting period to ensure planning and decisions were made in a context consistent with endorsed Council policy and frameworks (Safer Vibrant Darwin, Young Darwin, Sports Field Plan, International Relations Strategy).

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.4.1.1 Provide strategic and operational leadership to the	Anna Malgorzewicz - General	Completed	01/07/2016	30/06/2017	100%	100%	
Community and Cultural Services Department	Manager Community & Cultural						GREEN
	Services						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Office of GM Community & Cultural Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Led regular fortnightly planning and business management sessions of Senior Managers to ensure awareness and currency of key Council decisions and matters; regular communication to all Departmental staff members of key decisions and matters through fortnightly debriefs; ensured currency of emergent political, social and economic policy and evidence was disseminated to relevant Senior Managers and staff members.

Recreation, Events and Customer Services

STRATEGY: 5.1.1 Provide quality service outcomes by ensuring that Council's processes and systems are effective and efficient

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.1.1.3 Provide services for the use of Council facilities and the	Matt Grassmayr - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
issue of related permits	Recreation, Events and						GREEN
	Customer Services						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Customer Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Q4 - Customer Service issued 143 permits during the quarter for the use of Council facilities.

Customer Services took 530 bookings during Q4:

- Banner Sites 90
- Community Centres 44
- Equipment (Fun & Games Etc.) 11
- Parks & Ovals 282
- The Mall 96
- Staging 7

City of Darwin						Performa	nce Repoi	t (Jul 16 - Jun
Action		Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.1.1.4 Provide support to community community based events	organizations to deliver	Matt Grassmayr - Manager Recreation, Events and Customer Services	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile		Budget Type	Budget	YTD	Budget	YTD Actual		TD Variance
Customer Services								
Linked Related Plan(s): Linked Action Filter(s):								
Action Progress Comments								
Q4 - Customer Service provided supp	oort for 26 large community eve	ents:						
1 April Walk for Autism S	Sunset Park							
5 April Youth Week – Couch Surfing	g Bennett Park							
15 April Lord Mayor's Easter Event	The Mall, Civic Park &	Raintree Park						
15 April Junior Triathlon Championsh East Point	nip							
	Bicentennial Park & Raintree Pa	ark						
1 May May Day B	Bicentennial Park							
6 May Seabreeze Festival	Nightcliff Foreshore							
6 May Darkness into Light	Bicentennial Park							
7 May Ima Safety House Fun Day	Water Gardens							
7 May Japanese Children's Day Civic Park								
8 May National Road Safety Week	Bicentennial Park							
14 May Mother's Day Classic	Mindil Beach							
21 May Million Paws Walk	Water Gardens							
21 May AIDS Candlelight Memorial Lake Alexander								
26 May National Sorry Day	Water Gardens							

2 June Boutique Markets The Mall & Raintree Park

3 June Beach Week East Point Reserve

3 June Italian Festival Gardens Amphitheatre

4 June City 2 Surf Nightcliff Foreshore

10/11 June Greek Glenti Bicentennial Park

15 June V8 Convoy CBD & Raintree Park

16 June Mitchell Street Fan Zone Mitchell Street

18 June CEO's Cleep Out Waterfront

19 June Top End Rumble CBD

24 June India @ Mindil Mindil Beach

28 June Carnivale Mindil Beach

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.1.1.2 Provide services for processing Council payments	Matt Grassmayr - Manager	Completed	01/07/2016	30/06/2017	100%	100%	000
	Recreation, Events and						GREEN
	Customer Services						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Customer Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Q4 - Customer Service processed 3,614 payment transactions for rates, infringements, registrations and permits during Q4, a decrease of 1094 compared to Q4 2016.

Council payments are also made via E-Services with 5216 transactions during Q4, a decrease of 2045 transactions compared to Q4, 2016.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.1.1.1 Provide customer services and reception for City of	Matt Grassmayr - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Darwin	Recreation, Events and						GREEN
	Customer Services						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı '	YTD Variance
Customer Services							
Links d Dolote d Blanco).		=	-				

Linked Action Filter(s):

Action Progress Comments

Q4 - Customer Services Team provided reception and service delivery for community and internal stakeholders.

Last Updated - 08/08/2017

STRATEGY: 2.3.2 Position Darwin as a host centre for local, national and international sport and other events

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.2.2 Provide support and guidance to local sport and	Matt Grassmayr - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
recreation associations and clubs	Recreation, Events and						GREEN
	Customer Services						
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actua	<i>i</i> '	YTD Variance
Recreation,Leisure and Events							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

- Q4- Recreation Services provided assistance and guidance to numerous sporting organisations during the quarter; significant items include:
- Waratah Cricket Club ongoing project planning and delivery of new cricket training nets.
- Nightcliff Cricket Club project support for the redevelopment of the cricket training net facility including final landscaping and preparation of grant submission for the lighting component.
- Darwin Cycling Club and Triathlon NT ongoing liaison re updates on the velodrome redevelopment project .
- Swimming NT and Swimming Clubs ongoing liaison regarding the redevelopment of Parap Pool, hiring and lane allocations, and new pool management contract tender progress.
- Port Darwin FC gate installed on Gardens Oval compound fence line to improve ease of movement of the portable soccer goals on and off Gardens Oval Two, mitigating risk of injury through lifting the heavy objects.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.2.1 Manage recreation and leisure facilities, including	Matt Grassmayr - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Council swimming pools and sporting ovals	Recreation, Events and						GREEN
	Customer Services						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Recreation,Leisure and Events							

Linked Action Filter(s):

Action Progress Comments

Q4- Manage Recreation & Leisure Facilities

Pools

Casuarina and Nightcliff Pools were operational throughout Q4. Parap Pool was closed for redevelopment.

Pool attendance for April to June was:

Casuarina Pool 17,954

Nightcliff Pool 24,636

Overall pool attendance during Q4 was 42,590 patrons, a decrease of 15,860 patrons compared to the same period in 2016 when Council had all three pools operational.

Recreation Services continued to engage with key pool stakeholders, meeting in May to seek further feedback on lane allocation requirements and stakeholder facility needs in order to develop the new pool management contract.

Ovals

Q4 marks the start of Dry Season competition and training. All 17 Council ovals were allocated for weekly Dry Season competition and training (and some Wet Season pre-season training already booked for July onwards).

The total hours allocated per week at the end of June were 344 hours, with usage across six sports Cricket, Hockey, Soccer, Softball, Rugby and Gaelic Football.

Last Updated - 08/08/2017

STRATEGY: 2.3.5 Enhance and improve services and facilities which encourage healthy lifestyle choices

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.5.5 Develop and deliver community healthy lifestyle and	Matt Grassmayr - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
recreation programs	Recreation, Events and						GREEN
	Customer Services						
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actual	,	YTD Variance
Recreation,Leisure and Events							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Q4- Healthy Darwin

Q4 saw the start of the 2017 Dry Season Healthy Darwin Program. Staff took the opportunity of the change of season to also rebrand, including creating a new logo and fresh new look for all promotional materials.

The Dry Season program during Q4 included:

- 8 weekly subsidised activities:
- ? BoxFit
- ? Hatha Yoga
- ? Kangatraining baby-wearing exercise class
- ? NuLine Dancing
- ? Zumba
- ? Chair Aerobics (new)
- ? Coastal Cruising Skating (new) Outdoor Pilates (new)
- 1 Herbs For Health cooking workshop
- 2 market tours Malak Marketplace (new)

There were 98 new participants during the quarter; registrations for Healthy Darwin totalled 935 people to 30 June 2017. Healthy Darwin's Facebook page Likes increased to 1507, a 34% increase from Q4 2015/16.

Healthy Darwin provided Smoothie Bikes for 11 community organisations and 3 Council teams to hold healthy lifestyle events.

Healthy Darwin budget also covered the FREEPS event at Nightcliff Pool as part of the Seabreeze Festival in May.

Darwin Bike Plan

Two 'Pedals to Produce' cycling to the markets Tours were conducted . 12 participants on the first tour which included Rapid Creek and Nightcliff Markets as well as Jingili Community Garden and CoD Community Orchard; the second tour had 10 participants cycle from Parliament House to Parap Markets, return.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.3.5.2 Deliver City of Darwin annual major community events	Matt Grassmayr - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0
program	Recreation, Events and						GREEN
	Customer Services						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	1	YTD Variance
Recreation,Leisure and Events							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Q4 – During the quarter City of Darwin delivered two major community events:

- 2017 Anzac Day dawn service and parade traffic management. With over 3000 attending the dawn service and parade and 1000 past and present Australian Defence Personnel marching, 25 City of Darwin staff were engaged to ensure the safety of the community and provide support to the RSL for a seamless event.
- Bicentennial Park Play Space Grand Opening Saturday 24 June. Leading up to the 60 year Jubilee of City of Darwin the new play space was officially opened by Lord Mayor and a welcome to country form Nadine Lee. A personal trainer was on hand to assist people with downloading the smartphone app for the state of the art exercise equipment. Fun In The Parks, face painting, balloon artist and a petting zoo were also part of the grand opening. 1000 people were in attendance from 10am 12pm.

Corporate Services

Business Services

STRATEGY:

2.4.1 Deliver, advocate for, and partner in infrastructure and services that support Darwin's economic growth

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.4.1.2 Advise Council on Darwin's business, economic and	Liam Carroll - Manager Business	Completed	01/07/2016	30/06/2017	100%	100%	
tourist development and compliance in accordance with adopted	Services						GREEN
policy							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	1	YTD Variance
Business Services							
		·					

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The Vibrant CBD Committee was established, initial meetings held and reporting to the Northern Australia Capital City Committee (NACCC) commenced.

