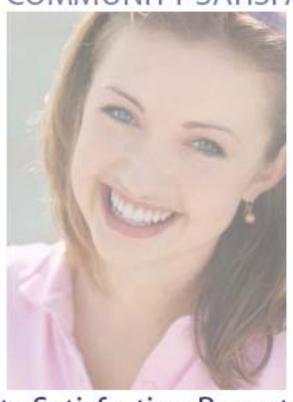
## **COMMUNITY SATISFACTION**



Annual Community Satisfaction Report

July 2009



#### **THANK YOU**

Darwin City Council would like to thank all of our residents who have taken the time to respond to this survey when they were contacted.

Your views and perceptions are invaluable and helping Council to target improvements in key areas.

Your feedback is vital to ensure the ongoing success of the Darwin municipality and Council would like to encourage further participation if you are contacted to participate in future years.

#### **Executive Summary**

Darwin City Council is pleased to release the results of our 2009 Community Satisfaction Survey.

The purpose and value of the survey is for Council to understand our community's level of satisfaction with our service quality and delivery. These results help Council to better monitor and understand the impacts of any changes we have made throughout the year, for example changes made in how we deliver services and projects, changes made to program funding or the impact of any legislative changes. These results can assist Council to make informed decisions about future resourcing and service delivery.

The overall results indicate that Darwin City Council continues to meet our community's expectations.

We are proud that our community's satisfaction with the overall performance of the Darwin City Council remains high with an overall satisfaction rating of 3.6. This is particularly pleasing considering McGregor Tan, who undertook this survey on our behalf, have advised the average overall satisfaction score for the Local Government Councils that they have surveyed this year has been 3.2, with a range from 3.0 to 3.4.

Our residents awareness of the services that Darwin City Council offers has declined in a few areas, which is a message that Council will now take on board. Despite this, we are pleased that many of our services have been utilised more than they have in the past. We are delighted that more residents are attending our events and festivals, using our recreation and leisure services more including cyclepaths, parks and playgrounds. These are all aligned with one of Council's key goals of "Enhancing Darwin's Active, Positive and Flexible Lifestyle".

Interestingly, the importance ranking of our services has seen very little change since the last survey in 2005, with residents still citing waste management services as the most important service.

Based on the seven key goals of the Evolving Darwin, Towards 2020 and Beyond Strategic Plan, our residents have told us that their top three priorities are:-

- Creating and maintaining an environmentally sustainable city (64%)
- Demonstrating effective, open and responsible governance (53%)
- Enhancing Darwin's active, positive and flexible lifestyle (49%)

The survey results has provided us with many valuable insights such as how residents wish to be contacted, their opinions on what Darwin City Council should be focussing on, key issues affecting their lives and how safe they feel within their own suburb plus much more. What was also of interest for Council is there is still quite an apparent uncertainty regarding Council's role and responsibilities as opposed to the Northern Territory Government's role.

Darwin City Council will continue to strive for excellence for our residents by using these results in all future planning.

Brendan Dowd

**Chief Executive Officer** 

#### Methodology

Darwin City Council has previously undertaken community satisfaction surveys, however there has been quite a gap since the last survey was conducted in November 2005. Council is once again committed to conducting this survey on an annual basis.

This year's survey was conducted in late July 2009 which was specifically timed to avoid any other key dates such as school holidays and public holidays.

To undertake this survey Council engaged the services of McGregor Tan who are qualified and experienced researchers. McGregor Tan was chosen as they have acquired over more than 30 years working with many diverse and different organisations including having extensive experience in working in the Northern Territory. As part of their credentials they have received the ISO ISO9001:2000 and AS4752:2004 double accreditation for the full scope of research and strategy services including customised research for consumer, social and commercial studies.

700 residents within the Darwin municipality were drawn at random from an electronic listing of telephone numbers and were asked to participate in a telephone survey. Based on the current number of residents within the Darwin municipality, 700 is a statistically valid sample size which provides a maxim margin of error of 3.8% at a 95% confidence level, which is acceptable for a survey of this nature.

The survey was conducted through a Computer Aided Telephone Interview (CATI) System. CATI is a robust and proven research system, which allows for the provision and examination of more detailed data.

Throughout the survey the majority of the ratings are out of '5' where:-

- extremely high/good is >4.5;
- very high/good is between 4.0 4.4'
- relatively high/good is between 3.5 3.9
- mixed/'not so good' is 3.0 3.4
- unsatisfactory result <2.9</li>



#### Strategies, Marketing and Social Research

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# Community Satisfaction Survey REPORT

Prepared for: Darwin City Council



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# Section 1 Introduction



#### **Background**

- 1.1 McGregor Tan Research was commissioned by Darwin City Council to conduct a Resident Satisfaction Survey in July this year. The task of this research was to track public perceptions of the Darwin City Council in relation to service quality, as well to assist in identifying any real or perceived gaps in the delivery of customer service in the City.
- 1.2 The previous resident satisfaction survey was conducted in 2005, and before that in 2000.
- 1.3 The 2009 questionnaire has changed somewhat from 2005 with additional questions and some changed attributes and statements throughout. However, within this report, responses have been tracked where possible with those from the 2005 and 2000 Resident Satisfaction Surveys.

#### **Methodology**

1.1 A CATI survey was conducted from July 20<sup>th</sup> to July 23<sup>rd</sup> 2009 among 700 Darwin residents.



# Section 2 Executive Summary



#### 2.1 <u>Overview</u>

Satisfaction with the performance of the Darwin City Council remains high, with an overall satisfaction rating of 3.6 (marginally below the 3.7 recorded in 2005).

Further, 61% of residents were satisfied with the overall performance of Council compared to 9% who were dissatisfied, which equates to a 7:1 ratio of satisfaction versus dissatisfaction.

There is also a very high level of satisfaction with the quality of life in Darwin with 88% of surveyed respondents indicating that they were satisfied, compared to just 2% who were dissatisfied.

Further positive findings were the satisfaction ratings for contact with Council staff, in particular, the quality of service from the counter staff at the Civic Centre.

A number of key areas for improvement of service delivery were identified, however, including:

- Car parking in the central business district
- Domestic dog control and education
- Public toilet maintenance
- Maintenance of footpaths/cycle paths
- Road maintenance
- Litter collection
- Cat control and education

Successfully addressing these areas will have the greatest impact on increasing overall customer satisfaction.



#### 2.2 <u>Key Findings</u>

#### Council Services

When asked to identify what services Darwin City Council offers to its residents, just over two thirds (67%) of those surveyed indicated that they were aware of waste management services. Other services named included parks and playgrounds (40%), library services (33%), streets (29%) and dog control and education (23%).

Waste management services were outlined as being the most important service by half (50%) of those surveyed. Other services considered important, although to a lesser degree, included library services (9%) and parks and playgrounds (8%).

In the past twelve months, residents of the Darwin City Council area were more likely to have used the waste management services (98%), streets (96%), footpaths (94%), car parking (80%), walkways (77%) and parks and playgrounds (70%).

#### **Importance and Satisfaction**

Extremely high levels of importance were attributed to the following services provided by Darwin City Council:

- The wheelie bin emptying service (4.8, unchanged from 2005)
- Road maintenance (4.6, unchanged from 2005)
- Street lighting (4.5, unchanged from 2005)
- Litter collection from public areas (4.5, unchanged from 2005)

Very high levels of importance were attributed to the following:

- Storm water drainage (4.4, unchanged from 2005)
- Maintenance of footpaths / cycle paths (4.4, unchanged from 2005)



- Public toilet maintenance (4.3, up slightly from 4.2 in 2005)
- The services provided at Shoal Bay Waste Management Facility (4.3, up slightly from 4.2 in 2005)
- Maintenance of parks and playgrounds (4.3)
- Traffic management (4.3, unchanged from 2005)
- Community services (4.1)
- Recreational and leisure (4.1)
- Library services (4.0)
- Domestic dog control and education (4.0, down slightly from 4.1 in 2005)

Relatively high levels of importance were associated with the following:

- Car parking in the central business district (3.9, unchanged from 2005)
- Public swimming pools (3.8)
- Cat control and education (3.5)
- Car parking in suburban areas (3.5, unchanged from 2005)

The following recorded a mixed level of importance:

• Control of advertising signage (3.1, unchanged from 2005)

All respondents then rated their level of satisfaction with these services. Very high levels of satisfaction were associated with the following services provided by Darwin City Council:

- The wheelie bin emptying service (4.3, up slightly from 4.2 in 2005)
- Library services (4.1)
- The services provided at Shoal Bay Waste Management Facility (4.0, down slightly from 4.1 in 2005)



The following recorded relatively high levels of satisfaction:

- Recreational and leisure (3.9)
- Public swimming pools (3.8, down slightly from 3.9 in 2005)
- Storm water drainage (3.8, down slightly from 3.9 in 2005)
- Maintenance of parks and playgrounds (3.8, up slightly from 3.7 in 2005)
- Traffic management (3.6, unchanged from 2005)
- Car parking in suburban areas (3.6, unchanged from 2005)
- Street lighting (3.6, down slightly from 3.7 in 2005)
- Community services (3.6)
- Litter collection from public areas (3.5, up slightly from 3.4 in 2005)
- Road maintenance (3.5, down from 3.7 in 2005)

Mixed levels of satisfaction were attributed to the following:

- Maintenance of footpaths / cycle paths (3.4, down from 3.7 in 2005)
- Control of advertising signage (3.3, down slightly from 3.4 in 2005)
- Domestic dog control and education (3.2, down slightly from 3.3 in 2005)
- Public toilet maintenance (3.1, up from 2.9 in 2005)
- Car parking in the central business district (3.0, unchanged from 2005)
- Cat control and education (2.9)

#### Overall Satisfaction

Respondents' overall level of satisfaction with the Darwin City Council was relatively high (3.6, down slightly from 3.7 in 2005) with approximately three in five (61%, down from 64% in 2005) of those surveyed satisfied, while only 9% (up from 7% in 2005) were dissatisfied.



This represents a 7:1 ratio of those satisfied compared to those dissatisfied.

#### Public Art

Almost half (45%) of residents surveyed were happy with the amount, quality, look and feel of the Public Art provided by Darwin City Council. A further 29% were not satisfied, while approximately one quarter (26%) were unsure. Among those who were not satisfied, the primary reason for dissatisfaction was because there was not enough Public Art (15%).

#### **Town Planning**

Over one quarter (28%) of the residents surveyed indicated that Darwin City Council needs to improve/increase communication and consultation with the public in order to achieve better Town Planning outcomes. Other suggestions included to be more involved/proactive (10%) and better/more communication with NT and local Governments (6%).

#### **Contact with Council**

Approximately half (49%) of those surveyed had not made any contact with Darwin City Council in the past twelve months. Among those who have had contact, over one third (37%) had telephoned Council, while others went to the Civic Centre in person (12%) and used the internet / email (5%).

A relatively high level of satisfaction (3.9) was recorded among residents who had made contact with Darwin City Council. The overwhelming majority (70%) of these residents were satisfied with their contact, compared to 17% who were not satisfied.

Among those who have had contact with Darwin City Council, the main reasons outlined were to make a complaint (27%), to gain information (15%), to pay rates / fines (13%) and to use a service (13%).



Over one quarter (26%) of the residents who made a complaint indicated that the nature of their complaint revolved around dog issues. To a lesser extent, these residents also complained about bin issues (16%), footpath maintenance (8%) and nature strip upkeep (7%).

Almost half (48%) of those surveyed indicated that they would like to be informed about Council matters through a letter. Other preferred sources of information about Council matters included the NT News (22%), Television (16%) and the Council's website (12%).

A very high level of satisfaction (4.2) was recorded for "specifically the quality of service from the counter staff at the Civic Centre" among respondents who indicated that they went into the Civic Centre in person in the last twelve months. Relatively high levels of satisfaction were recorded for the following attributes among residents surveyed:

- The ease with which you were put in touch with the right person to assist you (3.8, down from 4.1 in 2005)
- The knowledge of the person you dealt with in relation to your reason for making contact (3.8, down from 4.0 in 2005)
- Overall how satisfied are you with the quality of service that Council provided to you (3.7, down from 3.9 in 2005)
- The enthusiasm and interest shown to you by Council staff (3.6, down from 3.8 in 2005)
- The ability of Council staff and representatives to 'get it right the first time' (3.5, down from 3.7 in 2005)

A mixed level of satisfaction (2.9, down from 3.3 in 2005) was recorded for "your ability to contact Council staff out of office hours".

#### **Transport**

Residents surveyed were asked to indicate how often they use a car, walking, bicycle, public transport and motor bike as a form of transport. The frequencies of usage were as follows:



	Car	Walking	Bicycle	Public Transport	Motor Bike
Daily	73%	41%	7%	3%	3%
Most days	10%	16%	4%	1%	0%
Several days a week	6%	13%	7%	4%	1%
Once or twice a week	5%	13%	13%	5%	1%
Between once a fortnight and once a month	1%	4%	6%	7%	1%
Less than once a month	1%	6%	12%	28%	3%
Never	4%	8%	51%	52%	91%

#### The Role of Council

When asked to rate their level of agreement with a number of statements, the following recorded an extremely high level of agreement:

- The DCC should play a role in improving urban enhancement around Darwin such as landscaping, streetscapes, providing a clean, safe and liveable City (4.6)
- The DCC should play a role in the development of the City's infrastructure, such as transport, car parking and public amenities (4.5, up slightly from 4.4 in 2005)

Very high levels of agreement were attributed to the following:

- The DCC should increase recreational, leisure and heritage experiences such as managing the pathway and cycleway network, providing new facilities (4.3)
- The DCC should play a role in climate change, the protection of the environment and improving water conservation (4.2)
- The DCC should provide family friendly and healthy activities (4.2)
- The DCC should play a role in the promotion of Darwin and attract tourism (4.1)
- The DCC should play a role in promoting Darwin's culture (4.1)



• The DCC acts responsibly and with integrity (4.0, up from 3.7 in 2005)

The following recorded relatively high levels of agreement:

- The DCC should play a role in the development of other community support programs (3.9, up slightly from 3.8 in 2005)
- The DCC should play a role in increasing and promoting the use of technology (3.6)

A mixed level of agreement (3.4, up from 3.2 in 2005) was attributed towards "the DCC consults with the community sufficiently".

#### **Council Priorities**

The top three priorities for Darwin City Council were identified as creating and maintaining an environmentally sustainable city (64%), demonstrating effective, open and responsible governance (53%) and enhancing Darwin's active, positive and flexible lifestyle (49%).

#### Service Improvements

Over half (51%) of those surveyed indicated that there were ways in which Darwin City Council could improve its service to residents. Suggestions provided by residents included to communicate better with public (8%), dog and cat management/control (5%) and improve and maintain footpaths/bikeways (5%).

#### **Key Issues and Suggestions**

The key issues identified as currently affecting the lives of Darwin residents were crime and anti-social behaviour (34%), housing affordability (19%) and itinerants (11%).



There was a very high level of satisfaction (4.3) with the quality of life among residents. The overwhelming majority (88%) of respondents were satisfied with the quality of life in Darwin, only 2% of those surveyed were not satisfied.

A relatively high level (3.8) of feeling safe in their local suburb was recorded among the residents surveyed. Almost three quarters (72%) of respondents indicated that they felt safe in their local suburb, compared to, 12% who do not.

Among the many suggestions provided by Darwin City Council residents for the future, those more frequently identified included beautification/greening of areas – parks, clean ups, develop areas – maintain (11%), improve safety and security (10%), town planning and developments (9%) and crime/gangs/violence (9%).



# Section 3 Survey Results



This section outlines the key findings of the research. Where possible, comparisons with the 2005 and 2000 Surveys have been made.

#### 3.1 Awareness of Council Services

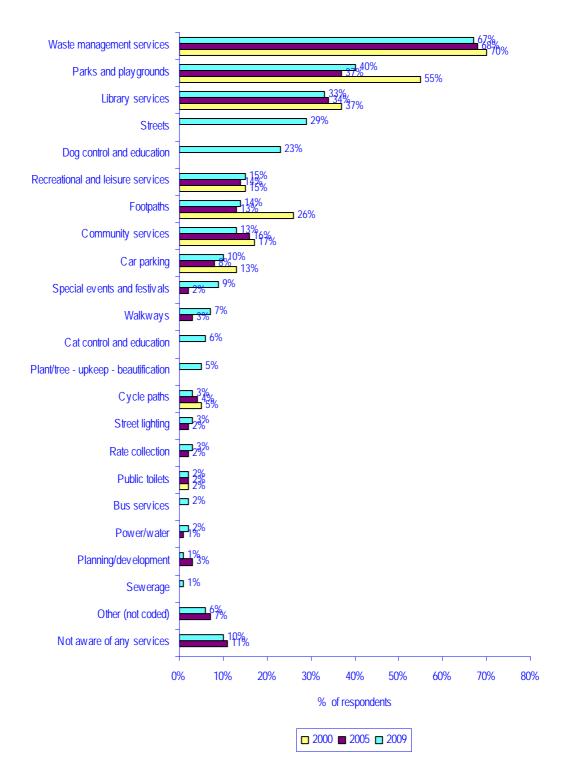
3.1.1 Those surveyed were asked what services were they aware of that the Darwin City Council offers to Darwin residents.

#### 3.1.2 The main services identified were:

- Waste management services (67%, down from 68% in 2005 and 70% in 2000)
- Parks and playgrounds (40%, up from 37% in 2005, down from 55% in 2000)
- Library services (33%, down from 34% in 2005, down from 37% in 2000)
- > Streets (29%)
- Dog control and education (23%)
- Recreational and leisure services (15%, up slightly from 14% in 2005, and unchanged from 2000)
- Footpaths (14%, up slightly from 13% in 2005 and down from 26% in 2000)
- Community services (13%, down from 16% in 2005 and 17% in 2000)



## Q1. What services are you aware of that Darwin City Council offers to Darwin residents?



3.1.3 Waste management services had higher incidences of being named by those aged over 40 (70%), owners/rate payers (73%) and those with a gross household income over \$70,000 per annum (76%).



3.1.4 Similarly, parks and playgrounds were more likely to be identified by those aged over 40 (44%), owners/rate payers (46%) and those with a gross household income over \$70,000 per annum (49%). 3.1.5 Library services were more likely to be named by females (40%), those aged over 40 (36%), owners/rate payers (36%) and those with a gross household income over \$70,000 per annum (40%). 3.1.6 Streets had a higher incidence of being named of by those aged over 40 (33%), older singles/widowed/divorcees with no children at home (37%), owners/rate payers (33%) and those with a gross household income over \$70,000 per annum (34%). 3.1.7 Females (26%), families with a teenager/adult living at home (28%), owners/rate payers (25%) and those with a gross household income over \$70,000 per annum (30%) had a higher incidence of naming dog control and education. 3.1.8 Respondents aged over 40 (17%) and females (20%) had a higher incidence of being aware of recreational and leisure services. 3.1.9 Those most likely to not be aware of any services offered by the Darwin City Council were those aged 18 to 40 (16%), rental tenants (17%), those with a gross household income of nil to \$10,000 per annum (19%) and \$10,001 to \$20,000 per annum (19%).

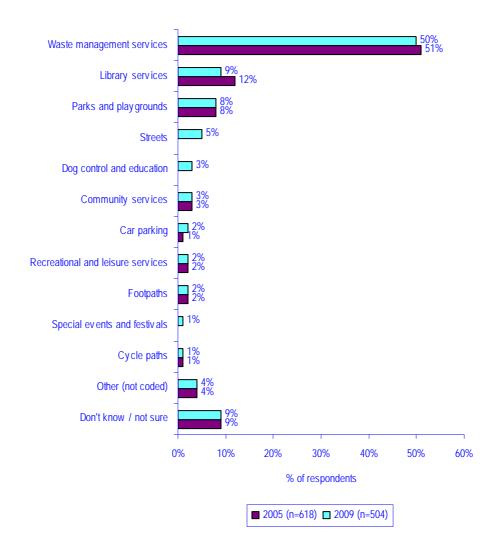


# 3.2.1 Most Important Services 3.2.1 Those who were aware of services offered by Darwin City Council (n=504), were then asked to identify which one of those services that they are aware of was of the most importance to them. 3.2.2 Waste management services, named by half (50%, down slightly from 51% in 2005) of this group, was clearly identified as the most important of these services.



Q2. Of all the services that you are aware of, which ONE is of the most importance to you?

BASE: Aware of services



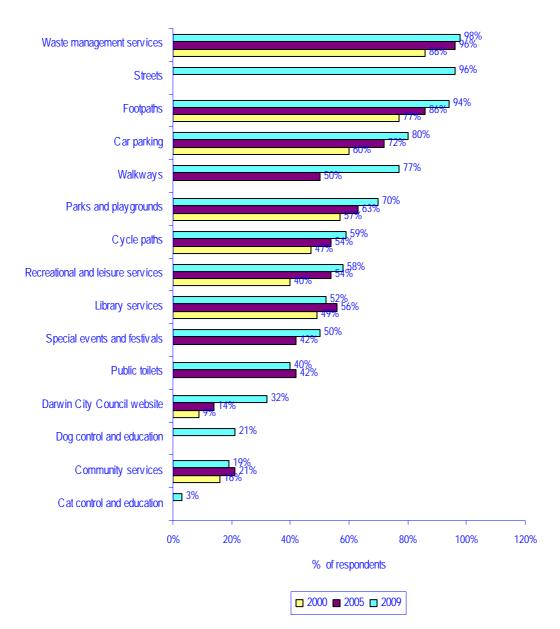
- 3.2.4 Owners/rate payers (53%) and those with a gross household income of \$30,001 to \$40,000 per annum (67%) were more likely to identify waste management services as the most important.
- 3.2.5 Library services had a higher incidence of being named by those with a gross household income of \$50,001 to \$70,000 per annum (15%).
- 3.2.6 Males (11%) were more likely to identify parks and playgrounds.

#### 3.3 Council Services Used

- 3.3.1 Respondents were then read a list of services provided by the Darwin City Council and asked which of these services they have used in the past twelve months.
- 3.3.2 Almost all (98%, up from 96% in 2005 and 86% in 2000) of those surveyed identified that they had used waste management services in the past twelve months. Other services named included:
  - > Streets (96%)
  - Footpaths (94%, up from 86% in 2005 and 77% in 2000)
  - Car parking (80%, up from 72% in 2005 and 60% in 2000)
  - Walkways (77%, up from 50% in 2005)
  - Parks and playgrounds (70%, up from 63% in 2005 and 57% in 2000)
  - > Cycle paths (59%, up from 54% in 2005 and 47% in 2000)
  - Recreational and leisure services (58%, up from 54% in 2005 and 40% in 2000)
  - Library services (52%, down from 56% in 2005 and up from 49% in 2000)
  - Special events and festivals (50%, up from 42% in 2005)
  - Public toilets (40%, down from 42% in 2005)
  - Darwin City Council website (32%, up from 14% in 2005 and 9% in 2000)
  - Dog control and education (21%)
  - Community services (19%, down from 21% in 2005 and up from 16% in 2000)
  - > Cat control and education (3%)







- 3.3.3 Those aged 18 to 40 years (96%), families with the youngest child under the age of 12 (89%) and households with a gross income of over \$70,000 per annum (86%) were more likely to indicate that they have used walkways.
- 3.3.4 Families with the youngest child under the age of 12 (95%) and households with a gross income of over \$70,000 per annum (92%) were more likely to indicate that they have used car parking (city and suburban).



3.3.5	Higher proportions of females (76%), those aged 18 to 40 (85%) and families with the youngest child under the age of 12 (91%) indicated that they have used parks and playgrounds.
3.3.6	Those aged 18 to 40 (77%) and 41 to 54 (68%) and families with the youngest child under the age of 12 (82%) were more likely to name cycle paths.
3.3.7	Higher proportions of females (64%), those aged 18 to 40 (81%) and 41 to 54 (74%) and families with the youngest child under the age of 12 (89%) indicated that they have used recreational and leisure services (swimming pools, sports ovals).
3.3.8	While females were more likely to name library services (60%), those aged 41 to 54 (68%) and households with a gross income of over \$70,000 (61%) were more likely to name special events and festivals (e.g. Bombing of Darwin Commemoration).
3.3.9	The Darwin City Council website was more likely to be named among females (40%), those aged 18 to 40 (45%) and families with the youngest child under the age of 12 (52%).

#### 3.4 Importance Ratings of Council Services

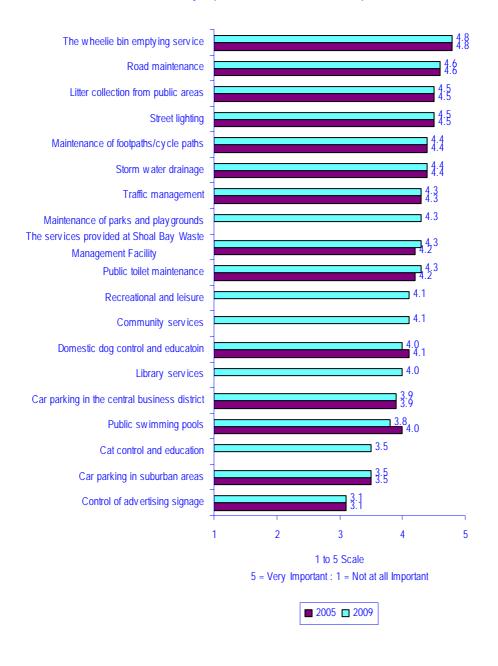
- 3.4.1 Those surveyed were asked to rate the importance of the services provided by the Council. This rating was on a scale of 1 to 5, where 5 is very important and 1 is not at all important.
- 3.4.2 It is generally considered that an average rating of 2.5 to 3.4 represents a mixed level of importance, 3.5 to 3.9 equates to a relatively high level of importance, 4.0 to 4.4 indicates a very high level of importance while 4.5 and above represents an extremely high level of importance.
- 3.4.3 Based on these parameters, there were extremely high levels of importance attributed to the following services:
  - The wheelie bin service (4.8, unchanged from 2005)
  - Road maintenance (4.6, unchanged from 2005)
  - Litter collection from public areas (4.5, unchanged from 2005)
  - > Street lighting (4.5, unchanged from 2005)
- 3.4.4 There were very high levels of importance associated with the following:
  - Storm water drainage (4.4, unchanged from 2005)
  - Maintenance of footpaths/bike paths (4.4, unchanged from 2005)
  - Public toilet maintenance (4.3, up slightly from 4.2 in 2005)
  - The services provided at the Shoal Bay Waste Management Facility (4.3, up slightly from 4.2 in 2005)
  - Maintenance of parks and playgrounds (4.3)
  - > Traffic management (4.3, unchanged from 2005)
  - Community services (4.1)
  - Recreational and leisure (4.1)
  - ➤ Library services (4.0)
  - Domestic dog control and education (4.0, down slightly from 4.1 in 2005)



- 3.4.5 Relatively high levels of importance were attributed to the following:
  - > Car parking in the central business district (3.9, unchanged from 2005)
  - > Public swimming pools (3.8)
  - Car parking areas in suburban areas (3.5, unchanged from 2005)
  - > Cat control and education (3.5)
- 3.4.6 The following recorded a mixed response:
  - Control of advertising signage (3.1, unchanged from 2005)



Q4.Now thinking of the services provided by the Council, please rate the level of importance of each of the following services on a 1 to 5 scale, where 5 is very important and 1 is not at all important.



#### Satisfaction Ratings With Council Services

#### **Individual Services**

*3.5* 

- 3.5.1 Residents were then asked to rate their level of satisfaction with the services provided by the Council. This rating was on a scale of 1 to 5, where 5 is very satisfied and 1 is not at all satisfied.
- 3.5.2 It is generally considered that an average rating of 2.5 to 3.4 represents a mixed level of satisfaction, 3.5 to 3.9 indicates a relatively high level of satisfaction, 4.0 to 4.4 equates to a very high level of satisfaction while 4.5 and above represents an extremely high level of satisfaction.
- 3.5.3 Based on these parameters, there were very high levels of satisfaction with the following:
  - The wheelie bin emptying service (4.3, up slightly from 4.2 in 2005)
  - Library services (4.1)
  - The services provided at the Shoal Bay Waste Management Facility (4.0, down slightly from 4.1 in 2005)
- 3.5.4 Relatively high levels of satisfaction were recorded for the following:
  - Recreational and leisure (3.9)
  - Public swimming pools (3.8, down slightly from 3.9 in both 2005 and 2000)
  - Storm water drainage (3.8, down slightly from 3.9 in 2005, unchanged from 2000)
  - Maintenance of parks and playgrounds (3.8, up slightly from 3.7 in 2005 but down from 4.0 in 2000)
  - Car parking in suburban areas (3.6, unchanged from 2005, down from 3.8 in 2000)
  - > Traffic management (3.6, unchanged from 2005, up from 3.4 in 2000)
  - > Street lighting (3.6, down slightly from 3.7 in 2005)



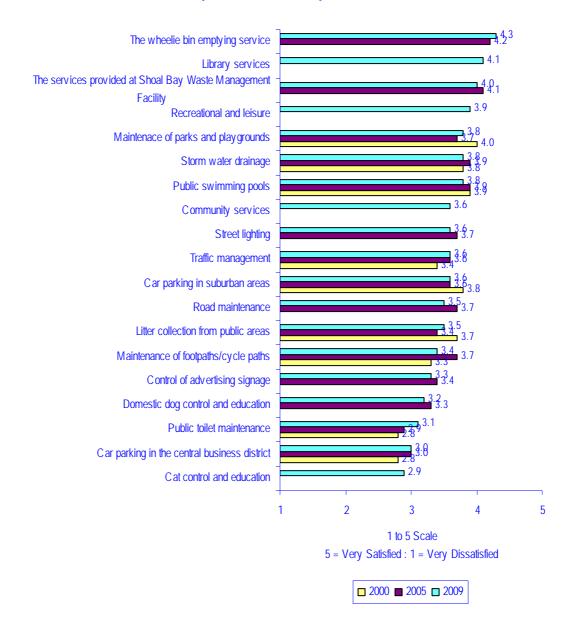
- > Community services (3.6)
- Litter collection from public areas (3.5, up slightly from 3.4 in 2005 and down from 3.7 in 2000)
- Road maintenance (3.5, down from 3.7 in 2005)

#### 3.5.5 The following recorded mixed levels of satisfaction:

- Maintenance of footpaths/cycle paths (3.4, down from 3.7 in 2005 and up from 3.3 in 2000)
- Control of advertising signage (3.3, down slightly from 3.4 in 2005)
- Domestic dog control and education (3.2, down slightly from 3.3 in 2005)
- Public toilet maintenance (3.1, up from 2.9 in 2005 and 2.8 in 2000)
- Car parking in the central business district (3.0, unchanged from 2005)
- > Cat control and education (2.9)



Q5. Still thinking of the services provided by Council, please rate your level of satisfaction with the standard of each service, on a scale of 1 to 5, where 5 is very satisfied and 1 is very dissatisfied.





#### Public Art

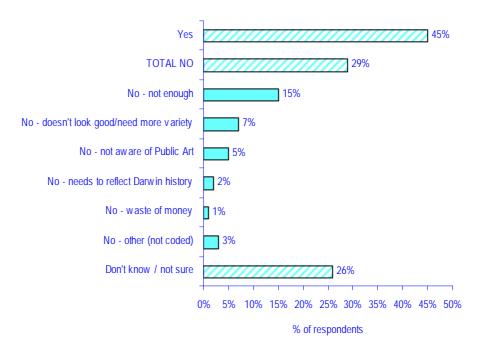
3.5.6 All respondents were asked if they were satisfied with the amount, quality, location, look and feel of the Public Art provided by Darwin City Council.

3.5.7 Almost half (45%) of those surveyed were satisfied with the Public Art, while a further 29% were dissatisfied. Some of the reasons behind their dissatisfaction included:

- Not enough (15%)
- Does not look good/need more variety (7%)

3.5.8 Over one quarter (26%) of respondents did not know/or were unsure about the Public Art provided by the Darwin City Council.

Q6. In relation to Public Art, are you satisfied with the amount, quality and location and the look and feel of Public Art that Darwin City Council is providing?



3.5.9 Those aged 18 to 40 (54%), rental tenants (55%) and those with a gross household income of nil to \$10,000 per annum (57%) were more likely to be satisfied with the Public Art provided by the Darwin City Council.



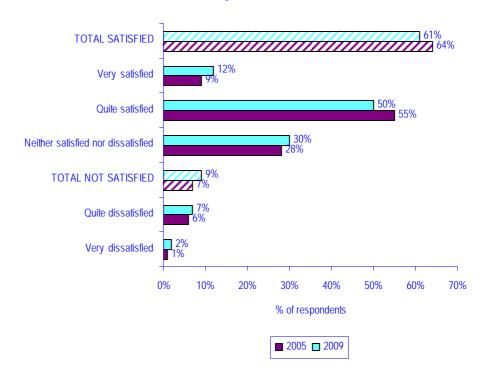
3.5.10 Owners/rate payers (32%) had a higher incidence of indicating that they were dissatisfied with the Public Art, and this group was more likely to be dissatisfied because there was not enough (17%).

#### **Overall Satisfaction**

- 3.5.11 Those surveyed were then asked to rate their overall level of satisfaction with the Darwin City Council.
- 3.5.12 The overall satisfaction with the Darwin City Council was relatively high, with an average rating of 3.6 (down slightly from 3.7 in 2005). The scaled responses were as follows:
  - Very satisfied (12%, up from 9% in 2005)
  - Quite satisfied (50%, down from 55% in 2005)
  - Neither satisfied nor dissatisfied (30%, up from 28% in 2005)
  - Quite dissatisfied (7%, up slightly from 6% in 2005)
  - Very dissatisfied (2%, up slightly from 1% in 2005)
- 3.5.13 These findings indicate that almost two thirds (61%, down from 64% in 2005) of the residents surveyed were satisfied overall with the performance of the Council, compared to just 9% (up from 7% in 2005) who were dissatisfied.



## Q7. How do you rate your overall level of satisfaction with the Darwin City Council?





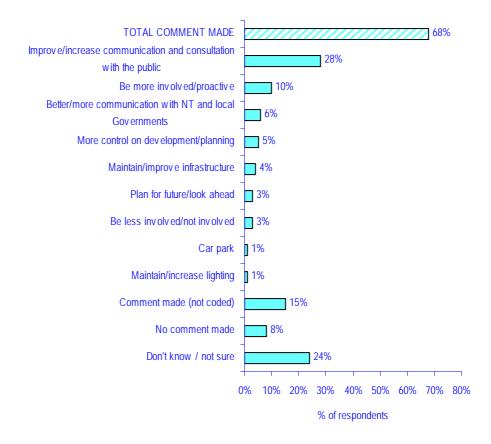
## 3.6 Town Planning

## Improvements to Town Planning Outcomes

- 3.6.1 Those surveyed were asked what role did they think the Darwin City Council should take in order to obtain better Town Planning outcomes.
- 3.6.2 Over one quarter (28%) of respondents outlined that the Darwin City Council should improve/increase communication and consultation with the public. Other responses included:
  - ➤ Be more involved/proactive (10%)
  - ➤ Better/more communication with NT and local Governments (6%)
  - More control on developing/planning (5%)
  - Maintain /improve infrastructure (4%)
- 3.6.3 A further 24% of respondents indicated that they did not know or were not sure.



## Q8. What role do you think Darwin City Council should take to get better Town Planning outcomes?



Improve/increase communication and consultation with the public was more likely to be named by females (32%) and those aged 41 to 54 (34%).

3.6.4

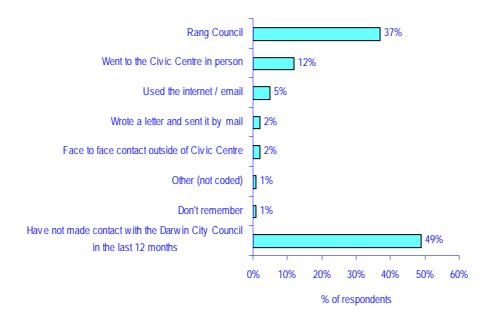
3.6.5 Those aged 55 to 64 (14%), older couples with no children at home (15%), owner/rate payers (12%) and those with a gross household income over \$70,000 per annum (16%) had a higher incidence of indicating that Darwin City Council should be more involved/proactive.

#### 3.7 Contact With the Council

## **Method of Contact**

- 3.7.1 All respondents were asked if that had made contact with the Darwin City Council in the last twelve months, and those who had made contact were asked what methods they used to make that contact.
- 3.7.2 Almost half (49%) of those surveyed indicated that they had not made any contact with the Council in the past twelve months. Among those who have had contact, the methods identified included:
  - > Rang Council (37%)
  - Went to the Civic centre in person (12%)
  - Used the internet/email (5%)

Q9. Have you made contact with Darwin City Council in the last 12 months? If yes, what methods did you use to make that contact?



3.7.3 Females (43%), those aged 31 to 35 (51%), families with the youngest child under twelve (49%), those living in a house/single dwelling (40%) and owners/rate payers (41%) were more likely to have rung the Council.



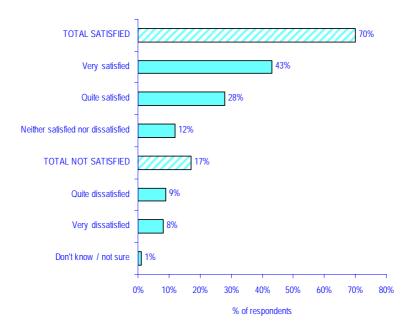
3.7.4 Males (15%) had a higher incidence of indicating that they went into the Civic Centre in person.

## Satisfaction with Contact

- 3.7.5 Those who had made contact with the Darwin City Council (n=357) were then asked how satisfied that were with that contact.
- 3.7.6 The overall satisfaction with the contact was quite high, with an average rating of 3.9. The scaled responses were as follows:
  - Very satisfied (43%)
  - Quite satisfied (28%)
  - Neither satisfied nor dissatisfied (12%)
  - Quite dissatisfied (9%)
  - Very dissatisfied (8%)
- 3.7.7 These findings indicate that over two thirds (70%) of the residents surveyed were satisfied with the contact they had with Council, compared to 17% who were dissatisfied.

Q10. How satisfied were you with the contact?

\*\*BASE: Made contact with Council (n=357)\*\*



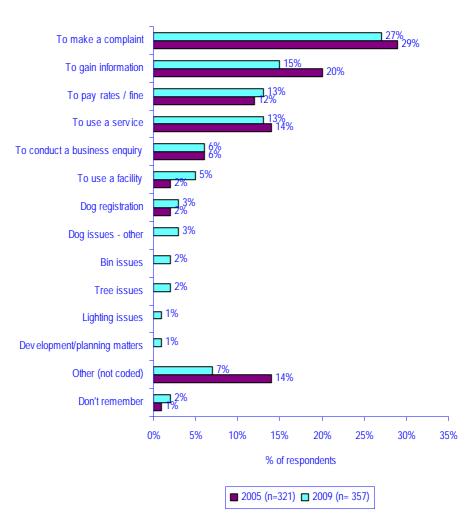


## Reason for Contact

- 3.7.8 Those who had made contact with the Council were asked what the reason was for their most recent contact with the Council.
- 3.7.9 A number of reasons were identified, including:
  - To make a complaint (27%, down from 29% in 2005)
  - To gain information (15%, down from 20% in 2005)
  - To use a service (13%, down slightly from 14% in 2005)
  - To pay rates/fines (13%, up slightly from 12% in 2005)
  - To conduct a business enquiry (6%, unchanged from 2005)

Q11. What was the main reason for that contact?

Base: Made contact





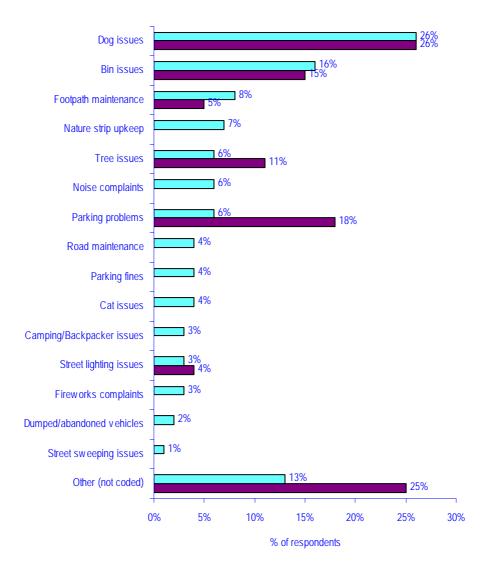
3.7.10 There were few variances to these responses among the groups surveyed.

