



# **AGENDA**

## **Access and Inclusion Advisory Committee Meeting Thursday, 6 April 2023**

**I hereby give notice that a Access and Inclusion Advisory Committee Meeting will be held on:**

**Date: Thursday, 6 April 2023**

**Time: 1:30 PM**

**Location: Meeting Room Guyugwa (Casuarina Library Meeting Room)  
17 Bradshaw Terrace, Casuarina**

**Simone Saunders  
Chief Executive Officer**

**ACCESS AND INCLUSION ADVISORY COMMITTEE MEMBERS**

Chairperson Stephanie Ransome

Councillor Amye Un

Building Advisory Services Alison Warwick

Council on the Ageing NT Cecilia Chiolero

Department of Infrastructure, Planning and Logistic Bernie Ingram

National Disability Services NT Mick Fallon

Community Member Kyle Adams

Community Member Martin Blakemore

Community Member Kim Caudwell

Community Member Debbie Reeves

Community Member Lachlan Rowe

Community Member Sarah Skopellos

Community Member Lynne Strathie

Community Member Rajeev Thayil

Alternate Councillor Sylvia Klonaris

**OFFICERS**

Community Development Officer, Heather Docker

## Order Of Business

<b>1</b>	<b>Meeting Declared Open .....</b>	<b>5</b>
<b>2</b>	<b>Acknowledgement of Country .....</b>	<b>5</b>
<b>3</b>	<b>Apologies and Leave of Absence .....</b>	<b>5</b>
<b>4</b>	<b>Electronic Attendance .....</b>	<b>5</b>
<b>5</b>	<b>Declaration of Interest .....</b>	<b>5</b>
<b>6</b>	<b>Confirmation of Previous Minutes .....</b>	<b>5</b>
<b>7</b>	<b>Actions Arising From Previous Minutes .....</b>	<b>5</b>
<b>8</b>	<b>Presentations .....</b>	<b>5</b>
<b>9</b>	<b>Officer Reports.....</b>	<b>5</b>
	Nil	
<b>10</b>	<b>Member Reports .....</b>	<b>6</b>
	10.1 Psychological Accessibility and City of Darwin - Lachlan Rowe.....	6
<b>11</b>	<b>General Business.....</b>	<b>11</b>
	11.1 Discussion Items .....	11
<b>12</b>	<b>Next Meeting .....</b>	<b>12</b>
<b>13</b>	<b>Closure of Meeting.....</b>	<b>12</b>



**1 MEETING DECLARED OPEN**

**2 ACKNOWLEDGEMENT OF COUNTRY**

**3 APOLOGIES AND LEAVE OF ABSENCE**

**3.1 Apologies**

**3.2 Leave of Absence**

**3.3 Leave of Absence Notified**

**4 ELECTRONIC ATTENDANCE**

**4.1 Electronic Attendance**

**4.2 Electronic Attendance Notified**

**5 DECLARATION OF INTEREST**

**6 CONFIRMATION OF PREVIOUS MINUTES**

Access and Inclusion Advisory Committee Meeting - 2 February 2023

**7 ACTIONS ARISING FROM Previous Minutes**

**8 PRESENTATIONS**

**9 OFFICER REPORTS**

Nil

## 10 MEMBER REPORTS

### 10.1 PSYCHOLOGICAL ACCESSIBILITY AND CITY OF DARWIN - LACHLAN ROWE

**Author:** Community Development Officer

**Authoriser:** Executive Manager Community and Cultural Services

**Attachments:** 1. Psychological Accessibility and City of Darwin [↓](#)

#### RECOMMENDATIONS

That the report be received and noted.

Psychological accessibility urban design is a concept that aims to create urban environments that support and improve the mental health and well-being of the people who live, work, or visit them. It considers how the design and layout of buildings and public spaces can affect people's emotions, cognition, behaviour, and social interactions. It also involves engaging and empowering the citizens to take part in the decision-making and governance of their city.

This presentation will address:

- Challenges/barriers to psychological accessibility
- Benefits of psychological accessibility urban design
- Examples of psychological accessibility in design

Please see attached document with further information.

# Psychological Accessibility and City of Darwin

## Psychological accessibility

Psychological accessibility urban design is a concept that aims to create urban environments that support and improve the mental health and well-being of the people who live, work, or visit them. It considers how the design and layout of buildings and public spaces can affect people's emotions, cognition, behaviour, and social interactions. It also involves engaging and empowering the citizens to take part in the decision-making and governance of their city.