Ongoing support has been provided to DCWRA for Boutique Markets.

Council funds have been allocated to infrastructure improvements and events.

Operating grant to Tourism Top End in place.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.4.1.4 Manage security services to protect Council owned property	Liam Carroll - Manager Business Services	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	t YTE	Budget	YTD Actua	l	YTD Variance
Business Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council's security contract is generally let for a period of two to three years and sourced through an open competitive process through Councils tender process to ensure value for money for Council.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.4.1.7 Award contracts through transparent process of	Liam Carroll - Manager Business	Completed	01/07/2016	30/06/2017	100%	100%	
advertisement and assessment	Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	,	YTD Variance
Business Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

On an annual basis Council administers in excess of 70 contracts which for 2016 the total value was approximately \$46.5 million an increase of 10% from the previous financial year.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.4.1.6 Issue licences and permits for activities undertaken on	Liam Carroll - Manager Business	Completed	01/07/2016	30/06/2017	100%	100%	000
Council land / property and liaise with community market	Services						GREEN
organisers							
Program Profile	Budget Type	Budget	t YTD	Budget	YTD Actual	I	YTD Variance
Business Services					·		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council manages up to 100 leases, licenses and agreement in relation to various property holdings including alfresco and footpath dining

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.4.1.8 Administer and monitor contracts to minimize risk to	Liam Carroll - Manager Business	Completed	01/07/2016	30/06/2017	100%	100%	
Council	Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ī	YTD Variance
Business Services					·		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

All tender contracts awarded by Council follow its Contract Management System which is overseen by the Contracts Administrator through a tender evaluation process and singed off by

the Chief Executive Officer

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.4.1.3 Negotiate the strategic purchase and disposal of land	Liam Carroll - Manager Business	Completed	01/07/2016	30/06/2017	100%	100%	
and property for Council	Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Business Services							

Linked Action Filter(s):

Action Progress Comments

Council regularly deals with property matters relating to its commercial leases in addition to property acquisitions and disposals. However due to their commercial in confidence nature are generally dealt within the confidential section of Council.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.4.1.5 Negotiate and administer leases and agreements for	Liam Carroll - Manager Business	Completed	01/07/2016	30/06/2017	100%	100%	000
Council's properties	Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Business Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council regularly deals with property matters relating to its commercial leases properties. However due to commercial in confidence of the agreements these are generally dealt within the confidential section of Council.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.4.1.1 Provide business advisory services to Council on	Liam Carroll - Manager Business	Completed	01/07/2016	30/06/2017	100%	100%	000
matters including investment property, business proposals and	Services						GREEN
the use of council property for commercial activities							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Business Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council regularly deals with property matters relating to its commercial leases in addition to property acquisitions and disposals. However due to their commercial in confidence nature are generally dealt within the confidential section of Council,

Councils is currently dealing with renewal of significant commercial lease.

Last Updated - 08/08/2017

STRATEGY: 2.1.4 Provide parking facilities to meet community needs

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.4.1 Manage the operation and planning for City of Darwin on	Liam Carroll - Manager Business	In Progress	01/07/2016	30/06/2017	75%	100%	
and off-street car parking facilities	Services						YELLOW
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actua	I	YTD Variance
On and Off Street Car Parking							

Linked Action Filter(s):

Action Progress Comments

For the nine month period to March 2017 total on street parking utilisation is up 2% to 37%

For the nine month period to March 2017 total off street parking utilisation is up 4% to 88%

For the nine month period to March 2017 total car parking revenue has increased by \$67,438 compared to last year..

Last Updated - 16/05/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.4.2 Develop and implement Council's pricing strategy for on	Liam Carroll - Manager Business	Completed	01/07/2016	30/06/2017	100%	100%	000
and off-street car parking facilities	Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ī	YTD Variance
On and Off Street Car Parking							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Councils resolved not to increase on and off street car parking fees from 1 July 2016, it did however adjust some permit parking fees

Options were prepared with a 5% increase for 2016/17 for Council to consider. It was resolved not to increase fees.

Finance

STRATEGY: 5.5.1 Manage Council's business based on a sustainable financial and asset management strategy

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.3 Manage and deliver on Council's annual statutory and	Miles Craighead - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
financial reporting obligations	Finance						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Financial Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Audited Financial Statements for 2015/16 reviewed by the Risk Management & Audit Committee and adopted by Council 15 November 2016.

Last Updated - 28/04/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.6 Manage and monitor Council's Payables processes	Miles Craighead - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
including Council's Procurement framework and payroll	Finance						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Financial Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council's accounts payable and procurement functions are ongoing. 1 February stores transferred to Infrastructure. Contracts reports to Finance from 1 July 2017.

Last Updated - 25/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.5 Develop and implement sound asset accounting	Miles Craighead - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0.0
practices	Finance						GREEN
Program Profile	Budget Type	Budge	YTD	Budget	YTD Actua	l ·	YTD Variance
Financial Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

This is continuous improvement. Previous improvements have been around componentisation of assets and increasing the accuracy of depreciation expense. For 2016/17 a focus is reviewing accounting for waste remediation. Accounting for waste remediation is progressing with infra & audit discussions and is on target to be successfully completed. 3 yearly revaluation of infrastructure assets is behind schedule but expected to be completed in time for 2016/17 audit.

Last Updated - 25/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.4 Manage and provide advice on Council's borrowing and	Miles Craighead - Manager	Completed	01/07/2016	30/06/2017	100%	100%	000
investments in accordance with adopted policy	Finance						GREEN
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actual		YTD Variance
Financial Management							

Linked Action Filter(s):

Action Progress Comments

External review of Council's investment internal controls was undertaken and a report provided to the Risk Management & Audit Committee. Recommendations substantially adopted. A 2nd external review of investing strategy undertaken and is in progress for reporting to Management. This including a draft revised policy was reported to RMAC during 3rd quarter. revised policy now adopted by Council.

Last Updated - 25/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.2 Develop and implement a financially sustainable long	Miles Craighead - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
term financial plan, annual budget and quarterly budget reviews	Finance						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Financial Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Long Term Financial Plan 2016 - 2026 adopted.

2016/17 budget review for quarters 1-3 presented.

2017/18 budget completed and adopted.

4th quarter budget review is not presented to Council until after the year end and focusses on final actual results v budget accountability.

This year it will be presented after the elections.

Last Updated - 25/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.1 Manage Council's revenue functions including generation of Council's rates revenue	Miles Craighead - Manager Finance	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile Financial Management	Budget Type	Budget	t YTD	Budget	YTD Actual		YTD Variance
Linked Related Plan(s):							
Linked Action Filter(s):							
Action Progress Comments							
Rates levied August 2016. Recoveries following normal patterns alt	hough slightly unfavorable due to eco	nomy.					
Last Updated - 25/07/2017							

Fleet

5.5.1 Manage Council's business based on a sustainable financial and asset management strategy STRATEGY:

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.3 Monitor fleet condition and level of usage	Peter Newcombe - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
	Fleet						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Fleet Management							
1:1.15.14.151.43	<u> </u>	·					

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

During the quarter Council sought tenders for the supply and installation of vehicle tracking systems in over 130 vehicles. The project will be delivered in three phases and over the next couple of years, a vehicle tracking systems will be implemented in all vehicles.

The vehicle tracking system offers a number of benefits to Council including:

- Safety of staff, such as in the case of an emergency if working alone
- Reduced paper based reporting, such as Log book information, Fringe Benefit Tax and Carbon emissions
- Better understanding of vehicle efficiency and utilisation

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.4 Provide preventative maintenance, repair and	Peter Newcombe - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
modifications to Council's fleet, ensuring compliance with safety	Fleet						GREEN
regulations							
Program Profile	Budget Type	Budge	t YTD	Budget	YTD Actua	1	YTD Variance
Fleet Management							
Linked Related Plan(s):							

Linked Action Filter(s):

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp	Target	Indicator
5.5.1.1 Manage Council's heavy and light fleet	Peter Newcombe - Manager Fleet	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile Fleet Management	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Linked Related Plan(s): Linked Action Filter(s):							

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.2 Purchase and dispose of vehicles and plant resources	Peter Newcombe - Manager Fleet	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Fleet Management							
Linked Related Plan(s):							
Linked Action Filter(s):							
Last Updated - 09/08/2017							

Information Technology

STRATEGY: 1.3.1 Develop and promote information and communication technology capabilities to service and inform the community

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.3.1.1 Implement the City of Darwin Digital Strategy	Richard Iap - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
	Information Technology						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Information Technology							
Links of Balata d Blanda)							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Continued rollout of WiFi in open and public spaces, including Civic Park and greater coverage in the Mall.

Open Data Policy and Portal developed.

Last Updated - 08/08/2017

STRATEGY: 5.1.3 Research, implement and support technology and communication systems to deliver services more efficiently

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.1.3.5 Manage Council's data security requirements including	Richard Iap - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
back-ups, data redundancy and high availability	Information Technology						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Information Technology							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Changes to Systems to support new IT High Availiabilty Plans

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.1.3.2 Deliver, maintain and support software applications and	Richard Iap - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
information systems to ensure the Council works effectively	Information Technology						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Information Technology							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Upgrades to Authority and Ci Anywhere implemented.