## **Nature of Complaint**

- 3.7.11 Those who had made a complaint were asked to identify the nature of their complaint.
- 3.7.12 A number of types of complaints were identified, including:
  - ➤ Dog issues (26%, unchanged from 26% in 2005 where it was worded as noisy/ barking dogs -16% and stray dogs - 10%)
  - ➤ Bin issues (16%, slightly up from 15% in 2005 where it was worded litter problems 8% and garbage collection -7%)
  - Footpath maintenance (8%, up from 5% in 2005)
  - Nature strip upkeep (7%)
  - Parking problems (6%, down from 18% in 2005 where it was worded traffic/ parking problems)
  - ➤ Noise complaints (6%)
  - > Tree issues (6%, down from 11% in 2005 where it was worded tree planting/ pruning)







3.7.13 There were few variances to these responses among the groups surveyed.

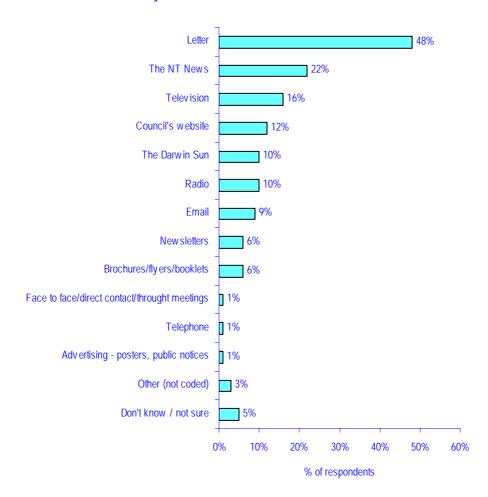
## **Information about Council Matters**

- 3.7.14 All respondents were then asked how they would like to be informed about Council matters.
- 3.7.15 The majority (48%) of respondents indicated a preference to be informed via a letter. Other responses included:



- > The NT News (22%)
- > Television (16%)
- Council's website (12%)
- > The Darwin Sun (10%)
- > Radio (10%)

Q13. How do you want to be informed about Council matters?



- 3.7.16 Being informed about Council matters via letter was more likely to be identified by females (54%).
- 3.7.17 Older couples without children at home (29%) and those with a gross household income over \$70,000 per annum (27%) were more likely to indicate a preference for the NT News.
- 3.7.18 Television was more likely to be named by those aged 31 to 35 (25%).



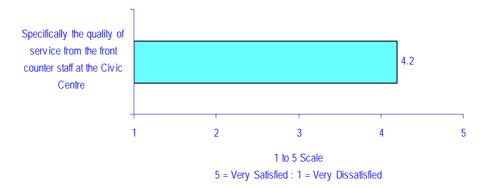
3.7.19 Those aged 18 to 40 (17%) and those with a gross household income of \$40,001 to \$50,000 per annum (21%) had a higher incidence of naming the Council's website.

## Level of Satisfaction with Aspects of the Contact

- 3.7.20 All residents were then asked to think of any contact that they have had with the Council, and to rate on a scale of 1 to 5, where 5 is very satisfied and 1 is very dissatisfied, their level of satisfaction with how that contact was handled.
- 3.7.21 A rating of 2.5 to 3.4 indicated a mixed level of satisfaction, 3.5 to 3.9 equates to a relatively high level of satisfaction while 4.0 to 4.4 represents a very a high level of satisfaction.
- 3.7.22 Further, those who indicated in a prior question that they went to the Civic Centre in person (n=85) were asked to rate their level of satisfaction with a statement relating to quality of service they received in the Civic Centre.
- 3.7.23 A very high level of satisfaction was recorded for the following, among respondents who went to the Civic Centre in person:
  - Specifically the quality of service from the front counter staff at the Civic Centre (4.2)

Q15a. Satisfaction with specifically the quality of service from the front counter staff at the Civic Centre. On a scale of 1 to 5, where 5 is very satisfied and 1 is very dissatisfied.

BASE: Those who have been to the Civic Centre in person (n=85)

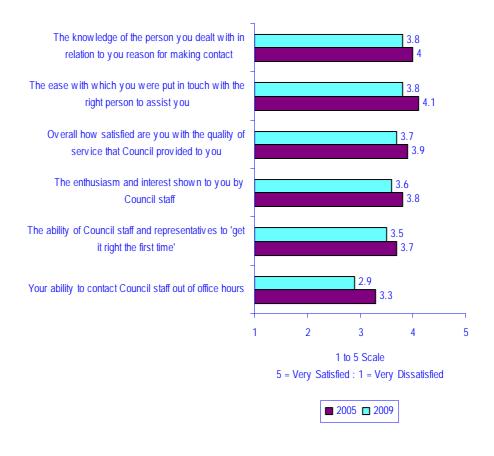




- 3.7.24 The remaining statements were rated as follows:
- 3.7.24 There were relatively high levels of satisfaction recorded for the following:
  - The ease with which you were put in touch with the right person to assist you (3.8, down from 4.1 in 2005)
  - The knowledge of the person you dealt with in relation to your reason for making contact (3.8, down from 4.0 in 2005)
  - Overall how satisfied are you with the quality of service that Council provided to you (3.7, down from 3.9 in 2005)
  - The enthusiasm and interest shown to you by Council staff (3.6, down from 3.8 in 2005)
  - The ability of Council staff and representatives to get it right first time (3.5, down from 3.7 in 2005)
- 3.7.25 The following statement recorded a mixed level of satisfaction:
  - Your ability to contact Council staff out of office hours (2.9, down from 3.3 in 2005)



Q15b. Now thinking about any contact that you have had with Council, could you please rate how satisfied you were with how that contact was handled. On a scale of 1 to 5, where 5 is very satisfied and 1 is very dissatisfied.





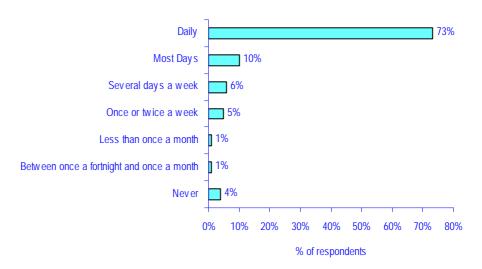
## 3.8 Transport

3.8.1 All respondents were asked how often they use a car, public transport, bicycle, motor bike and walking as forms of transport.

#### <u>Car</u>

- 3.8.2 The majority (73%) of respondents indicated that they use a car daily, other frequencies of usage included:
  - ➤ Most days (10%)
  - Several days a week (6%)
  - Once or twice a week (5%)
  - ➤ Between once a fortnight and once a month (1%)
  - Less than once a month (1%)
  - Never (4%)

Q14. How often do you use the following forms of transport? CAR

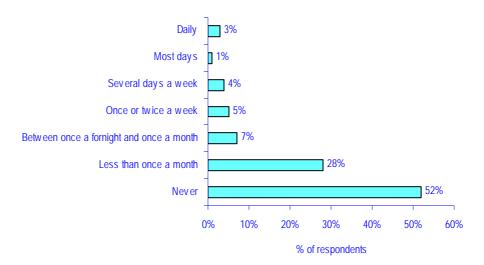




## **Public Transport**

- 3.8.3 Over half (52%) of those surveyed indicated that they never use public transport, however, others indicated they used it:
  - > Daily (3%)
  - ➤ Most days (1%)
  - Several days a week (4%)
  - Once or twice a week (5%)
  - > Between once a fortnight and once a month (7%)
  - Less than once a month (28%)

Q14. How often do you use the following forms of transport? PUBLIC TRANSPORT



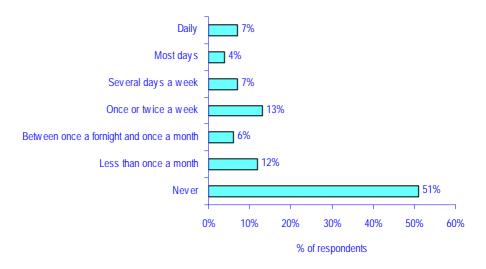
#### **Bicycle**

- 3.8.4 Over half (51%) of those surveyed indicated that they never use a bike as a form of transport, however, others indicated they used a bike:
  - ➤ Daily (7%)
  - ➤ Most days (4%)
  - Several days a week (7%)
  - Once or twice a week (13%)



- > Between once a fortnight and once a month (6%)
- Less than once a month (12%)

Q14. How often do you use the following forms of transport? BICYCLE



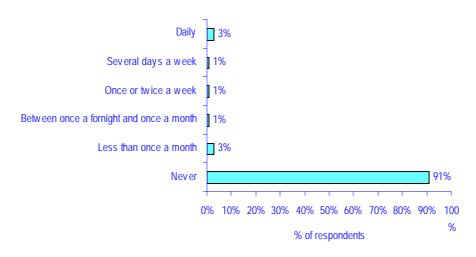
#### Motor Bike

3.8.5 The overwhelming majority (91%) of those surveyed indicated that they never use a motor bike as a form of transport, however, others indicated they used a motor bike:

- > Daily (3%)
- Several days a week (1%)
- Once or twice a week (1%)
- Between once a fortnight and once a month (1%)
- Less than once a month (3%)

Q14. How often do you use the following forms of transport?

MOTOR BIKE

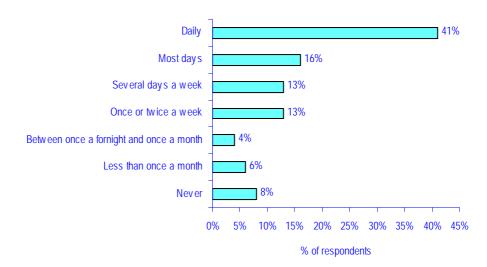


## **Walking**

- 3.8.6 Approximately two in five (41%) of those surveyed indicated that they walk daily as a form of transport. Other responses included:
  - ➤ Most days (16%)
  - Several days a week (13%)
  - Once or twice a week (13%)
  - > Between once a fortnight and once a month (4%)
  - Less than once a month (6%)
  - Never (8%)



## Q14. How often do you use the following forms of transport? WALKING





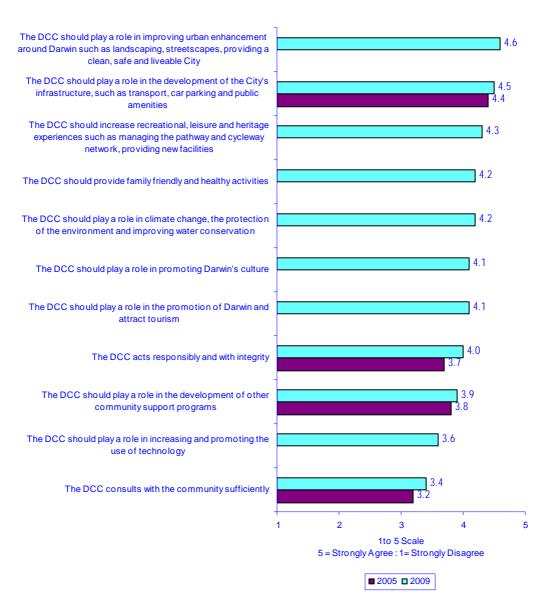
## 3.9 The Role of Council

- 3.9.1 Residents were then read a number of statements relating to the role of Council, and asked to rate their level of agreement with these statements on a scale of 1 to 5, where 5 represents strongly agree and 1 represents strongly disagree.
- 3.9.2 It is generally considered that an average rating of 2.5 to 3.4 represents a mixed level of agreement, 3.5 to 3.9 equates to a relatively high level of agreement, 4.0 to 4.4 indicates a very high level of agreement while 4.5 and above corresponds to an extremely high level of agreement.
- 3.9.3 The following recorded extremely high levels of agreement:
  - The DCC should play a role in improving urban enhancement around Darwin such as landscaping, streetscapes, providing a clean, safe and liveable City (4.6)
  - The DCC should play a role in the development of the City's infrastructure, such as transport, car parking and public amenities (4.5, up slightly from 4.4 in 2005)
- 3.9.4 Very high levels of agreement were recorded for the following statements:
  - The DCC should increase recreational, leisure and heritage experiences such as managing the pathway and cycleway network, providing new facilities (4.3)
  - The DCC should play a role in climate change, the protection of the environment and improving water conservation (4.2)
  - The DCC should provide family friendly and healthy activities (4.2)
  - The DCC should play a role in the promotion of Darwin and attract tourism (4.1)
  - The DCC should play a role in promoting Darwin's culture (4.1)
  - The DCC acts responsibly and with integrity (4.0, up from 3.7 in 2005)



- 3.9.5 The following recorded relatively high levels of agreement:
  - The DCC should play a role in the development of other community support programs (3.9, up slightly from 3.8 in 2005)
  - The DCC should play a role in increasing and promoting the use of technology (3.6)
- 3.9.6 The following recorded a mixed level of agreement:
  - The DCC consults with the community sufficiently (3.4, up from 3.2 in 2005)

Q16. Please rate your level of agreement with the following statements, on a scale of 1 to 5, where 5 is strongly agree and 1 is strongly disagree.



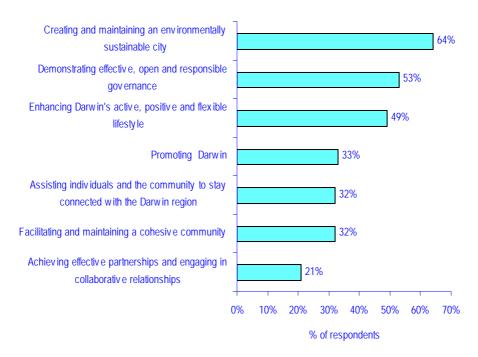


#### 3.10 Council Priorities

- 3.10.1 Those surveyed were then read a list of a number of roles/services and asked to identify the top three priorities of the Council from this list.
- 3.10.2 The number one priority was considered to be creating and maintaining an environmentally sustainable city (64%). The other top two priorities named were:
  - Demonstrating effective, open and responsible governance (53%)
  - Enhancing Darwin's active, positive and flexible lifestyle (49%)
- 3.10.3 The remaining attributes which were considered by residents to be less of a priority but not insignificant, included:
  - Promoting Darwin (33%)
  - Assisting individuals and the community to stay connected with the Darwin region, e.g. by promoting the use of public spaces, enhancing transport system and increasing and promoting use of technology (32%)
  - Facilitating and maintaining a cohesive community (32%)
  - Achieving effective partnerships and engaging in collaborative relationships (21%)



## Q17. Please rate from the following list, what you consider to be the top three priorities of the Darwin City Council?

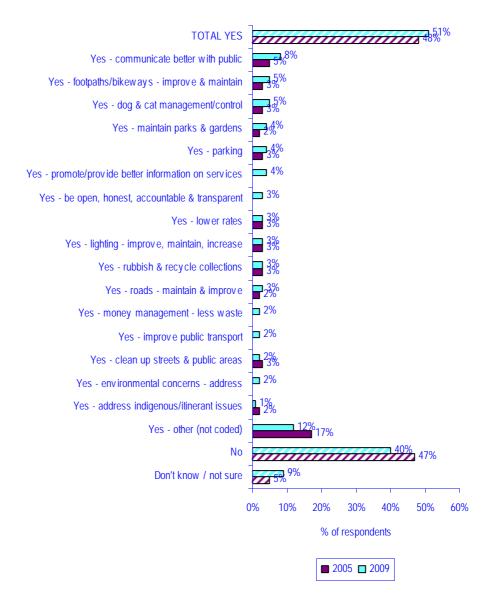


## 3.11 Service Improvements

- 3.11.1 Residents were asked if there were any ways in which the Darwin City Council could improve its services to residents.
- 3.11.2 There was a mixed response, as outlined below:
  - > Yes (51%, up from 48% in 2005)
  - No (40%, down from 47% in 2005)
  - Unsure (9%, up from 5% in 2005)
- 3.11.3 Among those who indicated that services could be improved, many ways in which this could be done were identified by small proportions of respondents. These included:
  - Communicate better with public (8%, up from 5% in 2005)
  - > Dog and cat management /control (5%, up from 3% in 2005)
  - Improve and maintain footpaths/bikeways (5%, up from 3% in 2005)
  - Parking (4%, up from 3% in 2005)
  - Maintain parks and gardens (4%, up from 2% in 2005)
  - Promote/provide better information on services (4%)
  - Maintain and improve roads (3%, slightly up from 2% in 2005)
  - Rubbish and recycle collections (3%, unchanged from 2005)
  - Improve, maintain, increase lighting (3%, unchanged from 2005)
  - Lower rates (3%, unchanged from 2005)
  - Be open, honest, accountable and transparent (3%)



## Q18. Are there any ways that Darwin City Council can improve its service to you?



- 3.11.4 Those aged over 40 (54%), those living in a house/single dwelling (53%) and owners/rate payers (55%) were more likely to indicate that there are ways in which the Darwin City Council could improve its services to residents.
- 3.11.5 Those aged 18 to 40 (47%), rental tenants (50%) and those with a gross household income of nil to \$10,000 per annum (52%) had a higher incidence of indicating that there were no ways in which the Council could improve its service.

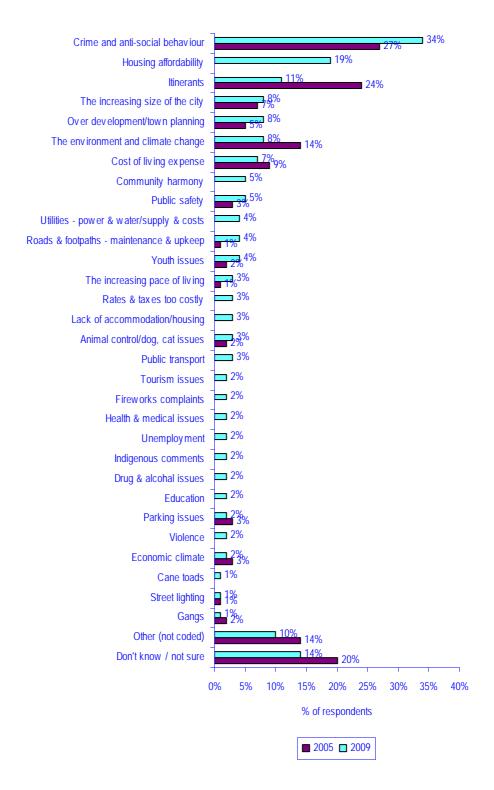
## 3.12 Key Issues & Suggestions

## Key Issues

- 3.12.1 Those surveyed were asked what they considered to be the key issues currently affecting the lives of Darwin residents.
- 3.12.2 Two main issues emerged, those being:
  - Crime and anti-social behaviour (34%, up from 27% in 2005)
  - ➤ Housing affordability (19%)
- 3.12.3 Other issues named included:
  - ltinerants (11%, down from 24% in 2005)
  - The environment and climate change (8%, down from 14% in 2005)
  - The increasing size of the City (8%, up slightly from 7% in 2005)
  - Over development/town planning (8%, up from 5% in 2005)
  - Cost of living expense (7%, down from 9% in 2005)
  - Public safety (5%, up from 3% in 2005)
  - Community harmony (5%)
  - Youth issues (4%)
  - Roads and footpaths maintenance and upkeep (4%, up from 1% in 2005)
  - Utilities power and water/supply and costs (4%)



Q19. What do you think are the key issues currently affecting the lives of Darwin residents?



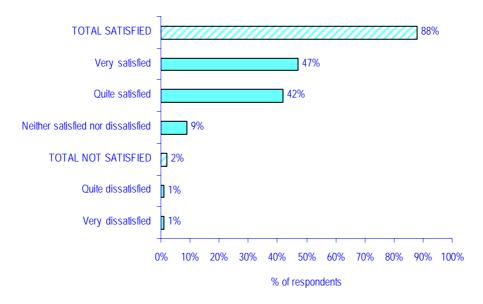
3.12.4 Rental tenants (29%) were more likely to name housing affordability as a key issue currently affecting the lives of Darwin residents.



## Quality of Life

- 3.12.5 All residents were then asked how satisfied they were with the quality of life in Darwin.
- 3.12.6 Overall satisfaction with the quality of life in Darwin was very high, with an average rating of 4.3. The scaled responses were as follows:
  - Very satisfied (47%)
  - Quite satisfied (42%)
  - Neither satisfied nor dissatisfied (9%)
  - Quite dissatisfied (1%)
  - Very dissatisfied (1%)
- 3.12.7 These findings indicate that the overwhelming majority (88%) of the residents surveyed were satisfied with the quality of life in Darwin, compared to only 2% who were dissatisfied.

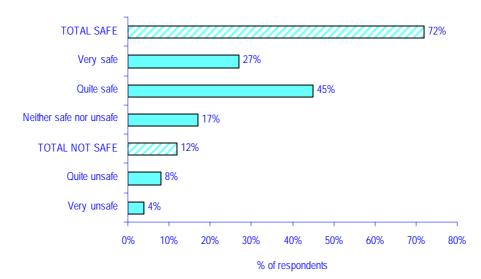
Q20. How satisfied are you with the quality of life in Darwin?





## Perceptions of Safety in Local Suburb

- 3.12.8 Those surveyed were then asked how safe they feel in their local suburb.
- 3.12.9 The overall feeling of safety was relatively high, with an average rating of 3.8. The scaled responses were as follows:
  - Very safe (27%)
  - Quite safe (45%)
  - Neither safe nor unsafe (17%)
  - Quite unsafe (8%)
  - Very unsafe (4%)
- 3.12.10 These findings indicate that almost three quarters (72%) of the residents surveyed felt safe in their local suburb, compared to 12% who felt unsafe.



Q21. How safe do you feel in your local suburb?

## **Suggestions**

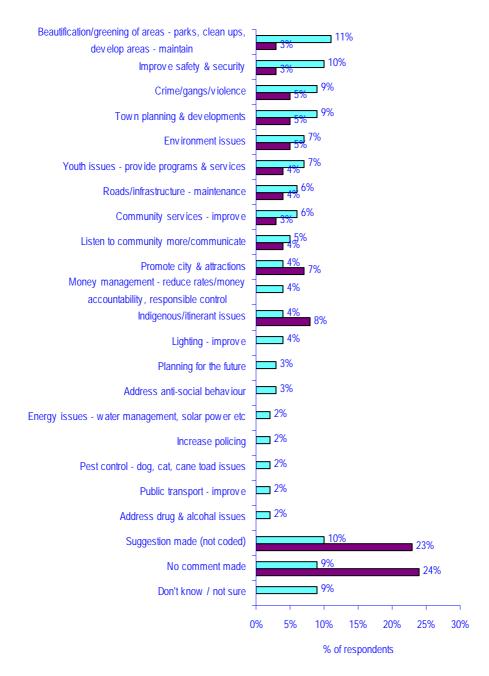
3.12.11 Residents were then asked, if they had one suggestion about what the Darwin City Council should be focusing on, what it would be.



- 3.12.12 Many different comments were made by small proportions of those surveyed. These included:
  - ➢ Beautification/greening of areas parks, clean ups, develop areas maintain (11%, up from 3% in 2005)
  - Improve safety and security (10%, up from 3% in 2005)
  - Fown planning and developments (9%, up from 5% in 2005)
  - Crime/gangs/violence (9%, up from 5% in 2005)
  - Youth issues provide programs and services (7%, up from 4% in 2005)
  - Environment issues (7%, up from 5% in 2005)
  - Improve community services (6%, up from 3% in 2005)
  - Roads/infrastructure maintenance (6%, up from 4% in 2005)
  - Listen to community more/communicate (5%, slightly up from 4% in 2005)
  - Money management reduce rates/money accountability, responsible control (4%)
  - Indigenous/itinerant issues (4%, down from 8% in 2005)
  - Improve lighting (4%)
  - Promote city and attractions (4%)
- 3.12.13 Approximately one in ten (9%, well below the 24% recorded in 2005) respondents did not make a comment and 9% indicated that they did not know or were not sure.



## Q22. If you had one suggestion about what the Darwin City Council should be focussing on in the future, what would it be?



3.12.14 There few variances to these responses among the groups surveyed.



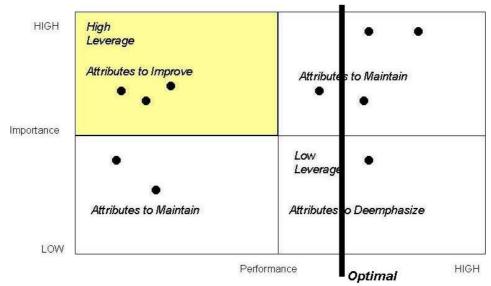
# Section 4 Importance/Performance Analysis



This section further analyses the results of the Importance/Performance questions.

## 4.1 Importance/Performance Matrix

- 4.1.1 The following Importance/Performance Matrices have been developed based on the findings of Sections 3.4 and 3.5 above.
- 4.1.2 This matrix combines information about both the residents' importance and satisfaction. *Importance* is represented on the vertical axis from high at the top to low at the bottom, while *Performance* is shown on the horizontal axis from low at the left to high at the right.
- 4.1.3 The shaded top left-hand quadrant on the chart indicates the area of highest leverage for service quality improvements where importance is high and perceptions of performance are low.
- 4.1.4 In the adjacent upper quadrant are the attributes that need to be maintained, i.e. ones that an organisation performs well and that are very important to members. The lower two quadrants contain attributes that are less important, some of which are performed well and others poorly.



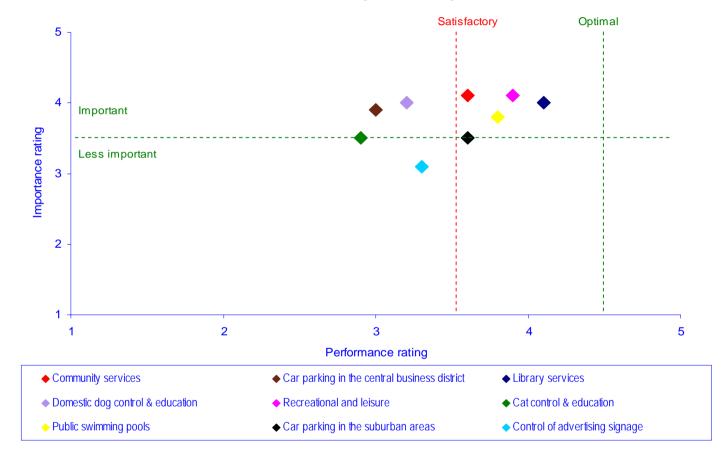
Importance/performance matrix.



- 4.1.5 The following charts reveal that service attributes in each of the four quadrants are:
  - High Priority Maintenance Strategy community services, public swimming pools, recreational and leisure, library services, street lighting, traffic management, storm water drainage, maintenance of parks and playgrounds, the services provided at the Shoal Bay Waste Management Facility and the wheelie bin emptying service. Car parking in suburban areas fell half into this quadrant and half in the low priority over servicing quadrant.
  - Maximum Priority Improvement Critical car parking in the central business district, domestic dog control and education, public toilet maintenance and maintenance of footpaths/cycle paths. Road maintenance and litter collection from public areas only just fell into this quadrant, bordering on the high priority maintenance quadrant. Further, cat control and education fell half into this quadrant and half into the attributes to medium priority gradual improvement quadrant.
  - > Medium Priority Gradual Improvement control of advertising signage
- 4.1.6 The following similarities and changes were recorded between the 2005 and 2009 Matrices:
  - As in 2005, public toilet maintenance, car parking in the central business district, litter collection and domestic dog control and education remained in the maximum priority improvement critical quadrant.
  - Maintenance of footpaths/cycle paths and road maintenance have shifted from the high priority maintenance strategy quadrant in 2005, to just falling into the maximum priority improvement critical quadrant in 2009.
  - The remaining attributes tested this year as well as in 2005 have remained largely unchanged.

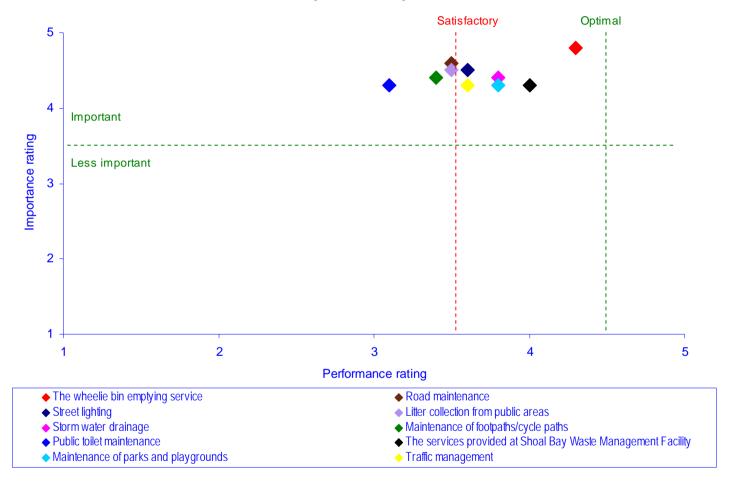


## IMPORTANCE OF AND SATISFACTION WITH - Services Provided by Darwin City Council -





## IMPORTANCE OF AND SATISFACTION WITH - Services Provided By Darwin City Council CONTINUED -





## Appendix 1: About The Research



## How We Did The Research

McGregor Tan Research conducted 700 telephone interviews with residents within the Darwin City Council area, as follows:

- ➤ Owners/ratepayers 506
- Renters/tenants/other 175

## Who was Involved

## Gender and age

Sample characteristics - gender and age		No. of Respondents	% of respondents
Males		288	41
Females		412	59
Age groups:	18-24	33	5
	25-30	53	7
	31-35	55	8
	36-40	58	8
	41-54	237	34
	55-64	167	24
	65 plus	96	14
Total sample		700	100

## **Household Composition**

Sample characteristics - household characteristics	No. of Respondents	% of respondents
Young, single living alone or sharing accommodation with friends	40	6
Young couple with no children	42	6
Family with youngest child under 12 years	150	21
Family with teenager/adult living at home	187	27
Older couple with children at home	144	21
Older single/widowed/divorced with no children at home	133	19
Other (not coded)	4	1



## **Marital Status**

Sample characteristics - marital status	No. of Respondents	% of respondents
Married	373	53
Defacto relationship	94	13
Divorced	45	6
Separated	19	3
Widowed	41	6
Single (never married)	118	17
Refused	10	1

## **Employment Status**

Sample characteristics - employment status	No. of Respondents	% of respondents
Employed full time	400	57
Retired/aged pension/disability pension allowance	121	17
Employed part time, 20 hours or more per week	56	8
Home duties	35	5
Employed part time, less than 20 hours per week	33	5
Employed casually or seasonally	13	2
Not employed at the moment, looking for work	13	2
Student (no other employment or allowances)	12	2
Other pension or allowances (e.g. Austudy, carers, etc)	6	1
Not employed, receiving pension allowance	4	1
Other (not coded)	3	0
Refused	4	1



## Occupation (BASE: Employed)

Sample characteristics - occupation	No. of Respondents	% of respondents
Professionals	184	37
Managers and administrators	91	18
Para-professionals	56	11
Sales and personal service workers	45	9
Clerks	42	8
Tradesperson	38	8
Labourer and other workers	14	3
Plant and machine operators/drivers	10	2
Other (not coded)	10	2
Refused	6	1

## Gross household income

Sample characteristics - gross household income	No. of Respondents	% of respondents
Nil to \$10,000	67	10
\$10,001 to \$20,000	58	8
\$20,001 to \$30,000	48	7
\$30,001 to \$40,000	61	9
\$40,001 to \$50,000	70	10
\$50,001 to \$70,000	133	19
\$70,000 plus	216	31
Refused	47	7

### Type of Residence

Sample characteristics - type of residence	No. of Respondents	% of respondents
House/single dwelling	537	77
Unit/flat in a block with others	159	23
Other (not coded)	4	1



## Type of Resident

Sample characteristics - type of resident	No. of Respondents	% of respondents
Owner/rate payer	506	72
Renting tenant	175	25
Living with parents	8	1
Other (not coded)	11	2

## Number of Years Lived in Darwin

Sample characteristics - number of years lived in Darwin	No. of Respondents	% of respondents
Less than 12 months	28	4
Between 1 and 2 years	22	3
Between 2 and 5 years	39	6
Between 5 and 10 years	69	10
10 years or more	542	77



# Appendix 2: Additional Comments



This section lists the responses, made by individual interviewees, which did not fit within the coded responses. Each is a single response, except where specified by a number of respondents shown in brackets.

These comments are included for completeness, but always remember they are minor responses, negligible in relation to the main, coded data. *In other words, remember that these are generally isolated comments, providing flavour but not constituting the main ingredients.* 

#### <u>DARWIN CITY COUNCIL - RESIDENTS SURVEY 2009</u>

# 1. What services are you aware of that Darwin City Council offers to Darwin residents?

Filter: Other (not coded)

**BEACH FACILITIES** 

BIKE PATHS AND SHOPPING FACILITIES.

**BOOK CLUBS.** 

CHILD CARE.

CHILDCARE CENTRES AND ACTIVITIES FOR CHILDREN

COMMUNITY CONTACTS BOOK.

COMPLAIN ABOUT NOISY NEIGHBOURS.

CONTROL ITINERANTS

CUT DOWN OVERHANGING TREES. TRAFFIC CONTROL

CYCLONE CLEAN UP

CYCLONE CLEAN-UP ONCE A YEAR.

ENVIRONMENTAL ISSUES.

EVERYTHING THAT THE TERRITORY GOVERNMENT DOESN'T.

EVICTING CAMPPERS.

FUN BUS. STREET BEAUTIFICATION PROGRAM

GOVERNANCE.

INFORMATION YOU CAN FIND ON THE INTERNET.

JUST ABOUT EVERYTHING AND ANYTHING IN DARWIN.

KEEP THE PLACE CLEAN AND TIDY.

LOCAL PHONE DIRECTORY. STREET LIGHTING. TREE MAINTENANCE.

MAINTAINING SHOPPING CENTRES IN THE CBD

MAINTENANCE OF THE FORESHORE.

OH&S

PAY A BUNCH OF CLOWNS TO BE "THE COUNCIL"

PUBLID TIDYNESS.

SAFETY. CLEANING OF PUBLIC CLEANLINESS.

SENIORS CARD.

STORM WATER DRAINAGE. TRAFFIC MANAGEMENT.

STREET LIGHTING. CLEANING UP AFTER VANDALS. STREET SIGNAGE.

SUBURBAN CENTRES

THE ARTS

THE CREMATORIUM AND THE CEMETRY.

THE MALL INFRASTRUCTURE AND MARKETING OF THAT.

THE MALL, FORESHORE EAST POINT



THE MARKETS.

THE POUND

THE POUND. CONTROLLING FIREWORKS. LANDSCAPING, CLEANING.

THEY ARE RESPONSIBLE FOR MARKETING WITHIN THE CBD

TOW AWAY CARS

TREE PRUNING, PRE- CYCLONE PICK-UP.

WATERSLIDES AND BEACHES.

YOUTH PROGRAMMES.

### 2. Of all of the services that you are aware of, which ONE is of the most importance

#### to you?

Filter: Other (not coded)

BUS SERVICES.

**BUSES** 

COUNCIL'S ATTEMPTS TO ATTRACT BUSINESS AND CONSUMERS BACK TO THE BUSINESS PRECINCT.

**DEVELOPMENT APPLICATIONS** 

ENVIRONMENTAL ISSUES.

EVERY SERVICE.

**FUN BUS** 

FUN BUS, FREEPS ABLE TO TAKE THE KIDS ON

GARDENING MAKING ALL THE CITY TO LOOK BETTER MORE COMMUNITY SPIRIT,

GETTING THE GRAFFITI OFF OF MY WALL.

GOVERNANCE.

KEEPING THE PLACE GREEN/PICK UP OF RUBBISH.

LOOKING AFTER THE NATURE STRIPS

NOISY NEIGHBOUR.

NONE OF THEM.

PAYING MY RATES.

POWER AND WATER SUPPLY

POWER AND WATER.

PUBLIC MAINTENANCE IN PUBLIC PLACES.

RATES

SECURITY AND SAFETY.

SENIORS CARD.

SEWERAGE AND WATER SUPPLY.

SEWERAGE.

STORM WATER MANAGEMENT.

THE MUSIC THING - THE SUPPORT FOR ORIGINAL MUSIC.

THEY'RE ALL EQUALLY IMPORTANT.

TRANSPORT AND THE KID'S LAKES, SUCH AS LAKE LEANYER.

**VALUATION OF PROPERTIES** 

WHEN THEY COME AND CUT DOWN THE OVERGROWN TREEES.

# 3. Which of these Darwin City Council services have you used in the past 12 months?

Filter: Other (not coded)

**ACTIVITIES FOR CHILDREN** 

ALL OF THEM.



BEACHES.

**BUILDING APPROVALS** 

**CLEANING** 

CLEANING UP OF THE STREETS.

DEVELPOMENT APPLICATION

EVERYTHING.

GAINED INFO NOT OTHERWISE AVAILABLE

GETTING THE GRAFFITI OFF OF MY WALLS

GOLF COURSE (FOR WALKING)

ONCE A YEAR CLEAN UP PRE CYCLONE

PARTICIPATED IN OUTDOOR WEDDING IN PUBLIC SPACE REQUIRING A PERMIT.

PLANNING ISSUES WITH BUILDINGS

PUBLIC PLACES.

SENIORS CARD.

STREET LIGHTING

STREET LIGHTS.

THE BOOK CLUB.

THE COMMUNITY BOOKLET.

THE FORESHORE

THE MALL.

THE MARKETS.

THE NEIGHBOURHOOD PATROL.

THE TREE LOPPING SERVICE.

TREE LOPPING, AND A SOCIAL EVENT THAT WAS COUNCIL FUNDED.

WE'VE HAD TREES PRUNED.

# 6. In relation to Public Art, are you satisfied with the amount, the quality and location and the look and feel of Public Art that Darwin City Council is providing? No - specify why not

#### Filter: No - Other (not coded)

DON'T AGREE WITH ALL OF IT.

I DONT KNOW WHAT IS THE COUNCILS.

I DONT THINK THEY PROMOTE IT TO BE HONEST.

I FEEL IT'S GIVEN TOO MUCH IMPORTANCE, RATHER THAN EDUCATION.

I SEE IT AS LEGALISED GRAFITI.

I THINK THEY NEED TO CHANGE THE SLANT A BIT AND DEVELOP SOMETHING A BIT BETTER. THERE IS TOO MUCH BIAS TOWARDS THE INDIGENOUS ART.

I'D LIKE TO SEE MORE CONSULTATION WITH THE PUBLIC IN TERMS OF WHERE THEY PUT THE ART AND WHAT IT IS- THEY COULD INVOLVE YOUNG CHILDREN.

LOOK OF THE CITY HAS NO PLANNING, NEEDS MORE BEAUTIFYING CITY STREETS TO DISTRACT THE UGLY LOOK OF THE CITY, NEEDS MORE TREES AND SEAT, HANGING BASKETS AND PLANTS TO MAKE CITY LOOK BEAUTIFUL, NEEDS COLOUR ON BUILDINGS.

NEEDS MORE PLACED NEAR SCHOOLS AND IN MALLS PUBLIC GARDENS AND PARKS.

NO THEY MAY BE ABLE TO DO A LITTLE BIT BETTER.

SOME OF IT'S GETTING A BIT OLD AND SHOTTY.

THE WOOLWORTHS BUILDING IS POOR. THERE SHOULD BE MORE IN THE CITY AND ALONG THE ESPLANADE. THE VACANT SHOPS IN CBD COULD BE USED FOR LOCAL ARTISTS.

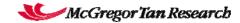
THERE HAS BEEN TOO MUCH VANDALISM.

THERE IS NO DIRECTION AND SUBSTANCE AND NO CULTURE IN IT

THERE IS TOO MUCH.

THEY HAVE NOT DONE ANYTHING.

THEY SEEM TO CENTRALISE TOWARDS THE CITY CENTRE, UNFORTUNATELY NOT EVERYONE GOES TO THE CITY AND SEES THEM, IT WOULD BE NICE IF THEY SPREAD IT OUT.



TOO INDIGENOUS, NOT SOPHISTICATED ENOUGH YOU DON'T CARE ABOUT THE ART

### 8. What role do you think Darwin City Council should take to get better Town

#### Planning outcomes? Comment made - specify details

#### Comment made – Other (not coded)

A MODERN ROLE

A SUBVERVIENT ROLE - THEY SHOULD PLAN IN AS MUCH OPEN SPACE AS POSSIBLE AND ALLOW FOR THE EXISTENCE OF THE NATURAL ENVIRONMENT.

BE STRONGER IN THE CBD, ITS UNAPPEALING IN DARWIN ITS NOT VIBRANT AND DOESNT SHOW A TROPICAL CHARACTER,, I WOULD LIKE THEM TO REFLECT THAT IN THE BUIOLDINGS AND MALL AND BEACHFRONT AND ESPLANADE, ATTRACTIONS ON THE ESPLANADE TO DRAW PEOPLE THERE SUCH AS CAFFES, ICE CREAM STORES

BETTER DOG CONTROL AND MORE STRINGENT CONTROL ON ADVERTISING.

BETTER NATURE STRIPS AND STREET LIGHTING.

CHANGE LEGISLATION AS IN FINING PEOPLE FOR LITTERING, PEOPLE CAMP AND SHOULD BE FINED, SO THEY KNOW THEY JUST CANT LITTER THE PLACE, THEY SO WHAT THEY LIKE. (BOTH BLACK AND WHITE)

CONCENTRATE ON LOW MAINTENANCE DESIGNS.

DO ALL THEY CAN TO MAKE THINGS MORE ENVIRONMENTALLY FRIENDLY. IN RELATION TO THE CBD HAVE DESIGN AND TOWN PLANNING TO SUIT THE CLIMATE - MORE SHADE, MORE TREES.

EDUCATING PEOPLE.

EMPLOY MORE GOOD EXPIRIENCED TOWN PLANNERS

EMPLOY SOME ARCHETICTS NOT BUILDERS, JUST GET SOME GOOD SCOPING FROM ALL AROUND THE WORLD FROM SOME MAJOR INFRASTRUCTURE THAT HAS THIS HUGE ADVANTAGE OF CREATIVITY, BE A BIT MORE CREATIVE, BE A BIT MORE INSPIRED, PEOPLE THAT HAVE TRUE VISION SHOULD BE MAKING SOME OF THE BIGGER DECISIONS ON HOW THE CITY SKYLINE SHOULD LOOK, THE GATEWAY TO THE CITY IS APPALLING AND IT COULD BE IMPROVED WITH INNOVATIVE IDEAS.