Some challenges or barriers to psychological accessibility are:

- **Social stigma and discrimination:** People with mental health problems face negative attitudes and stereotypes from others, which affect their self-esteem, confidence, and willingness to seek help. They also face barriers in accessing education, employment, housing, and other opportunities due to their mental health status.
- **Lack of awareness and education:** Many people are not be aware of the importance of psychological accessibility and how it can affect their mental health and well-being. They may also lack the knowledge and skills to identify and address their own or others' mental health needs. Moreover, some professionals who work in urban design do not have adequate training or guidance on how to incorporate psychological accessibility principles and practices in their work.
- **Lack of policies and regulations:** No clear or consistent policies or regulations that support or mandate psychological accessibility in urban design. This results in a lack of accountability, coordination, and evaluation among different stakeholders involved in urban development. It may also lead to gaps or inconsistencies in the quality and availability of psychological accessibility across different areas or sectors.
- **Lack of participation and empowerment:** People may not have sufficient opportunities or means to take part in the design and planning of their urban environments. They may also face barriers in accessing or influencing the decision-making and governance processes that affect their city. This may result in a lack of representation, inclusion, and empowerment of their voices and needs.

## Why Darwin?

Darwin is a diverse and dynamic city that faces various challenges and opportunities in terms of its urban development. According to the Australian Bureau of Statistics (2018), Darwin has a population of about 148,000 people, with 27% born overseas and 9% identifying as Aboriginal or Torres Strait Islander. Darwin also has the highest rate of homelessness in Australia, with 599 homeless persons per 10,000 population (ABS, 2018). Moreover, Darwin has a high crime rate, with 10,000 offences per 100,000 population in 2017-18 (NT Police, 2018). These factors can have negative impacts on the mental health and well-being of the residents and visitors of Darwin.

Psychological accessibility urban design can help City of Darwin address these challenges and enhance the liveability, accessibility, safety, and happiness of the city.

Ten benefits of psychological accessibility urban design are:

- It can create more liveable and attractive environments that promote positive emotions, reduce stress, and enhance cognitive functioning.
- It can foster social interaction and community cohesion by providing opportunities for people to meet, chat, and support each other.
- It can support the physical health and activity of the residents and visitors by encouraging walking, cycling, and using public transport.
- It can respect and celebrate the cultural diversity and heritage of Darwin by incorporating elements that reflect the values and identities of different groups.
- It can improve the safety and security of the urban spaces by reducing crime, violence, and fear.
- It can empower the citizens to take part in the decision-making and governance of their city by involving them in the design and planning processes.
- It can enhance the environmental sustainability and resilience of Darwin by reducing greenhouse gas emissions, improving air quality, and conserving natural resources.
- It can stimulate the economic development and innovation of Darwin by attracting tourists, businesses, and investors.
- It can foster creativity and learning by providing spaces that inspire curiosity, interest, and exploration.
- It can support the mental health services and interventions in Darwin by creating a supportive physical and social environment.

Ten examples of how psychological accessibility in design can be used are:

- Providing green spaces and access to nature, such as parks, gardens, and waterfronts, that can help people relax, restore, and connect with nature.
- Providing active spaces and facilities, such as sidewalks, bike lanes, and playgrounds, that can help people exercise, move around, and improve their physical health.
- Providing pro-social spaces and opportunities, such as cafes, libraries, and community centres, that can help people socialize, interact, and build relationships with others.
- Providing safe spaces and measures, such as lighting, signage, and surveillance cameras, that can help people feel secure, confident, and comfortable in their surroundings.
- Providing inclusive and diverse spaces and elements, such as art, culture, and history, that can help people appreciate, respect, and celebrate the differences among people.
- Providing participatory and empowering spaces and processes, such as co-design workshops, feedback channels, and voting systems, that can help people engage, contribute, and influence the decisions that affect their city.



- Providing sustainable and resilient spaces and practices, such as renewable energy sources, waste management systems, and disaster preparedness plans, that can help people protect the environment and cope with challenges.
- Providing attractive and innovative spaces and features, such as landmarks, attractions, and technologies, that can help people enjoy, explore, and discover new things in their city.
- Providing creative and learning spaces and resources, such as museums, galleries, and schools, that can help people express themselves, learn new skills, and expand their knowledge.
- Providing supportive and accessible spaces and services, such as health centres, counselling centres, and ramps or elevators that can help people access the care they need.