-							
Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.1.3.1 Manage and implement Council's asset management for computer hardware and software assets	Richard Iap - Manager Information Technology	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budge	t YTE	Budget	YTD Actual		YTD Variance
Information Technology							
Linked Related Plan(s):							
Linked Action Filter(s):							
Action Progress Comments							
Continuous upgrade of network and security systems.							
Last Updated - 08/08/2017							

Office of GM Corporate Services

STRATEGY:

4.2.1 Encourage the growth and development of the arts

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
4.2.1.3 Plan for and manage the renewal of capital at the Darwin	Diana Leeder - General Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Entertainment Centre to ensure a safe and functional facility	Corporate Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Darwin Entertainment Centre							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Asset management plan completed and implemented on an ongoing basis.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
4.2.1.1 Oversee the management of Darwin Entertainment	Diana Leeder - General Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Centre	Corporate Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Darwin Entertainment Centre							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Overseeing the management of the Darwin Entertainment Centre is ongoing and on track. The project to replace the air conditioner is expected to be completed in the 2017/18 financial year.

Last Updated - 09/08/2017

STRATEGY:

5.3.2 Display contemporary leadership and management practices

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.4 Actively participate in the Executive Leadership Team to	Diana Leeder - General Manager	Completed	01/07/2016	30/06/2017	100%	100%	
monitor and resolve organisation-wide issues and represent	Corporate Services						GREEN
matters relating to Corporate Services							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Office of GM Corporate Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The Corporate Services General Manager participates in weekly Executive Leadership Team and Project Control Group meetings.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.1 Provide strategic and operational leadership to the	Diana Leeder - General Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
Corporate Services Department	Corporate Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Office of GM Corporate Services							

Linked Action Filter(s):

Action Progress Comments

Carried out on an ongoing basis through leadership and management practices. Leadership has been provided throughout the department to prepare for the implementation of the new organizational structure effective 1 July 2017.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.5 Facilitate and deliver organizational leadership and	Diana Leeder - General Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
culture development program	Corporate Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Office of GM Corporate Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Executive Leadership Team have endorsed an organizational vision - 'a high performing capital city' valued by the community. Delivering on the organizational vision will contribute to achievement of Council's overall strategic vision for the City. Management and staff have worked together to develop a plan and establish organizational values to improve organizational culture and performing in the future.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.2 Attend Council and Committee Meetings to represent	Diana Leeder - General Manager	Completed	01/07/2016	30/06/2017	100%	100%	
matters relating to Corporate Services	Corporate Services						GREEN
Program Profile	Budget Type	Budge	t YTD	Budget	YTD Actua		YTD Variance
Office of GM Corporate Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Preparation and presentation of reports completed and Council and Committee meetings attended.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.3 Lead implementation of Council plans, policy and	Diana Leeder - General Manager	Completed	01/07/2016	30/06/2017	100%	100%	
decisions which involve Corporate Services	Corporate Services		No.				GREEN
Program Profile Office of GM Corporate Services	Budget Type	Budge	YIL	Budget	YTD Actua	<i>1</i>	YTD Variance

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Implemented on an ongoing basis.

During the fourth quarter an Open Data Policy and Portal was adopted and released.

Last Updated - 09/08/2017

STRATEGY: 5.3.3 Understand and manage Council's risk exposure

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.3.4 Implement and manage Council's Internal Audit program	Tony Simons - Team Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	
	- Risk, Audit and Safety						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	,	YTD Variance
Risk, Audit and Safety							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Audit program for 2016/17 approved by Risk Management & Audit Committee in late 2015.

Audit Program for 16/17 75% complete.

Final audit has commenced and will be completed August 2017

Program on schedule.

Last Updated - 22/06/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.3.1 Manage and implement a Council wide Corporate Risk	Tony Simons - Team Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	
Management Framework including Strategic and Operational	- Risk, Audit and Safety						GREEN
Risk Assessments							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	'	YTD Variance
Risk, Audit and Safety					·		<u> </u>

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Risk Management Framework and all assessments reviewed in July 2016 and presented to Risk Management & Audit Committee.

All operational risk assessments now updated to reflect organizational changes.

New integrated Risk Management and Control Self Assessment software developed, installed and tested January 2017. Go live expected August 2017.

Last Updated - 22/06/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.3.5 Develop, implement and manage Council's Control	Tony Simons - Team Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
Self-Assessment Program	- Risk, Audit and Safety						GREEN
Program Profile	Budget Type	Budge	t YTE	Budget	YTD Actua	1	YTD Variance
Risk, Audit and Safety							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Control Self Assessment program undertaken April 2016 through to August 2016. Report was presented to Risk Management & Audit Committee October 2016.

New integrated Audit and Risk Management software developed, installed and tested January 2017. Go live date expected August 2017.

Last Updated - 22/06/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.3.6 Develop and maintain Council's Business Continuity	Tony Simons - Team Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	
Management systems	- Risk, Audit and Safety						GREEN
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actual	,	YTD Variance
Risk, Audit and Safety							·

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Business Continuity Plans have been upgraded to the latest version of the BC Program.

New version of Business Continuity Software developed, installed and tested January 2017. Go live date expected June 2017.

Last Updated - 22/06/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.3.7 Develop and maintain Council's Emergency Response Plans	Tony Simons - Team Coordinator - Risk, Audit and Safety	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Risk, Audit and Safety							

Linked Action Filter(s):

Action Progress Comments

Emergency Response Plans and associated documentation reviewed in total July 2016. Next review July 2017.

Last Updated - 22/06/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.3.2 Implement and manage Council's workplace health and	Tony Simons - Team Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	
safety management system	- Risk, Audit and Safety						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Risk, Audit and Safety							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Workplace Health and Safety Management System and associated documentation reviewed and updated July 2016.

People, Culture and Capability

STRATEGY: 5.2.1 Attract, develop and retain a skilled workforce that is flexible and adaptable

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.2.1.2 Manage industrial relations matters and implement	Jodie Wheeler - Manager	Completed	01/07/2016	30/06/2017	100%	100%	000
solutions	People, Culture and Capability						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Employee Relations							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Two IR matters have been raised year to date and both matters are now resolved.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.2.1.9 Manage effective employment processes	Jodie Wheeler - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
	People, Culture and Capability						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Employee Relations							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

This program is ongoing as matters arise.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.2.1.7 Develop and implement employee performance	Jodie Wheeler - Manager	Completed	01/07/2016	30/06/2017	100%	100%	000
framework	People, Culture and Capability						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Employee Relations							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Existing framework will undergo a review late 2017.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.2.1.1 Develop and implement a whole of Council Workforce	Jodie Wheeler - Manager	Completed	01/07/2016	30/06/2017	100%	100%	000
Planning Strategy	People, Culture and Capability						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Employee Relations							
Employee Relations							

Linked Action Filter(s):

Action Progress Comments

Much of the key strategies under the Workforce Planning Strategy remain ongoing with several key pieces for development in late 2017.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.2.1.6 Develop, negotiate and implement Council's Enterprise	Jodie Wheeler - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Agreement	People, Culture and Capability						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Employee Relations							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Negotiations to replace the existing Collective Agreement have commenced with claims from all parties formally lodged.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.2.1.3 Deliver graduate and traineeship opportunities	Jodie Wheeler - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0.0
	People, Culture and Capability						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Employee Relations							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The traineeship program will be advertised in late 2017. Council currently employs two staff on the Graduate program.

Last Updated - 09/08/2017

STRATEGY: 5.2.2 Foster an engaged, healthy workplace culture focussed on value delivery

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.2.2.3 Develop and implement a framework to build leadership	Jodie Wheeler - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
capacity across Council	People, Culture and Capability						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Employee Relations							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

This item is ongoing through the 5.2.2.3 around Leadership Development and other initiatives/works

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.2.2.1 Manage the City of Darwin Workforce Wellbeing	Jodie Wheeler - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Committee	People, Culture and Capability						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Employee Relations							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The committee continued to promote Health Lifestyles through a variety of promotional material. The Step Up Challenge will be launched in July 2017.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.2.2.2 Develop and implement Council wide employee training	Jodie Wheeler - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
and development opportunities	People, Culture and Capability						GREEN
Program Profile	Budget Type	Budaei	t YTD	Budget	YTD Actua	1	YTD Variance
Employee Relations				J			

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The Leadership Essentials Program was launched with two programs delivered to key staff in 2016/17. A further program will be delivered in 2017/18.

Records and Information Management

STRATEGY:

5.3.1 Demonstrate good corporate practice and ethical behaviour

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.1.4 Provide staff training and development to ensure they are	Karlheins Sohl - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
equipped to meet their records keeping responsibilities	Records						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Records & Information Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Periodic staff training has been consistently provided throughout this period at all locations across Council.

Last Updated - 18/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.1.2 Administer and maintain Council's records Keeping	Karlheins Sohl - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
System	Records						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Records & Information Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council's Records Keeping System (Ci Anywhere) is continuing to improve in both functionality and quality control measures.