EMPLOY TALENTED TOWN PLANNERS

EVERY AREA

EXPERIENCED PASSIONATE GROUP TO GUIDE DARWIN IN THE RIGHT DIRECTION.

FIFTY PERCENT OF THE INPUT SHOULD COME FROM THE COUNCIL ITSELF.

FORGET ALL THE SACRED GROUND NONSENSE.

GET RID OF ITINERANTS, SOME PLACE THEM TO GO, SHELTERS,

GET RID OF THE MAYOR, HE HAS RUN THE TOWN DOWN. DO SOMETHING WITH THE OLD WOOLIES SITE. PUT IN CABLE CARS OVER THE CITY. PUT IN WATER MISTERS OVER THE CITY TO COOL THE PLACE DOWN.

GET RID OF THE WOMEN ON THE COUNCIL. GET THEM TO DO LOCAL SURVEYS ON -SITE.

GET SOME DECENT TOWN PLANNING ADVISORS AND KEEP THE RATES DOWN.

GET SOME NEW BLOOD INTO THE COUNCIL.

GET SOMEONE WITH A VISION / NOT SELF INTERESTED

I DONT REALLY KNOW WHO PLANS ANYTHING IN DARWIN.

I LIKE THE MALL THE WAY IT IS, THEY DON'T NEED TO SPEND MORE MONEY ON IT.

I THINK THEIR CURRENT ROLE IS GOOD.

I THINK THEY NEED TO FOLLOW UP ON DECISIONS THEY MAKE AND NOT BE TEMPORAL.

I THINK THEY SHOULD GET RID OF THE GOVERNMENT UP HERE AND JUST GET A COUNCIL AS EVERYONE'S GETTING PAID TOO MUCH. YOU HAVE TO HAVE THE COUNCIL; THEY SHOULD BE ABLE TO ANSWER TO CANBERRA AND JUST HAVE THE LOCAL COUNCIL AS GOVERNMENT HERE.

I THINK THEY SHOULD START BEAUTFIYING THE AREA.

IF THEY GOT MORE OF A LOCAL SAY IN COMBINED (TERRITORY/COUNCIL) PROJECTS.

INFORMATION IN LETTER BOX.

KEEP DARWIN LIKE IT IS

KEEP LOCAL GOVT, & CHANGE THE CONTROL OF STATE GOVT. THRY'RE ONLY INTERESTED IN THEIR PAY PACKET.

KEEP THE PARKS LOOKING NICE- PEOPLE LIKE A LOT OF GREENERY. MORE SHELTERS FOR THE WET SEASON SO YOU DON'T GET DRENCHED GOING FROM PLACE TO PLACE.

LESS RED TAPE

LESS SOUTHERN PLANNERS INVOLVED MORE PLANNERS FROM AROUND DARWIN.

LOOK AT OTHER CITIES TO SEE WHAT THEY ARE PROVIDING.



LOOK AT SUBURBAN STREETS. ALLOWING HOUSING TO GO IN AND NOT ALLOWING FOR THE AMOUNT OF TRAFFIC.

MAJOR CONSULTATION WITH EXPERTS IN THEIR FIELD LIKE ENGINEERS. DELIBERATE SEARCH AND IMPLEMENTING OF THE HIGHEST STANDARDS PROVIDED BY EXPERTS IN THEIR FIELD BECAUSE THERE IS A TOTAL DISREGARD BY POPULARISM OF THE ELECTORAL PROCESS. PEOPLE WHO GET ELECTED ON THE COUNCIL HAVE NOT GOT A CLUE ABOUT WHAT THE PROPER STANDARDS SHOULD BE

MAKE SURE YOU HAVE GOOD CONSULTANTS AND INVOLVE THE COMMUNITY MORE. I NAME THE CONVENTION CENTRE AS AN AREA OF DISSATISFACTION.

MAKE THE PLACE GREENER.

ME MORE CONSERVATIVE WITH OUR OLD BUILDINGS AND OLD TREES.

MORE ADVERTISING OF WHAT THEY DO AND THE OUTCOMES

MORE CONTROL OF THE TROUBLE MAKING GANGS AND YOUNG PEOPLE

MORE FACILITIES FOR CHILDREN, AND FUN PARKS.

MORE FUNDING FOR THE COUNCIL.

MORE IMMEDIATE ACTION ON TODAYS ISSUES

MORE LEISURE ACTIVITES IN DARWIN

MORE PUBLIC INPUT / THE MONEY BEING SPENT ON THE MALL IS A WASTE OF MONEY

MORE RECREATION

MOVE THE INDIGENOUS CAMPS OUT OF TOWN.

NEED TO GO TO PLACES LIKE SINGAPORE AND ASIA TO GET IDEAS THAT ARE MORE TROPICAL AND THE IDEAS ABOUT CLEANLINESS AND KEEPING STREETS CLEAN

NEED TO MAXIMISE THE TROPICAL ENVIRONMENT, COULD BE A WORLD RECOGNISED TOURIST ATTRACTION.

NEEDS TO HAVE A STRONGER POSITION ON DEVELOPMENT CONSENT AUTHORITY.

NORMALISE INDIGENOUS TOWN CAMPS AND PROVIDE WITH A DECENT STANDARD OF SERVICES.

PAY A BETTER PLANNER MORE MONEY.

PRESERVE THE ENVIRONMENT

PROBABLY MAINTAIN THINGS A BIT BETTER, THE BIN ISSUES FOR THE UNIT BLOCKS ARE ALWAYS OVERFLOWING, CARPARKING OVERFLOWS ONTO THE STREETS.

PROTECTION OF THE FAMILIES, MORE COPS ON THE ROAD AND NIGHT PATROL

PROVIDE MORE STAFF TO GET RID OF THE TEENAGES OFF THE STEETS

PUSH FOR A HIGHER MAINTENAINCE TRAIL.

PUT OUT MORE ART AND STATUES, AND HERETIGE ABOUT ABORIGINAL EVENTS THAT HAPPENED AS FAR AS OUT HISTORY.

PUT PRESSURE ON DEVELOPERS TO PROVIDE MORE FOR WHAT THEY RECIEVE FROM THE COUNCIL.

PUTTING THEIR FOCUS TOWARDS MORE IMPORTANT THINGS OTHER THAN CAT AND DOG CATCHMENT.

RELEASE MORE LAND

ROAD SAFETY.MORE TRAFFIC CAL MING DEVICES.

SHOULD BE INCLUDED IN THE DEVELOPMENT CONSENT AUTHORITY. SHOULD BE MORE INVOLVED.

SHOULD LOOK AT CULTURALLY ACCOMMODATING THE INDIGINUS COMMUNITY. SHOULD BUILT SHELTERS FOR THEM WHEN THEY COME IN

SIGNAGE ON CONSTRUCTION SITES SHOULD BE FULLY SIGNED WITH NAMES OF BUILDERS, ARCHITECTS AND ENGINEERS.

SOME MORE ENTERTAINMENT FOR THE YOUTH

SPEND MORE MONEY ON THE NORTHERN SUBURBS NOT JUST CBD, PARAP ETC

SPENDING MONEY FOR THE WRONG REASONS/ EG THE CONVENTION AND ENTERTAINMENT CENTRE/ MORE COULD BE DONE FOR THE INDIGINOUS PWOPLE

STOP EMPLOYING ALL THE PEOPLE FOR REVIEWS AND GET DOWN TO THE HARD NITTY GRITTY AND GET DOWN TO MAKING REAL DECISIONS

TAKE A LOOK DOWN SOUTH

THAT'S A HARD ONE BECAUSE I THINK THAT'S ONE LEVEL OF GOVERNMENT WE COULD DO WITHOUT.

THEY ARE ALRAFDY DOING A GOOD JOB

THEY NEED TO ADDRESS THE MALL AND MAKE IT MORE ATTRACTIVE AND INVITING, AND THEY NEED TO CREATE MORE GREENERY AREAS. THEY'VE PUT UP RATES FOR PEOPLE WHO LIVE CLOSE TO THE CBD, WHICH IS UNFAIR.

THEY NEED TO BE MAINTAING THAT WHICH NEEDS ATTENTION RATHER THAN THAT WHICH DOESN'T!

THEY NEED TO CONTROL THE VAGRANT POPULATIONS.

THEY NEED TO REALISE THEIR RESPONSIBILITIES MORE

THEY SHOULD ASK SOMEONE TO HELP THEM - EXPERT AND RECOGNISED TOWN PLANNERS. HERE IT'S HIGGLY PIGGLY.

THEY SHOULD BE ABLE TO DO SOMETHING ABOUT THE MALL, BRING SOME LIFE INTO THE CITY, SUCH AS BETTER SHOPPING FOR LOCALS AS FAR AS VARIETY IS CONCERNED.



THEY SHOULD BE THE LEADERS AND SET AN EXAMPLE

THEY SHOULD CUT THEIR COSTS ON BUYING NEW MACHINERY AND SPEND IT ON MORE IMPORTANT THINGS SUCH AS PUBLIC SERVICES

THEY SHOULD HAVE A COUPLE OF REPRESENTATIVES ON THE TOWN PLANNING BOARD

THEY SHOULD HAVE MORE ENVIRONMENTAL CONCERNS.

THEY SHOULD PICK SOMETHING GOOD AND DO IT.

THEY SHOULD PUT DCA MEMBERS ON THE COUNCIL WHO SUPPORT THE COUNCIL'S VIEW ON ISSUES.

THEY SHOULD SPEND LESS MONEY ON INNER CITY AREAS TO THE DISADVANTAGE OF OTHER AREAS. THIS SHOULD BE LEFT TO PRIVATE BUSINESS ENTERPRISE IN THE CITY CENTRE.

THEY SHOULD TAKE BETTER CARE OF THE PARKS

THEY SHOULD TAKE INTO ACCOUNT THE REMOVAL OF WASTE ASBESTOS FROM EXISTING PROPERTIES AND BUILDINGS WHEN PLANNING.

THEY SHOULDNT BE ON THE PLANNING BOARD.

TO HAVE SOMEONE WITH MORE CREATIVE IDEAS.

TO START WITH IN THE PARKS AND GARDENS THEY SHOULD PLANT NATIVE TREES, THE FUNDS THAT THEY RECEIVE SHOULD BE SPREAD EQUALLY SPREAD ACROSS ALL THE SUBURBS RATHER THAN FANNY BAY, PARAP, LARRAYAKAH.

TOO MANY GROUPS INVOLVED IN TOWN PLANNING. SHOULD BE JUST ONE COMMITTEE WITH ONE SET OF RULES. AND THE RULES SHOULD NOT BE OVER RIDDEN BY POLITICIANS.

TOO MANY PEOPLE HAVE DIFFERENT OPINIONS, LET THE GOVERNMENT DEAL WITH IT

TOO MUCH CONTROL IS BAD

TOWN PLANNING ISN'T REALLY A COUNCIL ISSUE, IT'S TERRITORY GOVERNMENT ISSUE SO IT'S NOT THEIR JOB.

WHAT ROLE CAN THEY TAKE IS THE QUESTION.

WHAT THEY ARE DOING IS GOOD, THEY ARE STRIDENT IN THEIR VIEWS ON PLANNING ISSUES.

WITH REGARD TO SECURITY OF THE AREA, LIKE CROWD CONTROL.

WORK ON THE DOG SITUATION.

#### Be less involved/ not involved

BASIC SHOULD LEAVE IT TO THE GOVERNMENT

DARWIN IS SUCH A SMALL PLACE I'D PREFER IF THE COUNCIL HAD LESS OF A ROLE IN TOWN PLANNING, THE TERRITORY GOVERNMENT SHOULD TAKE THE RESPONSIBILITY.

DCC SHOULD NOT HAVE ANY ROLL IN CITY PLANNING MAINLEY BECAUSE THEY LACK THE RESOURCES TO COUNTER VESTED INTERESTS,

DON'T GET INVOLVED.

GET OUYT OF IT ALTOGETHER THEY ARE HOPELESS

IT'S CROOKED, IT'S BENT. IT SHOULD BE TAKEN OUT OF THEIR HANDS AND PUT IN THE STATE GOVERNMENT'S HANDS.

KEEP OUT OF IT

NEED A CHANGE IN LOCAL GOVERNMENT TO DO MORE

NO ROLE.

PLANNING IS CARRIED OUT BY THE TERRITORY GOVERNMENT. THEY DON'T HAVE AN INPUT OR VOICE TO IT THAT I SEE.

SORT OUT THE CONFLICT BETWEEN COUNCIL AND GOVERNMENT. SORT IT OUT OR TAKE AWAY POWER FROM COUNCIL COMPLETELY.

THERE ARE TOO MANY PEOPLE INVOLVED IN THIS AREA OF GOVERNANCE. THE COUNCIL NEEDS TO BE BETTER RESOURCED FOR PERFORMING SUCH A TASK.

THEY HAVE LOTS OF PROBLEMS AND HAVE NOT ADDRESSED THOSE SUCCESSFULLY . THIER PLANNING AUTHORITIES HAVE TO BE MORE PROFESSIONAL AS THEY ARE BUILDING TOO MANY BOXES WITHOUT CONSIDERATION FOR TROPICAL FACTORS AND OUTLOOK FTC.

THEY SHOULD AS ITS NOT CONTROLLED BY THEM ITS CONTROLL BY GOVERNMENT.

THEY SHOULD BE CONSULTED MORE (BY THE NT GOVERNMENT)

THEY SHOULD BUTT OUT OF IT ALL TOGETHER.

THEY SHOULD KEEP OUT OF IT AND LET THE DEVELOPMENT CONSENT AUTHORITY DOES A GOOD JOB.

THEY SHOULDNT GET INVOLVED IN IT.

THEY'RE HARDLY INVOLVED IN TOWN PLANNING, THAT'S DONE BY THE TERRITORY GOVT.

#### Improve/increase communication and consultation with the public

A BIT MORE CONSULTATION WITH THE PUBLIC INSTEAD OF THE COUNCIL GOING ON THEIR OWN DECISIONS.

A CONSULTIVE FORUM ARE WHERE PEOLPE ARE ENGAGED AND PEAPLE WHO WORK ANS LIVE IN THE CITY/ BETTER TEAM WORK BETWEEN NT GOVERNAMENT AND CITY COUNCIL

A MORE INVOLVED ROLE IN PUBLIC TOILETS AND STREET LIGHTING.



A MORE PROACTIVE ROLE TO KEEP THE TROPICAL FEEL OF DARWIN AND BETTER ZONING REGULATIONS AND BYLAWS. MORE CONSULTATION WITH THE COMMUNITY AND TAKE NOTE AND ACT ON THAT. WHERE THERE IS WORK TO BE DONE, TRY TO GET LOCAL BUSINESSES TO DO THE WORK.

ASK THE GENERAL PUBLIC MORE.

BE A BIT MORE REALISTIC - THEY SHOULD BE REPRESENTING THE PEOPLE INSTEAD OF HAVINF\G THEIR OWN AGEB\NDAS

BE ABLE TO INFLUENCE OR PUT THE POINT OF VIEW OF DARWIN RESIDENTS ACROSS.

BE MORE ACCOUNTABLE

BE MORE ACTIVE INVOVLED AND MORE CONSULTANT TO RATE PAYERS.

BE MORE INVOLVED IN IT WITH THE GOVERNMENT.

BETTER CONSULTATION WITH THE PEOPLE

BY COMMUNICATING WITH THE PUBLIC AND IMPLEMENTING THEIR POLICIES WITH EVERYONE AND GET THEM TO UNDERSTAND.

COMMUNICATION WITH RESIDENTS.

CONDUCT MORE GENERAL INTERACTION WITH THE GENERAL PUBLIC TO GET MORE FEED BACK FROM THE GENERAL PUBLIC

CONSIDER PUBLIC FEEDBACK MORE - CONSULT RESIDENTS AND INVOLVE THEM.

CONSUKLT THE PUBLIC A BIT MORE.

CONSULATATION WITH THE GENERAL PUBLIC

CONSULT AND LISTEN TO THE COMMUNITY.

CONSULT MORE WIDELY WITH THE COMMUNITY RATHER THAN WITH DEVELOPERS.

CONSULT MORE WITH THE GENERAL PUBLIC

CONSULT PEOPLE.

CONSULT RATEPAYERS ACROSS THE BOARD ON WHAT IS BEING PLANNED.

CONSULT THE PEOPLE BIT MORE AS I DO NOT SEE ANYTHING RELATIVE ON THE TV OR IN THE LOCAL NEWSPAPER. OUR RATES HAVE JUST GONE UP IN THE CITY AND UNITS ARE BEING CHARGED THE SAME AS A HOUSE AND WE GET ONLY 4 LOTS OF BINS FOR 16 UNITS. MORE BINS SHOULD BE PROVIDED FOR APARTMENTS AT NO EXTRA COST. WE SHOULD BE TREATED THE SAME AS A FREE-STANDING HOUSE AS FAR AS BINS ARE CONCERNED.

CONSULT THE PUBLIC MORE..

CONSULT WITH COMMUNITY GROUPS MORE. AND CONCENTRATE ON INFRASTRUCTURE.

CONSULT WITH THE PEOPLE RATHER THAN MAKING DECISIONS FIRST. MORE INPUT FROM TAXPAYERS. LESS PAPER IN THE LETTERBOX. PUT IT IN NT NEWS, BECAUSE IT DOES NOT COST SO MUCH.

CONSULTATION WITH RATEPAYERS ABOUT COUNCIL ACTIVITIES

CONSULTING WITH RATE PAYERS, AND RESEARCHING WHAT OTHER COUNCILS DO OVERSEAS.

COUNCIL SHOULD LISTEN TO THE PEOPLES COMMENTS THAT REFLECT BEST OUTCOME FROM OTHER COUNTRIES

DISCUSS IT MORE WITH THE PUBLIC, DON'T TRY TO BRING IT IN WITHOUT THEIR KNOWLEDGE.

DO NOT BOW TO THE PRESSURE OF BIG BUSINESS AND CONSULT WITH THE COMMUNITY MORE.

EASILY MANIPULATED AND TEND TO GO WITH DEVELOPERS RATHER THAN PEOPLE, THOSE WHOSE PLIGHT THEY ARE SUPPOSED TO ADVOCATE FOR

ENSURE GREATER COMMUNITY INVOLVEMENT BY MAKING THE COMMUNITY AWARE OF DEVELOPMENTS BEING UNDERTAKEN.

FURTHER INVOLVED IN NEW DEVELOPMENT. HAS NOT BEEN DONE BRILLIANTLY AT THE MOMENT, BUT DO NOT KNOW IF COUNCIL IS THE ANSWER. THE NEW LYONS DEVELOPMENT HOUSES ARE TOO BIG AND ON TOO SMALL BLOCKS OF LAND, NO CONSIDERATION WITH BEING IN THE TROPICS. NOT AT ALL ECO-FRIENDLY. THERE IS A LOT OF PRESSURE ON GOVERNMENT TO APPROVE NEW CONSTRUCTION WHEN THERE IS EXISITING PROPERTIES AVAILABLE, PARTICULARLY RETAIL.

GAIN OPINION FROM THE PUBLIC AND TAKE IT ON BOARD

GENERALLY CONTINUE TO CONSULT THE PUBLIC, FOR THEIR IDEAS.

GET THE PUBLIC MORE INVOLVED IN THE CONSULTATION PROCESS BEFORE MAKING ANY DECISIONS

GET TO KNOW WHAT PEPOLE WHAT

GO OUT THERE AND LIVE. THEY DON'T GO DOWN TO THE LEVEL THAT PEOPLE ARE, THEY HAVE TO DO IT THOUGH.

GOOD COMMUNITY CONSULTATION INCLUDING SUSTAINABILITY AND CONDITIONS.

HAVE A BROADER VARIETY OF PEOPLE ADVISING THEM, NOT JUST THE DEVELOPERS.

HAVE ALL MEMBERS OF DCC DO COMMUNITY SERVICE FOR AN EXTENDED PERIOD OF TIME IN AREAS THAT THEY WOULD NOT NORMALLY ASSOCIATE WITH / ZERO BLOOD ALCOHOL LIMIT FOR DCC WORKERS

HAVE LONGER PERIODS OF ADVERTISING OF THEIR PLANS OF WHAT THEY ARE PLANNING TO DO AND GET MORE FEED BACK FROM THE PEOPLE / GIVE THE PEOPLE MORE TIME TO GET INVOLVED IN THE DISCUSSIONS IN WHAT IS BEING PLANNED AND ADVERISE THESE PLANS

HAVE MORE COMMUNITY INVOLVEMENT.

HAVE MORE FORUMS WITH THE PEOPLE IN THE AREA AND GET FEEDBACK FROM THEM.

HAVE MORE INVOLVEMENT WITH THE PUBLIC.

HOLD MEETINGS WITH INTERESTED RESIDENTS



I KNOW THEY'VE LOST A LOT OF CONTROL BUT THEY SHOULD GET BACK MORE CONTROL BECAUSE THE PLANNING IS ALL OVER THE PLACE, IT'S MESSY. THE GOVERNMENT IS OVERRIDING THEIR POWER AND AUTHORITY SO IF THEY COULD GET THAT BACK, THAT WOULD BE GOOD.

I THINK NATURE STRIPS WOULD BE BETTER CARED FOR (PERSONAL ONES) IF THEY GAVE THE PUBLIC MAYBE \$20 OR AN INCENTIVE OFF YOUR RATE BILL TO ENCOURAGE THEM TO KEEP THIER NATURE STRIPS IN BETTER CONDITION AND THE TOWN WILL LOOK MORE ATTRACTIVE

I THINK THAT THEY NEED TO LISTEN TO THE PUBLIC A BIT MORE, I THINK THAT IT IS GOOD THAT THEY ARE DOING AN SURVEY.

I THINK THERE NEEDS TO BE A BIGGER CONSULTATION WITH THE NT GOVERNMENT, PUBLIC AND WITH BUSINESS. ROUND TABLE DISCUSSIONS WITH ALL OF THOSE PEOPLE AND WE WOULD GET BETTER RESULTS.

I THINK THEY NEED TO CONSULT VERY WIDLEY WITH A BROAD RANGE OF THE PUBLIC.

I THINK THEY NEED TO PAY A LOT MORE ATTENTION TO PEOPLE, OPEN SPACES, THE LOOK AND FEEL OF THE CITY. THEY NEED TO GET A PLAN FOR THE FUTURE AND STICK TO IT. THEY KEEP CHANGING THEIR MINDS, FOR EXAMPLE, WITH THE HIGH RISES IN THE CBD. THEY ALSO NEED MORE PLACES FOR YOUTH, BOTH SUPERVISED AND UNSUPERVISED AND THEY NEED TO DEVELOP THE BICYCLE NETWORK AND SEPARATE IT FROM MAJOR ROADS. THEY NEED TO THINK ABOUT MORE ENVIRONMENTALLY FRIENDLY MEDIAN STRIPS THAT ARE MORE LOW MAINTENANCE. DISABLED ACCESS!

I THINK THEY SHOULD BE INVOLVED WITH PUBLIC AND TAKE MORE NOTICE OF WHAT THE PUBLIC WANT AND NOT VERY SATISFIED WITH THE RATE RISE.

I THINK THYRE PRETTY GOOD, BUT THERE LOCAL MEMBERS SHOULD TALK TO THE PUBLIC MORE. THEY SHOULD HAVE MORE COUNCIL MEETINGS FOR THE SPECIFICALLY AFFECTED PEOPLE.

ID LIKE THERE TO BE BETTER AND BEAUTIFIED ESPLENAND.

INDIGENOUS AFFAIRS, EDUCATION, UNDERSTANDING, COMMUNICATION AND MORE MONEY BEING SPENT ON INFRASTRUCTURE IN OUTER INDIGENOUS COMMUNITIES.

INPUT - CONSULTATION WITH THE COMMUNITY.

INVOLVE MORE OF THE LOCAL RESIDENTS AND NOT JUST THE PUBLIC SERVANTS.

INVOLVE THE WIDER COMMUNITY MORE.

IT NEEDS TO BE MORE INTERACTIVE, PERHAPS ON LINE FOR COMMUNITY COMMENTS.

IT SHOULD TAKE A LEADING ROLE. THEY SHOULD ALSO KEEP RESIDENTS MORE INFORMED ABOUT TOWN PLANNING, AND SHOULD HAVE RESIDENTS INVOLVED MORE.

JUST LISTEN TO THEIR CONSTITUENTS.

LETTER BOX DROPS WHEN THEY'RE PLANNING TO MAKE CHANGES.

LIASE WITH THE PUBLIC A LOT MORE.

LISTEN AND COMMUNICATE WITH THE PUBLIC INVOLVED. THE PUBLIC ARE THE DCC CUSTOMERS AND SHOULD BE LISTENED TO.

LISTEN TO COMMUNITY NEEDS /

LISTEN TO PEOPLES OPINIONS INSTEAD OF HAVING SECRET MEETINGS DECIDING ISSUES AMONGST THEMSELVES

LISTEN TO THE ORDINARY RATEPAYERS. TOO MUCH INFLUENCE FROM THE BUSINESSES.

LISTEN TO THE PEOPLE MORE AND TO WAHT THEY NEED.

LISTEN TO THE PEOPLE WHEN WE HAVE SOMETHING TO SAY.

LISTEN TO THE PEOPLE WHO HAVE LIVED HERE A LONG TIME NOT THE NEW PEOPLE IN TOWN

LISTEN TO THE PEOPLE, AND STOP LISTENING TO THE DEVELOPER.S

LISTEN TO THE PEOPLE, READ LETTERS TO THE EDITOR

LISTEN TO THE PEOPLE.

LISTEN TO THE RESIDENTS, ONE SIDE OF THE FOOTPATH OK AND OTHER SIDE IS UNSERVICABLE

LISTEN TO WHAT PEOPLE SAY

LISTEN TO WHAT PEOPLE WANT RATHER THAN JUST HAVING YOUR OWN AGENDA.

LISTENING TO PUBLIC CONSULTATION.

MAKE IT CLEAR TO PEOPLE WHAT IT IS THAT IS BEING BUILT AND WHAT IS HAVING MONEY SPENT ON IT. HAVE A DEPICTION.. MORE SHADING FROM TREES.

MAKE THE MEETINGS MORE OPEN AND TRANSPARENT.

MAKE THEIR PLANS MORE ACCESSIBLE TO THE RATEPAYERS.

MAKING THE PUBLIC MORE AWARE OF WHAT THEY DO.

MOEW COMMUNITY INVOLVEMENT

MORE COMMUNICATION AND CONSULTATION WITH THE PUBLIC.

MORE COMMUNICATION TO THE RATE PAYS AND TO THE PUBLIC.

MORE COMMUNICATION WITH THE GENERAL PUBLIC AND THE RESIDENTIAL AREAS.

MORE COMMUNICATION WITH THE TOWN PLANNING PEOPLE.

MORE COMMUNITY AWARENESS.

MORE COMMUNITY CONSULTATION.



MORE COMMUNITY CONSULTATION. LEARN CODE OF CONDUCT ABOUT HOW TO RUN MEETINGS, MAKE SURE THAT ALL COUNCILLORS ARE EDUCATED ABOUT THE LOCAL GOVERNMENT ACT.

MORE COMMUNITY ENGAGEMENT THROUGH MEETINGS.

MORE COMMUNITY INPUT, LISTEN TO THE COMMUNITY MORE. MORE PUBLIC FORUMS TO GET PUBLIC OPINION.

MORE COMMUNITY LIASION.

MORE COMMUNITY OPINION AND CONSULTATION.

MORE CONSULATION WITH ENVIRONMENTAL BODIES AND THE COMMUNITY

MORE CONSULTAION WITH THE COMMUNITY

MORE CONSULTATION

MORE CONSULTATION OF THE PUBLIC, GIVING OPPURTUNITIES TO A WIDE RANGE OF COMPANIES TO PUT FORTH PROPOSALS THAN JUST GOVERNMENT BUSINESSES.

MORE CONSULTATION TO THE PUBLIC IN THE AREA OF FORUMS.

MORE CONSULTATION WITH LOCAL PEOPLE

MORE CONSULTATION WITH RATE PAYERS

MORE CONSULTATION WITH THE COMMUNITY AND GIVING THAT CONSULTATION PRIORITY OVER COMMERCIAL POSITIONS

MORE CONSULTATION WITH THE COMMUNITY, COUNCILLORS NEED TO BE EASIER TO CONTACT, ADVERTISE HOW THEY CAN BE CONTACTED.

MORE CONSULTATION WITH THE PEOPLE, THE MEDIA HAVE TOO MUCH INFLUENCE ON THE COUNCIL, MORE INTERACTION WITH THE PEOPLE

MORE CONSULTATION WITH THE PUBLIC

MORE CONSULTATION WITH THE PUBLIC AND EMPLOY MORE QUALIFIED STAFF AND MAYBE OUT OF TOWNERS WHO MAY HAVE MORE EXPERIENCE.

MORE CONSULTATION WITH THE PUBLIC.

MORE CONSULTATIONS WITH THE COMMUNITY.

MORE CONSULTING THE PUBLIC.

MORE CONSULTING WITH THE PUBLIC, ADVERTISE A BIT MORE

MORE EFFECTIVE CONSULTATION WITH THE PUBLIC

MORE ENGAGEMENT WITH THE DARWIN COMMUNITY

MORE FEEDBACK TO THE RESIDENTS.

MORE FORTHOUGHT BEFORE PLANNING FOR FUTURE POPULATION PLANNING AND INFRSTRUCTURE

MORE INCLUSIVE CONSULTATION.

MORE INFLUENCE FROM THE PUBLIC.

MORE INFO TO THE PUBLIC AND LISTEN TO WHAT THE MAJORITY WANTS

MORE INPUT FROM THE PUBLIC.

MORE INPUT FROM THE PUBLIC.

MORE LISTENING TO THE PEOPLE.

MORE OPEN PUBLIC FORUMS.

MORE PUBLIC AWARENESS.

MORE PUBLIC CONSULATIONS.

MORE PUBLIC CONSULTATION - OPEN FORUM.

MORE PUBLIC CONSULTATION AND TAKE NOTICE OF WHAT PEOPLE ARE SAYING.

MORE PUBLIC CONSULTATION.

MORE PUBLIC IMPUT

MORE PUBLIC INPUT AND PUBLIC NOTIFICATION.

MORE PUBLIC INVOLVMENT LIKE FORUMS TO GET THE PUBLIC OPINION

MORE PUBLIC MEETINGS / GET MORE PUBLIC IDEAS AND VIEWS

MORE PUBLIC MEETINGS AND INTERACTIONS WITH THE PUBLIC, LETTING PEOPLE KNOW WHAT'S GOING ON WITH THE COUNCIL AND WHERE THE TAXPAYER'S MONEY IS BEING SPENT.

MORE PUBLIC MEETINGS. MAKING IT CLEARER WHEN THE MEETINGS ARE. GETTING YOUNG PEOPLE AND SCHOOLS INVOLVED. MORE VISION FOR THE FUTURE. MAKING SURE THE CITY REFLECTS WHAT THE PEOPLE WANT.

MORE PUBLICISING OF WHAT PROJECTS ARE COMING AND GIVE MORE TIME FOR PUBLIC COMMENT TO ALLOW EVERYONE TO SEE IT AND HAVE A SAY.

MORE RESTRICTIONS ON TOWN PLANNING. MORE CONSIDERATION OF PUBLIC COMMENTS AND OPINIONS.

MORE SURVEYS, QUESTIONAIRES ETC.. OPEN FORUMS AND MEETINGS

MORE TALKING WITH THE GENERAL PUBLIC, MORE CONNSULTATION GROUPS AND PUBLIC FORUMS RATHER THEN ALDERMEN DECIDING



NEED GOOD CONULTING. TALK TO THE PUBLIC AND THE GOVERNMENT, LOOK AT OTHER NEAR TOWNS FOR ADVICE.

NEED TO BE AWARE OF THE PUBLIC'S OPINION

NEED TO CONSULT MORE WITH THE COMMUNITY AND LISTEN TO WHAT THEY ARE SAYINGF

NEED TO ENGAGE THE COMMUNITY MORE ON ALL PROJECTS, TO SEE WHAT THE PUBLIC THINK ABOUT IT.

NEED TO HAVE MORE COMMUNITY CONSULTATION FROM THE OUTSET, FROM THE CONCEPTUAL STAGE.

NOT TO LISTEN TO BIG DEVELOPERS AND LISTEN TO THE COMMUNITY.

OPEN IT UP TO A PUBLIC FORUM SO THEY DON'T LIMIT THEMSELVES TO THE APPARENT THEMSELVES. PUBLIC FORUMS WOULD BRING NEW AND FRESH IDEAS.

OPEN UP MORE LAND FOR DEVELOPMENT.

OPEN, IN LAYMAN'S TERMS, EXPLANATION OF PROPOSALS TO THE PUBLIC SO THAT ALL THE PUBLIC CAN MAKE INFORMED CHOICES.

PLANNING BY DARWIN PEOPLE AND NOT FROM INTERSTATE.

PROVIDE MORE INFORMATION TO RESIDENTS AND CONSULT RESIDENTS FOR INPUT (COMMUNICATED IN A LANGUAGE RESIDENTS CAN EASILTY UNDERSTAND AND ACTION UPON).

PUBLIC NEEDS

PUT SIGNAGE UP IN AREAS THAT ARE AFFECTED TO NOTIFY RESIDENTS, AND PROPOSE CHANGES TO RESIDENTS.

REACH OUT TO THE COMMUNITY.

SEEK TO NEGOTIATE MORE WITH THE COMMUNITY AND LISTEN MORE TO THE COMMUNITY, EG IN RELATION TO CONCERN ABOUT THE PROPOSED ARAFURA HARBOUR DEVELOPMENT

SEND SURVEY FOR PUBLIC OPINIONS.

SHOULD BE FURTHER DISCUSSED IN THE COMMUNITY, SHOULD BE HIGHER LEVELS OF COMMUNITY IN PUT.

SHOULD BE MORE ACTIVE IN LIMITIND THE SIZE AND HIEGHT OF BUILDINGS IN THE CBD. TO MAINTAIN THE TROPICAL ATMOSPHERE.

SHOULD LISTEN TO THE MAJORITY NOT THE MINORITY.

SHOULD LISTEN TO THE PEOPLE MORE

SPEAK MORE TO THE PEOPLE IN THE TOWN.

SPEAK TO MORE PEOPLE WHO LIVE IN THE AREA- COMMUNICATION. LOOK TOWARDS THE FUTURE AND WHAT IS GOING TO BE AVAILABLE FOR THE PEOPLE IN THESE HIGH RISES- WILL THEY HAVE PARKS AND RECREATION AREAS.

SURVEY ABOUT WHAT THE RESIDENTS WOULD LIKE TO HAVE AS A INPUT TO THE TOWN PLANNING

TALK TO THE COMMUNITY AND SEE WHAT THEY WANT INSTEAD OF DOING IT BY THEMMSELVES

TALK TO THE COMMUNITY MORE

TALK TO THE PEOPLE WHO PAY THE RATES, THEY NEED TO BE INVOLVED WITH THE PLANNING CONSENT AUTHORITY.

TALK TO THE PUBLIC AND GIVE THEM A BIT MORE TIME TO DIGEST PLANS RATHER THAN A FEW WEEKS. WE SHOULD BE ABLE TO GIVE THEM IDEAS OF WHAT WE FEEL NEEDS TO BE DONE. THE LANE WAYS IN THE NORTHER SUBURBS SHOULD BE CLOSED OFF. PEOPLE CAN GO THOSE EXTRA FEW METRES IT WOULD BE GOOD FOR THEIR HEALTH. ROADS IN FRONT OF CASURARINA SQUARE NEED TO BE RE-SURFACED.

TALK TO THE PUBLIC. HOLD PUBLIC MEETINGS.

THERE DOESNT SEEM TO BE ENOUGH PLANNING AND ORGANISATION BEHIND THE PROJECTS THAT ARE ALREADY BEEN BUILT.AND THEY NEED TO HAVE MORE CONSULATION WITH PEOPLE IN THE AREA AS TO WHAT THE PLANS AND LAY OUT OF THE NEW DEVELOPEMENTS ARE.

THERE NEEDS TO BE MORE COMMUNITY INPUT INTO BUILD , DESIGN , PAINT COLOURS, ETC AND I LIKE THE GRAFFITTI ON THE SIDE OF THE WOOLWORHTS BUILDING IN THE CIYT.

THERE SHOULD BE MORE CONSULTATION WITH THE PUBLIC.

THEY HAVE TO DO A LOT MORE PUBLIC CONSULTATION, AND THEY HAVE CLOSED DOOR MEETINGS, THE OUTCOMES SHOULD BE MADE PUBLIC STRAIGHT AWAY

THEY MIGHT NEED TO BE THE FACILITATOR OR MEDIATOR BETWEEN THE NT GOV'Y AND THE RATE [PAYERS.

THEY NEED MORE CONSULATION AND COMMUNICATION WITH RATE PAYERS.

THEY NEED TO GET A LOT MORE INVOLVED WITH THE PEOPLE WHO LIVE IN THE AREA - DON'T JUST TELL US IN THE PAPER AFTER IT'S BEEN DONE. ASK US ABOUT IT FIRST

THEY NEED TO GO OUT AND ASK PEOPLE WHAT THEY WANT. IF THE COUNCIL HAD A FEEDBACK SECTION ON THEIR WEBSITE, RESIDENTS COULD GET MORE OF AN INPUT.

THEY NEED TO LISTEN TO THE MAJORITY, NOT THE MINORITY.

THEY NEED TO LOOK AFTER THE INFRASTRUCTURE AND THE IMPACT OF DEVELOPMENT ON THE ENVIRONMENT, AND THE AMBIENCE.

THEY NEED TO MEET WITH EVERYBODY.

THEY NEED TO TAKE A STRONGER LINE AGAINST THE STATE GOVERNMENT AS FAR AS APPROVAL OF DEVELOPMENT IN THE CBD.

THEY NEED TO TAKE THE UPPER HAND IN MAKING SURE THAT WHAT THEY ARE DOING IS APPROPRIATE FOR THE PUBLIC.

THEY NEED TO TALK MORE TO THE GENERAL PUBLIC.

THEY NEED TO WORK COLLABORATIVELY WITH THE GOVERNMENT, NEED TO CONSIDER THE LIFESTYLE AND LOCATION OF DARWIN.



THEY SHOULD ALWAYS BE PRO-ACTIVE, CONSULTATION WITH THE COMMUNITY IN GENERAL, LOTS OF COMMUNICATION WITH THE COMMUNITY, AND ACTIVLY LISTENING TO PUBLIC CONCERNS AND IMPLEMENT WHAT THE PUBLIC WANTS.

THEY SHOULD CONSULT THE PUBLISC BETTER, PARTICULARLY THOSE IN THE DEVELOPMENT AREA THAT ARE MOST CONCERNED

THEY SHOULD CONSULT THE PUBLIC MORE THAN THEY DO.

THEY SHOULD DO A LOT MORE CONSULTATION- THE MEMBERS SHOULD HAVE REGULAR CONSULTATION WITH THE CONSTITUENTS. GIVE THE CONSTITUENTS A CHANCE TO EXPRESS THEIR OPINIONS OF WHAT WOULD BE GOOD FOR THEM.

THEY SHOULD GET MORE FEEDBACK FROM PEOPLE AND LISTEN TO THEM AND WORK WITH STATE GOVERNMENT MORE AND THEY SHOULD BE MORE PROACTIVE IN GETTING MORE FUNDING FROM THE FEDERAL GOV'T.

THEY SHOULD LIASE MORE WITH THE PUBLIC TO GET THEIR OPINIONS.

THEY SHOULD LISTEN TO THE GENREAL PUBLIC ABIT MORE ABOUT THEIR OPINIONS.

THEY SHOULD OPEN PUBLIC FORUMS FOR TOWN PLANNING OPTIONS AND THIS SURVEY IS GOOD. THIS IS THE FIRST TIME I HAVE BEEN ASKED FOR MY OPINION IN 31 YEARS I

THEY SHOULD TALK MORE TO THE PUBLIC

TO BE MORE OPEN TO DISCUSSION

TO CONSOLTE THE RATEPAYERS.

TO TAKE MORE INPUT FROM THE GENERAL PUBLIC.

TO TRY AND MANAGE THE DEVELOPMENT, MAKING SURE THAT IT DOESN'T GET OVER DEVELOPED.

WORK ON CAR PARKS. MORE PUBLIC RECREATION LIKE BBQS. MORE BOAT RAMPS. MORE FREQUENT RUBBISH BIN PICKUP.

#### Plan for future/look ahead

BE VERY PROACTIVE AND GET ON TO THE COMMITTEE THAT MAKES THE DECISION. WE NEED A PLAN FOR DARWING LIKE THEY HAVE IN BROOME AND WE NEED TO STICK TO THE PLAN. THE FASCIA AND HEIGHTS OF BUILDINGS NEED TO BE SET AND THERE SHOULD BE NO EXCEPTIONS. WE HAVE A LOT OF BUILDINGS THAT DON'T FIT.

HAVE A VISION AND ARTICULATE IT. IN PARTICULAR IN RELATION TO THE CBD, THE BUILDING HEIGHT REGULATIONS SHOULD BE PEAKING IN THE MIDDLE AND NOT THE EDGES WHICH IS THE WAY IT USED TO BE.

I KNOW THEY'VE LOST A LOT OF CONTROL BUT THEY SHOULD GET BACK MORE CONTROL BECAUSE THE PLANNING IS ALL OVER THE PLACE, IT'S MESSY. THE GOVERNMENT IS OVERRIDING THEIR POWER AND AUTHORITY SO IF THEY COULD GET THAT BACK, THAT WOULD BE GOOD.