Five cities that have implemented psychological accessibility projects successfully are

- Melbourne, Australia: The city has installed a beacon navigation system at its Southern Cross train station, which provides audio cues to visually impaired users via their smartphones. The system helps them navigate the station independently and safely, reducing stress and anxiety.
- Vienna, Austria: The city has adopted a gender-sensitive urban planning approach, which considers the different needs and preferences of women and men in designing public spaces and facilities. The city has created more green spaces, playgrounds, street lighting, public toilets, and mixed-use areas that enhance women's safety, comfort, and well-being.
- Sonoma, California, US: The city has developed a housing project for adults with autism, called Sweetwater Spectrum. The project features four residential buildings and a community centre that are designed to accommodate the sensory and social needs of autistic people. The project also offers various activities and services that support their independence and integration.
- Copenhagen, Denmark: The city has promoted cycling as a mode of transport, by creating an extensive network of bike lanes, paths, and bridges. Cycling helps improve the physical and mental health of the residents, as well as reducing air pollution and traffic congestion. The city also has a vibrant and diverse cultural scene that stimulates creativity and learning.
- Curitiba, Brazil: The city has implemented a bus rapid transit system that provides fast, efficient, and affordable public transport to the majority of the population. The system reduces travel time and stress for the commuters, as well as improving air quality and environmental sustainability. The city also has a strong social welfare program that supports the low-income and vulnerable groups.

## Survey Questions

- How often do you feel stressed or anxious in your city's urban environment? (Please choose one option: Never, Rarely, Sometimes, Often, Always)
- How easy or difficult is it for you to access the information and services you need in your city? (Please rate on a scale of 1 to 5, where 1 is very difficult and 5 is very easy)

- How satisfied are you with the opportunities for social interaction and community involvement in your city? (Please rate on a scale of 1 to 5, where 1 is very dissatisfied and 5 is very satisfied)
- How safe or unsafe do you feel in your city's public spaces and facilities? (Please rate on a scale of 1 to 5, where 1 is very unsafe and 5 is very safe)
- How well or poorly does your city's urban design reflect and respect your cultural identity and values? (Please rate on a scale of 1 to 5, where 1 is very poorly and 5 is very well)
- How much or how little do you feel you can influence the decisions that affect your city's urban development? (Please rate on a scale of 1 to 5, where 1 is None and 5 is very much)
- How environmentally sustainable or unsustainable do you think your city's urban design is? (Please rate on a scale of 1 to 5, where 1 is very unsustainable and 5 is very sustainable)
- How attractive or unattractive do you find your city's urban design? (Please rate on a scale of 1 to 5, where 1 is very unattractive and 5 is very attractive)
- How stimulating or boring do you find your city's urban design? (Please rate on a scale of 1 to 5, where 1 is very boring and 5 is very stimulating)
- How supportive or unsupportive do you think your city's urban design is for your mental health needs? (Please rate on a scale of 1 to 5, where 1 is very unsupportive and 5 is incredibly supportive)

Thank you for taking the time to read this proposal. Psychological accessibility urban design is a vital and valuable concept that can benefit not only the people with mental health problems, but also the entire community of Darwin. If you have any questions or comments, please feel free to contact me at [Lachlan\\_rowe@msn.com](mailto:Lachlan_rowe@msn.com).

Sincerely,

Lachlan Rowe

## 11 GENERAL BUSINESS

### 11.1 DISCUSSION ITEMS

**Author:** Community Development Officer

**Authoriser:** Executive Manager Community and Cultural Services

**Attachments:** Nil

#### RECOMMENDATIONS

That the report be received and noted.