Last Updated - 18/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.1.1 Continually implement, review and improve records	Karlheins Sohl - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
management services, policies and processes	Records						GREEN
Program Profile	Budget Type	Budge	t YTD	Budget	YTD Actua	1	YTD Variance
Records & Information Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

A range of processes and services have seen improvements over this quarter including an increased capacity of document processing from the Records Management Unit and the continual development of CARR documents and reporting across council.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.1.3 Manage Council's requests and compliance relating to Freedom of Information (FOI)	Karlheins Sohl - Manager Records	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	YTL	Budget	YTD Actua		YTD Variance
Records & Information Management							
Linked Related Plan(s):							
Linked Action Filter(s):							
Action Progress Comments							
All Freedom of Information request have been processed correctly	and within their allocated timeframes	s.					
Last Updated - 18/07/2017							

Regulatory Services

STRATEGY: 1.2.2 Provide secure and clean public places and open spaces

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.2.2.3 Conduct enforcement activities to ensure compliance	Brooke Rankmore - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
with Australian Road Rules, NT Traffic Regulations and Council	Regulatory Services						GREEN
By Laws							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	<i>l</i>	YTD Variance
Regulatory Services					<u> </u>		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Over the 4th quarter Rangers issued 483 suburban parking infringements and 11 infringements for illegal camping.

All CDB related parking activities are addressed under 2.1.4.1.

Last Updated - 25/07/2017

STRATEGY: 1.2.4 Provide for diversity of uses and experiences in public places and open spaces

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.2.4.4 Educate community about socially responsible pet	Brooke Rankmore - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
ownership and By Laws for animal management	Regulatory Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Regulatory Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council attended 4 community events, including the Jingili Science Expo, Woofstock, the Seabreeze festival and the Million Paws Walk.

At the request of Casuarina Senior College, a Responsible Cat Ownership course delivered to participants from indigenous communities across the Territory. This included a visit to the CoD Pound and RSPCA.

A pop up stall was held on the nightcliff foreshore for the community and two Dog Safety and Responsible Pet Ownership talks were undertaken at St Mary 's school.

In addition Council provided 17 consults to residents for issues relating to barking, behaviour, temperament assessments and cats.

Health checks were conducted in partnership with AMRRIC at Bagot, Kulaluk and Minmarama communities, with a total of 66 dogs wormed.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.2.4.3 Manage and implement Council's animal management	Brooke Rankmore - Manager	Completed	01/07/2016	30/06/2017	100%	100%	000
program	Regulatory Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	`	/TD Variance
Regulatory Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The Dog and Cat Management Strategy is out for community consultation, due to close on 21st July. One cat and 138 dog infringements have been issued during the 4th quarter.

From April to June we had 4,697 dog and 825 cat new and renewed registered until 30th June 2018. This will increase substantially over the next quarter with registration renewals due on the 1st July.

Last Updated - 31/07/2017

STRATEGY: 1.2.5 Participate and partner in activities that contribute to a safer Darwin.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.2.5.1 Provide an after-hours emergency call-out service for	Brooke Rankmore - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
attacking or dangerous dogs	Regulatory Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Regulatory Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Staff are rostered to provide an afterhours service for attacking or dangerous dogs. This quarter Rangers have attended 4 call outs for dog attacks.

The after hours call service was awarded to a new provider in this guarter, with Wilson Security now delivering the service.

Extra staff were on call for Territory Day. This is the only day each year where Rangers will collect dogs at large after hours. The animal management teams dealt with;

- 20 telephone enquiries
- · 2 dog attacks early in the night.
- · 3 dogs collected Sat night
- 3 additional dogs collected on Sunday
- 1 dog was hit by a car and ranger assisted the vet.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.2.5.3 Monitor and report instances of illegal alcohol	Brooke Rankmore - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
consumption and associated activities to the appropriate	Regulatory Services						GREEN
authorities							
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actual	'	YTD Variance
Regulatory Services							

Linked Action Filter(s):

Action Progress Comments

Over the past 3 months public places rangers have called police on 153 occasions where alcohol was involved.

Calls to Police when alcohol involved:

Morning Patrols 44
Evening Patrols 109

Last Updated - 31/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.2.5.2 Conduct routine patrols of public areas to ensure public facilities, parks and beaches are being used for lawful purposes	Brooke Rankmore - Manager Regulatory Services	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Regulatory Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Patrols are conducted daily during the week from 6am to 7pm through AM and PM shifts.

Last Updated - 31/07/2017

STRATEGY: 2.1.4 Provide parking facilities to meet community needs

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.4.1 Manage and maintain compliance with Council's On and	Brooke Rankmore - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Off-Street Parking Control Program	Regulatory Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Regulatory Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Within the CBD, Rangers have issued 4,186 on street and 483 off-street car park infringements during the 4th quarter. With a infringement withdrawal rate of approximately 10%.

Infrastructure Services

Capital Works

STRATEGY:

2.2.1 Develop a vibrant and active central business district

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.1.8 Implement projects from the Darwin City Centre Master	Nik Kleine - Manager Capital	In Progress	01/07/2016	30/06/2017	67%	100%	
Plan.	Works						RED
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Capital Works							
Links of Dolote of Diam(a):							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

16/17 Master Plan Projects include:

Bicentennial Park Play Space - Project complete.

Cavenagh/Bennett Street Intersection Upgrade - \$1.0M grant funding received from the Northern Territory Government. Detailed design delayed project tender to July 2017.

Master Plan projects were the subject of a report in March 2017. A 3rd Quarter budget variation was prepared as per the Council decision.

CBD Revitalisation \$500,000, Daly Smith Urban Centre \$100,000 and Cooling Weather Protection \$245,000 and Dinah Beach Rd \$100,000 make up balance of unspent budget. Project funding to be subject to carry forward and delivered during the 2017/18 financial year.

Last Updated - 09/08/2017

STRATEGY: 2.2.3 Improve the landscaping, streetscape, infrastructure and natural environment

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.9 Develop and annually review Council's capital works	Nik Kleine - Manager Capital	In Progress	01/07/2016	30/06/2017	90%	100%	000
program and budget	Works						GREEN
Program Profile	Budget Type	Budge	YTC	Budget	YTD Actua	ı	YTD Variance
Capital Works							

Linked Action Filter(s):

Action Progress Comments

Council's 2016/17 capital works plan was endorsed as part of the annual budget process.

The 2017/18 Capital Works Program will be developed as part of the 2017/18 budget development process and will take into consideration the Council's Long Term Capital Works Plan and Long Term Financial Plan.

The current years capital works program and financial status is reviewed and updated on a monthly basis.

Year to date expenditure versus budget is not yet available. Final positions will be known following the fourth quarter budget review process and updated accordingly Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.10 Manage the delivery of Council's annual capital works	Nik Kleine - Manager Capital	In Progress	01/07/2016	30/06/2017	90%	100%	
program	Works						GREEN
Program Profile	Rudget Type	Rudget	YTD	Rudget	VTD Actual	,	VTD Variance

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Capital projects progressing as planned

Parap Pool Redevelopment (Total Construction Cost \$14.0M)

2016/17 Revised Budget - \$12.3M

Expended to date - \$6,516,992 (59%)

Committed to date - \$4,702,798 (41%)

Total expended and committed to date - \$ 11,219,791 representing 100% of the revised budget.

Tender awarded to Sunbuild with construction commencing 26 September 2016.

Darwin Entertainment Centre including Air conditioning project

2016/17 Revised Budget - \$4.7M

Expended to date - \$409,000 (33%)

Committed to date - \$114,000 (2%)

Total expended and committed to date - \$ 523,000 representing 11% of the revised budget.

Tender for the air conditioning refurbishment awarded June 2017.

Playground Refurbishment (Shade and Playground upgrades)

2016/17 Revised Budget - \$1.4M

Expended to date - \$1,311,000 (95%)

Committed to date - \$31,000 (2%)

Total expended and committed to date - \$ 1,344,000 representing 96% of the revised budget.

Tenders have been awarded for the Shading Program and Playground Program as outlined on Councils website.

Velodrome

2016/17 Revised Budget - \$150,000

Expended to date - \$69,000

Committed to date - \$32,000

Project design at 90% by end of financial year

Pathways - 2016/17 Revised Budget - \$801,000

Expended to date - \$750,000 (93%)

Committed to date - \$17,000 (2%)

Total expended and committed to date - \$ 767,668 representing 96% of the revised budget.

Footpath construction on track with 24 projects completed.

Road Resurfacing -

2016/17 Revised Budget - \$1.43M

Expended to date - \$1,027,692 (71%)

Committed to date - \$209,000 (14%)

Total expended and committed to date - \$ 1,236,000 representing 86% of the revised budget.

Coastal Erosion

2016/17 Revised Budget - \$1.47M

Expended to date - \$830,398 (56%)

Committed to date - \$465,558 (33%)

Total expended and committed to date - \$ 1,296,000 representing 88% of the revised budget.

Tender awarded February 2017.

Aboriginal Areas Protection Authority (AAPA) Certificate received.

Construction 90% completed by end of June 2017

Shoal Bay

2016/17 Revised Budget - \$7.05

Expended to date - \$6,629,000 (94%)

Committed to date - \$784,466 (11%)

Total expended and committed to date - \$7,228,000 representing 105% of the revised budget.

Construction of new waste cell has commenced and tender for design of new leachate system is on schedule.

Storm water

2016/17 Revised Budget - \$1,37M

Expended to date - \$1,240,727 (91%)

Committed to date - \$195,000 (14%)

Total expended and committed to date - \$1,435,000 representing 105% of the revised budget.

Bennison Road construction commenced September 2016, works on hold during wet season and will recommence August 2017.