I THINK THEY NEED TO BE A PART OF THE DECISION MAKING PROCESS MORE. THEY NEED TO LOOK AT LONG TERM LIFESTYLE FACTORS AS OPPOSED TO SHORT-TERM PROFIT. THEY SHOULD WORK WITH THE GOVERNMENT AND THE RATE PAYERS TO DETERMINE THE A VIABLE LONG TERM VISION FOR THE CITY. AND THEY NEED TO BE CREATIVE AND TO ENGAGE CREATIVE THINKERS WITH PRACTICAL SOLUTIONS. SOME OF THE COUNCILLORS HAVE BEEN THERE FOR FIFTY YEARS!

JUST MORE FUTURE PLANNING

LOOK TOWARDS THE FUTURE AND BE PREPARED TO RECOGNISE DARWIN AS A TROPEICAL CITY

LOOKING FURTHER INTO THE FUTURE, LEASING OF LAND FOR HOUSING.

MAJOR. LONG TERM PLANNING. TAKE IT OFF THE GOVERNMENT. GOVERNMENT DOES NOT HAVE THE BEST INTEREST OF DARWIN AT HEAR, THEY ARE JUST AFTER THE MONEY FROM THE DEVELOPERS.

MAKE THEIR PLANS MORE ACCESSIBLE TO THE RATEPAYERS.

MORE AND WIDER ROADS GOING INTO THE CBD.

MORE EXPERTISE AND LONG-SIGHTED PEOPLE - THINK ABOUT THE FUTURE. WE'RE CATERING FOR THE DARWIN POPULATION NOW BUT NOT FOR THE FUTURE.

MORE LONG TERM FUTURE PLANNING.

MORE PROFFECIONAL PEOPLE ON THE COUNCIL TO GET BETTER ADVICE THAN THEY ARE GETTING NOW

MORE THOUGHT INTO LONG TERM PLANNING FOR THE CITY

SHOULD HAVE BETTER PLANNING FOR THE CITY

SPEAK TO MORE PEOPLE WHO LIVE IN THE AREA- COMMUNICATION. LOOK TOWARDS THE FUTURE AND WHAT IS GOING TO BE AVAILABLE FOR THE PEOPLE IN THESE HIGH RISES- WILL THEY HAVE PARKS AND RECREATION AREAS.

THEY NEED TO GET A HOLD OF WHAT THE LOOK OF DARWIN NEEDS TO LOOK LIKE IN 20 YEARS TIME, PARTICULARLY THE FORESHORE. WE DON'T NEED TO BE A MINI GOLDCOAST. WE NEED A COMBINATION OF THINGS LIKE RESIDENTIAL, PARK LANDS AND WAI KIBIKEWAYS.

THEY NEED TO HAVE A 'BIGGER PICTURE' LONG TERM PLAN.

THEY NEED TO TAKE A LONG-TERM APPROACH TO MINIMISE REWORKING OF THE SAME THINGS.

THEY NEED TO WORK COLLABORATIVELY WITH THE GOVERNMENT. NEED TO CONSIDER THE LIFESTYLE AND LOCATION OF DARWIN.

THEY SHOULD HAVE A LONG-TERM PLAN LOOKING INTO THE FUTURE - THE CITY LOOKS TOO CHOPPY WITH NO COHERENT LOOK.

THINK AHEAD FOR ROADS AND PLANNING OF THEM.

#### Maintain/increase lighting

A MORE INVOLVED ROLE IN PUBLIC TOILETS AND STREET LIGHTING.

BETTER NATURE STRIPS AND STREET LIGHTING



CONTINUE TO DO WHAT THEY'RE DOING TOO MUCH LIGHING IN SOME PLACES.

I DON'T AGREE WITH HAVING TO PAY FOR PARKING, AT CASUARINA THE PARKING IS FREE, IF THE PARKING WAS FREE IT WOULD ATTRACT MORE PEOPLE TO THE CITY. NATURE STRIPS NEED TO BE EITHER WATERED TO MAKE THEM MORE ATTRACTIVE, OR DONE AWAY WITH & PUT DOWN SOME SORT OF GROUND COVER. SOME WAY TO KEEP THE TREES & GRASSES GREEN AS VISITORS COME IN OUR DRY SEASON, NOT THE WET, WHEN THINGS LOOK BETTER. BACKPAKERS SHOULD USE CARAVAN PARKS, NOT PUBLIC PLACES.

MORE PUBLIC CAR PARKING IN THE CITY.

SHOULD TAKE A BIG STEP FORWARD AND IMPROVE THE TRAFFIC LIGHTS SHOULD BE LITTLE MORE CLEARER, ESPECIALLY EXITS, YOUR NOT SURE WHEN YOU ARE ON THE ROAD WHETHER YOU HAVE TO GO OR WAIT FOR IT, I WOULD SAY A FEW MORE MARKING AND MORE CLEAR LIGHTING.

THER NEEDS TO BE SERIOUSE CONSIDERATION OF STREET LIGHTING, DOWNWARD LIGHTING

THEY SHOULD NOT GET OVERRULED BY THE GOVERNEMENT. FIX STREET LIGHTS IN 24 HRS. PUBLIC SAFETY HAVE VIDEO SURVEILANCE. NOT IN LOVE WITH THE PLAN OF THE WALKWAY RUNS DOWN TO THE NEW WHARF FROM THE MALL.

TO GET THE LANE WAYS RIGHT. TO HAVE MORE LIGHTING IN PARKS. TO MAKE IT EASIER FOR PEOPLE TO RESOLVE DOG CONTROL ISSUES.

#### Car park

MORE FREE CAR PARKING.

MORE PARKING SPACES, EMPTYING PUBLIC BINS MORE OFTEN

MORE PUBLIC CAR PARKING IN THE CITY.

TAKE CONTROL FROM THE GOVT. THERE SHOULD BE MORE CAR PARKING, AND BUILDING'S HEIGHT SHOULD BE RESTRICTED. FORESHORES SHOULD BE LEFT ALONE.

TIGHTER CONTROLL ON DEVELOPERS, AND BETTER PARKING PLANNING.

WORK ON CAR PARKS. MORE PUBLIC RECREATION LIKE BBQS. MORE BOAT RAMPS. MORE FREQUENT RUBBISH BIN PICKUP.

#### Be more involved/ proactive

A LEADING ROLE.

A MORE ACTIVE ROLE.

A MORE PROACTIVE ROLE TO KEEP THE TROPICAL FEEL OF DARWIN AND BETTER ZONING REGULATIONS AND BYLAWS. MORE CONSULTATION WITH THE COMMUNITY AND TAKE NOTE AND ACT ON THAT. WHERE THERE IS WORK TO BE DONE, TRY TO GET LOCAL BUSINESSES TO DO THE WORK.

A VERY HIGH ROLE. THEY SHOULD PROVIDE SHADE IN THE DARWIN CITY MALL.

BE MORE ACTIVE

BE MORE ACTIVE INVOVLED AND MORE CONSULTANT TO RATE PAYERS.

COORPRATION BETWEEN DEPARTMENTS AND DEVELOPERS, AS WELL AS THE REPLACEMENT OF TREES THAT ARE DANGEROUS WITH NEW TREES INSTEAD OF SHRUBS. NEW BUILDINGS SHOULD ALSO HAVE AWNINGS AS SHADE AND PROTECTION FROM WEATHER IS IMPORTANT IN DARWIN.

COUNCIL HAS TO SHOW A GREATER DEGREE OF FIRM OPITIONS AS TO WHAT WAY THEY WANT THE CITY APPERANCE TO BE AS WE DONT NEED ANOTHER CONCREATE JUNGLE CITY.EG THE GOLDEN COAST.

COUNCLE SHOULD PLAY A MUCH BIGGER ROLE TO HAVE A MORE TROPICAL CITY

DCC SHOULD TAKE CONTROL OF THE TOWN PLANNING

GET MORE INVOLVED, TIGHTER CONTROLLS ON DEVELOPMENT

GET RID OF THE TERRITORY GOVERNMENT AND LET COUNCIL HAVE MORE CONTROL.

GET RID OF TOWN PLANNING - AND HAVE IT RUN BY THE COUNCIL NOT THE GOVT.

HAVE MORE SAY IN THE DEVELOPMENT IN HIGH RISE ACCOMODATION AND DEVELOPMENT

HAVEB A MOIRE ACTIVE ROLL, MORE COMMUNITY CONSULTATION WITH THE AVERAGE PERSON.

I DON'T KNOW HOW MUCH INPUT THEY HAVE.

I DON'T THINK THE COUNCIL HAS ENOUGH SAY FOR SOME DEVELOPMENTS.

I HTINK THEY SHOULD TAKE AN ACTIVE ROLE AND THEY NEED TO WHAT CONSULT WITH A WIDRE RANGE OF EVERYDAY PEOPLE.

I KNOW THEY'VE LOST A LOT OF CONTROL BUT THEY SHOULD GET BACK MORE CONTROL BECAUSE THE PLANNING IS ALL OVER THE PLACE, IT'S MESSY. THE GOVERNMENT IS OVERRIDING THEIR POWER AND AUTHORITY SO IF THEY COULD GET THAT BACK, THAT WOULD BE GOOD.

I THINK THEY NEED TO BE A PART OF THE DECISION MAKING PROCESS MORE. THEY NEED TO LOOK AT LONG TERM LIFESTYLE FACTORS AS OPPOSED TO SHORT-TERM PROFIT. THEY SHOULD WORK WITH THE GOVERNMENT AND THE RATE PAYERS TO DETERMINE THE A VIABLE LONG TERM VISION FOR THE CITY. AND THEY NEED TO BE CREATIVE AND TO ENGAGE CREATIVE THINKERS WITH PRACTICAL SOLUTIONS. SOME OF THE COUNCILLORS HAVE BEEN THERE FOR FIFTY YEARS!

I THINK THEY NEED TO PAY A LOT MORE ATTENTION TO PEOPLE, OPEN SPACES, THE LOOK AND FEEL OF THE CITY. THEY NEED TO GET A PLAN FOR THE FUTURE AND STICK TO IT. THEY KEEP CHANGING THEIR MINDS, FOR EXAMPLE, WITH THE HIGH RISES IN THE CBD. THEY ALSO NEED MORE PLACES FOR YOUTH, BOTH SUPERVISED AND UNSUPERVISED AND THEY NEED TO DEVELOP THE BICYCLE NETWORK AND SEPARATE IT FROM MAJOR ROADS. THEY NEED TO THINK ABOUT MORE ENVIRONMENTALLY FRIENDLY MEDIAN STRIPS THAT ARE MORE LOW MAINTENANCE. DISABLED ACCESS!



I THINK THEY SHOULD TAKE A MORE ACTIVE ROLE AND LIASE WITH THE GOVERNMENT.

I THINK THEY SHOULD TAKE AN INTEGRAL ROLE SO THAT THEY WORK COOPERATIVELY WITH THE TERRITORY GOVERNMENT.

I THINK THEY SHOULD BE INVOLVED WITH PUBLIC AND TAKE MORE NOTICE OF WHAT THE PUBLIC WANT AND NOT VERY SATISFIED WITH THE RATE RISE.

I WOULD LIKE THEM TO BE FAR STRONGER IN THEIR ADVOCACY

INVOLVED A BIT MORE IN THE PLANNING PROCESSES. GOVT. HAS A MONOPOLY OVER IT.

IT SHOULD HAVE BIGGER INPUT

IT SHOULD TAKE A LEADING ROLE. THEY SHOULD ALSO KEEP RESIDENTS MORE INFORMED ABOUT TOWN PLANNING, AND SHOULD HAVE RESIDENTS INVOLVED MORE

IT WOULD BE BETTER IF THEY HAD TOTAL CONTROL OF TOWN PLANNING.

MORE ENVOLVEMNT WITH THYE TOWN PLANNING.

MORE LEADERSHIP

MORE PROACTIVE IN KEEPING THE PLACE GREEN AND THAT UNITS THAT GET BUILT HAVE ENOUGH CAR PARKS TO SERVICE THE PEOPLE LIVING IN THEM.

NEEDS TO HAVE ALOT OF CONTROL OVER TOWN PLANNING SO IT DOESNT BECOME TO MESSY AND COMPILICATED.

PRO ACTIVELY ENGAGE WITH THE NT GOVERNMENT IN A NON ADVERSORIAL MANNER

SHOULD BE MORE INVOLVED IN THE TOWN PLANNING.

SHOULD HAVE MORE CONTROL, NOT SURE HOW

SHOULD TAKE A STRONG LEADING ROLE

TAKE A GREATER ROLE.

TAKE A LEADING ROLE, THE LACK OF CURRENT PLANNING IS POOR. THE GOVERNMENT IS STOPPING THE COUNCIL FROM DOING WHAT THE PEOPLE OF DARWEIN WNT AND NEED FOR FUTURE TOWN PLANNING. DARWIN COUNCIL KNOWS BETTER THEN THE NT GOV, NT GOVERNMENT PLANNING MINISTER IS AN AIR HEAD, JUST QUIETLY.

TAKE A MORE HANDS ON APPROACH, MORE LOCALS TO TAKE PART.

TAKE A VERY IMPORTANT ROLE. SHOULD INSURE ADVANCE PLANNIG DUE TO THE INCREASE IN POPULATION. BE CAREFUL ABOUT WITH EXISTING STRUCTURES.

TAKE COMPLETE CONTROL OF THE TOWN PLANNING.

TAKE CONTROL OF IT. THE GOVERNMENT IS NOT DOING THEIR JOB, BECAUSE THE PLACE IS AWFUL. DARWIN IS NOT THE TROPICAL CITY THAT IT SHOULD BE. HATE THIS HIGH RISE. GOVERNMENT EITHER HAS TO DO AWAY WITH COUNCILS OR GIVE IT THE RESPONSIBLITY AND AUTONOMY THAT IT SHOULD HAVE.

TAKE IT OVER/HAVE MORE CONTROL

TEHY SHOULD PLAY AN EQUAL ROLE AS THE GOVERNMENT.

THE COUNCIL NEEDS TO BE MORE INVOLVED IN THE PLANNING STAGES AND HAVE STRONGER GUIDELINES AS TO WHAT IS MAINTAINED.

THE COUNCIL SHOULD BE MORE INVOLVED. LOBBY THE GOVERNMENT TO HAVE MORE INPUT.

THE COUNCIL SHOULD BE SOLE RESPONSIBITY FOR THIS ISSUE!

THE COUNCIL SHOULD PLAY A LEADING ROLE HERE IN DARWIN. STICK TO THE RULES.

THE SHOULD HAVE A MORE ACTIVE ROLE, IE. SOME OF THE INPUT IS MAINLY STATE GOVERNMENT WHEREAS THE COUNCIL SHOULD BE MORE ACTIVE. THE COUNCIL SHOULD LISTEN TO SOME COMMUNITY GROUPS MORE SUCH AS PLAN (PLANNING ACTION NETWORK). THERE SHOULD BE MORE GREEN SPACE SET ASIDE FOR THE FUTURE.

THEY NEED MORE SAY IN THE PROJECTS AS I DONT BELIEVE THEY HAVE ALOT POWER.

THEY NEED TO BE PROACTIVE IN TERMS OF BEING UP TO DATE WITH OTHER STATES IN TERMS OF PRESENTATION OF THE CITY WHICH IS APPALLING. WE ARE A TROPICAL CITY, THE MALL IS PRETTY ORDINARY, IT DOESN'T REFLECT WHAT THE CITY IS ALL ABOUT. TIPPERARY WATERS IS DISGRACEFUL, IT IS APARTMENTS ON TOP OF APARTMENTS, THERE IS NO GREENERY ANYWHERE.

THEY NEED TO TAKE THE UPPER HAND IN MAKING SURE THAT WHAT THEY ARE DOING IS APPROPRIATE FOR THE PUBLIC

THEY SHLD BE MORE PRO ACTIVE, CANVAS THE RESIDENTS VIEWS, MAKE SURE THOSE VIEWS ARE REFLECTED IN PLANNING

THEY SHOULD ALWAYS BE PRO-ACTIVE, CONSULTATION WITH THE COMMUNITY IN GENERAL, LOTS OF COMMUNICATION WITH THE COMMUNITY, AND ACTIVLY LISTENING TO PUBLIC CONCERNS AND IMPLEMENT WHAT THE PUBLIC WANTS.

THEY SHOULD BE A LOT MORE FORCEFUL IN THEIR DECISIONS AND STAND UP TO THE GOVERNMENT AND LOOK TO THE FUTURE.

THEY SHOULD BE MORE ACTIVE AND FIGHTING THE STATE GOVERNMENT ON PLANNING DECISION WHICH ARE NOT APPROPRIATE FOR DARWIN.

THEY SHOULD BE TAKING A MUCH MORE ACTIVE CONTROLL OF DEVELOPMENT IN THE CBD. THE UNITS DEVELOPMENT SHLD BE SCALED BACK, THERES NOT ENOUGH ROOM FOR BUILDING MACHINERY, VEHICLES AND MATERIALS AND IT ENCROACHES ONTO OUR RESIDENTIAL SPACE AS THEYRE BUILDING RIGHT TO THE EXTREMITY OF LAND.OUR ACCESS GATE HAS BEEN BLOKED COMPLETLEY BY CONSTRUCTION VEHICLES AND CRANES.

THEY SHOULD BE THE LEAD MANAGER/PERSON IN CHARGE BECAUSE THAT'S WHERE THE JURISDICTION LIES. THEY NEED TO NOT BE SO GUTLESS WITH THE MINISTERS.



THEY SHOULD BE VERY INVOLVED. THERE SEEMS TO BE A HOUSING AND LAND SHORTAGE SO THEY NEED TO GET INVOLVED IN THE RE-ZONING OF SOME AREAS AND THE RELEASE OF SOME LAND AROUND THE PALMERSTON AREA.

THEY SHOULD CONTROL DEVELOPMENT IN THE CITY AND SUBURBS TO ENSURE THAT ADEQUATE CAR PARKING IS PROVIDED.

THEY SHOULD HAVE A MAJOR ROLE.

THEY SHOULD HAVE A ROLE BUT THEY SHOULDN'T HAVE THE FINAL SAY. THEY SHOULD WORK WITH THE NT GOVERNMENT MORE.

THEY SHOULD HAVE A STRONGER ROLE AND LISTEN TO THE PEOPLE. PAYMENTS SHOULD NOT BE MADE TO GET AWAY WITH LESS CARPARKS THAN COUNCIL REGULATIONS SPECIFY. IF YOU PUT UP A PROPERTY, YOU HAVE TO HAVE 1.5 CARPARKS PER UNITS ETC, THEY HAVE TO ADHERE TO THOSE GUIDELINES.

THEY SHOULD HAVE CONTROL OF IT.

THEY SHOULD LEAD IT BECAUSE THEY KNOW THE LOCALITY A BIT MORE.

THEY SHOULD TAKE A STRONGER BI PARTISAN ROLE. THEY NEED TO CONSULT WITH STATE AND FEDERAL GOVERNMENT ON THE ISSUE AS WELL.

THEY SHOULD TAKE A STRONGER ROLE IN DEVELOPMENTS WHICH SHOULD NOT GET APPROVED.

THEY SHOULD TAKE A STRONGER ROLE, LESS FROM THE TERRITORY GOVT.

THEY SHOULD TAKE AN ACTIVE ROLL IN MAJOR PLANNING DEVELOPMENTS

TOO MUCH IS DONE BY THE NT GOVERNMENT AND THERE IS NOT ENOUGH INPUT BY THE COUNCIL. THERE DOESN'T SEEM TO BE ANY REAL ENVIRONMENTAL ASSESSMENT OF TOWN PLANNING WORKS.

#### Maintain/improve infrastructure

A LOT BIGGER ROLE. THEY SHOULD ENCOURAGE HEIGHT LIMITATIONS AND CULTIVATE A GREEN, OPEN SPACE IMAGE OF THE CITY.

A MORE INVOLVED ROLE IN PUBLIC TOILETS AND STREET LIGHTING.

A MORE PROACTIVE ROLE TO KEEP THE TROPICAL FEEL OF DARWIN AND BETTER ZONING REGULATIONS AND BYLAWS. MORE CONSULTATION WITH THE COMMUNITY AND TAKE NOTE AND ACT ON THAT. WHERE THERE IS WORK TO BE DONE, TRY TO GET LOCAL BUSINESSES TO DO THE WORK.

ALL STRUCTURES, SERVICES AND WATERING SYSTEMS SHOULD BE SUITED TO THE TROPICAL ENVIRONMENT, SHOULD BE ENERGY-EFFICIENT AND ENVIRONMENTALLY FRIENDLY.

BETTER MAINTAIANACE OF PARKS AND PUBLIC TOILETS.

CONSULT WITH COMMUNITY GROUPS MORE. AND CONCENTRATE ON INFRASTRUCTURE.

CRUCIAL IT IS THERE WHOLE RESPONSIBILITY. GREATER PUBLIC TRANSPORT INFRASTURCTURE LIKE A LIGHT RAIL NETWORK. GREATER REGULATION IN THE DEVELOPMENT OF THE CBD IN REGARD TO HIGH RISES AND IN THE NIGHTCLIFFF AREA. PRO-ACTIVE ABOUT THE PRICE OF BUYING HOUSES IN DARWIN, BECAUSE IT IS TOO EXPENSIVE.

GET PEOPLE WHO ARE BETTER AT CIVIL ENGINEERING, ESPECIALLY AT ROAD CONSTRUCTION, THE ROADS IN THE INNER CITY AND THE NEWER SUBURBS OF PALMERSTON ARE DANGEROUS

I THINK NATURE STRIPS WOULD BE BETTER CARED FOR (PERSONAL ONES) IF THEY GAVE THE PUBLIC MAYBE \$20 OR AN INCENTIVE OFF YOUR RATE BILL TO ENCOURAGE THEM TO KEEP THIER NATURE STRIPS IN BETTER CONDITION AND THE TOWN WILL LOOK MORE ATTRACTIVE.

I THINK THEY NEED TO PAY A LOT MORE ATTENTION TO PEOPLE, OPEN SPACES, THE LOOK AND FEEL OF THE CITY. THEY NEED TO GET A PLAN FOR THE FUTURE AND STICK TO IT. THEY KEEP CHANGING THEIR MINDS, FOR EXAMPLE, WITH THE HIGH RISES IN THE CBD. THEY ALSO NEED MORE PLACES FOR YOUTH, BOTH SUPERVISED AND UNSUPERVISED AND THEY NEED TO DEVELOP THE BICYCLE NETWORK AND SEPARATE IT FROM MAJOR ROADS. THEY NEED TO THINK ABOUT MORE ENVIRONMENTALLY FRIENDLY MEDIAN STRIPS THAT ARE MORE LOW MAINTENANCE. DISABLED ACCESS!

IMPROVE ON THE QUALITY OF INFRASTRUCTURE - BUILDINGS ARE NOT MADE TO LAST - FOR EXAMPLE SOME OF THE SCHOOLS. AND WHEN BUILDING NEW SUBURBS, ENSURE WIDER STREETS AND ADEQUATE PARKING.

INDIGENOUS AFFAIRS, EDUCATION, UNDERSTANDING, COMMUNICATION AND MORE MONEY BEING SPENT ON INFRASTRUCTURE IN OUTER INDIGENOUS COMMUNITIES.

INVOLVED IN ADDRESSING THE HOUSING ISSUE, THAT BEING THE LACK OF OPPORTUNITIES FOR INCOME EARNERS

MORE HEALTH CLINICS, MUCH MORE TRAINING FOR BUSINESS PEOPLE TO SUPPORT WORK FOR INDIDGIONUS

PUBLIC RAIL SYSTEM

REDUCING HIGH RISE DEVELOPMENTS AND PROVIDING MORE BIKE TRACKS.

THE COUNCIL NEED TO TAKE MORE OF A ROLE IN YOUTH IN OUR STREETS, BETTER LIGHTING, BETTER SECURITY.

THERE DOESNT SEEM TO BE ENOUGH PLANNING AND ORGANISATION BEHIND THE PROJECTS THAT ARE ALREADY BEEN BUILT.AND THEY NEED TO HAVE MORE CONSULATION WITH PEOPLE IN THE AREA AS TO WHAT THE PLANS AND LAY OUT OF THE NEW DEVELOPEMENTS ARE.

THERE NEEDS TO BE MORE PLANNING AND MUCH MORE PUBLIC TRANSPORTATION.

THEY NEED TO LOOK AFTER THE INFRASTRUCTURE AND THE IMPACT OF DEVELOPMENT ON THE ENVIRONMENT, AND THE AMBIENCE.

THEY SHOULD HAVE A STRONGER ROLE AND LISTEN TO THE PEOPLE. PAYMENTS SHOULD NOT BE MADE TO GET AWAY WITH LESS CARPARKS THAN COUNCIL REGULATIONS SPECIFY. IF YOU PUT UP A PROPERTY, YOU HAVE TO HAVE 1.5 CARPARKS PER UNITS ETC, THEY HAVE TO ADHERE TO THOSE GUIDELINES.

THEY SHOULD HAVE RULES AND STICK TO THEM, INSTEAD OF BENDING THE RULES.



THEY SHOULD NOT GET OVERRULED BY THE GOVERNEMENT. FIX STREET LIGHTS IN 24 HRS. PUBLIC SAFETY HAVE VIDEO SURVEILANCE. NOT IN LOVE WITH THE PLAN OF THE WALKWAY RUNS DOWN TO THE NEW WHARF FROM THE MALL.

THEY SHOULD STOP SELLING OFF PUBLIC SPACING BECAUSE ALTHOUGH THE LAND DEVELOPMENT COMES UNDER THE GOVERNMENT, THE COUNCIL DOES HAVE A SAY IN IT AND THEY SHOULDN'T ALLOW THE DEVELOPERS TO GO AHEAD WITHOUT PROVIDING THE PROPER OFF STREET PARKING.

TO PROVIDE A MORE MODERN INFRASTRUCTURE.

TOO MUCH HIGH RISE, THEY SHOULD HAVE MORE GREEN AREAS AND NOT THE CONCRETE JUNGLE BEING CREATED.

WORK ON CAR PARKS. MORE PUBLIC RECREATION LIKE BBQS. MORE BOAT RAMPS. MORE FREQUENT RUBBISH BIN PICKUP.

#### Better/ more communication with NT and local Governments

A CONSULTIVE FORUM ARE WHERE PEOLPE ARE ENGAGED AND PEAPLE WHO WORK ANS LIVE IN THE CITY/ BETTER TEAM WORK BETWEEN NT GOVERNAMENT AND CITY COUNCIL

BE MORE IN THE GOVENMENTS FACE/ MORE FUNDING AND BETTER ACCESS ROADS

BE MORE INVOLVED IN IT WITH THE GOVERNMENT.

BETTER CO-ORDINATION WITH THE NT GOVERNMENT

CONSULT WITH THE PEOPLE RATHER THAN MAKING DECISIONS FIRST. MORE INPUT FROM TAXPAYERS. LESS PAPER IN THE LETTERBOX. PUT IT IN NT NEWS. BECAUSE IT DOES NOT COST SO MUCH.

CO-OPERATION WITH THE NT GOVERNMENT PLANNING DEPARTMENT. THEY NEED SOMEONE WHO IS REALLY KNOWLEDGEABLE LIKE GRAEME BAILEY TO BE INVOLVED.

FURTHER INVOLVED IN NEW DEVELOPMENT. HAS NOT BEEN DONE BRILLIANTLY AT THE MOMENT, BUT DO NOT KNOW IF COUNCIL IS THE ANSWER. THE NEW LYONS DEVELOPMENT HOUSES ARE TOO BIG AND ON TOO SMALL BLOCKS OF LAND, NO CONSIDERATION WITH BEING IN THE TROPICS. NOT AT ALL ECO-FRIENDLY. THERE IS A LOT OF PRESSURE ON GOVERNMENT TO APPROVE NEW CONSTRUCTION WHEN THERE IS EXISITING PROPERTIES AVAILABLE. PARTICULARLY RETAIL.

I KNOW THEY'VE LOST A LOT OF CONTROL BUT THEY SHOULD GET BACK MORE CONTROL BECAUSE THE PLANNING IS ALL OVER THE PLACE, IT'S MESSY. THE GOVERNMENT IS OVERRIDING THEIR POWER AND AUTHORITY SO IF THEY COULD GET THAT BACK, THAT WOULD BE GOOD.

I THINK THERE NEEDS TO BE A BIGGER CONSULTATION WITH THE NT GOVERNMENT, PUBLIC AND WITH BUSINESS. ROUND TABLE DISCUSSIONS WITH ALL OF THOSE PEOPLE AND WE WOULD GET BETTER RESULTS.

I THINK THEY SHOULD TAKE A MORE ACTIVE ROLE AND LIASE WITH THE GOVERNMENT

IT ALL SEEMS TO BE THE TERRITORY GOVERNMENT DOING IT ALL, SO THE COUNCIL NEEDS TO COMMUNICATE WHAT THEY'RE DOING BETTER AS IT'S NOT APPARENT THEY'RE INVOLVED IN THAT AT ALL.

LET THE GOVERNMENT INSTEAD OF THE COUNCIL PLAN THE OUTCOMES OF THE TOWN.

MAKE MORE EFFORT AND NOT FOBBING IT OFF TO THE NT. GOVERNMENT.

MORE LIAISON WITH THE NORTHERN TERRITORY GOVERNMENT.

MORE RESEARCH WITH GOVERNMENT

MORE WORK WITH THE FEDERAL GOVERNMENT, WORK TOGETHER TO MAKE IT A BETTER PLACE.

NEED A CHANGE IN LOCAL GOVERNMENT TO DO MORE

NEED GOOD CONULTING. TALK TO THE PUBLIC AND THE GOVERNMENT. LOOK AT OTHER NEAR TOWNS FOR ADVICE.

NEED TO COLABORATE WITH THE NT GOVERNMENT MORE.

PRO ACTIVELY ENGAGE WITH THE NT GOVERNMENT IN A NON ADVERSORIAL MANNER.

SEEK TO NEGOTIATE MORE WITH THE COMMUNITY AND LISTEN MORE TO THE COMMUNITY, EG IN RELATION TO CONCERN ABOUT THE PROPOSED ARAFURA HARBOUR DEVELOPMENT

SHOULD HAVE GREATER LIASON WITH THE NT GOVERNMENT.

STAND UP TO THE GOVENMENT.

TAKE A BIGGER PART THAN THEY DO AT THE MOMENT. SIT DOWN WITH THE NT GOVERNMENT AND TAKE ADVICE AND GUIDANCE.

TAKE A LEADING ROLE, THE LACK OF CURRENT PLANNING IS POOR. THE GOVERNMENT IS STOPPING THE COUNCIL FROM DOING WHAT THE PEOPLE OF DARWEIN WNT AND NEED FOR FUTURE TOWN PLANNING. DARWIN COUNCIL KNOWS BETTER THEN THE NT GOV, NT GOVERNMENT PLANNING MINISTER IS AN AIR HEAD, JUST QUIETLY.

TAKE CONTROL FROM THE GOVT. THERE SHOULD BE MORE CAR PARKING, AND BUILDING'S HEIGHT SHOULD BE RESTRICTED. FORESHORES SHOULD BE LEFT ALONE.

TEHY SHOULD FIGHT THE GOVENMENTS PLAN TO MAKE BUILDINGS TALLER AND LARGER

THE COUNCIL SHOULD BE MORE INVOLVED. LOBBY THE GOVERNMENT TO HAVE MORE INPUT.

THE COUNCIL SHOULD BE PRESSURING THE NORTHERN TERRITORY GOVERNMENT FOR GREATER CONTROL OVER THE COUNCIL AREA AS FAR AS PLANNING IS CONCERENED.

THEY MIGHT NEED TO BE THE FACILITATOR OR MEDIATOR BETWEEN THE NT GOV'Y AND THE RATE [PAYERS.

THEY NEED TO ENCOURAGE THE NT GOVERNMENT TO RELEASE LAND.

THEY NEED TO MEET WITH EVERYBODY.

THEY NEED TO TAKE A STRONGER LINE AGAINST THE STATE GOVERNMENT AS FAR AS APPROVAL OF DEVELOPMENT IN THE CBD.



THEY NEED TO TALK TO THE GOVERNMENT MORE.

THEY NEED TO WORK COLLABORATIVELY WITH THE GOVERNMENT. NEED TO CONSIDER THE LIFESTYLE AND LOCATION OF DARWIN.

THEY SHOULD BE A LOT MORE FORCEFUL IN THEIR DECISIONS AND STAND UP TO THE GOVERNMENT AND LOOK TO THE FUTURE.

THEY SHOULD GET MORE FEEDBACK FROM PEOPLE AND LISTEN TO THEM AND WORK WITH STATE GOVERNMENT MORE AND THEY SHOULD BE MORE PROACTIVE IN GETTING MORE FUNDING FROM THE FEDERAL GOV'T.

THEY SHOULD HAVE A ROLE BUT THEY SHOULDN'T HAVE THE FINAL SAY. THEY SHOULD WORK WITH THE NT GOVERNMENT MORE.

THEY SHOULD HAVE BETTER NEGOTIATIONS WITH THE NT GOVERNMENT AND MORE AUTHORITY.

THEY SHOULD TAKE A STRONGER BI PARTISAN ROLE. THEY NEED TO CONSULT WITH STATE AND FEDERAL GOVERNMENT ON THE ISSUE AS WELL

THEY SHOULD WORK EFFECTIVELY WITH ALL GOVERNMENTS AND THE PUBLIC.

VERY LIMITED BECAUSE OF THE NT GOVENMENT/ NEED TO WORK WITH GOVERNMENT/ A BETTER UNDERSTANDING OF HOW DEVELOPEMNT WILL TIERN OUT

WORK A LOT MORE CLOSELY WITH THE NT GOVERNMENT AND DEVELOPERS.

WORK MORE IN CONJUNCTION WITH LOCAL GOVERNMENT.

#### More control on developing/planning

A LOT MORE PLANNING AND THE BLOCKS ARE TOO SMALL

BETTER OVERSEEING OF DESIGNS TO BUILDINGS, DESIGNS OF EXTERRIOUR NEEDS MORE ESTHETIC.

CHANGE THE PLANNING LAWS AND GIVE THE COUNCIL MORE CONTROL AND DEVELOP A MORE COMPREHENSIVE SCHEME

CRUCIAL IT IS THERE WHOLE RESPONSIBILITY. GREATER PUBLIC TRANSPORT INFRASTURCTURE LIKE A LIGHT RAIL NETWORK. GREATER REGULATION IN THE DEVELOPMENT OF THE CBD IN REGARD TO HIGH RISES AND IN THE NIGHTCLIFFF AREA. PRO-ACTIVE ABOUT THE PRICE OF BUYING HOUSES IN DARWIN, BECAUSE IT IS TOO EXPENSIVE.

DCC SHOULD TAKE CONTROL OF THE TOWN PLANNING

DON'T GLIVE INTO DEVELOPMENT.

ENSURE GREATER COMMUNITY INVOLVEMENT BY MAKING THE COMMUNITY AWARE OF DEVELOPMENTS BEING UNDERTAKEN.

GET THE GOVERNMENT TO FOLLOW THE BUILDING ACT AND NOT ALLOW THE WEALTHY TO BUILD WHATEVER THEY LIKE.

HIGH RISE BUILDINGS ARE BECOMING A PROBLEM, BECOMING TOO HIGH & TOO MANY. THIS MAY MAKE IT TOO MUCH LIKE THE GOLD COAST. 11/12 STORIES COULD BE A MAXIMUM HEIGHT.

KEEP HIGH RISES AWAY FROM THE WATERFRONT AND HAVE THAT ACCESIBLE FOR EVERYBODY. SHOULD HAVE HEIGHT RESTRICTIONS ON THE BUILDINGS.

LIMIT THE HEIGHT OF NEW RESIDENTIAL AND COMMERCIAL DEVELOPMENTS

MORE RESTRICTION ON BUILDING HEIGHTS.

MORE RESTRICTIONS ON TOWN PLANNING. MORE CONSIDERATION OF PUBLIC COMMENTS AND OPINIONS

MORE VIGIOUS IN HEIGHT RESTRICTIONS.

NO MORE HIGH RISE BUILDING. STOP SELLING OFF ALL THE BIG BUILDINGS SO THAT THEY HAVE NO CONTROL OVER WHAT HAS BEEN CONSTRUCTED.

PLANNING IS A HOCH POCH AND LWOULD LIKE TO SEE FAR LESS HIGH RISE AND FAR MORE TROPICAL BUILDINGS

REDUCE THE HEIGHTS OF THE BUILDINGS.

SOME OF THE HIGH RISE BUILDINGS ARE TOO HIGH.

THE BUILDINGS THEY'RE ALLOWING DON'T REALLY SUIT BUT I DON'T KNOW HOW COUNCIL CAN IMPROVE THAT. I WOULD PREFER THEY DID NOT ALLOW SO MANY TALL BUILDINGS LIKE EVERY OTHER CITY - THEY SHOULD KEEP BUILDINGS THAT SUIT THE TROPICAL NATURE OF THE CITY AND DON'T DETRACT FROM THE LOOK OF THE CITY.

THE TOWN COUNCIL SHOULD TAKE INTO CONSIDERATION ALL TOWN PLANNING OUTCOMES.

THERE SHOULD BE BETTER PLANNING IN THE CBD, THEY BUILD THE NEW APPARTMENTS BUT DIDNT PROVIDE SUFFICIENT PARKING.

THEY HAVE TO STOP THE AMOUNT OF HIGH RISES GOING UP.TO MANY.

THEY NEED TO BE MORE INTERVENTIONIST / BUILDING HIGHT LIMITATION AND RESTRICTION ON SITE COVERAGE /

THEY NEED TO CHANGE THEIR BUILDING REGULATIONS, THEYRE PUTTING UP TOO MANY REGULATIONS WHICH ARE FINANCIALLY HURTING PEOPLE WHO ARE TRYING TO BUILD SUCH AS IN THE NEW SUBURB, LYONS

THEY NEED TO CONSIDER TOWN PLANNING. THE HIGH RISES THAT ARE GOING UP HAVE WRECKED DARWIN. THEY'RE ALL GOING TO COME DOWN IN A CYCLONE. THEY BLOW IN A BREEZE!

THEY NEED TO EXTEND THE DEFINITION OF THE CBD. THEY NEED TO HAVE CODES IN REGARD TO HIGH RISE, SET BACKS, ACCESS, PARKING AND PROTECT THE OPEN SPACES IN THE CBD FROM MORE DEVELOPMENT.

THEY NEED TO HAVE MORE RESTRICTION ON THE MULTITY STOREY BUILDING CODES.DONT HAVE AS MANY MULTITY STOREY BUILDINGS.

THEY SHOULD BE LESS FOCUSSED ON HIGH RISE AND BE MORE ORIENTED TO USING MORE LAND USE FOR TROPICAL TYPE ARCHITECTURE.



THEY SHOULD FOLLOW QUEENSLAND'S EXAMPLE REGARDING TOWN PLANNING, ESPECIALLY REGARDING CATERING FOR TOURISTS ON A BUDGET, EG. HAVE MORE CARAVAN PARKS AND CAMPING FACILITIES WHICH ARE FREE FOR A LIMITED NUMBER OF DAYS SO AS TO ENCOURAGE TOURISTS TO COME INTO THE CITY TO VISIT.

THEY SHOULD LEAVE IT WITH THE BUILDING BOARD, THE DCC DOESNT KNOW WHAT THEYRE DOING. THEYRE HOLDING DEVELOPMENT BACK WHEN ITS NOT THEIR FIELD.

TIGHTER CONTROLL ON DEVELOPERS, AND BETTER PARKING PLANNING.

TO TRY AND MANAGE THE DEVELOPMENT, MAKING SURE THAT IT DOESN'T GET OVER DEVELOPED.

# 9. Have you made contact with Darwin City Council in the last 12 months? If yes, what methods did you use to make that contact?

Filter: Other (not coded)

ATTENDED THEIR MONTHLY FORUM.

BILLS

DOG RESDISTRASTION

HELPED BY A MEMBER OF THE COUNCIL.

MEETINGS.

PUBLIC DEMONSTRATIONS.

THROUGH MY LOCAL MEMBER OF PARLIAMENT

USING FACILITIES.

#### 11. What was the main reason for that contact?

#### BASE: Made contact with Council Other (not coded)

A HAZARD SIGN O THE ROAD/ RETIFIED THE NEXT DAY

ABOUT SUBURBAN CARPARKING NEAR A SCHOOL.

ANIMALS ON THE SIDE OF THE ROAD THAT ARE STILL ALIVE OR DEAD NEED A NUMBER TO RING FOR THE REMOVAL OR THE PICK UP OF THE LIVE ONE

BECAUSE OF TRAFFIC CONTROL.

DEALT WITH SEVERAL ISSUES WITH IN THE COUNCIL. ANTI -SOCIAL BEHAIVOUR IN LANE WAYS, BASHINGS, GRAFFITTI. THE COUNCIL HAS AIDED THROUGH SUPPORT GROUPS TO STOP THESE ACTS. ALSO WE HAVE HELPED FIXING ENVIRONMENTAL ISSUES THAT PROMOTE ANTISOCIAL BEHAIVOUR. GETIING LANE WASYS LOCKED OFF AT NIGHT. FRED MARRONEY WAS PIVITOL IN AIDING ME WITH THIS

FOR SAFETY REASONS - HAD A BABY!

GIVING POSITIVE FEEDBACK.