#### Removal of Accessible Car Parks prior to Events

1. Approach to event coordinators on City of Darwin land to ensure accessible car parks are available at all times or replaced if removed
2. Approach to traffic management to ensure accessible car parks are available at all times or replaced if removed

**12 NEXT MEETING**

**13 CLOSURE OF MEETING**



# **MINUTES**

**Access and Inclusion Advisory  
Committee Meeting**

**Thursday, 2 February 2023**

**MINUTES OF CITY OF DARWIN  
ACCESS AND INCLUSION ADVISORY COMMITTEE MEETING  
HELD AT THE MEETING ROOM GUYUGWA (CASUARINA LIBRARY MEETING ROOM), 17  
BRADSHAW TERRACE, CASUARINA  
ON THURSDAY, 2 FEBRUARY 2023 AT 1.30PM**

- PRESENT:** Councillor Amye Un,  
Councillor (Alternate) Sylvia Klonaris,  
Community Member (Chair) Stephanie Ransome,  
Community Member Martin Blakemore,  
Community Member Lynne Strathie,  
Community Member Kim Caudwell,  
Community Member Debbie Reeves,  
National Disability Services NT Mick Fallon,  
Building Advisory Services Alison Warwick,  
Council on the Ageing NT Cecilia Chiolero
- OFFICERS:** Lee Turner (Reconciliation Action Lead),  
Heather Docker (Community Development Officer (Secretariat))
- APOLOGY:** Department of Infrastructure, Planning and Logistics Bernie Ingram,  
Community Member Sarah Skopellos  
Community Member Lachlan Rowe,
- GUESTS:** Angela O'Donnell, Executive Manager Community and Cultural Services

**Order Of Business**

<b>1</b>	<b>Meeting Declared Open</b> .....	<b>4</b>
<b>2</b>	<b>Acknowledgement of Country</b> .....	<b>4</b>
<b>3</b>	<b>Apologies &amp; Leave Of Absence</b> .....	<b>4</b>
<b>4</b>	<b>Electronic Attendance</b> .....	<b>4</b>
<b>5</b>	<b>Declaration of Interest of Members and Staff</b> .....	<b>4</b>
<b>6</b>	<b>Confirmation of Previous Minutes</b> .....	<b>4</b>
<b>7</b>	<b>Actions Arising from Previous Minutes</b> .....	<b>5</b>
<b>8</b>	<b>Presentations</b> .....	<b>5</b>
<b>9</b>	<b>Officer Reports</b> .....	<b>5</b>
9.1	Community Development Officer Update .....	5
9.2	2023 Forecasting & Member Discussion .....	7
<b>10</b>	<b>Member Reports</b> .....	<b>7</b>
	Nil	
<b>11</b>	<b>General Business</b> .....	<b>7</b>
	Nil	
<b>12</b>	<b>Next Meeting</b> .....	<b>7</b>

**1 Meeting Declared Open**

The Chair declared the meeting open at 1.30pm.

**2 WELCOME TO COUNTRY – LEE TURNER****3 APOLOGIES & LEAVE OF ABSENCE****3.1 Apologies**

Department of Infrastructure, Planning and Logistics Bernie Ingram,  
Community Member Sarah Skopellos  
Community Member Lachlan Rowe

**3.2 Leave of Absence**

Nil

**3.3 Leave of Absence Notified**

Nil

**4 ELECTRONIC ATTENDANCE**

Nil

**5 DECLARATION OF INTEREST OF MEMBERS AND STAFF****5.1 Declaration of Interest by Members**

Nil

**5.2 Declaration of Interest by Staff**

Nil

**6 CONFIRMATION OF PREVIOUS MINUTES****COMMITTEE RESOLUTION AAIAC001/23**

Moved: Community Member Debbie Reeves  
Seconded: Councillor Amye Un

That the minutes of the Access and Inclusion Advisory Committee Meeting held on 3 November 2022 be confirmed.

**CARRIED 9/0**



## 7 ACTIONS ARISING FROM PREVIOUS MINUTES

1. Member Lynne Strathie queried the footpath in Killian Crescent Jingili. Details to be forwarded to Community Development Officer who will follow up.
2. Member Debbie Reeves queried how much footpath has been removed. Community Development Officer will follow this up. **50% of program**
3. Community Development Officer to circulate the Terms of Reference. **Completed**
4. Community Development Officer to raise insufficient disabled parking at the Waterfront with the Darwin Waterfront. **Currnet parking presented to the committee. It was observed there is limited accessible parking to give access to wharf 1.**
5. Community Development Officer to circulate details on how members can provide feedback on the CPV reform **Completed**
6. Member Stephanie Ransome to forward information to Community Development Officer to forward on to the Committee regarding 'Care Finders'. **Completed**
7. Community Development Officer to provide service provider contact details to Councillor Un. **Completed**

## 8 PRESENTATIONS

Nil

## 9 OFFICER REPORTS

### 9.1 COMMUNITY DEVELOPMENT OFFICER UPDATE

#### COMMITTEE RESOLUTION AAIAC002/23

Moved: Building Advisory Services Alison Warwick

Seconded: Community Member Martin Blakemore

That the report be received and noted.