Year to date expenditure versus budget is not yet available. Final positions will be known following the fourth quarter budget review process and updated accordingly

Capital Works

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.11 Oversee, supervise and provide project management	Nik Kleine - Manager Capital	In Progress	01/07/2016	30/06/2017	90%	100%	
services and advice across Council for all capital works projects	Works						GREEN
Program Profile	Budget Type	Budge	YTD	Budget	YTD Actua	,	YTD Variance

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Internal discussion are underway with regards to a reporting tool for project management. This project will be considered in conjunction with the current enterprise system review being undertaken.

Design, Planning and Projects

STRATEGY:

2.1.3 Manage the road network to meet community needs

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.6 Coordinate design for Council's Roads to Recovery and	Drosso Lelekis - Manager	In Progress	01/07/2016	30/06/2017	85%	100%	
Blackspot federal funding programs	Design, Planning & Projects						YELLOW
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Design							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Design of Dinah Beach Road upgrade project (R2R) progressing and expect completion December 2017.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.11 Undertake stormwater drainage studies and identify	Drosso Lelekis - Manager	In Progress	01/07/2016	30/06/2017	85%	100%	
future upgrading works required	Design, Planning & Projects						YELLOW
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Design							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Study for suburb of Nightcliff is underway, Expected completion date extended to September 2017.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.10 Provide documentation for the technical aspects of	Drosso Lelekis - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
construction	Design, Planning & Projects						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Design							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Design and tender documentation for capital works projects completed.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.7 Undertake traffic management investigations and formulate responses	Drosso Lelekis - Manager Design, Planning & Projects	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Design							
Linked Related Plan(s):							
Linked Action Filter(s):							
Action Progress Comments							
Ongoing investigations on traffic management completed throug	hout the year as required.						

Q4 (April- June) - the number of road safety issues raised by the community and assessed (e.g pedestrian and road safety, on-street parking, speeding and disability access matters) was 40?? and of these, 26?? were resolved.

Last Updated - 26/06/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.9 Conduct urban traffic analysis and design of traffic	Drosso Lelekis - Manager	Completed	01/07/2016	30/06/2017	100%	100%	000
management schemes	Design, Planning & Projects						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Design							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Ongoing, as required.

Last Updated - 26/06/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.5 Undertake design for Council's annual capital works	Drosso Lelekis - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
program including roads, pavements and stormwater design	Design, Planning & Projects						GREEN
Program Profile	Budget Type	Budge	t YTE	Budget	YTD Actua	1	YTD Variance
Design							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Annual design of a number of projects completed.

Last Updated - 09/08/2017

STRATEGY: 1.4.2 Play an active role in strategic and statutory planning processes

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.4.2.2 Participate in working groups with the Northern Territory	Cindy Robson - Strategic Town	Completed	01/07/2016	30/06/2017	100%	100%	000
Government to implement strategic planning initiatives	Planner						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Planning							

Linked Action Filter(s):

Action Progress Comments

The City of Darwin has continued to participate and comment on the preparation and exhibition of area plans for insertion into The Northern Territory Planning Scheme as Policy documents during this quarter.

Last Updated - 21/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.4.2.3 Undertake land use planning to develop strategic plans	Cindy Robson - Strategic Town	Completed	01/07/2016	30/06/2017	100%	100%	
and policy to influence the Northern Territory Governments Land	Planner						GREEN
Use Plans and Northern Territory Planning Scheme							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Planning							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Continued preparation of reports to bi-monthly Town Planning Committee meetings, with the intention of addressing Strategic Planning matters of importance to Council.

Last Updated - 21/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.4.2.5 Develop and manage Developer Contribution Plans for	Cindy Robson - Strategic Town	Completed	01/07/2016	30/06/2017	100%	100%	
infrastructure upgrading works such as road works, stormwater	Planner						GREEN
drainage and social infrastructure							
Program Profile	Budget Type	Budget	t YTD	Budget	YTD Actua	<i>l</i>	TD Variance
Planning							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The continued preparation of background studies to enable the development of infrastructure upgrade contribution plans in response to intensified development.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.4.2.4 Develop high level planning strategies	Cindy Robson - Strategic Town	Completed	01/07/2016	30/06/2017	100%	100%	
	Planner						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Planning							
Limbord Bodots d Bloods)							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Refer to 1.4.2.2 and 1.4.2.3

Last Updated - 21/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.4.2.1 Review and comment on all Northern Territory	Cindy Robson - Strategic Town	Completed	01/07/2016	30/06/2017	100%	100%	
Development Consent Authority matters, in keeping with	Planner						GREEN
statutory and strategic requirements and community needs							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	<i>i</i> '	YTD Variance
Planning							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Development Applications have been commented on, as referred to the City of Darwin by the Northern Territory Government.

Last Updated - 21/07/2017

STRATEGY: 2.2.1 Develop a vibrant and active central business district

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.1.9 Implement Darwin Bike Plan Actions	Drosso Lelekis - Manager	In Progress	01/07/2016	30/06/2017	80%	100%	
	Design, Planning & Projects						YELLOW
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Planning							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Darwin Bike Plan Implementation progressing. Dick Ward Drive Shared Path resurfacing project in progress with expected completion July 2017.

Crash hotspot studies at Ross Smith Avenue and Dick Ward Drive / Progress Drive substantially completed by June 2017. Final reports are due August 2017.

Bike racks sourced and programmed for installation across the municipality (sites include Nightcliff and various parks and playgrounds). To be installed in the first quarter of the 2017/18 financial year.

Wayfinding signage for Bike Plan on hold pending completion of a Wayfinding Signage Strategy in future.

Infrastructure Maintenance

STRATEGY: 2.2.3 Improve the landscaping, streetscape, infrastructure and natural environment

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.10 Conduct Council's building inspection program	Maxine Flanagan - Team	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
	Coordinator - Building Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ī	YTD Variance
Building Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Inspections carried out on Council's Child Care and Community Centre's, public amenities, Gardens, Malak and Bagot Oval, City of Darwin Depot, Swimming Pools (excluding Parap), Westlane and China Town Car Parks and in accordance with Asset Management Plans.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.9 Maintain compliance with all Building Regulations for	Maxine Flanagan - Team	Completed	01/07/2016	30/06/2017	100%	100%	
Council owned buildings	Coordinator - Building Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Building Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Building compliance maintained. Monthly inspections as programmed.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.8 Manage and deliver building maintenance services for	Maxine Flanagan - Team	Completed	01/07/2016	30/06/2017	100%	100%	
Council's building assets	Coordinator - Building Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Building Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Building maintenance ongoing in line with existing maintenance contracts. CCTV upgrades have been completed across several Council buildings. Increased security of the abandoned vehicle lot at the operations center.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.12 Manage the removal of Graffiti from Council owned	Maxine Flanagan - Team	Completed	01/07/2016	30/06/2017	100%	100%	
buildings and provide Graffiti removal services to the Northern	Coordinator - Building Services						GREEN
Territory Government in accordance with the Service Level							
Agreement							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	,	YTD Variance
Building Services							
		·	·			· ·	

Linked Action Filter(s):

Action Progress Comments

Council graffiti removal continued to achieve removal of offensive graffiti.

Last Updated - 08/08/2017

STRATEGY: 2.1.1 Improve the pathway and cycle networks and encourage cycling and walking

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.1.1 Construct, reconstruct and maintain footpaths,	Hasan Karatas - Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	000
driveways, walkways and shared paths	Civic Infrastructure						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Civil Works							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

300 linear meters of concrete footpaths have been repaired and replaced

30 SEP have been replaced/repaired

35 driveways repaired/replaced

15 linear meters of kerb and gutter has been repaired/replaced

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.1.3 Undertake public place cleaning including path, street	Hasan Karatas - Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	
sweeping and litter collection services to maintain public	Civic Infrastructure						GREEN
amenities							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Civil Works					·		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Scheduled cleaning undertaken. Cleaning for which additional funding was allocated has commenced. CBD streets are being flushed once a week on an ongoing basis. High intensity cleaning continuing on a quarterly schedule.

2.1.3 Manage the road network to meet community needs STRATEGY:

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.1 Manage and maintain Council's road network	Hasan Karatas - Coordinator Civic Infrastructure	Completed	01/07/2016	30/06/2017	100%	100%	GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Civil Works							
Linked Related Plan(s):							

Linked Action Filter(s):

Action Progress Comments

118 pot holes have been filled

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.2 Manage and maintain line marking and signage to all	Hasan Karatas - Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	
roads	Civic Infrastructure						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Civil Works							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Approximately \$170,000 has been invested in line marking to date and 187 directional, information and regulatory signs have been repaired or replaced.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.4 Manage and maintain Council's stormwater drainage	Hasan Karatas - Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	
infrastructure and network	Civic Infrastructure						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Civil Works							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council's stormwater drainage infrastructure and network maintenance schedule remained on track throughout the financial year.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.1.3.3 Undertake mosquito control spraying in stormwater	Hasan Karatas - Coordinator	Completed	01/07/2016	30/06/2017	100%	100%	
drainage infrastructure in the municipality as required	Civic Infrastructure						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	,	YTD Variance
Civil Works							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Mosquito program has been followed as per schedule.

Council staff continue to work with Northern Territory Government to reduce or remove mosquito breeding habitat .

