

**DARWIN CITY COUNCIL**  
**SPECIAL COUNCIL MEETING**  
**TUESDAY, 20 OCTOBER, 2009**

MEMBERS: The Right Worshipful, Lord Mayor, Mr G R Sawyer (Chairman); Member J D Bailey; Member R T Dee; Member R K Elix; Member H I Galton; Member G M Jarvis; Member G A Lambert; Member R Lesley; Member F P Marrone; Member A R Mitchell; Member K M Moir; Member J L Sangster; Member H D Sjoberg.

OFFICERS: Chief Executive Officer, Mr B Dowd; General Manager Corporate Services, Mr F Crawley; General Manager Infrastructure, Mr L Cercarelli; General Manager Community & Cultural Services, Mr J Banks, Manager Communications and Marketing, Mr Grant Fenton; Communications and Marketing Web Development Officer, Mr Peter Moller, Manager Strategy and Outcomes, Ms Anne Hammond, Committee Administrator, Ms L Elmer.

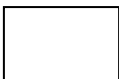
GUEST Mr Michael Hawkes from Captovate will be in attendance from 5.00p.m. to brief the Council on the Web Site Development

***Enquiries and/or Apologies: Linda Elmer***  
***E-mail: l.elmer@darwin.nt.gov.au***  
***PH: 8930 0670***

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Reports, recommendations and supporting documentation can be accessed via the Darwin City Council Website at [www.darwin.nt.gov.au](http://www.darwin.nt.gov.au), at Council Public Libraries or contact Linda Elmer on (08) 89300 670.

SPECIAL COUNCIL MEETING - OPEN SECTION  
TUESDAY, 20 OCTOBER 2009

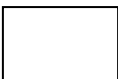
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**5 MISCELLANEOUS ITEMS**

5.1 Web Site Development .....4

5.2 Corporate Performance and Customer Satisfaction Survey .....5



**1 MEETING DECLARED OPEN****2 APOLOGIES AND LEAVE OF ABSENCE****2.1 Apologies****2.2 Leave of Absence Granted**

A. THAT it be noted that Member H D Sjoberg is an apology due to a Leave of Absence be previously granted on 13 October 2009 for the period 20 – 21 October 2009.

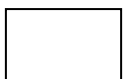
B. THAT it be noted that Member G A Lambert is an apology due to a Leave of Absence being previously granted on 14 April 2009 for the period 20 – 30 October 2009.

DECISION NO.20\() (20/10/09)

**2.3 Leave of Absence Requested**

THAT a Leave of Absence be granted for Member R T Dee for the period 18 – 25 October 2009.

DECISION NO.20\() (20/10/09)

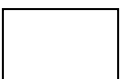
**3 ELECTED MEMBERS CONFLICT OF INTEREST DECLARATION****4 CONFIDENTIAL ITEMS**

**5 MISCELLANEOUS ITEMS****5.1 Web Site Development**

Common No.1454106

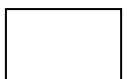
*Mr Michael Hawkes from Captovate, and the Manager Communications and Marketing, Mr Grant Fenton and Communications and Marketing Web Development Officer, Mr Peter Moller will be in attendance from 5.00 p.m. to brief the Council on the Web Site Development.*

***There are no business papers are being distributed***



**5 MISCELLANEOUS ITEMS****5.2 Corporate Performance and Customer Satisfaction Survey**  
Common No.1230662

*Ms Anne Hammond, Manager Strategy and Outcomes will be in attendance immediately following item 5.1 to brief the Council on the Corporate Performance and Customer Satisfaction Survey.*



## **New Council Progress Reports & Annual Community Satisfaction Survey**

- Walk through the format and content of the new Evolving Darwin, Towards 2020 and Beyond Progress Report and Annual Business Plan and Budget Progress Report
- Discussion regarding any issues of significance (significant achievements and areas of concern)
- Short powerpoint presentation with the results of the 2009 Annual Community Satisfaction survey. This includes comparative performance against previous years, any identification/explanation of what is driving the results and discussion regarding any areas of concern.

This is total shouldn't take longer than 45 minutes.