I RANG TO GIVE THEM A METER READING

INVOLVED WITH THE YOUTH PROGRAME

IT IS TO DO WITH THE VOLUNTEER WORK I DO.

LODGE A ACCIDENT REPORT.

METER READERS SKIPPING THE READING OF METERS

MY HUSBAND DIED AND I NEEDED TO TRANSFER THING INTO MY NAME.

OUTSIDE OF COUNCIL MATTERS.

**PUBLIC SAFETY** 

REGISTER CAT.

SOCIAL.

STREET PARKING AND DROP OFF ZONES FOR A SCHOOL.

TO CHANGE ADDRESS

TO DICUSS THE ARAFURA HARBOUR PROPOSAL

TO GET A PERMIT FOR AN OUTDOOR WEDDING.

TO PURCHASE A DISABLE STICKER.

TO RENEW DISABLED CAR PARKING TICKET

TO SUGGEST THEY PUT IN A PEDESTRIAN CROSSING ACROSS NIGHTCLIFF ROAD, TO GO TO RAPID CREEK

#### 12. What was the nature of your complaint. Open ended, probed fully for details

#### BASE: Made complaint

#### Dog issues

A DOG IN A BUISINESS ENVIROMENT

A DOG WAS RUNNING LOOSE. THERE WAS A DEAD FISH IN THE LANEWAY AND THEY CLEANED THE FISH AWAY. THERE WAS A BROKEN PIECE OF FOOTPATH.

ABOUT A DOG ACROSS FROM THE SCHOOL

ABOUT BARKING DOGS WHICH REDUCES THE QUALITY OF LIFE.

ABOUT DOGS NEXT DOOR.

AGGRESSIVE BARKING DOG.

BARKING DOG IN THE STREET AND I NEEDE TO HAVE A TREE ON THE NATURE STRIP TRIMMED.

BARKING DOGS IN THE AREA AND TWO NEIGHBOURS COMPLAINED. TWO WOMEN SAW TO THE ISSUE, CAME AT DIFFERENT TIMES TO CHECK AND THEY WERE ALWAYS POLITE AND FAIR TO ALL.

BARKING DOGS IN THE NEIGHBOURHOOD

COMPLAINED ABOUT A VICIOUS DOG

DOG COMPLAINT

DOGS BARKING AND FIGHTING AND IN A PACK.

DOGS BARKING AND WANDERING AROUND THE STREET

DOGS BARKING

MENNICING DOGS AROUND THE STREETS

PROBLEMS WITH DOGS AND FIREWORKS. THE DOGS AND FIREWORKS CREATE FAR TOO MUCH NOISE LATE EVENING AND EARLY MORNING. THIS NEEDS TO BE CLAMPED DOWN ON AND MOST OF DARWIN HAVE THIS SAME PROBLEM.

STRAY DOGS

THE DOG WENT MISSING DURING THE SCHOOL HOLIDAYS SO FOUL PLAY WAS ALWAYS SUSPECTED. THREE WEEKS AFTER HE WENT MISSING THERE WAS A PHONE CALL TO SAY A BODY HAD BEEN SIGHTED, PICKED UP BY A GARBAGE TRUCK. THE THING THAT ANNOYED ME THE MOST WAS THAT HE WAS DESEXED, MICROCHIPPED AND HAD A COLLAR ON (WHICH WAS ON HIM WHEN HE WAS SIGHTED) BUT THERE WAS NO IDENTIFICATION DONE ON HIM AT ALL HE WAS JUST TAKEN TO THE TIP WITHOUT ANY RECORDING.

THERE WERE DOGS BARKING AT ALL HOURS. THE BYLAWS WERE ADHERED TO AND THE PEOPLE WERE FINED.

THERE WERE ROGUE DOGS IN THE AREA AND THEY WERE VERY QUICK IN HANDLING THE MATTER.

THERE WERE ROWDY DOGS THAT WOULD BE QUIET FOR 2 WEEKS

TO FOLLOW UP ON A COMPLAINT THAT HAD BEEN LODGED AGAINST US FOR NOISE OF DOG.

#### Bin issues

A COUNCIL BIN WAS ON FIRE.

MY WHEELIE BIN WAS DAMAGED,

OUR BINS DIDN'T GET EMPTIED ON THE DAY THEY WERE MEANT TO.

OUR WHEELIE BIN WASN'T COLLECTED.

PUBLIC BINS ARE SMELLING.

RUBBISH BIN WAS DESTROYED

THE BIN WAS GETTING OLD AND I NEEDED A NEW ONE

THE MAIN REASON WAS BECAUSE THEY DIDN'T EMPTY ONE OF BINS. I RANG UP AND THE YOUNG GIRL TRIED TO MAKE EXCUSES FOR THEM, BUT I WAS QUITE BLUNT WITH HER BECAUSE OF THE AMOUNT OF MONEY WE PAY FOR RATES IT SHOULD HAVE BEEN TAKEN BUT IT WASNT.

THE RUBBISH BIN HAD A CRACK AND I WANTED TO GET A NEW ONE, IT WAS A SLOW RESPONSE, WHEN THE CYCLONE KNOCKED SOME TREES DOWN THE COUNCIL DIDN'T COME, WE ENDED UP DOING IT OURSELF.

THEY TOOK AWAY OUR RECYCLE BINS IN THE APARTMENT BLOCK I LIVE IN

TO GET THEM TO REPLACE THE WHEELIE BIN THAT THE GARBAGE MEN AND THEIR TRUCK HAD DESTROYED.

TO SAY THE BIN HAD NOT BEEN EMPTIED

WANT MORE WHEELIE BINS PROVIDED.

WE DIDN'T HAVE OUR WHEELIE BIN COLLECTED AND WE WANTED TO KNOW WHAT WAS GOING ON.

#### Dumped / Abandoned vehicles

AN OLD BUS WAS PARKED OUTSIDE OUR HOME, HAD BEEN DUMPED.



TWO ABANDONED VEHICLES WERE IN OUR STREET AND I NEEDED SOMETHING DONE ABOUT IT.

#### Cat issues

CAT AND DOG CONTROLL

CATS ROAMING AND GETTING TRAPS OR GETTING SOMEONE OUT TO CATCH CATS OR MAKING OWNERS REPONSIBLE AND FINE OWNERS

NEIGHBOUR HAVING HEAPS OF CATS IN MY YARD, ASKED COUNCIL WHAT TO DO ABOUT IT,

TO COMPLAIN ABOUT CATS IN MY YARD, UNRESPONSIBLE OWNERS

#### Fireworks complaints

COMPLAINT WAS ABOUT FIREWORKS BEING USED TOO MUCH AND HOW TO GO ABOUT COMPLAINING ABOUT THAT.

PROBLEMS WITH DOGS AND FIREWORKS. THE DOGS AND FIREWORKS CREATE FAR TOO MUCH NOISE LATE EVENING AND EARLY MORNING. THIS NEEDS TO BE CLAMPED DOWN ON AND MOST OF DARWIN HAVE THIS SAME PROBLEM.

THE EXCESSIVE NOISE FROM THE FIREWORKS.

#### Parking fines

PARKING TICKETS.

I GOT A PARKING FINE FOR NO REASON. I PAID FOR MY PARKING AND THEY FINED ME AND IT WAS AN ALL DAY PARKING SPOT! MY PERMIT RAN OUT.I GOT A TICKET FOR PARKING AND THE SAID RING THE COUNCIL, THEY FORGOT TO SEND A REMINDER.

POTHOLE IN THE ROAD AND A PARKING FINE

#### Parking problems

PARKING, NOT ENOUGH IN MY WARD FANNIE BAY. PLANNING ISSUES, TO DO WITH FANNIE BAY AREA I WANTED INFORMATION ABOUT LOCAL PLANNING. AND COMPLAINING ABOUT THE DEVELOPMENT OF WARRATAHS OVAL.

PEOPLE ARE PARKING IN FRONT OF OUR APARTMENT AND AS WE ARE IN A COURT, IT MAKES IT VERY HARD FOR US TO SEE ANY TRAFFIC COMING DOWN THE COURT AND THEY ARE PARKING ALL OVER THE NATURE STRIP AND ACROSS THE FIRE ACCESS.

PEOPLE WERE PARKING ON THE FOOTPATH, AGAINST A TREE WHICH I WAS LOOKING AFTER.

THE PARKING METERS REGULARLY PLAY UP AND ARE INCONSISTANT.

THE PARKING OUTSIDE THE CINEMA, WHICH IS NOW A TAXI RANK. I BELIEVE IT SHOULD ONLY BE A TAXI RANK AT NIGHT TIME, SO THAT YOU CAN USE THE PARKING DURING THE DAY.

#### Road maintenance

FAILED PARKING METRE AND ROAD SURFACING NEEDED MAINTANCE IN OUR STREET.

POTHOLE IN THE ROAD AND A PARKING FINE

ROAD AND FOOTPATH MAINTENANCE.

WE HAD A LOT OF LOOSE ROCK IN OUR ROAD WHEN THEY RESURFACED THE ROAD AND WE WANTED TO GET IT SEEN TO AND IT JUST WASNT A TIMELY RESPONSE THAT THEY COME AND SWEPT IT UP.

#### Footpath maintenance

A DOG WAS RUNNING LOOSE. THERE WAS A DEAD FISH IN THE LANEWAY AND THEY CLEANED THE FISH AWAY. THERE WAS A BROKEN PIECE OF FOOTPATH.

CLEAN UP OF LANE WAY NEXT TO MY HOME

I NEEDED THEM TO FIX THE FOOTPATH AND ALSO TO FENCE OFF THE CEMETERY.

REGARDING THE CONDITION OF FOOTPATHS AND MEDIAN STRIPS.

ROAD AND FOOTPATH MAINTENANCE.

UNEVEN FOOTPATH THAT POSED A DANGER (RAISED PORTION).

WE HAVE BEEN TRYING TO GET THE FOOTPATH FIXED FOR YEARS

#### Street Lighting issues

FAULT WITH STREET LIGHTS AND NO POWER IN OUR HOUSE.

REPORT STREET LIGHTS OUT IN OUR AREA.

STREET LIGHTING OUTSIDE OUR HOUSE NO LIGHTS FOR WEEKS

#### Noise complaints

A NOISE ISSUE- THE NEIGHBOURS HAD LOUD AND IRRITATING ROOSTERS AND I THOUGHT THE COUNCIL COULD DO SOMETHING ABOUT IT.

ABOUT THE NOISE, INDUSRIAL IN A RESEDENTUAL AREA.

PROBLEMS WITH DOGS AND FIREWORKS. THE DOGS AND FIREWORKS CREATE FAR TOO MUCH NOISE LATE EVENING AND EARLY MORNING. THIS NEEDS TO BE CLAMPED DOWN ON AND MOST OF DARWIN HAVE THIS SAME PROBLEM.

THE LIBRARIES ARE BECOMING VERY NOISY, FOCUS IS NOW ON COMPUTERS AND DVD'S INSTEAD OF BOOKS.



THERE IS A LANEWAY BETWEEN MY HOUSE AND THE NEIGHBOURS, AND THERE ARE ALOT OF FIGHTS THAT BREAK OUT THERE AT ALL HOURS OF THE DAY AND NIGHT AND WE ASKED THEM TO DO SOMETHING ABOUT IT. WE DONT GO OUT AT NIGHT BECAUSE WE FEEL UNSAFE.

#### Nature strip upkeep

BARKING DOG IN THE STREET AND I NEEDE TO HAVE A TREE ON THE NATURE STRIP TRIMMED.

REGARDING THE CONDITION OF FOOTPATHS AND MEDIAN STRIPS.

THAT THE LOCAL NATURE STRIP WAS NEGLECTED AND THE COUNCIL SHOULD DO SOMETHING ABOUT IT.

THE NATURE STRIP HAD ALL DEAD STUMPS AS THE POWER AND WATER PEOPLE PRUNED THEM AND KILLED THEM AND I RANG THE COUNCIL TO FIX THE PROBLEM.

THE STATE OF THE MEDIUM STRIP NEAR MY PLACE.

THEM CHOPPING DOWN OUR TREE ON NATURE STRIP

#### Tree issues

A TREE HAD FALLEN DOWN ON THE FOOTPATH

A TREE WAS DAMAGING A BUILDING.

THE RUBBISH BIN HAD A CRACK AND I WANTED TO GET A NEW ONE, IT WAS A SLOW RESPONSE, WHEN THE CYCLONE KNOCKED SOME TREES DOWN THE COUNCIL DIDN'T COME, WE ENDED UP DOING IT OURSELF.

THEM CHOPPING DOWN OUR TREE ON NATURE STRIP

THERE IS A TREE IN THE PARK NEXT TO MY HOME, ITS ROOTS ARE LIFTING UP MY PAVERS, IT'S BEEN HAPPENING FOR 9 YEARS.

#### Camping / Backpacker issues

NUMBER OF BACKPACKERS ALONG FANNIE BAY TOILETS. TRYING TO GET EXTRA TOILTS ALONG EAST POINT PROPER. TO GET A PORTION OF A TREE REMOVED.

PEOPLE CAMPING WHERE THEY SHOULDNT BE.

TO COMPLAIN ABOUT BACK PACKERS PARKING AND SLEEPING IN A CAR PARK FOR EXTENDED PERIODS OF TIME.

#### Street sweeping issues

TO MAKE A COMPLAINT ABOUT THE LACK OF STREET SWEEPING.

#### Other (not coded)

A STONE WAS FLUNG INTO MY WINDSCREEN BUT IT WAS CAUSED BY AN INDEPENDANT CONTRACTOR NOT A COUNCIL WORKER. ABOUT HOONS SPEEDING AROUND MY CORNER.

CLOSURE OF A LANEWAY.

COMPLAIN ABOUT THE RUBBISH LEFT IN PARKS AND GRAFFITY IN OUR AREA.

DOG CONTROL OFFICER WAS RUDE, ASSERTIVE AND OUTSPOKEN. I MADE A COMPLAINT ABOUT HIS ATTIUTDE.

NO POWER, ELECTRIC.

PARKING, NOT ENOUGH IN MY WARD FANNIE BAY. PLANNING ISSUES, TO DO WITH FANNIE BAY AREA I WANTED INFORMATION ABOUT LOCAL PLANNING. AND COMPLAINING ABOUT THE DEVELOPMENT OF WARRATAHS OVAL.

THERE IS A LANEWAY BETWEEN MY HOUSE AND THE NEIGHBOURS, AND THERE ARE ALOT OF FIGHTS THAT BREAK OUT THERE AT ALL HOURS OF THE DAY AND NIGHT AND WE ASKED THEM TO DO SOMETHING ABOUT IT. WE DONT GO OUT AT NIGHT BECAUSE WE FEEL UNSAFE.

THERE WAS A HOLE IN THE DRAINAGE SYSTEM.

THEY LEFT RUBBISH IN FRONT OF OUR SECURITY GATE AND IT WAS BLOWING INTO OUR SECURE CARPARK AND LITTERING THE REST OF THE STREET. THEY DID COME TO CLEAN BUT DID MINIMAL. OVER THE MANY MONTHS THAT THE BUILDING WAS GOING ON AND WAS CONTINUALLY LEFT IN DISREPAIR.

TO COMPLAIN ABOUT THE PRESENTATION OF THE MALL WHICH IS APPALLING.

#### 13. How do you want to be informed about Council matters?

#### Filter: Other (not coded)

A MORE UP TO DATE ADDRESSED DIRECTLY TO THE RATE PAYERS. RATHER THAN BROCHURES.

ANYTHING IS FINE

COMMUNITY NEWS SERVICES.

GOOD WEB SITE

I DON'T FEEL I REALLY NEED TO BE INFORMED UNLESS ITS VERY IMPORTANT.

IN THE LOCAL SHOPPING CENTRE, MEMBER ARE ABLE TO TALK TO RESIDENTS, WE HAD THAT ONCE AND THAT WAS VERY GOOD.

NO NEEDF FOR LEFLETS.



NOT INTERESTED IN BEING INFORMED

NOT THROUGH COSTLY ADVERTISING - USE COMMUNICATION TOOLS SO THAT IT'S THE RESIDENT'S RESPONSIBILITY TO SEE WHAT'S GOING ON.

NOTHING

ON LINE.

SMS PPL THAT ARE DIRECTLY INVOLVED IN ISSUES

THE CHEAPEST MEDIUM

THE INTERNET.

THE MONTHLY FORUM AND AN INTERACTIVE WEBSITE.

THE QUICK BOOK

THE TERRITORIAN

THEY DO A GOOD JOB ALREADY.

THEY DO A GOOD JOB NOW

THROUGH THE LIBRARY

WHAT THEY DO NOW IS FINE

#### 18. Are there ways that Darwin City Council can improve its service to you?

#### Yes - specify what ways

Filter: Yes - Other (not coded)

ALWAYS NEED TO STRIVE TO IMPROVE

BE MORE AWARE OF SECURITY

BE MORE PROACTIVE ON ALL AREAS.

BY HAVING A MORE COMPREHENSIVE LIBRARY, BETTER VARIETY OF BOOKS

BY TAKING INTO ACCOUNT INDIVIDUAL OH&S ISSUES AND DEALING WITH THEM IMMEDIATELY.

CLEAN FOOTPATH AND CYCLEWAYS ALOT MORE.ENFORCE NO CAMPING AT LAKE ALEXANDER AND OTHER PUBLIC PLACES.

CONSIDER THE ELDERLY AND DISABED MORE.

CONTROL THE NOISE LEVEL OF BUSKERS IN THE MALL. I HAVE A RETAIL BUSINESS AND I COULDN'T HEAR WHAT THE CUSTOMERS WERE SAYING. THEY NEED TO LOOK AFTER THE BUSINESS OWNERS, NOT THE BUSKERS. THEY SHOULD BE TIGHTER ON WHO THEY ALLOW TO BUSK IN THE MALL, E.G. NOT ALLOW SOMEONE TO BRING SNAKES INTO THE MALL.

COULD PUT SURVEY AS A WRITTEN QUESTIONAIR TO GET MORE PEOPLE TO RESPOND

**CUT RED TAPE** 

DO NOT GO TO TRIPS TO SISTER CITIES.

DO NOT SUPPORT HIGH RISE DEVELOPMENT

EMPLOY LOCALS TO DO THIER SURVEYS.

EMPLOY THE COUNCIL STAFF TO WORK OVER THE WEEKENDS ALSO INCASE THINGS GO WRONG OUT OF OFFICE HOURS.

FIX THERE WEB PAGE

FIX UP THE LIBRARY AND GET IT UP TO SCRATCH.

GET A HEATED POOL DURING THE DRY SEASON LIKE IN OTHER STATES.

HAVE MORE MANAGEMENT CONTROL OVER EMPLOYMENT OF PUBLIC STAFF.

HAVE WELL-TRAINED, GOOD QUALITY STAFF WHO CAN DIRECT YOU IN THE RIGHT DIRECTION.

HEAVY FINES FOR PEOPLE THAT PARK ACROSS THE FOOTPATH, OR HAVE PLANTS BLOCKING THE FOOTPATH.

HOLD AN ELECTION AND GET RID OF THE CURRENT COUNCIL.

I SHOULD BE ABLE TO PARK ON THE LAWN.

I THINK FROM A LOT OF MY ANSWERS YOU CAN PICK AND SEE WHAT NEEDS BETTER SERVICE.

I THINK THAT WE SHOULD HAVE MEDIUM DENSITY LIVING RATHER THAN HIGH DENSITY THAT IS BEING THRUST UPON US.

I THINK THEY NEED TO WORK MORE CLOSELY WITH THE GOVERNEMENT AND TRY TO ORGANISE MORE THINGS FOR THE YOUTHS OF DARWIN TO BE ABLE TO DO.

I WOULD LIKE THE DCC TO CONTROLL THE TIMES THAT PEOPLE PLAY GOLF AT LARRAKEYAH GOLF COURSE. MY BACKYARD IS ADJACENT AND HAVE NO FENCE TO THER GOLF COURSE AND I WOULD LIKE IF PEOPLE WERENT ALLOWED TO PLAY AFTER SUNDOWN, THEY MAKE TOO MUCH NOISE AND IT DISTURBS ME. SO NO NIGHT GOLF PLEASE.

IF THEY HAD A PLAN FOR NOISE DISTURBANCES IN RESIDENTIAL AREAS, SUCH AS ROOSTERS AND WHO CAN HAVE THEM AND HOW CLOSE THEY CAN BE LOCATED TO A FENCE.

IMPROVE THE BOAT RAMPS.



IN EVERY ASPECT

INCREASE THE SALARY OF COUNCIL WORKERS.

IN-HOME SERVICES FOR THE FLDERLY!

INVESTIGATE THE POSSIBILITY OF HAVING ROOFTOP GARDENS.

IT WOULD BE GREAT THE OFFICES WERE ON TOP OF THEIR GAME AND ACT ON THE PROMISES AND COMMITMENTS THEY MAKE JUST BY DOING THEIR JOB

KEEP IT AS A TROPICAL CITY DON'T LOSE IT'S IDENTITY THROUGH HIGH RISE BUILDINGS AND GIVING IT TO THE DEVELOPERS.

LEAVE THE LIGHTING ON EARLIER IN THE MORNING FOR STREETS. UPGRADE THE LIBRARY STOCK- MORE BOOKS, DVD'S ETC.

MAKE THE AREA AND CITY SAFE.

MAKE THE SCHOOLS MORE PRODUCTIVE, HAVE NOT GOT ENOUGH CONTROL OVER THE MIDDLE SCHOOL KIDS. ONUS IS MORE ON THE KIDS TO LEARN THAN THE TEACHERS TO TEACH. IT IS TOO LAID BACK.

MORE ACTIVITIES FOR YOUTHS.

MORE OPEN TOWN PLANNING

MORE PROMPT ADN QUICK

MORE TOURIST FLOW IS NEEDED IN THE TOWN, PARTICULARLY IN THE MALL AREA. RE-LOCATE THE POST OFFICE SO IT'S EASIER FOR TOURISTS TO FIND.

NEEDS TO BE MORE NOTIFICATION OF CROCIDILE INFESTED AREA, ESPECIALLY TO THE NEW PEOPLE COMING TO THE CITY.

NEIGHBOUR HOOD TO BE SAFER, MORE POLICE PATROL TO DISCOURAGE NIGHT TIME HARRASSMENT.

NEW BOOKS IN THE LIBRARY

OFFICE HOURS SHOULD CHANGE AND/OR THEY SHOULD BE OPEN ON A SATURDAY SO YOU CAN ACCESS THEM ON A WEEKEND.

PACKPACKERS CAMPING IN THE PARKS WHO SHOULD BE FINED MORE AND NOT ALLOWED TO CAMP IN PARKS. BE VERY CAREFUL WITH REDEVELOPING THE MALL. GIVE VERY SPECIFIC EXPLANATIONS AND PICTURES OF WHAT WILL BE BUILT. MORE PUBLIC ART AROUND

PROVIDE AN AREA THAT CAN PROVIDE EVENING ACTIVITIES FOR THE PUBLIC - SOMEWHERE PEOPLE CAN GO AND BRING THE KIDS, STAY LATE IF THEY WANT TO. IN A CENTRAL AREA.

PROVIDING MORE RENTAL HOUSES, MORE ACCOMONDATION FOR EVERYONE.

PUBLIC TRANSPORT NEEDS TO BE IMPROVED DRAMATICALLY. THE BUILDING CODE IN DARSWIN NEEDS SOME SERIOUS REGULATIONS.

RENRAL OF FACILITIES LIKE RENTING A HALL, FOR SENIORS SHOULD BE CHEAPER, I'M NON PROPHIT,

ROAD KILL NEEDS TO BE CLEANED IMMEDIATLEY. COUNCIL NEED TO CREATE A TOLL FREE NUMBER AND MAKE THE PUBLICLY AWARE TO CALL IF ROAD KILL IS SPOTTED AND NEEDS TO BE CLEANED. WITH SIGNAGE AND ADVERTISING, LIMITED AMOUNT. CHRISTMAS LIGHTS ALONG THE MAIN ROADS DURING THE SEASON TO BRING MORE CHRISTMAS CHEER AND SPIRIT. MORE DECROATIVE.

SACK HALF OF THE COUNCILLORS AND BE MORE SELE CTIVE WITH THEM.

SERVICES WOULD HAVE TO IMPROVED.

SET A BETTER EXAMPLE FOR WATER CONSERVATION. NO SPRINKLERS DURING THE DAY.

SHOULD IMPROVE CORE SERVICES.

SHOULD STOP WATERING DURING THE MIDDLE OF THE DAY BECAUSE IT SHOWS A BAD EXAMPLE OF WATER CONCERVATION.

STOP ACTING LIKE A LEGISLATION.

STOP USING AUTOMATED PH SYSTEM, HATE TALKING TO A MACHINE, WANNA GET THROUGH TO A REAL PERSON STRAIGHT AWAY

THE ALCOHOL PROBLEM NEEDS ATTENTION. NEED TO EDUCATE PEOPLE TO LOOK AFTER THEMSELVES.

THE BUS SERVICE IN PARTICULAR AND TRANSPORT SERVICES GENERALLY. THE BUS SERVICE DOESN'T EXTEND FAR ENOUGH AND THE BUSES ARE NOT IDENTIFIED ON THE BACK. EXTEND THE OPENING HOURS FOR THE LIBRARY WHICH WOULD HELP WORKING PEOPLE. FOCUS ON AND DEVELOP ARTS AND CULTURE - SUPPORT LOCAL ARTISTS AS MUCH AS POSSIBLE.

THE CITY NEEDS TO EXPAND AS IT IS VERY SMALL AT PRESENT. PERHAPS IT COULD BE A SMALL CITY OUT OF DARWIN.

THE NEED FOR MORE CONTROL OVER THE NOISE IN CERTAIN AREAS OF DARWIN. MORE NEED TO STIFFLE BEHAVIOUR AS A RESULT OF THIS.

THE NIGHTCLIFF BOAT RAMP ON WEEKENDS EVENINGS IS NOT AVAILABLE FOR BOAT TRAILERS AS THERE ARE CARS PARKED THERE AT THE MARKETS.

THERE NEEDS TO BE MORE WHEEL CHAIR FRIENDLY ACCESS AROUND THE CITY TO COMMUNITY AREAS.

THEY ARE ADEQUETTE, THERE IS ALWAYS ROOM FOR IMPROVEMENT.

THEY COULD DO MORE TO LIMIT THE AMOUNT OF ALCOHOL THAT'S DRUNK AROUND THE PARKS AND THE SUBURBS. AND MAYBE BRING NEW LAWS IN. THEY SHOULD BROADEN THE TYPES OF THINGS WE CAN RECYCLE - AT THE MOMENT IT'S JUST 1 AND 2 FOR PLASTICS. I'D LIKE TO SEE DOGS ON LEASH IN THE PARK.

THEY COULD SPEED UP THEIR DECISION MAKING PROCESS AND THE LENGTH OF TIME IT TAKES FOR THEM TO DO THINGS.

THEY COULD STOP FIRECRACKERS BEING SOLD TO THE PUBLIC.

THEY DO NOT HAVE A REAL PRESENCE IN SUBURBIA.

THEY NEED A FEW REFERENDUMS ON TOPICS AS WE ALL HAVE CONFLICTING OPINIONS ON WHAT COUNCIL SHOU;LD BE DOING.



THEY NEED TO STOP WHINGEING ABOUT WHAT THE TERRITORY GOVERNMENT IS NOT DOING FOR THEM AND NOT GIVING THEM, THEY SHOULD MAKE USE OF THE RESOURCES THEY DO HAVE, JUST GET ON WITH THE JOB.

THEY SHOULD VOLUNTARILY DISBAND AT THAT LEVEL OF GOVERNMENT SHOULD BE REMOVED COMPLETELY. THEY OFFER NEXT TO NO SERVICES

TO HAVE MORE PEOPLE AVAILABLE TO DO WHATEVER. THEY NEED TO BE PROPERLY STAFFED; THIS COULD INCREASE EFFICIENCY.

TO HAVE WIFI IN THE LIBRARY.

TO NOT FINE ME WHEN I PARK CORRECTLY.

WE DON'T NEED A COUNCIL.

WHEN SOMEONE HAS A GOOD IDEA, THEY SHOULD SUPPORT IT INSTEAD OF FIGHTING AGAINST IT.

WORK OUT THE SPRINKLER SYSTEM THE NIGHTCLIFF FORESHORE.

YES, BECAUSE THERE IS ALWAYS ROOM FOR IMPROVEMENT, I THINK THAT CERTAINLY WITH NEW WAYS OF IMPROVING DEVELOPMENT CONSENT BECAUSE I DISAGREE WITH THE WAY THAT THAT DEVELOPMENT HAS BEEN HANDLED, I STRONGLY DISAGREE WITH THE TYPES OF STRUCTURES THAT ARE ALLOWED TO BE BUILT.

# 19. What do you think are the key issues currently affecting the lives of Darwin residents?

Filter: Other (not coded)

A BOOM AND BUST COMMUNITY.

ACCES TO COMMUNITY SERVICES.

ADDRESSING THE PROBLEM OF THE ELDERLY AND DEVELOP NETWORKS AND SYSTEMS WHEREBY THE ELDERLY ARE MORE INVOLVED AND NOT LEFT AT THE PERIFERIES, AND THEY NEED TO ENCOURAGE A VOLUNTEER PARTICIPATION.

ALL THE THINGS THAT INFLUENCE LIFESTYLE - LIKE ACCESS TO FACILITIES THAT DON'T COST US DIRECTLY. THINGS THAT ARE ACCESSIBLE TO THE BROAD POPULATION.

AND THE GENERAL RATE OF GENERAL VIOLENCE.

ATTRACTING SKILLED WORKERS, TO LIVE, WORK AND INVEST IN DARWIN.

BACKPACKERS HAVE NOWHERE TO STAY SO THEY CAMP IN PUBLIC AREAS. COUNCIL SHOULD PROVIDE FACILITIES IN EXCHANGE FOR A SMALL FEE.

BAD DRIVERS / DRIVERS NEED MORE PUBLIC EDUCATION / MATURE AGE EDUCATION SYSTEM

BEING ABLE TO MAINTAIN LIFESTYLE - FISHING AND CAMPING AND THAT OUTDOORS LIFESTYLE. UTILITIY COSTS. PARKING - LACK OF

BEING ISOLATED FROM EVERYONE ELSE.

BEING SUCKED INTO COMMONWEALTH INITIATIVES THAT DONT SUIT DARWIN.

BETTER MANAGMENT OF THE PARKLANDS

CAMPERS IN THE PARKS.

CLEANLINESS OF PARKS AND PUBLIC AREAS.

CLIMATE CHANGE.

COST OF COUNCIL SERVICES, AND COUNCIL GETTIN INVOLVED IN THINGS THAT DOESNT CONCERN THEM, MOSTLY SOCIAL ISSUES SUCH AS HELPING VARIOUS BODIES AROUND TOWN THAT ARENT THE PROVINCE OF THE COUNCIL. THERE IS A LACK OF SOCIAL RESPONSBILITY IN DARWIN AND THE DCC CONTRIBUTES TO THIS BY ASSUMING THIS ROLE WHEN IT IS BETTER HANDLED BY INDIVIDUALS OR OTHER ORGANISATIONS.

COURTS ARE TOO LENIENT ON OFFENDERS.

DEPENDS ON THE AREA YOU'RE IN.

DREADFUL NEW SOUTHERN STYLE HOUSING DEVELOPMENTS.

ECONOMIC ISSUES AND HOW IT IMPACTS ON US. YOUTH ISSUES - THERE ARE COMPLAINTS ABOUT KIDS NOT HAVING ENOUGH TO DO AND THERE ARE GANG ISSUES HERE. HELP AND ADVICE FOR SENIOR RESIDENTS AND PEOPLE WITH DISABILITIES - THAT MIGHT BE JUST LETTING US KNOW ABOUT WHAT THEY ALREADY HAVE IN PLACE FOR THESE GROUPS.

EMPLOYMENT FOR THE LOCAL PEOPLE AND MORE ENTERTAINMENT AREAS

ENVIRONMENTAL RESPONSIBILITY AND GOOD ACCESS AND MOBILITY

GETTING HOLD OF FRESH FRUIT AND VEGETABLES.

**GLOBAL IMPACT** 

IDIOT DRIVERS

INFRASTRUCTURE & TIDINESS OF THE STREETS. PROVIDING USEFUL FACILITIES FOR RESIDENTS.

INFRASTRUCTURE BEING CONSISTENT WITH THE GROWING POPULATION.



INSUFFICIENT CAR PARKING IN THE CBD. THERE NEEDS TO BE MORE BIKE TRACKS AND SECURE PLACES TO PARK BICYCLES. TEENAGE GANGS AROUND SHOPPING CENTRES. TOO MANY BLOWFLIES, COUNCIL NEEDS TO COLLECT RUBBISH TWICE A WEEK. NEED IMPROVED STORM WATER DRAINAGE.

ISOLATION AND LACK OF THINGS TO DO.

KEEPING DARWIN A RELAXED TROPICAL CITY AND LIFESTYLE

LACK OF AVAILABLE CHILDCARE.

LACK OF CONTRIBUTION FROM LARGE BUSINESS TO THE CITY AND POOR DISTRIBUTION OF COUNCIL FUNDS.

LACK OF FRESH PRODUCE

LAW AND ORDER

LOOKING AFTER THE ELDERLY, RETIREMENT HOME.S

MAINTAINENCE OF FACILITIES AND HOSPITALS TO ENSURE VITAL THINGS ARE KEPT TO A HIGH STANDARD/

MAINTAINING A GOOD LIFESTYLE.

MAINTAINING THE LIFESTYLE.

MORE ASSISTANCE AND SERVICES FOR ELDERLY RESIDENTS AND DISABLED PEOPLE

MORE LIGHTING AT NIGHT, AROUND PARKS, MORE TOILET FACILITIES AT THE PARKS.

NEED MORE WATER AS IN FOUNTAINS AND FEATURES AND PLACES TO SWIN AND APPRIATE SHADED AREAS

NO COMMENT.

NOISE POLLUTION. WE ARE OVER TAXED.

NON LISTENING TO RESIDENTS ENOUGH. ADDING TO MANY UNNECESSARY EXPENCES THAA PEOPLE MORE STRUGGLING. PUBLIC POOLS SHOULDN'T HAVE ROPES THROUGH THEM.

NOT BEING ABLE TO ACCESS COUNCIL AND GOVERNMENT COMMUNITY SUPPORT WHEN IT IS NEEDED. THERE SHOULD BE MORE CONSULTAION BETWEEN THE COUNCIL AND THE NT GOVERNMENT.

NOT ENOUGH ACTIVITIES FOR THE PEOPLE TO DO

NOT PAYING ANY ATTENTION TO THE INFRASTRUCTURE HAVE NOT PREPARED THE CITY FOR THE OLIICK GROWTH

OVER GOVERNANCE. TOO MANY LEVELS OF GOVENMENT DOING THE SAME THING. POLICE HARRASSMENT ON SPEED LIMIT CHANGES. TOO MANY SPEED LIMIT CHANGES IN A SHORT STRETCH.

OVERBUILDING OF THE CBD IN DARWIN WITH HIGH RISE. BEAUTIFYING DARWIN MORE MAINTAINED WITH MORE TREES AND BU EATIFUL FLOWERS AND GARDENS LIKE SINGAPORE.

OVERFISHING IS A BIG PROBLEM AND THERE SHOULD BE A SIZE AND LIMIT TO CATCHES.

OVERSUPPLY OF TRAFFIC CONTROL PEOPLE.

PEOPLE BEING ABLE TO GET AROUND

PEOPLE IN DARWIN ARE BORED, THERE IS NOT ENOUGH ENTERTAINMENT E.G. ROCK BANDS

PLANNING TO INCLUDE MORE AGED CARE FACILITIES, THERE ARE NOT A LOT OF OPTIONS HERE FOR OLDER PEOPLE.

PUSH BIKES ON THE ROADS ARE DANGEROUS IN PEAK HOUR TRAFFIC. THEY WEAVE IN AND OUT OF THE TRAFFIC. THEY RIDE OVER THE PEDESTRIAN CROSSINGS AS WELL.

RAPIDLY INCREASING POPULATION. HOMELESS PEOPLE. ENVIRONMENTAL SUSTAINABILITY - RAIN WATER TANKS AND SOLAR POWER. BETTER HOUSING DESIGN THAT DRAWS LESS ON ELECTRICITY. STOP THE "UGLIFICATION" OF THE HARBOUR.

RATES, THE STANDARD OF THE SWIMMING POOLS AND LIBRARIES.

RELIABLE SUPPLY OF SERVICES, EG. POWER (ELECTRICITY)

THE AGED TYHAT ARE SHUT IN COULD DO WITH MORE SUPPORT

THE ALLEY WAYS BEENING USED VERY DISTURBING, FUN RECREATING THAT IS AVAIABLE

THE AVAILABILITY OF FACILITIES.

THE DREADFUL CITY SCAPE/ THE PAOPLE WHO GIVE APPROVAL OT THE DEVELOPEMNT IN DARWIN

THE INTERVENTION WHICH FAILED AND CAUSED GREATER STRUGGLE. TOO MANY POLICE. OVERPOLICING.

THE MALL IS SO DRAB, ENHANCE ITS LOOK, MORE SHADE, PUBLIC ART, MAKE IT FRIENDLIER

THE WEATHER, ITS TOO HOT

THERE ARE BECOMING MORE OLDER RESIDENTS IN OUR COMMUNITY SO WE NEED MORE SERVICES FOR THEM AND JUST BEING AWARE THAT THERE ARE MORE OF THOSE PEOPLE SO THERE NEEDS TO BE MORE SERVICES THAT MEETS THEIR NEEDS.

THERE ARE LOTS OF PLANS ON THE TABLE, BUT THEY DON'T SEEM TO BE GOING AHEAD.

THEYTHE COYUNCIL TREATS YOU DIFFERENTLY DEPENDING ON WHICH AREA YOU LIVE IN, AND THEY ARE INCONSISTENT IN THEIR DECISION. IN ONE OF THE PLACES WE LIVED, THEY CUT DOWN OUR TREE WITHOUT TELLING US AND GROUND OUT THE STUMP RUINING OUR LAWN AND IN THE NXT PLACE THEY LEFT THE STUMP CAUSE OF THE AREA WE LIVE IN, BUT STILL RUINED THE LAWN.

TOO MANY ABORIGINALS BEING ALLOWED TO JUST ROAM THE STREETS.

TOO MUCH CONTROLL OF THE PARKS, WHAT U CAN AND CANNOT DO, LIKE IN SOME PARKS YOU CANT COOK OR BARBAQUE. AND TOO MUCH CONTROLL OF ADVERTISING, LIKE PUTTING UP A SIGN FOR A GARAGE SALE AND YOU CANT PUT THINGS UP AT THE COMMUNITY CENTRE CAUSE THEY SAY ITS AN EYESORE

TOO MUCH DEVELOPMENT AND NOT ENOUGH CAR PARKING TO SERVICE IT.



TRANSPORT, GOOD LIBRARY FACILITIES, MAINTAINING ROADS, PROVIDING MORE RECREATIONAL FACILITIES AND LOOKING AFTER PENSIONERS.

WORK/LIFE BALANCE. AND HAVING THINGS TO DO FOR YOUNGER FAMILIES IN DARWIN.

YOUNG PEOPLE BEING OUT OF CONTROL. ADDRESSING SOCIAL ISSUES THAT ARE TROUBLING YOUNG PEOPLE.

# 22. If you had one suggestion about what the Darwin City Council should be focussing on in the future, what would it be? Suggestion made - specify details

#### Suggestion made (not coded)

AFFORDABLE HOUSING.

ASSISTING THE STATE GOVERNMENT WITH LAW AND ORDER

BACK TO THE BASICS.

BE MORE FAMILY ORINTATED

BE MORE OPEN AND RESPONSIBLE.

BE MORE POSITIVE WITH THE EVENTS THAT THEY HAVE HERE! BE MORE EVENTFUL MINDED!

BECOMING PROFESSIONAL AT WHAT THEY DO! HAVE SURVEYS DESIGNED THAT DONOT MAKE THE COUNCIL LOOK GOOD BUT HAVE THEM THAT THEY SHOW THE FAULTS AND ARE OPEN TO COMMENTS ON ALL QUESTIONS THEN THEY WOULD BE TRUE TO HOW RESIDENTS FEEL.

BY CUTTING THE COSTS THAT THE COUNCIL MEMBERS INCUR ON PERSONAL LIFESTYLE CHOICES THAT COULD BE GIVEN TO THE PUBLIC FOR MORE IMPORTANT SERVICES.

CONCENTRATE ON THEIR CORE ACTIVITIES.

CONTINUE TO ENSURE THAT THE DARWIN LIFESTYLE SURVIVES. RESIST A MOVE TO SOUTHERN WAYS.

CONTINUE TO PROVIDE WHAT THEY CURRENTLY DO

DISBANDING. THEY SHOULD VOTE THEMSELVES OUT OF A JOB.

DOING THEIR JOB WITH OPENESS AND INTEGRITY

DOING THIER JOB INSTEAD OF WASTING TIME ON SURVEYS.

EMPLOYING PEOPLE IN THE COUNCIL THAT AREN'T ON A POWER TRIP.

FOCUS ON FAMILY AND COMMUNITY

GET A NEW COUNCIL - THERE'S JUST TOO MUCH INBRED B.......

GET RID OF THE PARKING METERS.

GET RID OF THE STREET LIGHTS!