Last Updated - 08/08/2017

STRATEGY: 5.3.2 Display contemporary leadership and management practices

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.3 Maintain business continuity plans to ensure Council's	Kerry Smith - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
resilience to business interruption and disaster events	Infrastructure Maintenance						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ī	YTD Variance
Operations Administration							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Business continuity remains on track.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.2 Coordinate Council's Emergency Response Plan	Kerry Smith - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
including the Cyclone Plan	Infrastructure Maintenance						GREEN
Program Profile	Budget Type	Budge	YTD	Budget	YTD Actual	,	YTD Variance
Operations Administration							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Councils Emergency Response Plan has been updated in the first quarter. The annual emergency response scenario completed on 17-21 October 2016.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.1 Manage and provide administration for the City of Darwin	Kerry Smith - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Operations Centre	Infrastructure Maintenance						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Operations Administration							·

Linked Action Filter(s):

Action Progress Comments

Management of Operations Centre administration continues on track. Minor restructure changes implemented 1 February 2017 include the relocation of Stores from Corporate Services to Infrastructure Maintenance.

Minor works have been carried out at the operations centre to create a more efficient working environment and Corporate Services have provided improved onsite service throughout the last quarter.

Last Updated - 08/08/2017

STRATEGY: 2.2.3 Improve the landscaping, streetscape, infrastructure and natural environment

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.5 Maintain irrigation systems and deliver sustainable	Kerry Smith - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
irrigation practices for Council's open spaces	Infrastructure Maintenance						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Parks & Reserves							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Irrigation systems progressively shut down as wet season rain increased. Upgrade of irrigation communications took place and conversion from manual irrigation systems in parks to automated systems was implemented.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.3 Maintain Council's parks, reserves, foreshores and	Kerry Smith - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0.0
sporting fields	Infrastructure Maintenance						GREEN
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actual		YTD Variance
Parks & Reserves							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Maintenance program remains on schedule

Seasonal lows created some additional clean up work across Council's parks and reserves during the last half of the year.

Last Updated - 08/08/2017

95

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.4 Manage and maintain cemeteries including the	Kerry Smith - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
installation of memorials and headstones and conduct	Infrastructure Maintenance						GREEN
interments							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Parks & Reserves					·		<u> </u>

Linked Action Filter(s):

Action Progress Comments

Maintenance program on track with internments continuing in accordance with the Cemeteries Act.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.7 Work with government, other organisations and	Kerry Smith - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
community members to plant and maintain trees in urban	Infrastructure Maintenance						GREEN
forests							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	'	YTD Variance
Parks & Reserves					·		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Program is ongoing with the majority of tree planting occurring throughout the third and fourth quarters.

Office of GM Infrastructure

STRATEGY: 5.3.2 Display contemporary leadership and management practices

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.2 Attend Council and Committee Meeting to provide advice	Luccio Cercarelli - General	Completed	01/07/2016	30/06/2017	100%	100%	
on matters relating to Infrastructure Services	Manager Infrastructure						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Office of GM Infrastructure							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

All Council and Committee meetings attended. Review, presentation and advice on reports relating to the Infrastructure Department provided.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.1 Provide strategic and operational leadership to the	Luccio Cercarelli - General	Completed	01/07/2016	30/06/2017	100%	100%	
Infrastructure Services Department	Manager Infrastructure						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	`	/TD Variance
Office of GM Infrastructure							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Provided and reviewed on an ongoing basis. Infrastructure General Manager provided leadership throughout the quarter to prepare for implementation of the new organizational structure effective 1 July 2017.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.4 Actively participate in the Executive Leadership Team to	Luccio Cercarelli - General	Completed	01/07/2016	30/06/2017	100%	100%	0.0
monitor and resolve organisation-wide issues and represent	Manager Infrastructure						GREEN
matters relating to Infrastructure Services							
Program Profile	Budget Type	Budget	t YTE	Budget	YTD Actua	ı	YTD Variance
Office of GM Infrastructure					·		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Executive Leadership Team meetings and Project Control Group meetings attended on a weekly basis to address organization wide issues.

<u> </u>							<u> </u>
Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.3 Lead implementation of Council plans, policy and	Luccio Cercarelli - General	Completed	01/07/2016	30/06/2017	100%	100%	0.0
decisions which involve infrastructure services	Manager Infrastructure						GREEN
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actual		YTD Variance
Office of GM Infrastructure							
Linked Related Plan(s):							
Linked Action Filter(s):							
Action Progress Comments							
All Infrastructure policies on track to be reviewed in accordance	with the schedule. Implementation of Co	ouncil plans and decisions	s regularly monito	ored.			
Last Updated - 09/08/2017							

Technical Services

STRATEGY: 5.5.1 Manage Council's business based on a sustainable financial and asset management strategy

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.2 Develop, implement and maintain a corporate asset	Nadine Nilon - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
register	Technical Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Asset Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

New asset management system has been implemented and functional for infrastructure management. Implementation of financial requirements planning underway and is reported through the Asset Management Steering Group to the Risk Management & Audit Committee.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.3 Develop and manage the implementation of Council's	Nadine Nilon - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
annual renewal and replacement program	Technical Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Asset Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The 2016/17 annual renewal and replacement program was delivered in accordance with plans. This includes footpaths, roads, bollards and buildings.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.4 Undertake cyclic condition assessments, collection and	Nadine Nilon - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
maintenance of asset information, predictive modelling and	Technical Services						GREEN
forward works planning for City of Darwin assets							
Program Profile	Budget Type	Budge	et YTD	Budget	YTD Actua	ı '	YTD Variance
Asset Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Condition assessment for pathways (footpaths, walkways, driveways) has been completed which will update data for asset and financial management and will be used to develop maintenance and replacement programs. Modeling of the road condition data progressed during the quarter.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.5.1.1 Develop and implement a Corporate Asset Management	Nadine Nilon - Manager	Completed	01/07/2016	30/06/2017	100%	100%	000
Strategy and asset management plans for defined asset	Technical Services						GREEN
classes: Roads, Pathways, Stormwater, Parks and Buildings							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Asset Management							

Linked Action Filter(s):

Action Progress Comments

Asset Management Plans, and relevant Strategy, are being developed in conjunction with the Asset Management Audit recommendations and are reported through the Asset Management Steering Group to the Risk Management & Audit Committee.

This project remains on track.

Last Updated - 09/08/2017

STRATEGY: 2.2.3 Improve the landscaping, streetscape, infrastructure and natural environment

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.2 Develop and maintain and implement subdivision,	Nadine Nilon - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
redevelopment and minor development guidelines, standards,	Technical Services						GREEN
policies and procedures							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Development							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Guideline and procedure updating is ongoing. Policies within the responsibility of Development have been updated. Updated Standard Drawings are being finalised and all other procedures are in progress.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.4 Certify Final Approval Certificate and Northern Territory	Nadine Nilon - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Planning Authority permit conditions	Technical Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Development							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Approvals and clearances are provided on an ongoing basis on request from Builders/Developer's.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.3 Investigate and provide technical advice on private and	Nadine Nilon - Manager	Completed	01/07/2016	30/06/2017	100%	100%	() (() (()
public civil works within Council property	Technical Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Development							
	<u>.</u>						

Linked Action Filter(s):

Action Progress Comments

Investigation and advice is provided on an ongoing basis.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
2.2.3.1 Develop and maintain Developer Contribution Plans in	Nadine Nilon - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
accordance with the NT Planning Act	Technical Services						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	,	YTD Variance
Development							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

City of Darwin Officers are working with the Northern Territory Government group to develop a set of Uniform Subdivision Guidelines that would be used by all Councils and also allows for individual variation.

The current Guidelines remain adequate at this stage and a draft update has been prepared which is awaiting the outcome of the NTG Uniform Guidelines.

Last Updated - 08/08/2017

STRATEGY: 3.2.2 Increase awareness through encouraging the use of waste management options, including recycling across Darwin

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.2.2.4 Plan effectively for Council's long term waste and	Emma Lewis - Waste	Completed	01/07/2016	30/06/2017	100%	100%	
recycling services	Management Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Waste Management					·		·

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The Waste Management Strategy development is underway which, when complete, will further improve planning and implementation of waste minimisation targets. All other activities align with this task.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.2.2.3 Manage the Shoal Bay Waste Management Facility	Emma Lewis - Waste	Completed	01/07/2016	30/06/2017	100%	100%	
	Management Coordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Waste Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Management of Shoal Bay Waste Management Facility is ongoing. The new lined landfill cell (Stage 5) construction is underway with scheduled completion in July 2017. Waste filling to commence in August 2017. The existing cells are being planned for capping as they progressively reach their final profiles and heights.

A report into the condition of the weighbridge structure has been completed, resulting in some remedial works to occur in the coming quarter to enable the existing structure to be utilized for another 18 months to 2 years. Planning for a new weighbridge will commence early in 2017 and will be in accordance with Master Planning of the site (which will be reported to Council separately).

A pilot trial is being undertaken at the facility to treat the leachate. The pilot trial will run for six months and upon success a contract will be awarded for a full-scale treatment system to ensure more sustainable environmental outcomes for the site.

Last Updated - 21/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.2.2.1 Plan for and manage effective and efficient waste	Emma Lewis - Waste	Completed	01/07/2016	30/06/2017	100%	100%	
collection and recycling services striving towards waste	Management Coordinator						GREEN
minimisation and avoidance, and maximising resource recovery							
Program Profile	Budget Type	Budget	t YTE	Budget	YTD Actua	al	YTD Variance
Waste Management							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Ongoing planning and service delivery for all Waste Management activities.