**CARRIED 9/0**

### TERMS OF REFERENCE

As discussed in meeting on 3 November the Terms or Reference are being reviewed by the governance team currently before coming back to the committee.

**Note:** Community Member Stephanie Ransome mentioned the membership organisation provision listed in the Terms of Reference. It was suggested to include an organisation who advocates for people with disability and an identified organisation representing vulnerable people. Groups can be invited to present at the panel ie. Integrated disAbility Action and Melaleuca Australia.

### COMMUNICATION OUT OF SESSION

Community Development Officer is to forward information as received or information required. Headings of emails to include any action and due date.

### DATES OF SIGNIFICANCE

These are dates City of Darwin and the Access and Inclusion Advisory Committee will advocate.

**Action:** Members to email dates to Community Development Officer **by Monday 13 February**

**CITY OF DARWIN PROJECTS**

At the meeting held on 7 April 2022 the committee supported the allocation of the Disability Access Capital Projects budget be allocated to the projects scoped on behalf of the committee in the following priority:

<b>Ranking</b>	<b>Project Name</b>	<b>Cost Estimate</b>
1	Jingili Water Gardens - Line marking and signage amendments to the existing accessible space at the South East car park (attachment 2)	\$21,500
2	Fannie Bay Shopping Centre - Provision of footpath and kerb ramp connection Aviators Park & Fannie Bay Place (Site 2 on attachment 1)	\$21,800
3	Fannie Bay Shopping Centre - Upgrade of one existing accessible parking bay Aviators Park to Australian Standard compliance (Site 1 on attachment 1)	\$12,200
4	Fannie Bay Shopping Centre - four kerb ramps and landings adjacent Ross Smith Avenue from Ken Waters Memorial Park, crossing Keith Lane and Fannie Bay Place into Aviators Park (Site 3 on attachment 1)	\$71,000
5	Fannie Bay Shopping Centre - A crossing point will be provided across Hinkler Crescent and realignment of the existing kerb line from Hinkler into Keith Lane to provide a compliant graded footpath (Site 5 on attachment 1)	\$95,000

## 9.2 2023 FORECASTING & MEMBER DISCUSSION

### COMMITTEE RESOLUTION AAIAC003/23

Moved: National Disability Services NT Mick Fallon

Seconded: Community Member Debbie Reeves

That the report be received and noted.

**CARRIED 9/0**

### 2023 Forecasting

The committee agreed to receive information/presentations on the following topics in coming committee meetings

What	Who
Psychological Accessibility presentation accompanied by presentation on safe environments for neurodiverse people.	Lachlan Rowe & presenter
Presentation and update on City of Darwin strategies	Appropriate Council Officer
Capital Works Project Update (alternately can be written report)	Project Delivery
Review of City of Darwin Staff Orientation Diversity and Inclusion presentation	Community Development Officer

### Member Discussion

**International Women's Day Walk** – the committee supported promotion of a short walk for participants with limited mobility.

**Tactile Indicators** – feedback was sought from Executive Manager Technical Services the committee provided:

- can be a trip hazard – yellow stick on indicators cause a lip as well as the indicators making the surface uneven
- important they are put on flat surfaces not on pram ramps or approaches with a decline
- they can cause issues for people using mobility devices (an electric scooter user has been caught in these before)
- do they have to be so wide?
- can get slippery in the wet – are these suitable for our climate
- a definite colour distinction between the surface and the indicator is suggested so they stand out. A good example of colour used for spacing are the steps coming up from the waterfront to Harry Chan Avenue

Advice to be obtained from a Vision industry peak body.

**Action:** Community Development Officer provide feedback to Executive Manager Technical Services

**Tourism Grant and Working Group** – the committee were advised of the Tourism Town Asset Program Grant that City of Darwin have received to facilitate access on the current facilities search tool of the website and addition of a page to include tourism search tools. The committee were invited to sit on a working group for this project. One member, Lachlan Rowe accepted.

## 10 MEMBER REPORTS

Nil

**11 GENERAL BUSINESS**

Nil

**12 NEXT MEETING**

The Chair declared the meeting closed at 2.47pm.

Unconfirmed