GETTING PEOPLE A CENSE OF OWNERSHIP AND A SENSE OF BELONGING, A SENSE OF COMMUNITY.

GETTING THE NT AND FEDERAL GOVERNMENTS TO DO SOMETHING ABOUT LAW AND ORDER.

GOOD COUNCIL MANAGEMENT

HEALTH AND EDUCATION

HELPING THE AGED

HONESTY WITHIN THEIR OWN ORGANIZATION. TRUTHFULNESS OF THEIR EMPLOYEES IN THE WORKPLACE, HATE SEEING THEM THE CLUBS IN WORKING HOURS.

HOUSING AFFORDIBILITY AND MORE BUSINESS OPPORTUNITIES.

INCREASING FAMILY OUT DOORS ACTIVITIES FOR FREE ACTIVITIES.

INSURING THAT HOMES HAVE ADAQUIT FENCED OFF YARDS.

INTEGRATION!

ITS JOB

KEEP UP THE GOOD WORK.

KEEPING EVERYTHING AS IT IS - DOING A WONDERFUL JOB

KEEPING THE SWIMMING POOLS OPEN.

LANEWAYS AND BIKE PARTHS

LOOK AFTER OUR OWN.

LOOKING AT HAVING LESS COUNCILLS.

MAKING PEOPLE ACCOUNTABLE FOR LITTERING AND GRAFFITTI.

MORE ACCESS FOR PEOPLE WITH DISABILITIES IN PUBLIC AREAS.

MORE CROSS CULTURAL AWARENESS

MORE CYCLE PATHS ARE NEEDED.



MORE INTERNAL FEFICIENCY.

MORE SHADE, AWNINGS AND TREES.

NOT CREATING BEAUROCRACY FOR ITS OWN SAKE. THERE'S AN EXCESS OF BEAUROCRACY.

NOT LAYING DOWN CONCRETE FOOTPATHS BECAUSE THEY DAMAGE KNEES AND JOINTS.

OPEN AND TRANSPARENT GOVERNMENT

PROMOTING AS MUCH LOCAL ART AND MUSIC AS POSSIBLE.

PUBLIC ART AS ALREADY NOTED - THERE SHOULD BE MORE. A SUBSTANTIAL INCREASE IN PUBLIC ART.

PUBLIC ART SHOULD BE MORE CREATIVE - WHAT ABOUT SOME GRAFITTI COMPETITIONS.

PUBLIC EDUCATION ON HOW TO BEHAVE PROPERLY.

QUALITY OF LIFE, INCLUDING BEING ABLE TO AFFORD TO LIVE HERE. HEALTHY AND WISE ADMINISTRATION BY THE COUNCIL.

RELEASE BUILDING LAND AT AFFORDABLE PRICES

ROLLERCOASTERS, WE NEED ONE BUILT HERE - OR PAINTBALL.

SCHOOL ATTENDANCE

STOP PROCRASTINATING AND NOT MAKING DECISIONS.

STRATEGIES OF REDUCING THE USE OF PRIVATE VEHICLES. ENCOURAGE LIGHT RAIL, MORE COMPREHENSIVE PUBLIC TRANSPORT AND TO ENCOURAGE THE PUBLIC TO LEAVE THIER CARS AT HOME MORE OFTEN.

THE EASE OF ACCESS AROUND DARWIN; HOW EASY IT IS TO GET AROUND, BE IT BY WALKING, DRIVING OR CYCKLING.

THE HEALTH AND WELLBEING PROGRAMMES SHOULD BE LINKED AND THE DCC SHOULD HAVE STATE AND FEDERAL GOV'T INPUT THERE.

THE PROCESS OF SELECTION FOR PEOLPE TO BE ON THE COUNCIL

THE RECYCLING OF CANS AND BOTTLES TO HELP WITH THE RUBBISH PROBLEM

THEY NEED TO FOCUS ON THEIR CORE BUSINESS AND NOT TRY TO MAKE THEIR JOBS HARDER FOR THEMSELVES.

THEY NEED TO MAKE THE CITY BIGGER IN TERMS OF POPULATION, TO 250,000 OR UP TO ONE MILLION. THEY SHOULD RELEASE MORE LAND FOR HOUSING.

THEY SHOULD FOCUS ON GETTING MORE JOBS FOR ALL AS THE LOCALS SOMETIMES DO NOT GET A FAIR CHANCE AT THE WORK AVAILABLE.

THEY SHOULD INVEST IN THE CONSTRUCTION OF CYCLONE SHELTERS THAT ARE BUILT TO A CODE 5.

THEY SHOULD NOT INVEST ANY MORE MONEY IN THE MALL.

TO GET PROFESSIONAL PEOPLE WORKING FOR THEM, THE PEOPLE IN THE COUNCIL SEEM UNPROFESSIONAL, TOO LAID-BACK, THEY NEED TO BE SHARPER.

TO MINIMISE HOMLESSNESS.

TO SLOW DOWN THE GROWTH OF THE CITY.

TRY TO MAKE HOUSING AFFORDABLE.

WORK COLLABORATIVLY WITH THE NT GOVERNMENT.

YOUNG P PLATE DRIVERS MORE EDUCATIONS CHANGES FOR THEM GETTING THEIR LICENCES TO 3 YEARS

#### Improve safety & security

A SAFE ENVIRONMENT FOR EVERYBODY BY IMPROVING STREET LIGHTING, BUS SERVICES. CONTROL PUBLIC DRINKING.

A SAFER CITY. I WAS BROKEN INTO THE OTHER. DK HOW THEY COULD DO THAT.

ALCOHOL IN THE PARKS - DO SOMETHING ABOUT IT. IT'S NOT SAFE IN THE PARKS.

ANTI-SOCIAL BEHAVIOUR, RESTRICTING THE ACCESS OF ANTI-SOCIAL PEOPLE TO PLACES SUCH AS NIGHT CLIFF AND PARKS AFTER DARK. I WOULDN'T TAKE MY KIDS TO PARKS AFTER DARK.

BETTER LIGHTING AND SAFE PARKS AND ALLEY WAYS AND A NUMBER TO RING TO DEAL WITH THE ANIMALS ON THE ROAD

**BETTER SAFETY** 

BETTER STREET LIGHTING, WE HAVENT GOT ENOUGH IN OUR AREA TO MAKE US FEEL SAFE. SO FOCUS ON SECURITY ALSO AND MORE POLICE PATROLS MORE OFTEN.

CAMERAS IN THE STREETS.

CCTV CAMERAS.

CLENA UP THE LANE WAYS AND MORE LIGHTING TO STOP VANDALS AND MPROVE SECURITY

CLOSE SOME OF THE LANES AROUND THE AREA FOR THE SECURITY OF KIDS

CONTROLING THE GANGS AND YOUTHS OF DARWIN, MAKING IT A SAFER PLACE.

CREATE A BETTER BUSINESS ENVIRONMENT. KEEP THE MALL SAFE AND LIVEN IT UP A BIT.

CREATE MORE FRIENDLY AND SAFE ENVIROMENT FOR EVERYONE IN DARWIN

CRIME AND MAKE ME FEEL SAFE AT NIGHT IN MY SUBURB. THERES TOO MABNY GANGS OF KIDS AND DRUNKEN PEOPLE RUNNING AROUND MAKING ME FEEL UNSAFE, PERTICULARLY AT NIGHT. MORE POLICE PATROLS AND HARSHER PENALTIES FOR OFFENDERS. TRY GET LESS DRUNKEN LOITERING, PEOPLE SHOULD BE MOVED ON AND SENT HOME. MAYBE HAVE CURFEWS, AND THE SALE OF ALCOHOL.



CRIME AND SAFETY

EXPANSION OF THE CITY WHEREBY PEOPLE CAN GET HOUSING IS NEEDED. SECURITY NEEDS TO BE IMPROVED. CRIME IS AN ISSUE AND IS INCREASING.

FOCUS ON SECURITY AND LIFESTYLE.

FOCUSING ON THE SMALLER SUBURBAN AREAS AS IN KARAMA. BETTER STREETS MORE POLICE PROTECTION FROM ITINERENTS.

HAVE MORE STREET LIGHTS SO PEOPLE CAN SEE BETTER. AND SO IT IS SAFER TO WALK AROUND.

HOUSING AFFORDABILITY AND SECURITY. STREET LIGHTING NEEDS TO BE INCREASED. WE HAVE A GANG LIVING IN OUR SUBURBS WHO ARE KNOWN TO THE POLICE AND THEY NEED TO BE LOCKED UP.

I THINK THEY SHOULD CONTINUE TO PUSH TOWARDS THE CCTV AND POSITIVE INTERVENTION. KEEP WORKING ON THE YOUTH. MORE WORK ON PROMOTING MISSION AUSTRALIA AND HELP THEM LOOK AFTER THE INDIGENOUS PEOPLE WALKING AROUND THE STREETS BREAKING INTO HOUSES AND HARASSING PEOPLE. COUNCIL NEEDS TO SUPPORT THOSE NGO'S ON THOSE COMMUNITY CRIME ISSUES/STREET CRIME.

IMPROVE THE SUSTAINABILITY AND SAFETY OF THE CITY, THE ENVIRONMENT AND IN THE SUBURBS AS WELL.

IMPROVE THE SECURITY AND SAFETY FOR RESIDENTS

IMPROVED STREET LIGHTING AND MORE PUBLIC SURVEILLANCE, THAT IS CCTV, AROUND THE CITY, THE PARKS AND SHOPPING CENTRES TO CURB CRIME AND MAKE THE PUBLIC FEEL SAFER.

IN MANY WAYS I KNOW A LOT OF PEOPLE THAT ARE LIVING IN THE SUBURB OF KARAMA AND THEY DO NOT FEEL AS SAFE OR AS SECURE AS IN MY AREA.

INCREASE SAFTEY, THE CONTROLL OF THE MISUSE OF ALCOHOL.

JUST PROVIDE A SAFE CLEAN CITY.

KREEP IT BEAUTIFUL, ENVIRTONMENTALLY FRIENDLY AND SAFE. HARSHER PUNISHMENTS FOR REPEAT OFFENDERS, PEOPLE ARE GETTING AWAY WITH TOO MUCH.

LIGHTS IN KARAMA, THEN WE WOULD FEEL A LOT SAFER.

LOOK AT THE SAFETY OF THE CITY AND SUBURBS AT NIGHT ESPECIALLY.

MAKE STREETS AND SUBURBS SAFER, EG .BETTER LIGHTING, BETTER PLANNING AND DESIGN OF SUBURBS SO THEY DON'T BECOME SLUMS, ETC.

MAKING DARWIN SAFE

MAKING DARWIN SAFER AND MORE LIVABLE,

MAKING THE CITY SECURE AND SAFE. SECURITY IS AN ISSUE.

MIANTAINING A SAFE ENVIRONMENT THAT ALLOWS EVERYONE TO ENJOY THE OUTDOOR LIFESTYLE THAT DARWIN HAS TO OFFER. ESP IN REGARDS TO SAFETY.

MORE POLICING AND CAMERAS PUT IN PLACE TO MAKE THE CITY SAFER.

MOVEMENT AROUND THE CITY AND SUBURBS- CYCLE WAYS AND WALK WAYS- SO THAT YOU CAN MOVE FREELY AND SAFELY BETWEEN THE CITY AND THE SUBURBS.

NEIGHBOURHOOD SAFETY.

PERSONAL AND PROPERTY SECURITY SERVICES.

PROMOTING DARWIN IS VERY IMPORTANT BUT PUBLIC AREAS NEED TO BE CLEANER, SAFER AND FRIENDLIER.

PROVIDE MORE THINGS FOR YOUNG PEOPLE AND FAMILIES TO DO - LIKE MORE FREE ENTERTAINMENT. THE MARKETS ARE GOOD BUT IT'S PRETTY UNSAFE FOR YOUNG PEOPLE BECAUSE OF THE GANGS THAT HAND AROUND THERE.

PROVIDING A CLEAN AND SAFE ENVIRONMENT.

PUBLIC SAFETY AND GANGS.

ROADS AND BIKEPATHS SHOULD BE MADE SAFER.

SAFER PLACES FOR PEOPLE TO GO OUT.

SAFETY AND WELLBEING FOR INHABITANTS AND VISITORS.

SAFETY AT NIGHT - ADDRESS THE ROOT CAUSE OF ANTI-SOCIAL BEHAVIOUR. MAYBE NIGHT PATROLS.

SAFETY FROM JUVENILES.

SAFETY IS PARAMOUNT.

SAFETY OF AND FACILTIES FOR THE PUBLIC.

SAFETY ON ROADS.

SAFETY. NIGHT PATROL.

SAFTY IN PUBLIC AREAR

SCHOOL SAFETY. THEY NEED HIGHER FENCING TO KEEP THE CHILDREN SAFE AND INTRUDERS OUT. THIS HAS BEEN A PROBLEM CURRENTLY.

SECURITY CAMERAS IN THE CBD/ AND ATTRACTING LARGER SHOPS TO THE MALL TO ENCOURAGE PEOPLE TO SHOP MOR IN THE CITY SECURITY FOR THE NEXT GENERATION

SECURITY ITEMS AS THERE ARE TOO MANY YAHOOS OUT THERE, MORE CAMERAS SHOULD BE PLACED IN THE CITY.

SECURITY, SAFETY ON PUBLIC TRANSPORT, INCREASE STREET LIGHTING WOULD DETER ANTI-SOCIAL BEHAVIOUR



SOCIAL BEHAVIOR, BECAUSE YOU DON'T FEEL SAFE IN LANEWAYS OR PARKS

SURVEILLANCE OF ALL COUNCIL RELATED PREMISES BY CCTV, SUCH AS SUPERMARKETS, LANEWAYS, CAR PARKS, AND ENTERTAINMENT AREAS

THE ANTI-SOCIAL BEHAVIOUR THAT MAKES DARWIN AN UNSAFE PLACE AT NIGHT

THE CHILDREN AND THE ENVIRONMENT AND KEEPING PEOPLE SAFE.

THE CITY NEEDS TO BE MADE SAFER. MORE BUSES NEEDED FOR LATE NIGHTS IN THE CITY, THERE ARE NEVER ENOUGH TAXIS.

THE SAFETY ISSUE OF NIGHT LIFE IN THE CITY-FIGHTING AND ANTI-SOCIAL BEHAVIOUR

THE SAFETY OF PEOPLE AND SAFETY ON BUSES. I WON'T GO OUT AT NIGHT OR TRAVEL ON A BUS BECAUSE OF BAD EXPERIENCES OF MY FAMILY

THEY NEED MORE SECURITY AROUND THE CITY, ESPECIALLY AROUND THE NIGHTCLUB AREA AND THERE NEEDS TO BE MORE LIGHTING, ESPECIALLY IN MCMINN STREET. THE DARWIN ENTERTAINMENT CENTRE LOOKS GREAT AND THEY COULD UPGRADE OTHER FACILITIES AND CITY AREAS TO MATCH.

TO HAVE MORE SECURITY IN THE CBD, ESPECIALLY BETWEEN 10 PM AND 4 AM, TOO MANY DRUNK PEOPLE CAUSING TROUBLE AND WE DONT FEEL SAFE IF IN TOWN THERE. DCC USED TO HAVE A PROGRAMME WHERE THEY HAD PRIVATE SECURITY PEOPLE PATROLLING THE STREETS, THEY SHOULD BRING THAT BACK OR INCREASE IT IF ITS STILL GOING, NOT SURE IF IT IS GOING STILL BECAUSE I DONT FEEL SAFE ENOUGH TO GO TO TOWN BETWEEN THESE TIMES.

TRY TO REDUCE THE CRIME RATE AND WE NEED TO MAKE A LOT OF THE PUBLIC AREAS SAFER FOR PEOPLE TO USE, SUCH AS THE PARKS. THE ITINERANTS MAKE IT VERY DANGEROUS.

WORKING THE POLICE TO INSTALL SURVEYANCE CAMERAS, TOO MANY ATTACKS OCCURRING.

WORKING COLLABORATIVELY WITH OTHER AREAS, EG POLICE, IN MAKING DARWIN SAFER (ESPECIALLY AT NIGHT TIME).

#### Address anti social behaviour

ADDRESS ANTI-SOCIAL BEHAVIOUR

ANTI-SOCIAL BEHAVIOUR, RESTRICTING THE ACCESS OF ANTI-SOCIAL PEOPLE TO PLACES SUCH AS NIGHT CLIFF AND PARKS AFTER DARK. I WOULDN'T TAKE MY KIDS TO PARKS AFTER DARK.

ANTISOCIAL BEHAVIOUR.

CLOSE THE SUBURBAN LANEWAYS, THEY ALLOW TOO MUCH ANTI-SOCIAL BEHAVIOUR

CONTROLING ANTI-SOCIAL BEHAVIOUR, EG. GRAFITTI AND VANDALISM AND AGRESSION BY YOUTH AND OTHERS.

CRIME AND POOR BEHAVIOUR.

FOCUS ON ALCHOHOL AND RACIAL ISSUES. CHANGE PEOPLES OPINION ON WHAT IS ACCEPTABLE BEHAVIOUR IN RELATION TO ALCOHOL.

GETTING TRIED OF OUR RIGHTS BEEN ERODE.BECAUSE OF BAD BEHAVIOUR FROM A SMALL AMOUNT OF PEOPLE.AS THESE THINGS THAT HAVE BEEN TAKEN AWAY OUR PART OF THE LIFE STYLE OF DARWIN PEOPLE LOVE.

PROBLEMS WITH INDIGENOUS PEOPLE- ANTI-SOCIAL BEHAVIOUR.

SAFETY AT NIGHT - ADDRESS THE ROOT CAUSE OF ANTI-SOCIAL BEHAVIOUR. MAYBE NIGHT PATROLS.

SECURITY, SAFETY ON PUBLIC TRANSPORT, INCREASE STREET LIGHTING WOULD DETER ANTI-SOCIAL BEHAVIOUR

SOCIAL BEHAVIOR, BECAUSE YOU DON'T FEEL SAFE IN LANEWAYS OR PARKS

STAMPING OUT THE ANTISOCIAL BEHAVIOUR.

STOP THE ABORIGINES CARRYING ON IJ THE LANEWAY NEAR OUR RETIREMENT VILLAGE IN COVONUT GROVE AS THEY ARE MAKING NOISE AND FIGHTING AND SWEARING ALL NIGHT.

TEENAGER SERVICES TO HELP OVERCOME THE ANTI SOCIAL BEHAVIOR.

THE ANTI-SOCIAL BEHAVIOUR THAT MAKES DARWIN AN UNSAFE PLACE AT NIGHT

THE CRIME PROBLEM AND ANTISOCIAL BEHAVIOUR.

THE SAFETY ISSUE OF NIGHT LIFE IN THE CITY- FIGHTING AND ANTI-SOCIAL BEHAVIOUR.

THERE IS NEED TO CONTROL THE ANTI - SOCIAL BEHAVIOUR OF THE ISSUES RELATING TO VARIOUS MEMBVERS OF THE COMMUNITY THAT HAVE NO RESPECT FOR OTHER PEOPLE OR PROPERTY.

TOWN PLANNING, JUST TAKING CONTROL OF WHAT DARWINS FUTURE IS GOING TO LOOK LIKE AND ANTI SOCIAL BEHAVIOUR

WORK ON CHANGING THE ANTI SOCIAL BEHAIVOUR.HARSHER PUNISHMENTS, PARENTLAS INVOLVEMENT. PUNISHINGF PARENTS IF CHILDREN ARENT BEHAIOVING CORRECTLY.

#### Address drug & alcohol issues

A SAFE ENVIRONMENT FOR EVERYBODY BY IMPROVING STREET LIGHTING, BUS SERVICES. CONTROL PUBLIC DRINKING.

AGAIN THERE NEEDS TO BE MORE EDUCATION ON DRINKING FOR THE INDENGIOUS PEOPLE.

ALCOHOL IN THE PARKS - DO SOMETHING ABOUT IT. IT'S NOT SAFE IN THE PARKS.

CLEANING UP THE ITINERANTS AND ALCOHOL PROBLEMS.

CONTROL ALCOHOL

CONTROL THE YOUNG DRINKING IN PUBLIC PLACES, THIS NEEDS TO BE LOOKED AT.



CRIME AND MAKE ME FEEL SAFE AT NIGHT IN MY SUBURB. THERES TOO MABNY GANGS OF KIDS AND DRUNKEN PEOPLE RUNNING AROUND MAKING ME FEEL UNSAFE, PERTICULARLY AT NIGHT. MORE POLICE PATROLS AND HARSHER PENALTIES FOR OFFENDERS. TRY GET LESS DRUNKEN LOITERING, PEOPLE SHOULD BE MOVED ON AND SENT HOME. MAYBE HAVE CURFEWS, AND THE SALE OF ALCOHOL.

FOCUS ON ALCHOHOL AND RACIAL ISSUES. CHANGE PEOPLES OPINION ON WHAT IS ACCEPTABLE BEHAVIOUR IN RELATION TO ALCOHOL.

GET RID OF THE LOW LIFE DRUNKEN BEHAVIOUR IN THE STREETS.

INCREASE SAFTEY, THE CONTROLL OF THE MISUSE OF ALCOHOL.

ITINERANTS MOVE THEM ON, REMOVAL OF RUBBISH. CLEAN THE AREAS WHERE THEY ARE TO REDUCE SMELLS AND DRINKING BEHAVOUR/

RESTRICTION OFF LIQUOR LICENCES,

STOP TROUBLE MAKERS AND UNDERAGE DRINKING AND DRUGS

TO HAVE MORE SECURITY IN THE CBD, ESPECIALLY BETWEEN 10 PM AND 4 AM, TOO MANY DRUNK PEOPLE CAUSING TROUBLE AND WE DONT FEEL SAFE IF IN TOWN THERE. DCC USED TO HAVE A PROGRAMME WHERE THEY HAD PRIVATE SECURITY PEOPLE PATROLLING THE STREETS, THEY SHOULD BRING THAT BACK OR INCREASE IT IF ITS STILL GOING, NOT SURE IF IT IS GOING STILL BECAUSE I DONT FEEL SAFE ENOUGH TO GO TO TOWN BETWEEN THESE TIMES.

#### Youth issues - provide programs & services

A BETTER RELATIONSHIP WITH YOUTH. AN IDEA COULD BE TO HAVE A COMMUNITY VEGIE GARDEN AND ENGAGE THE YOUTH TO LOOK AFTER IT.

ACTIVITIES TO KEEP TEENAGERS OCCUPIED SO THAT THEY'RE NOT TEMPTED TO DO NAUGHTY THINGS. IF THE COUNCIL COULD HAVE A BIGGER ROLE IN MIDNIGHT SPORTS AND CONSULT WITH YOUTH TO COME UP WITH THINGS TO KEEP THEM HEALTHY AND OCCUPIED AFTER DARK AND ON WEEKENDS INSTEAD OF CAUSING TROUBLE.

BRINGING ENTERTAINMENT TO DARWIN AND ATTRACTING PEOPLE HERE, NOT JSUT TOURISM BUT RESIDENTS AS WELL. CATER FOR YOOUNGER PEOPLE MORE SO PEOPLE HAVE THINGS TO DO. TAKE A BIGGER ROLE IN BRINGING SPORTS TO THE COMMUNITY AS A WAY OF PROMOTING LOCAL BUSINESSES AND GIVING THE YOUTH SOMETHING TO DO.

CHILDREN SERVICES HELPING CHILDREN TO REACH THEIR GOALS.

CONTROL YOUTH AT NIGHT.

CRIME, KIDS HANGING ABOUT THE STREETS GETTING INTO TROUBLE. NEED TO BE MAJOR CONSEQUENCES FOR THESE KIDS.

DEVELOP PROGRAMS TO ENCOURAGE PEOPLE TO BE MORE ACTIVE AND BE MORE RESPONSIBLE FOR THEIR LIVES.

DEVELOPING AND IMPROVING ACTIVITIES FOR YOUTH AND YOUNG FAMILIES.

DO SOMETHING FOR THE YOUNG PEOPLE OF BETWEEN 12-15 YEARS. THERE ARE TOO MANY GANGS OF KIDS ROAMING THE AREAS.

DO SOMETHING TO KEEP THE YOUNG PEOPLE OCCUPIED, GIVE THEM INCENTIVE TO DO SOMETHING WORTHWHILE.

DO SOMETHING WITH THE YOUTH BECAUSE THEY'RE THE PROBLEM.

DO WHAT THEY CAN TO ASSIST THE NT GOVERNMENT AND THE POLICE TO SOLVE THE PROBLEM OF THE YOUTH AND THE YOUTH CRIME RATE, AS WELL IS ITINERANTS.

EDUCATING THE YOUTH TO HAVE A BETTER YOUTH BECAUSE A LOT OF THEM DO NOT GO TO SCHOOL, THEY ARE NOT LOOKING TOWARDS THE FUTURE CAREER JUST WANT TO GO OUT AND GET A JOB AT WOOLIES AND COUNSELLING FAMILIES TO GET KIDS TO GET FURTHER EDUCATION.

FOCUSING ON TEENAGERS ROAMING THE STREETS AND LANEWAYS.

GET THE CHILDREN OFF THE STREETS AT NIGHT.

GETTING RID OF KIDS OFF THE STREETS. GIVE THEM A CURFEW.

GETTING THE INDIGENOUS, GANGS AND YOUNG PEOPLE BEHAVIOUR (LIKE GOING OUT AND FIGHTING WITH KNIVES AT THE MARKETS AND SUCH) SHOULD BE UNDER CONTROL.

I THINK THEY SHOULD CONTINUE TO PUSH TOWARDS THE CCTV AND POSITIVE INTERVENTION. KEEP WORKING ON THE YOUTH. MORE WORK ON PROMOTING MISSION AUSTRALIA AND HELP THEM LOOK AFTER THE INDIGENOUS PEOPLE WALKING AROUND THE STREETS BREAKING INTO HOUSES AND HARASSING PEOPLE. COUNCIL NEEDS TO SUPPORT THOSE NGO'S ON THOSE COMMUNITY CRIME ISSUES/STREET CRIME.

IMPROVING ACCESS TO YOUTH PROGRAMS.

INCREASING YOUTH ACTIVITIES TO REDUCE POSSIBLE EFFECTS OF CRIMINAL ACTIVITIES BY YOUTH.

MAKING SURE JUVENILES ARE DEALT WITH, THE POLICE DO THEIR JOB, BUT THE KIDS ARE THEN LET OUT BACK ONTO THE STREETS TO DO IT AGAIN. I LEFT THE AREA DUE TO NOT COPING WITH THE CRIME.

MORE ACTIVITES FOR YOUTHS. WORKING MORE CLOSELY WITH THE MEMEBERS OF THE PUBLIC.

MORE ACTIVITIES FOR THE YOUTH

MORE ACTIVITIES FOR YOUTHS TO PARTICIPATE IN.

MORE ADVENTS FOR YOUTHS

MORE EVENTS FOR YOUNG ADULTS.

MORE PROGRAMS TO KEEP THE YOUTH OFF THE STREETS.

MORE RECREATIONAL ACTIVITIES FOR CHILDREN



MORE YOUTH SERVICES

MORE YOUTH SUPPORT .. CAN'T SAY ANYTHING SPECIFIC

PROVIDE MORE THINGS FOR YOUNG PEOPLE AND FAMILIES TO DO - LIKE MORE FREE ENTERTAINMENT. THE MARKETS ARE GOOD BUT IT'S PRETTY UNSAFE FOR YOUNG PEOPLE BECAUSE OF THE GANGS THAT HAND AROUND THERE.

PROVIDING MORE ENTERTAINMENT FOR FAMILIES WITH CHILDREN

RUNNING INTERESTING AND AFFECTIVE PROGRAMS FOR YOUTH TO KEEP BUSY AND OFF THE STREETS.

SOMETHING FOR THE TEENAGERS TO DO, CATER FOR THEM.

TEENAGER SERVICES TO HELP OVERCOME THE ANTI SOCIAL BEHAVIOR.

THE PROBLEM WITH YOUNG PEOPLE, TRYING TO GET THEM OFF THE STREETS LATE AT NIGHT.

THE WELL BEING OF OUR YOUTH. LEARN TO VALUE THEM, PARTICULARLY THE ONES WITHOUT DIRECTION. PUT IN PLACE SOME PROGAMMES TO HELP THEM.

THE YOUNG PEOPLE

THE YOUTH, ISSUES OF BOREDOM AND LACK OF TRAINING AND PROPER JOBS

THEY NEED TO WORK WITH OTHER AGENCIES TO LOOK AT THE YOUTH ISSUES AROUNG AND TO DEAL WITH GANG ISSUES. AND THEY SHOULD REPORT BACK TO THE COMMUNITY ABOUT THE CHANGING INFRASTRUCTURE OF DARWIN - CONSULTATION.

THEY SHOLD FOCUS ON PROMOTING AND CREATING DARWIN AS A TRULY TROPICAL CITY AND FOCUS ON ATTRACTING TOURISTS, AS WELL AS ADDRESSING THE YOUTH CULTURE AND THE CANE TOAD.

TO PROVIDE MORE FACILITIES FOR TEENAGERS TO KEEP THEM OFF THE STREETS AND MORE FACILITIES FOR THE ELDERLY.

TO TAKE OUT THE PARKING METERS AND TO GET THE HOODLUMS OFF THE STREET. CLOSE THE LANE WAYS AT NIGHT-TIME SO THAT THE HOODLUMS CAN'T GET AWAY; SO THAT THERE'S NOWHERE TO HIDE. GET THE UNDERAGE THUGS OFF THE STREET.

TRY TO DO SOMETHING FOR YOUTH - RECREATIONAL FACILITIES (BUILDINGS). DO THINGS FOR YOUTH IN INDIVIDUAL SUBURBS.

YOUTH ARE RUNNING AROUND THE CITY AT ALL HOURS. THERE IS A LOT OF VANDALISM.

YOUTH PROGRAMS, GETTING KIDS OFF THE STREET.

YOUTH SERVICES TO GET THEM OFF THE STREETS.

#### Lighting - improve

A SAFE ENVIRONMENT FOR EVERYBODY BY IMPROVING STREET LIGHTING, BUS SERVICES. CONTROL PUBLIC DRINKING.

BETTER LIGHTING AND SAFE PARKS AND ALLEY WAYS AND A NUMBER TO RING TO DEAL WITH THE ANIMALS ON THE ROAD

BETTER LIGHTING NEAR THE LANEWAYS.

BETTER LIGHTING

BETTER STREET LIGHTING, WE HAVENT GOT ENOUGH IN OUR AREA TO MAKE US FEEL SAFE. SO FOCUS ON SECURITY ALSO AND MORE POLICE PATROLS MORE OFTEN.

BETTER STREET LIGHTING

CLENA UP THE LANE WAYS AND MORE LIGHTING TO STOP VANDALS AND MPROVE SECURITY

CRIME, MORE LIGHTING IN PUBLIC AREAS AT NIGHT. TOO MANY STREET LIGHTS OUT AT NIGHT.

DISCOURAGE GANGS - MORE LIGHTING IN PUBLIC SPACES AND BETTER FENCING OFF OF PUBLIC PLACES LIKE OVALS.

HAVE MORE STREET LIGHTS SO PEOPLE CAN SEE BETTER. AND SO IT IS SAFER TO WALK AROUND.

HOUSING AFFORDABILITY AND SECURITY. STREET LIGHTING NEEDS TO BE INCREASED. WE HAVE A GANG LIVING IN OUR SUBURBS WHO ARE KNOWN TO THE POLICE AND THEY NEED TO BE LOCKED UP.

I THINK WE NEED BETTER STREET LIGHTING

IMPROVED STREET LIGHTING AND MORE PUBLIC SURVEILLANCE, THAT IS CCTV, AROUND THE CITY, THE PARKS AND SHOPPING CENTRES TO CURB CRIME AND MAKE THE PUBLIC FEEL SAFER.

LANEWAY CLOSURES AND MORE LIGHTING IN SOME AREAS

LIGHTS IN KARAMA, THEN WE WOULD FEEL A LOT SAFER.

MAINTAINING, REPAIRING AND REPLACEMENTS OF STREET LIGHTS.

MAKE STREETS AND SUBURBS SAFER, EG .BETTER LIGHTING, BETTER PLANNING AND DESIGN OF SUBURBS SO THEY DON'T BECOME SLUMS, ETC.

MAKE SURE THAT THE LIGHTING IS ON IN THE SUBURBS SO PEOPLE CAN GET OUR A LITTLE BIT AT NIGHT

MAKE SURE THERE IS ADEQUATE LIGHTING IN THE SUBURBS.

MORE LIGHTING EVERYWHERE ESPECIALLY IN THE SUBURBS.

MORE LIGHTING IN THE STREETS + BETTER PARKING

PROVIDE LOTS MORE LIGHTING IN THE SUBURBS.

PUT LIGHTS ON THE LANEWAYS AND SIDESTREETS. MORE LIGHTING.

SECURITY, SAFETY ON PUBLIC TRANSPORT, INCREASE STREET LIGHTING WOULD DETER ANTI-SOCIAL BEHAVIOUR

THEY NEED MORE SECURITY AROUND THE CITY, ESPECIALLY AROUND THE NIGHTCLUB AREA AND THERE NEEDS TO BE MORE LIGHTING, ESPECIALLY IN MCMINN STREET. THE DARWIN ENTERTAINMENT CENTRE LOOKS GREAT AND THEY COULD UPGRADE OTHER FACILITIES AND CITY AREAS TO MATCH.



WORK COLLABORATIVELY WITH THE NT GOVT. TO MAINTAIN PEACE AND ORDER. IE PROVIDING PROPER LIGHTING IN PUBLIC PLACES.

#### Public transport - improve

ADEQUATE PROVISION OF GREEN SPACE/ BETTER CYCLEWAYS AND MORE OF THEM, BETTER PUBLIC TRANSPORT SYSTEM, ADEQUATE PUBLIC TOILETS FOR ITERANTS

BETTER PUBLIC TRANSPORT AND CYCLE PATHS BETTER ALTERNATIVES TO DRIVING.

BETTER PUBLIC TRANSPORT SYSTEMS, IT TOOK ME 3 HOUR ROUND TRIP TO GO FROM NIGHTCLIFF TO DRIVER

CONTINUATION OF ROADS AND TRANSPORT

ENVIRONMENTAL SUSTAINABILITY. PUBLIC EDUCATION, EG ABOUT GREENER TRANSPORT METHODS, WATER CONSERVATION

HAVE EXTRA BUSSES, THE FARES HAVE BEEN REDUCED SO THERES A LOT MORE PEOPLE RIDING THE BUSSES, THEY SHOULD HAVE MORE FREQUENT SERVICES.

IMPROVE PUBLIC TRANSPORT

MORE PUBLIC TRANSPORT

MORE SERVICES FOR SENIOURS SUCH AS PERHAPS A SENIOURS BUS OR IMPROVE AND ADD MORE STOPS TO PUBLIC TRANSPORT.

PUBLIC TRANSPORT

SECURITY, SAFETY ON PUBLIC TRANSPORT, INCREASE STREET LIGHTING WOULD DETER ANTI-SOCIAL BEHAVIOUR

STRATEGIES OF REDUCING THE USE OF PRIVATE VEHICLES. ENCOURAGE LIGHT RAIL, MORE COMPREHENSIVE PUBLIC TRANSPORT AND TO ENCOURAGE THE PUBLIC TO LEAVE THIER CARS AT HOME MORE OFTEN.

THE CITY NEEDS TO BE MADE SAFER. MORE BUSES NEEDED FOR LATE NIGHTS IN THE CITY, THERE ARE NEVER ENOUGH TAXIS.

TRANSPORTATION. MORE PUBLIC TRANSPORT.

#### Town planning & developments

A COHESIVE PLAN/THEME FOR THE CITY AESTHETICALLY.

A PLAIN FOR THE DEVELOPMENT OF DARWIN THAT RETAINS THE COUNTRY TOWN FEEL AND TROPICAL CITY WITH A FLAT SKYLINE ACTUALLY PLANNING THE CITY AND THE USE OF SPACE

BEING INVOLVED IN PLANNING FOR TROPICAL LIVING AND LIFESTYLE CHOICES.

BETTER PLANNING FOR THE CBD, THERE'S NOTHING THERE. IT'S RUBBISH. PEOPLE MAINLY VISIT THERE, AND THERE NEEDS TO BE MORE TO ATTRACT PEOPLE.

BETTER PLANNING OF THE CITY.

BETTER TOWN PLANNING.

BETTER TOWN PLANNING.

BETTER TOWN PLANNING. SOME OF THE ROADS THEY PUT IN ARE SHOCKERS. I'D LIKE TO SEE A BETTER JOB DONE THERE

BUILDING MORE FUN ACTIVITY PLACES FOR CHILDREN.

CAREFUL PLANNING OF CITY DEVELOPMENT.

CAREFULL ENVIRONMENTAL DEVELOPMENT.

CITY PLANNING THAT IS MORE IN TUNE WITH RESIDENT'S LIFESTYLE.

CREATING A SUSTAINABLE CITY.

DESIGN AN ENVIROMENTAL BASED TROPICAL CITY INSTEAD OF WHAT IS HAPPEN A CONCREATE JUNGLE.

DEVELOPING THE CITY CENRE MALL AND MAKING IT LOOK MORE ATTRACTIVE AND INVITING TO ENTRE. THERE NEEDS TO BE BETTER PLANNING, MORE CAR PARKS, AND MORE INCENTIVES FOR PEOPLE TO GO INTO THE CITY CENTRE. IT NEEDS TO BE MORE INVITING FOR THE PUBLIC AND THE CORPORATE SECTORS.

DEVELOPING THE CITY. GROWING THE CITY, MAKING THE CITY THE BEST IT CAN BE.

DEVELOPMENT. I THINK THAT THEY SHOULD BE REALLY CONCENTRATING ON HOW THEY SHOULD MANAGE IT BECAUSE THEY ARE NOT MANAGING IT AT ALL AT THE MOMENT.

DO MORE IN THE TOWN PLANNING AREA

DO NOT GO ALONG WITH ALL THE HIGH RISE BUILDINGS IN THE CITY AND BE AGAINST THE NEW ARAFURA DEVELOPMENT

EASIER DECELOPMENT OF PROCESSES FOR APPROVAL OF DEVELOPMENT

EXPANSION OF THE CITY WHEREBY PEOPLE CAN GET HOUSING IS NEEDED. SECURITY NEEDS TO BE IMPROVED. CRIME IS AN ISSUE AND IS INCREASING.

FIXING UP THE MALL,IT SHOULD BE DEVELOPED MORE, BETTER SHOPPING AND AIR CONDITIONED OR PUT A ROOF ON IT.

FOCUS ON THE CONTROLLED DEVELOPMENT OF THE CITY, AND BE MINDFUL AND TAKE STEPS TOWARDS MINIMISING CLIMATE CHANGE AND PRESERVING THE ENVIRONMENT.

FOCUS ON THE FUTURE OF DARWIN- GET IT RIGHT. IF THEY COULD KEEP OUR LIFESTYLE WITHOUT TOO MUCH MODERNISATION, IF THEY CAN STILL RETAIN CHARACTER BUT BRING IT UP TO CURRENT DATE THAT WOULD BE PERFECT. BUT THEY CAN'T HACK AWAY AT THE CHARACTERISTIC AND LIFESTYLE OF DARWIN ITSELF OR THE PEOPLE OF DARWIN WILL GO.

FOCUS ON THE PROPER PLANNING OF DARWIN.

FUTURE DEVELOPMENTS..



FUTURE PLANNING - ACTUALLY HAVE A PLAN FOR THE CITY AND WHAT WE NEED TO LOOK LIKE TO MAINTAIN OUR LIFESTYLES.

GOOD FORWARD INFRUSTRUTOR PLANNING.

I THINK IN GENERALLY REPRESENTING THE PEOPLE OF THE PUBLIC. AND TAKING AN INTREST IN DEVELOPING NEIGHBOURHOOD COMMUNITIES.

IT'S RESPONSIBLE PLANNING

KEEP UP GOOD MAINTENANCE OF ALL FACILITIES, SHOW ME MY RATES ARE GOING TO GOOD THINGS. NO MORE HIGH RISE BUILDINGS.

KEEPING DARWIN UNIQUE. DON'T LET PEOPLE OUT THE STATE COME IN AND CHANGE IT TOO MUCH. YOU HAVE TO HAVE PROGRESS BUT DON'T LET DEVELOPERS COME IN AND TAKE OVER.

KEEPING DEVELOPMENTS CONSISTENT WITH THE LIFESTYLE PEOPLE OF DARWIN ENJOY CURRENTLY.

MAINTAINING OUR ENVIRONMENT, BUT ALSO SUSTAINABLY GROWING.

MAKE DARWIN A MORE SUSTAINABLE CITY, CLEANER AND GREENER. ATTEND TO THE WATER WASTAGE BY COUNCIL ON COUNCIL LAND AND PARKS.

MAKE STREETS AND SUBURBS SAFER, EG .BETTER LIGHTING, BETTER PLANNING AND DESIGN OF SUBURBS SO THEY DON'T BECOME SLUMS, ETC.

MINIMALISE URBAN PALNNING

MORE INVOLVEMENT WITH PLANNING AND INFRASTRUCTURE, LOWERING RATES WOULD BE NICE TOO.

NOT TRYING TO TURN DARWIN INTO ANOTHER SINGAPORE. THEY SHOULDN'T TRY AND MIMIC SOMEWHERE ELSE, DEVELOP YOUR OWN WAY. INSTEAD OF BUILDING THE NEW MARINA OUT AT NIGHTCLIFFE/EAST POINT, THEY SHOULD BUILD A LIGHT RAIL AROUND THE AREA. LOOK OUTSIDE THE SQUARE.