New weighbridge fees and charges were adopted for the new financial year. There was a significant increase in disposal fees for tyres in order to encourage diversion of tyres from landfill and allow the commercial industry to develop alternative treatment methods.

The current waste contract is due to expire the end of November 2017, and the new waste contract was awarded to JJ Richards. The new waste contract encompasses improved technologies and data management to allow for better tracking of waste trucks and data capture around bin collections.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.2.2.2 Develop and deliver education programs to the	Emma Lewis - Waste	Completed	01/07/2016	30/06/2017	100%	100%	
community and schools regarding waste minimisation and	Management Coordinator						GREEN
recycling							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	· ·	TD Variance
Waste Management							

Linked Action Filter(s):

Action Progress Comments

The education campaign included new television advertising, 'bus-back' ads, new waste calendars, and an improved education centre at the Shoal Bay Waste Management Facility and other promotional material.

Council's contractor Cleanaway has continued with education in schools and with community groups.

The new waste contract does not include an education program, therefore education funding remains with Council to implement a new program in the new financial year. The education program will target school groups in the first instance and then move into the commercial space.

Office of the Chief Executive

City of Darwin

Last Updated - 26/07/2017

Climate Change and Environment

STRATEGY: 3.1.1 Reduce Council's greenhouse gas emissions

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.1.1.1 Coordinate the improvement of the environmental	Shenagh Gamble - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
performance of Council's operations	Climate Change & Environment						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Climate Change and Environment							
Linked Related Plan(s):							
Linked Action Filter(s):							
Action Progress Comments							
Further meetings have been held between Climate Change & Er	nvironment and the Infrastructure Departme	ent, regarding the Oper	rational Environn	nental Managen	nent Plan. A s	eries of	
training sessions have been developed however delivery was no	t possible due to staffing constraints during	this period . Training	and a draft OEM	IP are expected	within the first	quarter o	f
the new financial year.							

STRATEGY: 3.2.1 Increased community understanding of climate change and environment issues and mitigation and adaption actions

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.2.1.2 Foster environmentally sustainable behaviour in the	Shenagh Gamble - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0.0
Darwin community	Climate Change & Environment						GREEN
Program Profile	Budget Type	Budget	YTE	Budget	YTD Actual	1	YTD Variance
Climate Change and Environment							

Linked Action Filter(s):

Action Progress Comments

Five schools from across Darwin participated in the 6th annual Climate Change Challenge.

Key messages from the night included

- Invest in renewable energy
- Reduce fossil fuel dependence
- use renewable energy for government buildings and stop being so hypocritical
- It was great and I learnt a lot about climate change from other teams
- Use more renewable resources, make more bike paths, create more electric cars

The inaugural 'Bat Night' was held on the 23rd of May 2017. City of Darwin worked with Dr Damien Milne, a renowned expert in the field, and the purpose of the event was to give the people of Darwin a free and informative talk about the importance of bats in the Darwin region.

Jingili primary school science expo

City of Darwin staff shared information about sustainable transport with over 300 students from Jingili Primary School at the annual Jingili Science Expo.

Schools engaged through Gardens4Wildlife

Primary schools have been engaged to run G4W sessions in their schools with year groups from 3-6 focusing on various environmental topics including biodiversity, soil and erosion.

Community grants announced

Ten applications were received, seeking \$89,168 for climate change and environment projects.

Six of the applications for climate change and environment grants are recommended for funding to the value of \$30,980. These projects have been recommended on the basis of outcomes in context of Council's strategic direction, environmental benefit, value for money and benefit to the Darwin community, organisational capacity to deliver outcomes.

Climate Change and Environment has engaged with two of the unsuccessful applicants to look at working with them through the Gardens for Wildlife program. Although not eligible under the grants criteria it was considered their applications had considerable merit and engaging these organisations outside of this funding round was deemed more appropriate.

Staff sessions

Staff attended an Association of Environmental Educators workshop meeting and the follow up biodiversity for schools education meeting in May. These networks are useful in identifying key stakeholders and contacts for the G4W in schools project.

Ac	ction	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.2	2.1.1 Manage and implement the City of Darwin Climate	Shenagh Gamble - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
Ch	hange Policy and Action Plan 2011-2020	Climate Change & Environment						GREEN
	Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Cli	limate Change and Environment							
-	•	Budget Type	Budget	YTD	Budget		YTD Actual	YTD Actual

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

A final draft City of Darwin Energy Strategy has been prepared. This document will be used to guide the development of energy and emissions reduction targets in the new financial year.

Last Updated - 26/07/2017

STRATEGY: 3.2.3 Lobby governments, developers and industry to undertake sustainable projects and behaviours

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.2.3.4 Advocate to the Territory Government and comment on	Jade Leask - Senior Climate	Completed	01/07/2016	30/06/2017	100%	100%	
Development Applications to foster environmentally sustainable	Change & Environmental Officer						GREEN
development							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Climate Change and Environment					·		

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Where appropriate, comment is provided on development applications and submissions provided to NT Government initiatives.

Last Updated - 26/07/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.2.3.2 Manage Council's response regarding legislation,	Shenagh Gamble - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
government policy and land use strategy as it affects	Climate Change & Environment						GREEN
environmental management and climate change outcomes							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	I	YTD Variance
Climate Change and Environment							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Where appropriate, comment has been provided on development applications and submissions provided to NT Government initiatives.

Last Updated - 26/07/2017

STRATEGY: 3.3.1 Advocate for the conservation of natural systems

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.3.1.1 Monitor stormwater and waterway water quality	Jade Leask - Senior Climate	Completed	01/07/2016	30/06/2017	100%	100%	
	Change & Environmental Officer						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Climate Change and Environment							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

4th Quarter Update (Apr-June)

The End of wet season samples of the storm water drains were completed, showing medium to high bacteria levels across the board.

A review of stormwater sampling sites is ongoing focusing on where best to sample now Tiger Brennan road works is finished and if new sample sites are needed in the Muirhead developments.

Last Updated - 26/07/2017

STRATEGY: 3.3.2 Increase biodiversity richness and abundance across Darwin

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.3.2.2 Manage Council's strategies for biodiversity and	Jade Leask - Senior Climate	Completed	01/07/2016	30/06/2017	100%	100%	000
conservation management	Change & Environmental Officer						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	I	YTD Variance
Climate Change and Environment							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

4th Quarter Update (Apr-June)

The Gardens for Wildlife (G4W) program has been progressed. The CC&E trainee is continuing schools engagement and assessing appropriate curriculum links. A successful bat night community event was held in May the free and informative talk about Bat's in the Darwin region and the importance they have in our ecosystem involved bat expert Damien Milne who gave a talk and introduced some bats to the 70+ community attendees.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
3.3.2.1 Manage and implement the East Point Reserve	Jade Leask - Senior Climate	Completed	01/07/2016	30/06/2017	100%	100%	000
Biodiversity 5 Year Plan (2014-2018)	Change & Environmental Officer						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Climate Change and Environment							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

4th Quarter Update (Apr-June)

A flora monitoring survey for East Point has been undertaken, waiting for the finasl report and maps expected early August.

The CC&E Trainee is undertaking one day a week at East Point to help with on ground works, as well as be a link between CC&E and the parks staff on the ground.

Office of the Object Fore

City of Darwin

Office of the Chief Executive

STRATEGY: 5.3.4 Encourage community participation by engaging, communicating and working in partnership with the community

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.4.6 Develop and manage Council's social media platforms	Danielle Avolio - Digital	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
and websites	Marketing & Communications						GREEN
	Officer						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Communications and Engagement							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council's website development project was completed on schedule in May 2017. The new website features new functionality, a robust search and up-do-date best practice in user experience.

Social Media continues to perform well across all platforms with Facebook the most popular of the three platforms.

Facebook followers at the end of June 2017 were 6,683. This was an increase of over 6% during the quarter. Over the course of the 2016/17 FY the total increase in Facebook followers was 47.5%.

Instagram statistics are available in real-time only, likes have continued to increased steadily. There were 1,000 Instagram likes in January 2016, 2,060 in December 2016 and 2,404 at 30 June 2017.

Twitter followers at the end of the final quarter were 4,764, up from followers in the previous guarter of Quarter 3 were 4,615.

Last Updated - 08/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.4.3 Develop and coordinate the delivery of a whole of Council	Sheree Jeeves - Senior	Completed	01/07/2016	30/06/2017	100%	100%	000
community engagement program	Community Engagement Officer						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Communications and Engagement							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

There were 31 community engagement projects completed 2016/17 financial year. There is a further 22 projects in planning stage or underway.

Following endorsement of the Community Engagement Policy work has commenced on a Community Engagement Toolkit to support the whole of Council community engagement program.

Last Updated - 05/07/2017

STRATEGY: 5.3.5 Increase community awareness of the role and achievements of Council

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.5.2 Manage Council's reputation through effective media	Jordon Raymond-Monro - Senior	Completed	01/07/2016	30/06/2017	100%	100%	000
management strategies, public relations and marketing	Communications and Public						GREEN
	Relations Officer						
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	1	YTD Variance
Communications and Engagement					·		<u> </u>

Linked Action Filter(s):

Action Progress Comments

The majority of media releases picked up by the media have been positively received. Several hot topics that did receive negative attention included the Daly Street roundabout, modifications made to the scramble crossings in the CBD and the announcement of the successful tender for the Bicentennial Park community play space.

The CBD Summit in October received mostly positive coverage and the recent working group workshop received some negative coverage.

Christmas in the Mall, the 75th Anniversary of the Bombing of Darwin and the Mindil Pop Up Market in The Mall received positive coverage.

Most public relations and marketing campaigns were positively received.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.5.3 Manage marketing and promotion of Council's brand	Josie Matthiesson - Research &	Completed	01/07/2016	30/06/2017	100%	100%	0.0
including sponsorship arrangements	Project Co-ordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Communications and Engagement							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Continued to ensure Council received sponsor benefits during the quarter.

New brand revisions continue to be rolled out and implemented.

New signage produced for various locations and events.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.5.1 Manage and implement Council's Communications	Josie Matthiesson - Research &	Completed	01/07/2016	30/06/2017	100%	100%	
Strategy and develop an annual Communications Plan	Project Co-ordinator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Communications and Engagement							

Linked Action Filter(s):

Action Progress Comments

Council's Communications Strategy is being satisfactorily managed and implemented. Standouts include significant increases in social media followers (Facebook, Instragram and Twitter), a suite of TVCs produced and aired over past year.

Changes with Facebook content include more quirky style with posts, increase in video content including Facebook live with the Lord Mayor.

Pro-active media includes working with NT News around Council's CBD Summit and organisation change, and meeting regularly with NT News ahead of Council meetings to explain issues.

Major campaigns of the past year have all included new TVCs and other materials. Campaigns included: Recycle for Good, Share the Road/ Share the Path, Bombing of Darwin Day 75th Anniversary.

Last Updated - 09/08/2017

STRATEGY: 5.3.1 Demonstrate good corporate practice and ethical behaviour

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.1.3 Administer Council meetings and activities	Penny Hart - Committee	Completed	01/07/2016	30/06/2017	100%	100%	0 0 0
	Administrator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual		YTD Variance
Governance							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

All Council meetings and activities were carried out according to schedule.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.1.2 Manage Council's compliance with statutory obligations	Penny Hart - Committee	Completed	01/07/2016	30/06/2017	100%	100%	
for Council Meetings, including by-laws	Administrator						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Governance							

Linked Action Filter(s):

Action Progress Comments

Council and committee meetings operated in accordance with By-Laws and Meeting Policy. Policy 043 - Meetings and ancillary documentation is currently under review with workshops held with Elected Members. Policy 043 - Meetings was reviewed and endorsed during the fourth quarter.

Last Updated - 09/08/2017

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.1.1 Implement the City of Darwin Governance Framework	Mark Blackburn - Executive	Completed	01/07/2016	30/06/2017	100%	100%	
	Manager						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actual	,	YTD Variance
Governance							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Council continues to operate in accordance with the Governance Framework to ensure City of Darwin manages its responsibilities efficiently, effectively and in the best interests of the community. The Framework document is currently being updated in preparation for the new Council following the August 2017 local government elections.

Last Updated - 09/08/2017

STRATEGY: 5.3.2 Display contemporary leadership and management practices

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.2 Provide administrative support to Elected Members	Sally Vasey - Executive	Completed	01/07/2016	30/06/2017	100%	100%	
	Assistant to the Lord Mayor						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Governance							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Elected Members provided with ongoing administration and support in accordance with adopted policy.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.1 Manage and provide high level executive support to the	Mark Blackburn - Executive	Completed	01/07/2016	30/06/2017	100%	100%	
Office of the Lord Mayor and Chief Executive Officer	Manager						GREEN
Program Profile	Budget Type	Budget	YID	Budget	YTD Actua		YTD Variance
Governance							

Linked Action Filter(s):

Action Progress Comments

High level support provided to the Office of the Lord Mayor and Chief Executive Officer. Hosted National Local Government Chief Officer's Group Conference and Council of Capital City Lord Mayors Meeting and Annual General Meeting October 2016.

Preparations are underway for the August 2017 local government elections. Council's caretaker policy was reviewed and adopted during quarter 3.

Last Updated - 09/08/2017

STRATEGY: 5.3.4 Encourage community participation by engaging, communicating and working in partnership with the community

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.4.1 Develop and implement Elected Member, Chief	Mark Blackburn - Executive	Completed	01/07/2016	30/06/2017	100%	100%	
Executive Officer and staff communication mediums	Manager						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	ı	YTD Variance
Governance							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

Friday Flyer to Elected Members was delivered regularly for the period July 2016 to June 2017.

Strategy and Outcomes

STRATEGY: 1.4.1 Actively engage with all levels of government to coordinate efficiencies and develop opportunities

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
1.4.1.1 Provide high level support and coordination of Council's	Vanessa Green - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
role on; Northern Australia Capital City Committee (NACCC);	Strategy & Outcomes						GREEN
Top End Regional Organisational of Council's (TOPROC); and							
Council of Capital City Lord Mayors (CCCLM)							
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	1	YTD Variance
Strategic Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

The first NACCC Meeting with the new Government following the NT Government Election was held in February 2017. Work is progressing to establish the Vibrant CBD Sub-Committee which will focus on CBD revitalization. Council is continuing to work with the NT Government to progress an agreement with the Federal Government City Deals program.

Advocacy Papers on behalf of TOPROC were developed in response to the Federal and Territory Government Elections. The first meeting for 2017 was held 19 April 2017.

Lord Mayor completed her role as Chair of CCCLM in December 2016. The CCCLM AGM was held in Darwin on 13 and 14 October 2016. Lord Mayor and Council's Executive Manager attended political meetings in Canberra in mid-November 2016. The Prime Minister confirmed that all Capital Cities would be in receipt of a City Deal. Lord Mayors discussed the four policy priorities; Economic Development, Infrastructure, Climate Action and City Resilience. Policy papers were developed and presented to Federal Government members including the Prime Minister. The last meeting was held in March 2017 with discussions on advocacy strategies for Infrastructure, City Deals, Smart Cities, Amendments to the Telecommunications Act and NBN Rollout.

Last Updated - 09/08/2017

Last opaatoa ooroorzom							
Task(s)	Responsibility	Task Status	Start Date	End Date	% Comp.	Last Updated	Milestone Comment
Minutes prepared	Emma Lewis - Waste	In Progress	01/07/2016	31/08/2016	20%	20/07/2017	
	Management Coordinator						
Task Progress Comments							
Quarterly agenda prepared	Emma Lewis - Waste	In Progress	01/07/2016	30/06/2017	10%	20/07/2017	
	Management Coordinator						
Task Progress Comments				-			

.....

STRATEGY: 5.1.3 Research, implement and support technology and communication systems to deliver services more efficiently

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.1.3.1 Manage Council's statistical profiles and analysis	Vanessa Green - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
	Strategy & Outcomes						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua	<i>i</i> .	YTD Variance
Strategic Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

I.D (the population experts) provide statistical and economic analysis of the Darwin municipality through Profile Id, Economy Id and Atlas Id, which are all available through Councils website.

.ID (the population experts) were on site in September 2016 to provide training to interested members of staff.

City of Darwin Economy ID profile statistics were updated during the 3rd quarter. Also during the 3rd quarter Council renegotiated its ongoing subscription with .ID (the population experts)

During the 4th Quarter .ID (the population experts) provided Council with two papers to inform the development of the 2017/18 Municipal Plan. The Darwin Economic Outlook 2017 and Rates Impact Analysis 2017 can be found on Council's website.

These resources greatly contribute to Council's grant application process and provide a sound basis for statistical and research material.

Last Updated - 08/08/2017

STRATEGY: 5.3.2 Display contemporary leadership and management practices

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.2 Develop and implement Council's Performance	Vanessa Green - Manager	Completed	01/07/2016	30/06/2017	100%	100%	0.0
Management Framework including regular public reporting of	Strategy & Outcomes						GREEN
performance against Council's Strateigc and Municipal Plans							
Program Profile	Budget Type	Budget	t YTE	Budget	YTD Actua	ı	YTD Variance
Strategic Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

This 4th quarter performance report will contribute to the development of Council's Annual Report 2016/17 and completes the quarterly reporting process for the financial year.

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.2.1 Develop and implement a strategic approach to seeking	Vanessa Green - Manager	Completed	01/07/2016	30/06/2017	100%	100%	
external grants and Council recognition through awards	Strategy & Outcomes						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Strategic Services							

Linked Action Filter(s):

Action Progress Comments

During Quarter 4th Quarter Council submitted an application for Federal Government Funding under the Smart Cities and Suburbs Program. The application was supported by the Northern Territory Government.

There is greater cost pressures on Federal and Territory Governments at present and as a result funding opportunities have decreased during the current financial year.

Last Updated - 08/08/2017

STRATEGY: 5.3.3 Understand and manage Council's risk exposure

Action	Responsibility	Action Status	Start Date	End Date	% Comp.	Target	Indicator
5.3.3.1 Manage Council's Legislative Compliance Program and	Vanessa Green - Manager	In Progress	01/07/2016	30/06/2017	91%	100%	
Policy Framework	Strategy & Outcomes						GREEN
Program Profile	Budget Type	Budget	YTD	Budget	YTD Actua		YTD Variance
Strategic Services							

Linked Related Plan(s):

Linked Action Filter(s):

Action Progress Comments

As at 30 June 2017 91% of policies have been reviewed by the current term of Council. Work is underway to realign the current policies to the organization structure from 1 July and to develop a policy review schedule for the 22nd Council.

Council has maintained compliance with the Local Government Act throughout the year.