ORGANISE BETTER HOUSING SYSTEMS

PLANNING. THEY SHOULD BE LISTENING TO THE COMMUNITY AND TAKE THEIR VIEW INTO THE DECISION MAKING PROCESS.

PROBABLY JUST EXPANDING THE CITY.

PUSHING FOR BETTER PLANNING AND MORE CONSULTATIVE PLANNING WITH THE COMMUNITY.

SOMETHING ABOUT THE BUILDINGS, TO HAVE A CONTROL OVER THE NEW SITES BEING BUILT. WE DON'T WANT ANOTHER GOLD COAST UP HERE.

STAY AWAY FROM THE UNSPOILT AREAS.WE DONT NEED NOR WANT ANOTHER GOLDEN COAST.PLEASE DONT DESTROY THE CHARM OF DARWIN.

SUSTAINABLE DEVELOPMENT.

SUSTAINABLE TOWN PLANNNING.

THE DEVELOPMENT AND CONSTRUCTION OF MORE ACCOMMODATION FOR RESIDENTS.

THE NEED FOR LOW DENSITY LIVING AND LIFESTYLE.

THE TOWN PLANNING AND THE DEVELOPMENT OF THE CITY AREA IS CRUCIAL.

THEY NEED TO CONTINUE WITH THE WATERFRONT DEVELOPMENT, THE BIG INDUSTRIES NEED TO BE SUPPORTED IN THE INFRASTRUCTURE PROJECTS.

TO HAVE MORE IMPUT AND CONSULT WITH RATE PAYERS WHEN THERE IS DEVELOPMENT IN THE CITY OF DARWIN AND SUBURBS AROUND DARWIN

TOO MANY HIGH RISES IN THE CITY- TOO MANY PEOPLE WILL BE LIVING IN THE CITY WITH NOT ENOUGH RECREATION AREA.

**TOWN BUILDING** 

TOWN PLANNING / THE HOUSING ISSUES

TOWN PLANNING, JUST TAKING CONTROL OF WHAT DARWINS FUTURE IS GOING TO LOOK LIKE AND ANTI SOCIAL BEHAVIOUR.

TOWN PLANNING, MAINTAINING THE LIFESTYLE

TOWN PLANNING.

TRY TO MAINTAIN THE CITY WITHOUT BUILDING TOO MANY HIGH RISE BUILDINGS.

URBAN PLANNING, A GREATER ROLE IN THE DEVELOPMENT OF THIS TOWN. NO OTHER COMMENTS.

ZONING FOR AGED CARE FACILITIES AND FACILITATING THE BUILDING OF THESE.

#### Crime / Gangs / Violence

ADDRESS THE GANGS AND VIOLENCE IN THE STREETS.

CLEAN UP THE CRIME.

CONTROL THESE YOUNGSTERS FROM GANGING UP AND BREAKING INTO PEOPLE'S HOMES.

CONTROLING ANTI-SOCIAL BEHAVIOUR, EG. GRAFITTI AND VANDALISM AND AGRESSION BY YOUTH AND OTHERS.

CONTROLING THE GANGS AND YOUTHS OF DARWIN, MAKING IT A SAFER PLACE.

CONTROLING VILENCE IN SUBURBS

CONTROLLING HOONS ON THE ROADS, ESPECIALLY IN NIGHTCLIFF.

CO-OPERATE WITH GOAVERNMENT TO IMPROVE LAW AND ORDER ISSUES

CRACK DOWN ON HOONS



CRIME AND MAKE ME FEEL SAFE AT NIGHT IN MY SUBURB. THERES TOO MABNY GANGS OF KIDS AND DRUNKEN PEOPLE RUNNING AROUND MAKING ME FEEL UNSAFE, PERTICULARLY AT NIGHT. MORE POLICE PATROLS AND HARSHER PENALTIES FOR OFFENDERS. TRY GET LESS DRUNKEN LOITERING, PEOPLE SHOULD BE MOVED ON AND SENT HOME. MAYBE HAVE CURFEWS, AND THE SALE OF ALCOHOL.

CRIME AND POOR BEHAVIOUR.

CRIME AND SAFETY.

CRIME IN THE FUTURE

CRIME LEVELS.

CRIME, KIDS HANGING ABOUT THE STREETS GETTING INTO TROUBLE. NEED TO BE MAJOR CONSEQUENCES FOR THESE KIDS.

CRIME, MORE LIGHTING IN PUBLIC AREAS AT NIGHT. TOO MANY STREET LIGHTS OUT AT NIGHT.

CRIME.

CRIMES AND GANGS, NOT SURE IF THEY COULD PREVENT THOSE, PROBABLY POLICE VISIBILITY

CUTTING DOWN ON CRIME AND JUVENILE AND YOUTH CRIME.

DISCOURAGE GANGS - MORE LIGHTING IN PUBLIC SPACES AND BETTER FENCING OFF OF PUBLIC PLACES LIKE OVALS.

DO SOMETHIGN ABOUT THE YOUNG PEOPLE CAUSING CRIME.

DO SOMETHING FOR THE YOUNG PEOPLE OF BETWEEN 12-15 YEARS. THERE ARE TOO MANY GANGS OF KIDS ROAMING THE AREAS.

DO WHAT THEY CAN TO ASSIST THE NT GOVERNMENT AND THE POLICE TO SOLVE THE PROBLEM OF THE YOUTH AND THE YOUTH CRIME RATE, AS WELL IS ITINERANTS.

EXPANSION OF THE CITY WHEREBY PEOPLE CAN GET HOUSING IS NEEDED. SECURITY NEEDS TO BE IMPROVED. CRIME IS AN ISSUE AND IS INCREASING.

GETTING THE GANGS OF CHILDREN OF THE STREET.

GETTING THE INDIGENOUS, GANGS AND YOUNG PEOPLE BEHAVIOUR (LIKE GOING OUT AND FIGHTING WITH KNIVES AT THE MARKETS AND SUCH) SHOULD BE UNDER CONTROL.

HAVE MORE PATROLS TO KEEP THE VANDALISM DOWN . THAT MAY NEED MORE VOLUNTEERS. THE COUNCIL LOAN US A VEHICLE TO DO THE PATROLLING AND GIVE US THE PETROL AS WELL.

HOUSING AFFORDABILITY AND SECURITY. STREET LIGHTING NEEDS TO BE INCREASED. WE HAVE A GANG LIVING IN OUR SUBURBS WHO ARE KNOWN TO THE POLICE AND THEY NEED TO BE LOCKED UP.

I THINK THEY SHOULD CONTINUE TO PUSH TOWARDS THE CCTV AND POSITIVE INTERVENTION. KEEP WORKING ON THE YOUTH. MORE WORK ON PROMOTING MISSION AUSTRALIA AND HELP THEM LOOK AFTER THE INDIGENOUS PEOPLE WALKING AROUND THE STREETS BREAKING INTO HOUSES AND HARASSING PEOPLE. COUNCIL NEEDS TO SUPPORT THOSE NGO'S ON THOSE COMMUNITY CRIME ISSUES/STREET CRIME.

IMPROVED STREET LIGHTING AND MORE PUBLIC SURVEILLANCE, THAT IS CCTV, AROUND THE CITY, THE PARKS AND SHOPPING CENTRES TO CURB CRIME AND MAKE THE PUBLIC FEEL SAFER.

INCREASING YOUTH ACTIVITIES TO REDUCE POSSIBLE EFFECTS OF CRIMINAL ACTIVITIES BY YOUTH.

JUST THE WHOLE RATE OF CRIME AND HOME INVASIONS, PEOPLE ROAMING THE STREETS NOT NECESSARILY GANGS, BUT PROBABLY A LOT OF YOUNG TEENAGES NOT NECESSARILY ADULTS.

KEEP ON WATCHING OUT FOR CRIME.

KREEP IT BEAUTIFUL, ENVIRTONMENTALLY FRIENDLY AND SAFE. HARSHER PUNISHMENTS FOR REPEAT OFFENDERS, PEOPLE ARE GETTING AWAY WITH TOO MUCH.

LOOK AFTER THE CRIME PROBLEM.

MAKING SURE JUVENILES ARE DEALT WITH, THE POLICE DO THEIR JOB, BUT THE KIDS ARE THEN LET OUT BACK ONTO THE STREETS TO DO IT AGAIN. I LEFT THE AREA DUE TO NOT COPING WITH THE CRIME.

MONITORING GANGS AROUND THE SUBURBS

MORE PATROLS AND POLICE PRESENCE IN THE CITY AREA- ALL THE KIDS OUT THERE IN GANGS HAVE NO CONSEQUENCES.

MORE VOCUS ON LESS CRIME,

NASTY KIDS ROAMING THE STREETS, BULLYING, AND GRAFITTI.

PROVIDE MORE THINGS FOR YOUNG PEOPLE AND FAMILIES TO DO - LIKE MORE FREE ENTERTAINMENT. THE MARKETS ARE GOOD BUT IT'S PRETTY UNSAFE FOR YOUNG PEOPLE BECAUSE OF THE GANGS THAT HAND AROUND THERE.

PUBLIC SAFETY AND GANGS.

REDUCE CRIME

REMOVING THOSE AREAS WHERE GANGS CAN HANG OUT IN LANE WAYS AND PATH WAYS.

SECURITY ITEMS AS THERE ARE TOO MANY YAHOOS OUT THERE. MORE CAMERAS SHOULD BE PLACED IN THE CITY.

STILL MORE POLICING AND LESS VOILENCE. THE COUNCIL NEED TO CONSULT WITH THE RATE PAYERS AND LET US GIVE THEM OUR FEED BACK.

STOP THE VIOLENCE.

STREET GANGS, GRAFFITI AND VANDALISM.

THAT THERE NEEDS TO BE TOUGHER PENATELS FOR THE LAW BREAKERS

THE CRIME PROBLEM AND ANTISOCIAL BEHAVIOUR



THE CRIME SURROUNDING THE STREETS SHOULD BE DEALT WITH BETTER, MAKE MORE OF AN EFFORT.

THE GANG PROBLEMS IN THE CITY AND SUBURBAN AREAS.

THE SAFETY ISSUE OF NIGHT LIFE IN THE CITY-FIGHTING AND ANTI-SOCIAL BEHAVIOUR.

THEY NEED TO HAVE HARSHER LAWER FOR PEOPLE THAT DO CRIMES.MAINTAIN LOW CRIME.

THEY NEED TO WORK WITH OTHER AGENCIES TO LOOK AT THE YOUTH ISSUES AROUNG AND TO DEAL WITH GANG ISSUES. AND THEY SHOULD REPORT BACK TO THE COMMUNITY ABOUT THE CHANGING INFRASTRUCTURE OF DARWIN - CONSULTATION.

TO TAKE OUT THE PARKING METERS AND TO GET THE HOODLUMS OFF THE STREET. CLOSE THE LANE WAYS AT NIGHT-TIME SO THAT THE HOODLUMS CAN'T GET AWAY; SO THAT THERE'S NOWHERE TO HIDE. GET THE UNDERAGE THUGS OFF THE STREET.

TOO MUCH CRIME AROUND BUS STOPS, MORE AWARENESS.

TRY TO REDUCE THE CRIME RATE AND WE NEED TO MAKE A LOT OF THE PUBLIC AREAS SAFER FOR PEOPLE TO USE, SUCH AS THE PARKS. THE ITINERANTS MAKE IT VERY DANGEROUS.

WORKING WITH POLICE ON MATERS OF WATCH PROGRAMS TO REDUCE CRIME.

YOUTH ARE RUNNING AROUND THE CITY AT ALL HOURS. THERE IS A LOT OF VANDALISM.

#### Pest Control - dog, cat, cane toad issues

BARKING DOGS

BETTER LIGHTING AND SAFE PARKS AND ALLEY WAYS AND A NUMBER TO RING TO DEAL WITH THE ANIMALS ON THE ROAD

CANE TOAD CONTROLL

CAT AND DOG CONTROL

DOG CONTROL NEEDS TO BE MADE MORE EFFECTIVE AS THERE ARE TOO MANY BARKING DOGS.

DOG CONTROL

FIREWORKS, AND THE CONTROL OF CATS AND DOGS.

I WANT TO SAY MORE ON CAN TOADS. THE COUNCIL SHOULD ERADICATE TOADS FROM DARWIN AND PALMERSTON - CO-OPERATION IS NEEDED BETWEEN THE TWO COUNCILS AND THE NT GOVERNMENT.

KEEP THE CANE TOAD ERADICATION PROGRAM GOING.

KEEPING THE BEACHES CLEAN REGARDING THE DOG DROPPINGS, ENFORCING A LAW REGARDING THAT.

MORE CAINE TOAD CONTROL AND MORE MAINTANCE ON THE PUBLIC GARDENS AROUND THE MUSEUM.

THE CAT LAWS.

THE DOGS BARKING AT ALL HOURS NEED TO PUT UP NON SEE THROUGH FENCING SO THAT DOGS ARENT AS EXCITED BY PASSERS BY.

THEY SHOLD FOCUS ON PROMOTING AND CREATING DARWIN AS A TRULY TROPICAL CITY AND FOCUS ON ATTRACTING TOURISTS, AS WELL AS ADDRESSING THE YOUTH CULTURE AND THE CANE TOAD.

#### Environment issues

CAREFULL ENVIRONMENTAL DEVELOPMENT.

CONTINUE TO MAINTAIN THE ENVIRONMENT, IT IS CLEAN AND WELL MAINTAINED. VISITORS ALWAYS COMMENT ON THAT.

CREATE AND MAINTAIN AN ENVIRONMENTALLY SUSTAINABLE CITY.

DESIGN AN ENVIROMENTAL BASED TROPICAL CITY INSTEAD OF WHAT IS HAPPEN A CONCREATE JUNGLE.

**ENVIRONMENT** 

ENVIRONMENT ISSUES.

ENVIRONMENTAL AND WATER CONTROL.

ENVIRONMENTAL FOOTPRINT

ENVIRONMENTAL ISSUES, TO DO WITH THE WET SEASON AND ALL THE RUBBISH THAT GETS WASHED INTO CREEKS.

**ENVIRONMENTAL SUSTAINABILITY** 

ENVIRONMENTAL SUSTAINABILITY AND MAINTAINING THE CULTURE.

ENVIRONMENTAL SUSTAINABILITY. PUBLIC EDUCATION, EG ABOUT GREENER TRANSPORT METHODS, WATER CONSERVATION

FOCUS ON THE CONTROLLED DEVELOPMENT OF THE CITY, AND BE MINDFUL AND TAKE STEPS TOWARDS MINIMISING CLIMATE CHANGE AND PRESERVING THE ENVIRONMENT.

GIVING THE RATE PAYERS MORE SERVICES FOR WHAT WE PAY. MAKE MORE USE OF THE GREEN AREAS WE'VE GOT IN THE CITY.

GREATER CARE TAKEN OF THE ENVIRONMENT.

I THINK IT SHOULD BE CREATING A MORE ENVIROMENTALLY FRIENLDLY CITY.

I WOULD LIKE TO SEE DARWIN AS LEADER IN AUSTRALIA IN ENVIRONMENTAL DESIGN AND SUSTAINABLE ENERGY.

IMPROVE THE SUSTAINABILITY AND SAFETY OF THE CITY, THE ENVIRONMENT AND IN THE SUBURBS AS WELL.

KREEP IT BEAUTIFUL, ENVIRTONMENTALLY FRIENDLY AND SAFE. HARSHER PUNISHMENTS FOR REPEAT OFFENDERS, PEOPLE ARE GETTING AWAY WITH TOO MUCH.

LOOKING AT WAYS OF MAKING IT A SUSTAINABLE FUTURE HERE TO DO WITH THE ENVIRONMENT HERE. MAKING SURE THINGS PUT IN PLACE WE CAN MAINTAIN AND KEEP IT AND NOT ERODE AND DEGRADE THE ENVIRONMENT.



MAINTAINING OUR ENVIRONMENT, BUT ALSO SUSTAINABLY GROWING.

MAINTAINING THE ATMOSPHERE AND THE LIFESTYLE, AVOIDING GOING INTO THE 'BIG CITY' MENTALITY

MAKING DARWIN AN ENVIROINMENTALLY SUSTAINABLE CITY.

MORE CONCERN FOR THE ENVIRONMENT AND EDUCATION FOR RESIDENTS ON HOW THEY CAN ASSIST WITH THAT.

MORE PARKS AND MORE SPACE DONT CLUTTER THE CITY.

NO CAMPING ON LAKE ALEXANDER AND TO PROTECT OTHER RECREATIONAL AREAS FROM CAMPING AND FROM PEOPLE DISTROYING THE NATURAL ENVIROMENT.

PLANNING FOR THE FUTURE AND LOOK AFTER THE ENVIRONMENT.

PROMOTE AND PROTECT THE ENVIRONMENT.

PROTECTING THE WATER FRONT.

SOCIALLY AND ENVIROMENTALLY AND ECONOMICALLY SOUND RESPONSIBLE

STAY AWAY FROM THE UNSPOILT AREAS.WE DONT NEED NOR WANT ANOTHER GOLDEN COAST.PLEASE DONT DESTROY THE CHARM OF DARWIN.

TAKING CARE OF THE OLD PEOPLE, MAINTAINING DARWIN'S ORIGINALITY AND REDUCING GREENHOUSE GASSES/PROMOTING THE REDUCTION OF GREENHOUSE GASSES (AND ACTING ON IT, NOT JUST TALKING ABOUT IT).

THE CHILDREN AND THE ENVIRONMENT AND KEEPING PEOPLE SAFE.

THE ENVIROMENT / WASTE MANAGEMENT AND HASSARD WASTE MANAGEMENT / TRY AND BRING DOWN RENTAL PRICES

THE ENVIRONMENT

THE ENVIRONMENT AND BEING 'GREEN'.

THE ENVIRONMENT, WATER MANAGEMENT SOLAR ENERGY, PROTECT BEACHES AND MANGROVES.

THE FUTURE SHOULD BE WHAT THEY ARE FOCUSING ON. THE ENVIRONMENT.

THE SUSTAINABILITY OF THE MANGOGROVES

TO ENSURE A SUSTAINABLE LIFESTYLE IN A TROPICAL ENVIRONMENT, LOOKING AT WATER, ENERGY, LAND AVAILABILITY AND WHAT'S BUILT ON THAT LAND. WE DON'T NEED AN OVER-HEATED CONCRETE JUNGLE. WE NEED MORE PARKS; THEY'RE THE LUNGS OF THE CITY AND IF WE BUILD TALL BUILDINGS NEAR THE COAST-LINE WE WON'T HAVE ANY BREEZES COMING IN FROM THE SEA. WE NEED MORE VEGETATION AND GREEN PUBLIC SPACES TO BRING THE COMMUNITY TOGETHER.

TO FACILITATE AND ENHANCE THE UNIQUNESS OF THE ENVIRONMENT.

USE AS MANY ENVIRONMENTALLY-FRIENDLY PRODUCTS AND PRACTICES AS POSSIBLE AND BE A ROLE MODEL TO THE COMMUNITY IN THIS.

### Indigenous / Itinerant issues

A STRONGER PRESENCES TO GET RID OF THE INDIGINOUS ITINERANTS THAT HNG AROUND THE MALL

AGAIN THERE NEEDS TO BE MORE EDUCATION ON DRINKING FOR THE INDENGIOUS PEOPLE.

BUILDING MORE HOUSING, HAVE MORE FACILITIES FOR MULTI-CULTURAL AREAS E.G. INDIGENOUS HOUSING

CLEAN UP THE STREETS , EG THE ITINERANTS.

CLEAN UP THE STREETS, ESPECIALLY THE LINGERING INDEGENOUS PEOPLE

CLEANING UP ALL THE ITINERANTS. TEACH THEM HOW TO BUILD AND CLEAN THEMSELVES UP.

CLEANING UP THE ITINERANTS AND ALCOHOL PROBLEMS.

CONTROL AND LOOKING AFTER THE INDIGENOUS ITINERANTS.

DO WHAT THEY CAN TO ASSIST THE NT GOVERNMENT AND THE POLICE TO SOLVE THE PROBLEM OF THE YOUTH AND THE YOUTH CRIME RATE, AS WELL IS ITINERANTS.

EMPLOYMENT FOR INDIGENOUS PEOPLE.

FOCUSING ON THE SMALLER SUBURBAN AREAS AS IN KARAMA. BETTER STREETS MORE POLICE PROTECTION FROM ITINERENTS.

**GET RID OF ITERANTS** 

GETTING THE INDIGENOUS, GANGS AND YOUNG PEOPLE BEHAVIOUR (LIKE GOING OUT AND FIGHTING WITH KNIVES AT THE MARKETS AND SUCH) SHOULD BE UNDER CONTROL.

I THINK THE ITINERANT PROBLEM IS THE NUMBER ONE ISSUE THAT THEY NEED TO FOCUS ON. NOT JUST FOR THE BENEFIT OF THE RESIDENTS BUT FOR THE ABORIGINAL PEOPLE THEMSELVES.

I THINK THEY SHOULD CONTINUE TO PUSH TOWARDS THE CCTV AND POSITIVE INTERVENTION. KEEP WORKING ON THE YOUTH. MORE WORK ON PROMOTING MISSION AUSTRALIA AND HELP THEM LOOK AFTER THE INDIGENOUS PEOPLE WALKING AROUND THE STREETS BREAKING INTO HOUSES AND HARASSING PEOPLE. COUNCIL NEEDS TO SUPPORT THOSE NGO'S ON THOSE COMMUNITY CRIME ISSUES/STREET CRIME.

IMPROVE THE EDUCATION AMONG ABORIGINAL PEOPLE TO ABIDE BY THE SAME LAWS, SO WE CAN ALL WORK TOGETHER IN HARMONY AS AUSTRALIANS. ESPECIALLY IMPROVING THEIR TIDYNESS AND LANGUAGE

ITINERANT PROBLEM

ITINERANTS MOVE THEM ON, REMOVAL OF RUBBISH. CLEAN THE AREAS WHERE THEY ARE TO REDUCE SMELLS AND DRINKING BEHAVOUR/

KEEP DOING AS THEY'RE DOING, BUT DO NOT MARGINALISE INDIGENOUS PEOPLE.



MORE HOUSING, HAVE MORE REPRESENTATION IN THE COUNCIL, MUCH MORE INTTERPRETATION FROM INDIDGIONUS PEOPLE

NEED TO HELP AND CARE FOR INDIGINOUS PEOPLE WHO ARE HOMELESS AND HAVE NIGHT PATROLS.

PROBLEMS WITH INDIGENOUS PEOPLE- ANTI-SOCIAL BEHAVIOUR

STOP THE ABORIGINES CARRYING ON IJ THE LANEWAY NEAR OUR RETIREMENT VILLAGE IN COVONUT GROVE AS THEY ARE MAKING NOISE AND FIGHTING AND SWEARING ALL NIGHT.

TAKE MORE CONTROL OF INDIGENOUS ISSUES.

THEY SHOULD GET INTO MEANINGFUL DISCUSSIONS AND NEGOTIATIONS WITH INDIGENOUS PEOPLE, WITH THE GRASS ROOTS PEOPLE, TO PROVIDE SUITABLE, AFFORDABLE ACCOMMODATION THAT IS REASONABLY CLOSE TO SERVICES.

TO HELP THE INDIGENOUS PEOPLE, OCCUPY THEIR TIME PRODUCTIVELY, NOT HAVE THEM SITTING AROUND IN CAR PARKS AND ALONG THE HIGHWAY.

TRY TO REDUCE THE CRIME RATE AND WE NEED TO MAKE A LOT OF THE PUBLIC AREAS SAFER FOR PEOPLE TO USE, SUCH AS THE PARKS. THE ITINERANTS MAKE IT VERY DANGEROUS.

#### Community services - improve

ADEQUATE PROVISION OF GREEN SPACE/ BETTER CYCLEWAYS AND MORE OF THEM, BETTER PUBLIC TRANSPORT SYSTEM, ADEQUATE PUBLIC TOILETS FOR ITERANTS

BRINGING ENTERTAINMENT TO DARWIN AND ATTRACTING PEOPLE HERE, NOT JSUT TOURISM BUT RESIDENTS AS WELL. CATER FOR YOOUNGER PEOPLE MORE SO PEOPLE HAVE THINGS TO DO. TAKE A BIGGER ROLE IN BRINGING SPORTS TO THE COMMUNITY AS A WAY OF PROMOTING LOCAL BUSINESSES AND GIVING THE YOUTH SOMETHING TO DO.

BUILD COMMUNITY HUBS WITH MULTI PURPOSE USES. COMMUNITY PROGRAMS NEED TO LINK WITH OTHER COMMUNITY INICITIVES.

BUILDING AND MAINTAINING PARKS AND SPACES WHERE PEOPLE CAN ENGAGE IN RECREATIONAL ACTIVITIES, PARTICULARLY IN THE CITY AREA.

COMMUNITY SPORTS FACILITES

CONSTANT MAINTAINENCE OF SERVICES TO CIOMMUNITY, KEEP UP WITH THE TIMES, NOT NEGLECT THE CONSTITUANTS, LOOK AFTER THE TOWN

CONSULT THE LOCALS ABOUT PLANNING, GROWTH AND IMPROVEMENT OF THE CITY

CORE SERVICES.

DEVELOPING AND FACILITATING AND SUPPORTING COMMUNITY CONNECTIONS.

FUNDING FOR LIBRARIES.

GET PEOPLE INVOLVED. GET THE COMMUNITY INVOLVED.

GIVING THE RATE PAYERS MORE SERVICES FOR WHAT WE PAY. MAKE MORE USE OF THE GREEN AREAS WE'VE GOT IN THE CITY.

IMPROVE SERVICES TO RETIRED PEOPLE, HELP ELDERLY WITH HOME MAINTAINANCE AT SUBSIDISED, RATES

IMPROVE SPORTING CLUBS AND FACILITIES AND RECREATIONAL FACILITIES IN GENERAL

IMPROVE THE LIBRARIES - MORE FOREIGN NEWSPAPERS. AT LEAST ONE OF THE LIBRARIES SHOULD HAVE A BIG RANGE OF OVERSEAS NEWSPAPERS, FOR EXAMPLE FROM INDIA. PERHAPS THE COUNCIL LIBRARY COULD LIAISE WITH THE COUNCIL LIBRARIES TO ENSURE GOOD COVERAGE OF OVERSEAS COUNTRIES RELATIVE THE POPULATION MIX IN DARWIN.

LIBRARY SERVICES.

MORE FACILITIES, MORE PARKS, AND MORE RECREATIONAL AREAS.

MORE RECREATIONAL ACTIVITIES FOR CHILDREN

MORE RECREATIONAL AREAS.

MORE SERVICES FOR SENIOURS SUCH AS PERHAPS A SENIOURS BUS OR IMPROVE AND ADD MORE STOPS TO PUBLIC TRANSPORT.

MORE SPORTS

PLANNING FOR THE FUTURE- SERVICES TO MATCH THE DEVELOPMENT.

PROVIDE MORE THINGS FOR YOUNG PEOPLE AND FAMILIES TO DO - LIKE MORE FREE ENTERTAINMENT. THE MARKETS ARE GOOD BUT IT'S PRETTY UNSAFE FOR YOUNG PEOPLE BECAUSE OF THE GANGS THAT HAND AROUND THERE.

PROVIDING MORE ENTERTAINMENT FOR FAMILIES WITH CHILDREN

PROVISION OF SERVICES AND AMMENITIES AROUND DARWIN CITY. SEE THIS AS AN ISSUE.

TAKING CARE OF THE OLD PEOPLE, MAINTAINING DARWIN'S ORIGINALITY AND REDUCING GREENHOUSE GASSES/PROMOTING THE REDUCTION OF GREENHOUSE GASSES (AND ACTING ON IT, NOT JUST TALKING ABOUT IT).

THE HANDCAPPED AND THE ELDERLY NEED MORE ASSISTANCE

THEY NEED MORE SECURITY AROUND THE CITY, ESPECIALLY AROUND THE NIGHTCLUB AREA AND THERE NEEDS TO BE MORE LIGHTING, ESPECIALLY IN MCMINN STREET. THE DARWIN ENTERTAINMENT CENTRE LOOKS GREAT AND THEY COULD UPGRADE OTHER FACILITIES AND CITY AREAS TO MATCH.

THEY SHOULD BUILD MORE FACILITES FOR CARAVANS.

THEY SHOULD PUT MOR ERESOURCES AND COMMITMENT IN TO OVERCOMING THE SOCIAL ISSUES TO MAKE THE PALCE A BETTER PLACE TO LIVE IN.

TO GET A HEATED POOL FOR THE DRY SEASON

TO PROVIDE MORE FACILITIES FOR TEENAGERS TO KEEP THEM OFF THE STREETS AND MORE FACILITIES FOR THE ELDERLY.



TO PROVIDE MORE FUNDING FORE THE RSPCA

TOO MANY HIGH RISES IN THE CITY- TOO MANY PEOPLE WILL BE LIVING IN THE CITY WITH NOT ENOUGH RECREATION AREA

TRY TO DO SOMETHING FOR YOUTH - RECREATIONAL FACILITIES (BUILDINGS). DO THINGS FOR YOUTH IN INDIVIDUAL SUBURBS.

TRY TO MAXMISE THE RESULTS FROM THE FEES THEY CHARGE EG: IF THE RATES GO UP THE LEVEL OF SERVICE SHOULD GO UP. THE WHEELIE BINS SHOULD BE BIGGER, THE RECYCLE BINS SHOULD BE EMPTED WEEKLY THERE SHOULD BE MORE RECYCLE BINS ON THE STREETS FOR PUBLIC USE

WE NEED MORE SPORTING VENUES.

WHEELIE BIN EMPTIED TWICE A WEEK.

ZONING FOR AGED CARE FACILITIES AND FACILITATING THE BUILDING OF THESE.

#### Money management - reduce rates / money accountability, responsible control

ADDRESS THE PRICE OF FUEL AND FOODSTUFFS. BRING THE PRICES DOWN.

BE RESPONSIBLE WITH SCARCE FINANCIAL RESOURCES

COST CONTROL

**CUT THE RATES** 

ENSURING PEOPLE'S RATES ARE NOT WASTED ON UNNECESSARY THINGS SUCH AS WATERING THE PLANTS TOO OFTEN IN THE PARKS.

GENERAL COST OF LIVING

GIVE RATEPAYERS VALUE FOR MONEY.

I THINK THE RECYCLING IS A WASTE OF MONEY. THE COST OF COLLECTION MAKES IT NOT VIABLE

**IMPROVE RATES** 

JUST DO THEIR BASIC JOB THEYRE MEANT TO WITHOUT ALL THE FANCY EXTRAS AND THEN REDUCE THE RATES TO BE IN REACH OF THE AVERAGE PERSON, DONT ASSUME EVERYONES RICH. REDUCE THE RATES.

KEEP UP GOOD MAINTENANCE OF ALL FACILITIES, SHOW ME MY RATES ARE GOING TO GOOD THINGS. NO MORE HIGH RISE BUILDINGS.

KEEPING DARWIN AFFORDABLE AND SAFE FOR FAMILIES.

KEEPING RATES AS LOW AS THEY CAN.

KEEPING THE RATES AFFORDABLE. OVER THE LAST 2 OR 3 YEARS THE RATES HAVE SKY ROCKETED, NOT EVERYONE CAN KEEP UP WITH THE COSTS.

LOOK AT THE COST OF LIVING AS A WHOLE IN DARWIN.

LOWERING MY RATES.

LOWERING RATES.

MORE INVOLVEMENT WITH PLANNING AND INFRASTRUCTURE, LOWERING RATES WOULD BE NICE TOO.

QUALITY OF LIFE, INCLUDING BEING ABLE TO AFFORD TO LIVE HERE. HEALTHY AND WISE ADMINISTRATION BY THE COUNCIL.

REDUCE THE RATES

SOCIALLY AND ENVIROMENTALLY AND ECONOMICALLY SOUND RESPONSIBLE

SPEND OUR RATES AS WISE AS THEY CAN, VALUE FOR MONEY.

THE ENVIROMENT / WASTE MANAGEMENT AND HASSARD WASTE MANAGEMENT / TRY AND BRING DOWN RENTAL PRICES

THEY NEEDS TO BE A REALLY GOOD LOOK AT THE COST OF RENT IN DARWIN AS PRICES ARE AS HIGH AS THE EASTERN STATE.

TRY TO MAXMISE THE RESULTS FROM THE FEES THEY CHARGE EG: IF THE RATES GO UP THE LEVEL OF SERVICE SHOULD GO UP. THE WHEELIE BINS SHOULD BE BIGGER, THE RECYCLE BINS SHOULD BE EMPTED WEEKLY THERE SHOULD BE MORE RECYCLE BINS ON THE STREETS FOR PUBLIC USE

TRYING TO KEEP THE RATES AT A STEADY LEVEL RATHER THAN UPPING IT EVERY YEAR, BECAUSE COST OF LIVING HAS GONE UP TOO MUCH.

#### Roads / infrastructure - maintenance

ADEQUATE INFASTRUCTURE

BETTER LINKING OF CYCLING AND PEDESTRIAN FACILITIES.

BETTER PUBLIC TRANSPORT AND CYCLE PATHS BETTER ALTERNATIVES TO DRIVING.

BETTER TOWN PLANNING. SOME OF THE ROADS THEY PUT IN ARE SHOCKERS. I'D LIKE TO SEE A BETTER JOB DONE THERE

BUILDING AND MAINTAINING PARKS AND SPACES WHERE PEOPLE CAN ENGAGE IN RECREATIONAL ACTIVITIES, PARTICULARLY IN THE CITY AREA.

CLOSE OFF SOME OF THE LANEWAYS TO MAKE IT SAFER

CLOSE SOME OF THE LANES AROUND THE AREA FOR THE SECURITY OF KIDS

**CLOSING DOWN LANEWAYS** 

CLOSURE OF THE LANE WAYS

CONTINUATION OF ROADS AND TRANSPORT



CONTINUE THE BIKE PATHS.

CONTROLLING HOONS ON THE ROADS, ESPECIALLY IN NIGHTCLIFF.

CYCLE PASTHS AND FOOTPATHS

ENSURING GOOD QUALITY OF THE ROADS.

GENERAL UP KEEP OF THE ROADS

GETTING BIKES OF THE ROADS AND MAKING MORE BIKE TRACKS.

GETTING PEOPLE INTO THE CITY CENTRE, MORE CAR PARKING & ACTIVITIES THAT PEOPLE WOULD ACTUALLY WANT TO GO TO.

GOOD FORWARD INFRUSTRUTOR PLANNING

HAVING A HAND IN THE SETUP OF INFASTRUCTURE.

IMPROVE BIKE LANEWAYS ON ROADS. MAKE IT MORE BIKE FIENDLY.

IMPROVE INFRATSTRUCTURE AND PUBLIC SAFETY AT NIGHT TIME.

KEEP UP GOOD MAINTENANCE OF ALL FACILITIES, SHOW ME MY RATES ARE GOING TO GOOD THINGS. NO MORE HIGH RISE BUILDINGS.

LANEWAY CLOSURES AND MORE LIGHTING IN SOME AREAS.

LOCKING OFF ALLEYWAYS. GET RID OF THEM ALTOGETHER.

MAINTAINING ADEQUATE INFRASTRUCTURE.

MAINTAINING THE PARKS AND PLAYGROUNDS, BBQS AND POOL, MORE FREE CAR PARKING IN TOWN

MAINTENCER OF THE ROADS.

MORE AFFORDIBLE HOUSING.

MORE PARKING FOR THE FUTURE

NO LITTER, MORE HOSPITAL PARKING.

PARKING IN THE CITY NEEDS TO BE INCREASED

PROBABLY FIXING UP ROADS AND FOOTPATHS.

PROVISION OF SERVICES AND AMMENITIES AROUND DARWIN CITY, SEE THIS AS AN ISSUE.

ROAD MAITENANCE

ROADS AND BIKEPATHS SHOULD BE MADE SAFER.

ROADS, SMALL STREETS.

STREAMLINING BICYCLE LANES FOR USERS TO COMMUTE EASIER BECAUSE THEY ARE THE MACHINE OF THE FUTURE.

THE ROAD NETWORKNEEDS ATTENTION AND NEEDS TO BE BETTER MAINTAINED.

THERE IS A FEW INSTANCES WHERE THE COUNCIL SAY THEY ARE GOING TO FIX UP WATER LEAKS AND THEY SAY THEY ARE GOING TO FOX THEM, BUT NEVER GET AROUND TO IT.

THEY NEED TO CONTINUE WITH THE WATERFRONT DEVELOPMENT, THE BIG INDUSTRIES NEED TO BE SUPPORTED IN THE INFRASTRUCTURE PROJECTS.

TO BE BALE TO TAKE CONTROL OF ALL ROADS WITHIN THE SHIRE AND ALL PLANNING WITHIN THE SHIRE.

TO ENSURE A SUSTAINABLE LIFESTYLE IN A TROPICAL ENVIRONMENT, LOOKING AT WATER, ENERGY, LAND AVAILABILITY AND WHAT'S BUILT ON THAT LAND. WE DON'T NEED AN OVER-HEATED CONCRETE JUNGLE. WE NEED MORE PARKS; THEY'RE THE LUNGS OF THE CITY AND IF WE BUILD TALL BUILDINGS NEAR THE COAST-LINE WE WON'T HAVE ANY BREEZES COMING IN FROM THE SEA. WE NEED MORE VEGETATION AND GREEN PUBLIC SPACES TO BRING THE COMMUNITY TOGETHER.

TO TAKE OUT THE PARKING METERS AND TO GET THE HOODLUMS OFF THE STREET. CLOSE THE LANE WAYS AT NIGHT-TIME SO THAT THE HOODLUMS CAN'T GET AWAY; SO THAT THERE'S NOWHERE TO HIDE. GET THE UNDERAGE THUGS OFF THE STREET.

WORK COLLABORATIVELY WITH THE NT GOVT. TO MAINTAIN PEACE AND ORDER. IE PROVIDING PROPER LIGHTING IN PUBLIC PLACES.

#### Promote city & attractions

BRINGING ENTERTAINMENT TO DARWIN AND ATTRACTING PEOPLE HERE, NOT JSUT TOURISM BUT RESIDENTS AS WELL. CATER FOR YOOUNGER PEOPLE MORE SO PEOPLE HAVE THINGS TO DO. TAKE A BIGGER ROLE IN BRINGING SPORTS TO THE COMMUNITY AS A WAY OF PROMOTING LOCAL BUSINESSES AND GIVING THE YOUTH SOMETHING TO DO.

ENCOURAGE TOURISTS AND MORE PUBLIC ART. UPGRADE THE MALL.

GETTING PEOPLE INTO THE CITY CENTRE, MORE CAR PARKING & ACTIVITIES THAT PEOPLE WOULD ACTUALLY WANT TO GO TO.

JUST PROMOTING DARWIN.

LIFT THE PROFILE OF THE CBD AND THAT WOULD DEAL WITH ALL OF THE PROBLEMS.

MAINTAINING THE IDENTITY OF DARWIN AS A TROPICAL CITY AND NOT ANOTHER GOLD COAST.

MAINTAINING TOURISM.

MAKE PLACE ATTRACTIVE TO VISITORS BY BEING ON TOP OF ALL PROJECTS AND NOT HAVE ROAD WORKS GOING ALL THE TIME / CLEAN UP AREA TO MAKE IT APPEALING TO VISITORS

MAKE THE CITY MORE ATTRACTIVE - IT'S DEAD. MAYBE A DEPARTMENT STORE WOULD HELP TO ATTRACT PEOPLE TO COME INTO THE CITY

MAKING DARWIN A PLACE PEOPLE WANT TO COME TO A TROPICAL OASIS, MORE TREES AND GARDENS.



MORE PUBLIC GARDENS. MORE SHADE IN THE CITY TO ENCOURAGE TOURISM. PROMOTE DARWIN MORE.

OPPORTUNITIES FOR LOCAL BUSINESS IN A CITY THAT WE'RE PROUD TO SHOW TO OVERSEAS AND INTERSTATE VISITORS WHERE PEOPLE ARE SAFE IN PUBLIC PLACES.

PROMOTE DARWIN MORE.

PROMOTING AND SUSTAINING THE DARWIN TROPICAL LIFESTYLE.

PROMOTING DARWIN AND CLEANING UP THE CITY.

PROMOTING DARWIN FOR WHAT IT IS AND WHAT IT SHOULD BE.

PROMOTING DARWIN IS VERY IMPORTANT BUT PUBLIC AREAS NEED TO BE CLEANER, SAFER AND FRIENDLIER.

PROMOTING DARWIN TO THE REST OF THE WORLD.

PROMOTING TOURISM AND ANYTHING THAT'S GOING TO ENCOURAGE MORE PEOPLE TO COME UP HERE.

PROMOTING TOURISM, PROMOTING DARWIN AS A GOOD PLACE TO LIVE.

SECURITY CAMERAS IN THE CBD/ AND ATTRACTING LARGER SHOPS TO THE MALL TO ENCOURAGE PEOPLE TO SHOP MOR IN THE CITY SHOWCASEING DARWIN TO THE WORLD.

THE MULTI CULTURAL SIDE OF THINGS NEED TO BE PROMOTED MORE.

THE NEED TO PROMOTE THE GROTH OF THE CITY.

THEY SHOLD FOCUS ON PROMOTING AND CREATING DARWIN AS A TRULY TROPICAL CITY AND FOCUS ON ATTRACTING TOURISTS, AS WELL AS ADDRESSING THE YOUTH CULTURE AND THE CANE TOAD.

**TOURISM** 

TRY TO GET MORE PEOPLE UP HERE

#### Planning for the future

A PLAIN FOR THE DEVELOPMENT OF DARWIN THAT RETAINS THE COUNTRY TOWN FEEL AND TROPICAL CITY WITH A FLAT SKYLINE

BETTER PLANNING FOR THE CBD, THERE'S NOTHING THERE. IT'S RUBBISH. PEOPLE MAINLY VISIT THERE, AND THERE NEEDS TO BE MORE TO ATTRACT PEOPLE.

CONTROLLING THE INCREASING SIZE OF THE CITY.

FOCUS ON A COORDINATED EPANSION OF THE CITY

FOCUS ON THE FUTURE OF DARWIN- GET IT RIGHT. IF THEY COULD KEEP OUR LIFESTYLE WITHOUT TOO MUCH MODERNISATION, IF THEY CAN STILL RETAIN CHARACTER BUT BRING IT UP TO CURRENT DATE THAT WOULD BE PERFECT. BUT THEY CAN'T HACK AWAY AT THE CHARACTERISTIC AND LIFESTYLE OF DARWIN ITSELF OR THE PEOPLE OF DARWIN WILL GO.

FUTURE DEVELOPMENTS..

FUTURE PLANNING - ACTUALLY HAVE A PLAN FOR THE CITY AND WHAT WE NEED TO LOOK LIKE TO MAINTAIN OUR LIFESTYLES.

I WOULD LIKE TO SEE DARWIN AS LEADER IN AUSTRALIA IN ENVIRONMENTAL DESIGN AND SUSTAINABLE ENERGY.

LONG TERM PLANNING TO FACILITATE THE AMOUNT OF RESIDENTS LIVING WITH IN DARWIN.

LOOKING AFTER THE NEXT GENERATION.

LOOKING AT WAYS OF MAKING IT A SUSTAINABLE FUTURE HERE TO DO WITH THE ENVIRONMENT HERE. MAKING SURE THINGS PUT IN PLACE WE CAN MAINTAIN AND KEEP IT AND NOT ERODE AND DEGRADE THE ENVIRONMENT.

MANAGING THE POPULATION AND MANAGE THE GROWTH OF THE CITY.

MORE PLANNING AND VISION FOR THEFUTURE AS WE GROW AND DEVELOP. I BELEIVE THE COUNCIL HAS THE VISION BUT NOT THE LEGAL AUTHORITY, AND I BELEIVE THEY SHOULD BE GRANTED THEI AUTHORITY.

PLANNING FOR THE FUTURE AND LOOK AFTER THE ENVIRONMENT.

PLANNING FOR THE FUTURE- SERVICES TO MATCH THE DEVELOPMENT.

PLANNING FOR THE FUTURE SUBURBS.

STREAMLINING BICYCLE LANES FOR USERS TO COMMUTE EASIER BECAUSE THEY ARE THE MACHINE OF THE FUTURE.

THE FUTURE HOUSING PLANNING

THE FUTURE SHOULD BE WHAT THEY ARE FOCUSING ON. THE ENVIRONMENT.

THEY NEEDS TO BE ALOT OF PLANNING FOR THE FUTURE GROWTH SO THAT THE CITY IS STILL EASY ENOUGH TO GET AROUND.

#### Listen to community more / communicate

CALLOBORATE WITH THE CUMMITY.

COMMMUNITY INVOLVEMENT.

COMMUNITY - DEVELOPING METHODS OF STRENGTHENING COMMUNITIES AND TRYING TO GET RESIDENTS TO BE MORE INTERACTIVE IN COMMUNITIES AND NOT BE SO ISOLATED

CONSTANT MAINTAINENCE OF SERVICES TO CIOMMUNITY, KEEP UP WITH THE TIMES, NOT NEGLECT THE CONSTITUANTS, LOOK AFTER THE TOWN

CONSULT THE LOCALS ABOUT PLANNING, GROWTH AND IMPROVEMENT OF THE CITY

COUNCIL NEEDS TO BE CLOSER TO THE PEOPLE TO UNDERSTAND THE PROBLEMS. ESPECIALLY WITH ETHNIC GROUPS.

DEVELOPING AN UNDERSTANDING FOR WHAT THE CONSTITUENTS WANT



ENGAGE WITH THE NT GOVERNMENT AND RATEPAYERS MORE.

HAVING A HAND IN THE SETUP OF INFASTRUCTURE.

JSU HAVING PEOPLE THAT WILL LISTEN WITHIN THE COUNCIL, LISTEN TO THE PEOPLE ABOUT WHATEVER CONCERNS THEY HAVE. COMES BACK TO TOO MUCH RED TAPE, THEYRE NOT IN TOUCH WITH THEIR CONSTITUENTS.

KEEP LISTENING TO THE COMMUNITY.

KEEPING THE PEOPLE OF DARWIN INFORMED ABOUT WHAT THEY ARE DOING AND GIVE THEM A CHANCE TO INPUT THEIR SUGGESTIONS.

LISTEN TO RATEPAYER

LISTEN TO THE COMMUNITY.

LISTENING TO THE PEOPLE AND TAKING THOSE SUGGESTIONS ON BOARD, AND ULTIMATELY ACTING UPON THEM

MAKE A POINT OF VISITING CLUBS AND ASSOCIATIONS AND LET PEOPLE KNOW WHAT THE COUNCIL IS DOING AND WHAT IT COULD DO TO HELP PEOPLE.

MORE ACTIVITES FOR YOUTHS. WORKING MORE CLOSELY WITH THE MEMEBERS OF THE PUBLIC.

MORE COMMUNICATION WITH THE PUBLIC.

MORE COMMUNITY ENGAGEMENT- GETTING PEOPLE INVOLVED WITH THE COMMUNITY- INVOLVED WITH THEIR NEIGHBOURS FOR EXAMPLE.

MORE INVOLVEMENT WITH PLANNING AND INFRASTRUCTURE, LOWERING RATES WOULD BE NICE TOO.

OVERALL FOCUSING ON THE WELFARE OF RESIDENTS OF DARWIN AND MAKING SURE THEY HAVE A QUALITY OF LIFE AND LISTENING AND RESPONDING TO THEIR CONCERNS.

PAY ATTENTION TO PEOPLE'S OPINIONS

PLANNING. THEY SHOULD BE LISTENING TO THE COMMUNITY AND TAKE THEIR VIEW INTO THE DECISION MAKING PROCESS.

REPRESENT THE PEOPLE'S VIEWS.

STILL MORE POLICING AND LESS VOILENCE. THE COUNCIL NEED TO CONSULT WITH THE RATE PAYERS AND LET US GIVE THEM OUR FEED BACK.

THE LOCAL REPS SHOULD BE TALKING TO THE LOCAL PEOPLE/ VERY LAZY COUNCILORS

THEY NEED TO WORK WITH OTHER AGENCIES TO LOOK AT THE YOUTH ISSUES AROUNG AND TO DEAL WITH GANG ISSUES. AND THEY SHOULD REPORT BACK TO THE COMMUNITY ABOUT THE CHANGING INFRASTRUCTURE OF DARWIN - CONSULTATION.

THEY SHOULD GET INTO MEANINGFUL DISCUSSIONS AND NEGOTIATIONS WITH INDIGENOUS PEOPLE, WITH THE GRASS ROOTS PEOPLE, TO PROVIDE SUITABLE, AFFORDABLE ACCOMMODATION THAT IS REASONABLY CLOSE TO SERVICES.

TO COMMUNICATE WITH THE RESIDENTS MORE. LISTEN TO THEIR OPINION.

TO EDUCATE PEOPLE SO THEY WILL CARE MORE ABOUT DARWIN.

TO HAVE MORE IMPUT AND CONSULT WITH RATE PAYERS WHEN THERE IS DEVELOPMENT IN THE CITY OF DARWIN AND SUBURBS AROUND DARWIN

WORKING WITH THE COMMUNITY TO SAVE EASTPOINT AND LUDMILLA CREEK

#### Increase policing

BETTER STREET LIGHTING, WE HAVENT GOT ENOUGH IN OUR AREA TO MAKE US FEEL SAFE. SO FOCUS ON SECURITY ALSO AND MORE POLICE PATROLS MORE OFTEN.

CRIME AND MAKE ME FEEL SAFE AT NIGHT IN MY SUBURB. THERES TOO MABNY GANGS OF KIDS AND DRUNKEN PEOPLE RUNNING AROUND MAKING ME FEEL UNSAFE, PERTICULARLY AT NIGHT. MORE POLICE PATROLS AND HARSHER PENALTIES FOR OFFENDERS. TRY GET LESS DRUNKEN LOITERING, PEOPLE SHOULD BE MOVED ON AND SENT HOME. MAYBE HAVE CURFEWS, AND THE SALE OF ALCOHOL.

CRIMES AND GANGS, NOT SURE IF THEY COULD PREVENT THOSE, PROBABLY POLICE VISIBILITY

FOCUSING ON THE SMALLER SUBURBAN AREAS AS IN KARAMA. BETTER STREETS MORE POLICE PROTECTION FROM ITINERENTS.

HAVE MORE PATROLS TO KEEP THE VANDALISM DOWN . THAT MAY NEED MORE VOLUNTEERS. THE COUNCIL LOAN US A VEHICLE TO DO THE PATROLLING AND GIVE US THE PETROL AS WELL.

MORE PATROLS AND POLICE PRESENCE IN THE CITY AREA- ALL THE KIDS OUT THERE IN GANGS HAVE NO CONSEQUENCES.

MORE POLICE PATROLS IN THE CITY AT NIGHT,

MORE POLICE.

MORE POLICING AND CAMERAS PUT IN PLACE TO MAKE THE CITY SAFER.

POLICE DARWIN BETTER, MORE POLICE MORE PATROLS.

SAFETY AT NIGHT - ADDRESS THE ROOT CAUSE OF ANTI-SOCIAL BEHAVIOUR. MAYBE NIGHT PATROLS.

SAFETY. NIGHT PATROL.

SECURITY ITEMS AS THERE ARE TOO MANY YAHOOS OUT THERE. MORE CAMERAS SHOULD BE PLACED IN THE CITY.

STILL MORE POLICING AND LESS VOILENCE. THE COUNCIL NEED TO CONSULT WITH THE RATE PAYERS AND LET US GIVE THEM OUR FEED BACK.

TO HAVE MORE SECURITY IN THE CBD, ESPECIALLY BETWEEN 10 PM AND 4 AM, TOO MANY DRUNK PEOPLE CAUSING TROUBLE AND WE DON'T FEEL SAFE IF IN TOWN THERE. DCC USED TO HAVE A PROGRAMME WHERE THEY HAD PRIVATE SECURITY PEOPLE



PATROLLING THE STREETS, THEY SHOULD BRING THAT BACK OR INCREASE IT IF ITS STILL GOING, NOT SURE IF IT IS GOING STILL BECAUSE I DONT FEEL SAFE ENOUGH TO GO TO TOWN BETWEEN THESE TIMES.

TO LOOK AT THE SOCIAL ISSUES AND LANEWAYS THESE NEEDS MORE POLICING!

WORKING THE POLICE TO INSTALL SURVEYANCE CAMERAS, TOO MANY ATTACKS OCCURRING.

#### Beautification / greening of areas - parks, clean ups, develop areas - maintain

A BETTER LOOKING COMMUNITY. GENERALLY TIDYING UP- MAKE IT MORE LIKE A CLEAN SINGAPORE.

A BETTER RELATIONSHIP WITH YOUTH. AN IDEA COULD BE TO HAVE A COMMUNITY VEGIE GARDEN AND ENGAGE THE YOUTH TO LOOK AFTER IT.

ADEQUATE PROVISION OF GREEN SPACE/ BETTER CYCLEWAYS AND MORE OF THEM, BETTER PUBLIC TRANSPORT SYSTEM, ADEQUATE PUBLIC TOILETS FOR ITERANTS

BEAUTIFFICATION OF DARWIN TO MAKE IT A TROPICAL PARADISE, NOT NEGLECT THE NORTHERN SUBURBS.

BEAUTIFICATION OF THE CITY.

BEAUTIFUL PLACES TO APPRECIATE SUNSETS IN A COVERED AREA.

BETTER PLANNING FOR THE CBD, THERE'S NOTHING THERE. IT'S RUBBISH. PEOPLE MAINLY VISIT THERE, AND THERE NEEDS TO BE MORE TO ATTRACT PEOPLE.

BUILDING AND MAINTAINING PARKS AND SPACES WHERE PEOPLE CAN ENGAGE IN RECREATIONAL ACTIVITIES, PARTICULARLY IN THE CITY AREA.

CLEAN UP THE CITY.

CLEAN UP THE CITY. IT IS A MODERN CITY BUT LOOKS SHABBY.

CLEAN UP THE STREETS, EG THE ITINERANTS.

CLEAN UP THE STREETS, ESPECIALLY THE LINGERING INDEGENOUS PEOPLE

CLEANING UP THE ITINERANTS AND ALCOHOL PROBLEMS.

CLENA UP THE LANE WAYS AND MORE LIGHTING TO STOP VANDALS AND MPROVE SECURITY

COMMUNITY - DEVELOPING METHODS OF STRENGTHENING COMMUNITIES AND TRYING TO GET RESIDENTS TO BE MORE INTERACTIVE IN COMMUNITIES AND NOT BE SO ISOLATED.

CONSTANT MAINTAINENCE OF SERVICES TO CIOMMUNITY, KEEP UP WITH THE TIMES, NOT NEGLECT THE CONSTITUANTS, LOOK AFTER THE TOWN

CONTINUE TO MAINTAIN THE ENVIRONMENT, IT IS CLEAN AND WELL MAINTAINED. VISITORS ALWAYS COMMENT ON THAT.

CONTINUING TO BEAUTIFY DARWIN, MORE GREENERY

CREATE A BETTER BUSINESS ENVIRONMENT. KEEP THE MALL SAFE AND LIVEN IT UP A BIT.

DEVELOPING THE CITY CENRE MALL AND MAKING IT LOOK MORE ATTRACTIVE AND INVITING TO ENTRE. THERE NEEDS TO BE BETTER PLANNING, MORE CAR PARKS, AND MORE INCENTIVES FOR PEOPLE TO GO INTO THE CITY CENTRE. IT NEEDS TO BE MORE INVITING FOR THE PUBLIC AND THE CORPORATE SECTORS.

DISCOURAGE GANGS - MORE LIGHTING IN PUBLIC SPACES AND BETTER FENCING OFF OF PUBLIC PLACES LIKE OVALS.

ENCOURAGE TOURISTS AND MORE PUBLIC ART. UPGRADE THE MALL.

ENCOURAGEMENT TO IMPROVE THE URBAN AREA SUCH AS PLANTING TREES AND FURTHER ENCOURAGEMENT OF LOCAL WILDLIFE AND FAUNA.

ENCOURAGING PEOPLE TO UNDERSTAND WHAT CLIMATE CHANGE IS ABOUT AND PRACTICES THEY CAN INTEGRATE INTO THEIR DAILY LIVES, AND GROWING COMMUNITY-MAINTAINED GARDENS AND VEGETABLE GARDENS.

ENHANCE THE APPEARANCE OF THE CITY

ENVIRONMENTAL ISSUES, TO DO WITH THE WET SEASON AND ALL THE RUBBISH THAT GETS WASHED INTO CREEKS.

ENVIRONMENTAL SUSTAINABILITY. PUBLIC EDUCATION, EG ABOUT GREENER TRANSPORT METHODS, WATER CONSERVATION

FIXING UP THE MALL,IT SHOULD BE DEVELOPED MORE, BETTER SHOPPING AND AIR CONDITIONED OR PUT A ROOF ON IT.

FIXING UP, ENHANCING AND GREENING UP THE CBD AND MALL. THE LOOKING A BIT SAD. MAKE IT MORE VIBRANT.

GREENING THE CITY - WE'VE JUST GOT TO GREEN THE CITY TO MAKE IT MORE ATTRACTIVE. IT'S TURNING INTO CONCRETE JUNGLE. HAVE MORE OPEN GRASSI ANDS AND PARKS

I THINK IN GENERALLY REPRESENTING THE PEOPLE OF THE PUBLIC. AND TAKING AN INTREST IN DEVELPOING NEIGHBOURHOOD COMMUNITIES.

I THINK IT WOULD SIMPLY BE TO OVERALL IMPROVEMENT OF THE PLACE AS SUCH.

I WOULD LIKE THEM TO MAKE SURE WHEN THEY IS DEBRIS ON THE GROUD FROM TAKING THINGS TO THE DUMP, TO CLEAR IT UP.

IMPROVING EVERYTHING THAT THEY ARE RESPONSIBLE FOR- MAKE A BETTER DARWIN.

ITINERANTS MOVE THEM ON, REMOVAL OF RUBBISH. CLEAN THE AREAS WHERE THEY ARE TO REDUCE SMELLS AND DRINKING BEHAVOUR/

JUST MAKE IT A CLEAN AND GREEN ENVIRONMENT

JUST PROVIDE A SAFE CLEAN CITY.

KEEP AHEAD OF THE LITTE.R



KEEP GOING WITH THE IMPROVEMENT OF PARKS, THE SEASIDE, WALKING PATHS AND OTHER COMMON AREAS.

KEEP THE CITY CLEAN AND GREEN AND RELAXED.

KEEPING THE BEACHES CLEAN REGARDING THE DOG DROPPINGS. ENFORCING A LAW REGARDING THAT.

KEEPING THE PLACE GREEN LIKE IT IS.

KEEPING THE SURROUNDS OF DARWIN CLEAN AND GREEN.

KREEP IT BEAUTIFUL, ENVIRTONMENTALLY FRIENDLY AND SAFE. HARSHER PUNISHMENTS FOR REPEAT OFFENDERS, PEOPLE ARE GETTING AWAY WITH TOO MUCH.

MAINTAIN THE CLEANLINESS OF THE CITY AND INPROVE THE PARKS AND GARDENS

MAINTAINING THE CITY AS A PLEASANT PLACE TO LIVE, PARKS PLAYGROUNDS ARE IMPORTANT TO MAINTAIN.

MAINTAINING THE OPEN SPACES IN THE WHOLE OF DARWIN.

MAINTAINING THE PARKS AND PLAYGROUNDS, BBQS AND POOL, MORE FREE CAR PARKING IN TOWN

MAKE DARWIN A MORE SUSTAINABLE CITY, CLEANER AND GREENER. ATTEND TO THE WATER WASTAGE BY COUNCIL ON COUNCIL LAND AND PARKS.

MAKE DARWIN THE INTERNATIONAL TROPICAL DESTINATION.

MAKE PLACE ATTRACTIVE TO VISITORS BY BEING ON TOP OF ALL PROJECTS AND NOT HAVE ROAD WORKS GOING ALL THE TIME / CLEAN UP AREA TO MAKE IT APPEALING TO VISITORS

MAKE THE CITY MORE ATTRACTIVE - IT'S DEAD. MAYBE A DEPARTMENT STORE WOULD HELP TO ATTRACT PEOPLE TO COME INTO THE CITY.

MAKING DARWIN A MORE ATTRACTIVE PLACE TO VISIT AND LIVE.

MAKING DARWIN A PLACE PEOPLE WANT TO COME TO A TROPICAL OASIS, MORE TREES AND GARDENS.

MORE CAINE TOAD CONTROL AND MORE MAINTANCE ON THE PUBLIC GARDENS AROUND THE MUSEUM

MORE FACILITIES, MORE PARKS, AND MORE RECREATIONAL AREAS.

MORE LANDSCAPING

MORE PUBLIC GARDENS. MORE SHADE IN THE CITY TO ENCOURAGE TOURISM. PROMOTE DARWIN MORE.

NEED TO GO GREEN ENVIRONMENTALLYT.

NO LITTER, MORE HOSPITAL PARKING.

PLANNING AND RECLAIM S OME OF THE TROPICAL HERITAGE

PRESENTATION OF THE CITY AND SUBURBS THROUGH PARKLANDS - TAKE A LOOK AT TOWNSVILLE.

PROMOTING AND SUSTAINING THE DARWIN TROPICAL LIFESTYLE.

PROMOTING DARWIN AND CLEANING UP THE CITY.

PROMOTING DARWIN IS VERY IMPORTANT BUT PUBLIC AREAS NEED TO BE CLEANER, SAFER AND FRIENDLIER.

PROVIDING A CLEAN AND SAFE ENVIRONMENT.

ROAD CLEANING AND GARDENS. CLEANING OF PUBLIC AREAS.

THE ENVIRONMENT AND BEING 'GREEN'.

THE ENVIRONMENT, WATER MANAGEMENT SOLAR ENERGY, PROTECT BEACHES AND MANGROVES.

THERE NEEDS TO BE A MORE ATTRACTIVE MALL.

TO BE MORE GREEN, AND SAVE ENERGY

TO ENSURE A SUSTAINABLE LIFESTYLE IN A TROPICAL ENVIRONMENT, LOOKING AT WATER, ENERGY, LAND AVAILABILITY AND WHAT'S BUILT ON THAT LAND. WE DON'T NEED AN OVER-HEATED CONCRETE JUNGLE. WE NEED MORE PARKS; THEY'RE THE LUNGS OF THE CITY AND IF WE BUILD TALL BUILDINGS NEAR THE COAST-LINE WE WON'T HAVE ANY BREEZES COMING IN FROM THE SEA. WE NEED MORE VEGETATION AND GREEN PUBLIC SPACES TO BRING THE COMMUNITY TOGETHER.

TRY AND RECOVER THE MALL AND GET BUSINESSES BACK INTO THE MALL.

TRY TO REVITALISE THE CBD AREA, IN PARTICULAR THE MALL

#### Energy issues - water management, solar power etc

CONSERVING WATER IN THE WET SEASON SO THAT ALL THE PARKS AND GARDENS AND FORESHORE AREAS CAN BE GREEN IN THE DRY SEASON

ENERGY CONSERVATION.

ENSURING PEOPLE'S RATES ARE NOT WASTED ON UNNECESSARY THINGS SUCH AS WATERING THE PLANTS TOO OFTEN IN THE PARKS.

ENVIRONMENTAL AND WATER CONTROL.

ENVIRONMENTAL SUSTAINABILITY. PUBLIC EDUCATION, EG ABOUT GREENER TRANSPORT METHODS, WATER CONSERVATION

MAKE DARWIN A MORE SUSTAINABLE CITY, CLEANER AND GREENER. ATTEND TO THE WATER WASTAGE BY COUNCIL ON COUNCIL LAND AND PARKS.

MANAGE THE WATERWAYS AND NO TOO MUCH HIGH RISE BUILDINGS AND CLOSLEY MONITORING OF FORESHORE

POWER & WATER CONTRACTS NEED TO BE UPGRADED, THE POWER GRIDS WERE SO OUTDATED, THAT THEY WERE NOT USEFUL WITH THE BLACKOUTS.



PRACTICE WHAT THEY PREACH / DON'T WASTE WATER /

RENEWABLE ENERGY.

SAVING WATER, PLANS IN PLACE FOR RE-CYCLING.

THE COUNCIL MAKING SURE THEIR PUBLIC WATER SPRINKLERS ARE ON AT NIGHT ONLY, RATHER THAN MID-DAY.

THE ENVIRONMENT, WATER MANAGEMENT SOLAR ENERGY, PROTECT BEACHES AND MANGROVES.

THERE IS A FEW INSTANCES WHERE THE COUNCIL SAY THEY ARE GOING TO FIX UP WATER LEAKS AND THEY SAY THEY ARE GOING TO FOX THEM, BUT NEVER GET AROUND TO IT.

TO ENSURE A SUSTAINABLE LIFESTYLE IN A TROPICAL ENVIRONMENT, LOOKING AT WATER, ENERGY, LAND AVAILABILITY AND WHAT'S BUILT ON THAT LAND. WE DON'T NEED AN OVER-HEATED CONCRETE JUNGLE. WE NEED MORE PARKS; THEY'RE THE LUNGS OF THE CITY AND IF WE BUILD TALL BUILDINGS NEAR THE COAST-LINE WE WON'T HAVE ANY BREEZES COMING IN FROM THE SEA. WE NEED MORE VEGETATION AND GREEN PUBLIC SPACES TO BRING THE COMMUNITY TOGETHER.

WATER CONSERVATION.

WE NEED TO HAVE A BETTER RECYRCLING SYSTEM.

## 25. Which of these groups best describes your household?

Filter: Other (not coded)

LIVING IN A GRANNY FLAT ON HER SON LIVING WITH MOTHER BUT AGED IN MY 40S. REFUSED

### 27. From the following which best describes your employment status?

Filter: Other (not coded)

DISABLED, NO INCOME. LIVING ON INSURANCE PAY OUT.

FAMILY DAY CARE CARER. GOT BACK FROM A HOLIDAY.

#### 28. Please describe your occupation?

#### BASE: Employed Other (not coded)

ARMY.

COMMUNITY AND CORRECTIONAL SERVICES .

FIREFIGHTER

MUSICIAN.

NAVY PERSONEL.

POLICE OFFICER

SELF EMPLOYED

SELF EMPLOYED.

SUPPORT WORKER.

TELEPHONE INTERVIEWING

# 30. Do you live in a ...

Filter: Other (not coded)

REFUSED

TOWN HOUSE

TOWNHOUSE.

WAREHOUSE



# 31. Are you a...

# Filter: Other (not coded)

ACCOMMODATION PROVIDED BY THE CHURCH FOR WHICH I AM MINSITER.

BOARDING.

DEFENCE HOUSING.

EMPLOYER SUPPLIED HOUSING.

FREE RENATL

IT'S MY DAUGHTER'S PLACE.

PARENTS ARE OWNER.

PARENTS OWN THE HOUSE.

REFUSED

WE LIVE FREE BOARD.



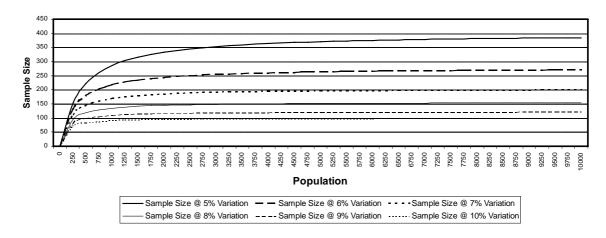
# Appendix 3: Sampling Tolerance



It should be borne in mind throughout this report that all data based on sample surveys are subject to a sampling tolerance. That is, where a sample is used to represent an entire population, the resulting figures should not be regarded as absolute values, but rather as the mid-point of a range plus or minus x% (see sampling tolerance table below). Only variations clearly designated as significantly different are statistically valid differences and these are clearly pointed out in the Key Findings section of this report. Other divergences are within the normal range of fluctuation at a 95% confidence level; they should be viewed with some caution and not treated as statistically reliable changes.

MARGIN OF ERROR TABLE										
SAMPLE	(95% confidence level)  SAMPLE Percentages giving a particular answer									
SIZE	5%	10%	15%	20%	25%	30%	35%	40%	45%	50%
•	95%	90%	85%	80%	75%	70%	65%	60%	55%	50%
50	6	9	10	11	12	13	14	14	14	14
100	4	6	7	8	9	9	10	10	10	10
150	4	5	6	7	7	8	8	8	8	8
200	3	4	5	6	6	6	7	7	7	7
250	3	4	5	5	6	6	6	6	6	6
300	3	4	4	5	5	5	6	6	6	6
400	2	3	4	4	4	5	5	5	5	5
500	2	3	3	4	4	4	4	4	4	5
600	2	2	3	3	4	4	4	4	4	4
700	2	2	3	3	3	4	4	4	4	4
800	2	2	3	3	3	3	3	4	4	4
900	2	2	2	3	3	3	3	3	3	3
1000	1	2	2	3	3	3	3	3	3	3
1500	1	2	3	2	2	2	3	3	3	3
2000	1	1	2	2	2	2	2	2	2	2
3000	1	1	1	2	2	2	2	2	2	2

# Optimum Sample Sizes to Ensure the Given Maximum Variation





# Appendix 4: Questionnaire





#### Project No: 8706

#### **DARWIN CITY COUNCIL - RESIDENTS SURVEY 2009**

Good ...... I am ...... from McGregor Tan Research. As an independent social and market research company we are conducting a <u>survey</u> about *Darwin City Council* and would appreciate your opinions, we do not sell, promote or endorse any product or service. There are no right or wrong answers, it is just your opinion that we are after. We <u>value</u> your opinions and these are often used to improve services to the public, product quality or <u>safety.</u>

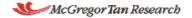
1. What services are you aware of that Darwin City Council offers to Darwin residents?

#### Unprompted multiple response 01......Car parking (city & suburban) 11 ..... Recreational & leisure services 02......Cat control & education (swimming pools, sports ovals) 03......Community services 12 ..... Special events and festivals (e.g. 04.....Cycle paths Bombing of Darwin Commemoration) 05......Darwin City Council website 13 ..... Streets 06......Dog control & education 14 ..... Walkways 07.....Footpaths 15 ..... Waste management services (Shoal Bay Waste Mgmt Facility, wheelie bin 08.....Library Services 09......Parks and playgrounds emptying, recycling) 10.....Public toilets 16 ..... Other - specify 17 ..... Not aware of any services

- Answer for only those services aware of in Q1: Of all of the services that you are aware of, which ONE is of the most importance to you? Single Response
  - 01......Car parking (city & suburban)
    02......Cat control & education
  - 03......Community services
  - 04......Cycle paths
  - 05......Darwin City Council website
  - 06......Dog control & education
  - 07......Footpaths
  - 08.....Library Services
  - 09......Parks and playgrounds
  - 10.....Public toilets

- 11 ..... Recreational & leisure services (swimming pools, sports ovals)
- 12 ..... Special events and festivals (e.g. Bombing of Darwin Commemoration)
- 13 ..... Streets
- 14 ..... Walkways
- 15...... Waste management services (Shoal Bay Waste Mgmt Facility, wheelie bin emptying, recycling)
- 16 ..... Other specify
- 17 ..... Don't know/ not sure





3. **Answer for only those services aware of in Q1:** Which of these Darwin City Council services have you used in the past 12 months? **Unprompted multiple response** 

01......Car parking (city & suburban)

02......Cat control & education

03......Community services

04.....Cycle paths

05......Darwin City Council website

06......Dog control & education

07.....Footpaths

08.....Library Services

09......Parks and playgrounds

10.....Public toilets

11 ..... Recreational & leisure services (swimming pools, sports ovals)

12 ..... Special events and festivals (e.g. Bombing of Darwin Commemoration)

13 ..... Streets

14 ..... Walkways

15 ..... Waste management services (Shoal Bay Waste Mgmt Facility, wheelie bin emptying, recycling)

16 ..... Other - specify

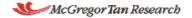
17 ..... Don't know/ not sure

18 ..... Not used any services in the last 12 months

4. Now thinking of the services provided by the Council, please rate the level of importance of each of the following services on a 1 to 5 scale, where 5 is very important and 1 is not at all important. **Read out, rotate** 

	5 Very important		<b>→</b>		1 Not at all important	Don't know
Car parking in the central business district	5	4	3	2	1	6
Car parking in the suburban areas	5	4	3	2	1	6
Cat control & education	5	4	3	2	1	6
Community services (e.g. Children's						
Services, Fun Bus, Indigenous Support,	5	4	3	2	1	6
Disability Support)						
Control of advertising signage	5	4	3	2	1	6
Domestic dog control & education	5	4	3	2	1	6
Library Services	5	4	3	2	1	6
Litter collection from public areas	5	4	3	2	1	6
Maintenance of footpaths/cycle paths	5	4	3	2	1	6
Maintenance of parks and playgrounds	5	4	3	2	1	6
Public swimming pools	5	4	3	2	1	6
Public toilet maintenance	5	4	3	2	1	6
Recreational and leisure (e.g. sports ovals)	5	4	3	2	1	6
Road maintenance	5	4	3	2	1	6
Storm water drainage	5	4	3	2	1	6
Street lighting	5	4	3	2	1	6
The services provided at Shoal Bay Waste Mgmt Facility	5	4	3	2	1	6
The wheelie bin emptying service	5	4	3	2	1	6
Traffic management (ie placement of roundabouts, lights, traffic calming devices etc)	5	4	3	2	1	6





5. Still thinking of the services provided by Council, please rate your level of satisfaction with the standard of each service, on a scale of 1 to 5, where 5 is very satisfied and 1 is very dissatisfied. **Read out, rotate** 

	5 Very satisfied		<b>→</b>		1 Very lissatisfied	Don't know
Car parking in the central business district	5	4	3	2	1	6
Car parking in the suburban areas	5	4	3	2	1	6
Cat control & education	5	4	3	2	1	6
Community services (e.g. Children's						
Services, Fun Bus, Indigenous Support,	5	4	3	2	1	6
Disability Support)						
Control of advertising signage	5	4	3	2	1	6
Domestic dog control & education	5	4	3	2	1	6
Library Services	5	4	3	2	1	6
Litter collection from public areas	5	4	3	2	1	6
Maintenance of footpaths/cycle paths	5	4	3	2	1	6
Maintenance of parks and playgrounds	5	4	3	2	1	6
Public swimming pools	5	4	3	2	1	6
Public toilet maintenance	5	4	3	2	1	6
Recreational and leisure (e.g. sports ovals)	5	4	3	2	1	6
Road maintenance	5	4	3	2	1	6
Storm water drainage	5	4	3	2	1	6
Street lighting	5	4	3	2	1	6
The services provided at Shoal Bay Waste Mgmt Facility	5	4	3	2	1	6
The wheelie bin emptying service	5	4	3	2	1	6
Traffic management (ie placement of roundabouts, lights, traffic calming devices etc)	5	4	3	2	1	6

- 6. In relation to Public Art, are you satisfied with the amount, the quality and location and the look and feel of Public Art that Darwin City Council is providing?
  - 01.....Yes
  - 02.....Don't know/ not sure
  - 03.....No specify why not
- 7. How do you rate your overall level of satisfaction with the Darwin City Council? Single response
  - 5......Very satisfied
  - 4.....Quite satisfied
  - 3......Neither satisfied nor dissatisfied
  - 2......Quite dissatisfied
  - 1......Very dissatisfied
  - 6......Don't know/ not sure
- 8. What role do you think Darwin City Council should take to get better Town Planning outcomes?
  - 01......Comment made specify details
  - 02.....Don't' know/ not sure
  - 03.....No comment made

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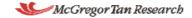




9.	Have you made contact with Darwin City Council in the last 12 months? <b>If yes</b> , what methods did you use to make that contact? <b>Unprompted multiple response</b> 01Rang Council  02Used the internet /email
	03Went to the Civic Centre in person
	04Wrote a letter and sent it by mail
	05Other - specify
	06Don't remember
	07Have not made contact with the Darwin City Council in the last 12 months
10.	Made contact with Council (codes 01-06 in Q9): How satisfied were you with the contact?
	5Very satisfied
	4Quite satisfied
	3Neither satisfied nor dissatisfied
	2Quite dissatisfied
	1Very dissatisfied
	6Don't know/ not sure
11.	Made contact with Council (codes 01-06 in Q9): What was the main reason for that contact?
	Unprompted multiple response
	01To conduct a business enquiry
	02To gain information
	03To make a complaint
	04To pay rates/ fines
	05To use a facility
	06To use a service
	07Other – specify
	08Don't remember
12.	Made complaint (code 3 in Q11): What was the nature of your complaint. Open ended, probed fully for details
13.	ASK ALL: How do you want to be informed about Council matters? Unprompted, multiple response
	01Council's website
	02Letter
	03Radio
	04Television
	05The Darwin Sun
	06The NT News
	07Other - specify
	08Don't know/not sure

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14. ASK ALL: How often do you use the following forms of transport? Read out, rotate

	Daily	Most days	Several days a week	Once or twice a week	Between once a fortnight and once a month	Less than once a month
Car	1	2	3	4	5	6
Public transport	1	2	3	4	5	6
Bicycle	1	2	3	4	5	6
Motor Bike	1	2	3	4	5	6
Walking	1	2	3	4	5	6

Now thinking about <u>any</u> contact that you have had with Council, could you please rate how satisfied you were with how that contact was handled. On a scale of 1 to 5, where 5 is very satisfied and 1 is very dissatisfied.
Read out, rotate

Ask only those who answered code 3 in Q9	5 Very satisfied		<b>→</b>	(	1 Very dissatisfied	Don't know
Specifically the quality of service from the front counter staff at the Civic Centre	5	4	3	2	1	6
ASK ALL	5 Very satisfied		<b>→</b>	(	1 Very dissatisfied	Don't know
The ability of Council staff and representatives to 'get it right the first time'	5	4	3	2	1	6
The ease with which you were put in touch with the right person to assist you	5	4	3	2	1	6
The enthusiasm and interest shown to you by Council staff	5	4	3	2	1	6
The knowledge of the person you dealt with in relation to your reason for making contact	5	4	3	2	1	6
Your ability to contact Council staff out of office hours	5	4	3	2	1	6
Overall how satisfied are you with the quality of service that Council provided to you	5	4	3	2	1	6





16. Please rate your level of agreement with the following statements, on a scale of 1 to 5, where 5 is strongly agree and 1 is strongly disagree **Read out, rotate** 

	5 Strongly agree		<b>→</b>		1 Strongly disagree	Don't know
That DCC should play a role in promoting Darwin's culture	5	4	3	2	1	6
That DCC should provide family friendly and healthy activities	5	4	3	2	1	6
The DCC acts responsibly and with integrity	5	4	3	2	1	6
The DCC consults with the community sufficiently	5	4	3	2	1	6
The DCC should increase recreational, leisure and heritage experiences such as managing the pathway and cycleway network, providing new facilities such as aquatic facilities and managing heritage issues	5	4	3	2	1	6
The DCC should play a role in climate change, the protection of the environment and improving water conservation	5	4	3	2	1	6
The DCC should play a role in improving urban enhancement around Darwin such as landscaping, streetscapes, providing a clean, safe and liveable City.	5	4	3	2	1	6
The DCC should play a role in increasing and promoting the use of technology	5	4	3	2	1	6
The DCC should play a role in the development of other community support programs	5	4	3	2	1	6
The DCC should play a role in the development of the City's infrastructure, such as transport, car parking and public amenities	5	4	3	2	1	6
The DCC should play a role in the promotion of Darwin and attract tourism	5	4	3	2	1	6

- Please rate from the following list, what you consider to be the top three priorities of the Darwin City Council?
   Read out, multiple response (max 3)
  - 01......Achieving effective partnerships and engaging in collaborative relationships
  - 02......Assisting individuals and the community to stay connected with the Darwin region, e.g. by promoting the use of public spaces, enhancing transport system and increasing and promoting use of technology
  - 03......Creating and maintaining an environmentally sustainable city
  - 04......Demonstrating effective, open and responsible governance
  - 05......Enhancing Darwin's active, positive and flexible lifestyle
  - 06......Facilitating and maintaining a cohesive community
  - 07.....Promoting Darwin
- 18. Are there ways that Darwin City Council can improve its service to you?
  - 01.....Yes specify what ways
  - 02.....Don't know/ not sure
  - 03.....No

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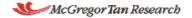


19.	What do you think are the key issues currently affecting the lives of Darwin residents?
	Unprompted, multiple respons
	01Community harmony
	02Crime and anti-social behaviour
	03Housing Affordability
	04Itinerants
	05The environment and climate change
	06The increasing pace of living
	07The increasing size of the City
	08Other – specify
	09Don't know/ not sure
20.	How satisfied are you with the quality of life in Darwin?
	5Very satisfied
	4Quite satisfied
	3Neither satisfied nor dissatisfied
	2Quite dissatisfied
	1Very dissatisfied
	6Don't know/ not sure
21.	How safe do you feel in your local suburb?
	5Very safe
	4Quite safe
	3Neither safe nor unsafe
	2Quite unsafe
	1Very unsafe
	6Don't know/ not sure
22.	If you had one suggestion about what the Darwin City Council should be focussing on in the future, what would it
	be?
	01Suggestion made – <b>specify details</b>
	02Don't' know/ not sure
	03No suggestion made
CLA	ASSIFICATIONS:
23.	Record gender:
	1Male
	2Female

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24.	In which of these age groups do you fall?
	118 to 24
	225 to 30
	331 to 35
	436 to 40
	541 to 54
	555 to 64
	665+
	7Refused
25.	Which of the following describes your household?
	01Young, single living alone or sharing accommodation with friend
	02Young couple not children
	03Family with youngest child under 12 years
	04Family with teenager/adult living at home
	05Older couple with no children at home
	06Older single/widowed/divorced with no children at home
	07Other – <b>specify</b>
26.	What is your current marital status?
	1Married
	2Defacto relationship
	3Divorced
	4Separated
	5Widowed
	6Single (never married)
	7Refused
27.	From the following which best describes your employment status?
	01Employed full time
	02Employed part time, 20 hours or more per week
	03Employed part time, less than 20 hours per week
	04Employed casually or seasonally
	05Not employed at the moment, looking for work
	06Not employed, receiving pension allowance
	07Retired aged pension/disability pension
	08Other pension or allowances (eg Austudy, carers etc)
	09Student (no other employment or allowances)
	10 Home duties

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11.....Other – **specify** 12.....Refused

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#### 28. Employed (codes 01-04 in Q27): Please describe your occupation?

- 01......Managers and Administrators
- 02.....Professionals
- 03......Para professionals
- 04.....Tradesperson
- 05......Clerks
- 06......Sales and personal service workers
- 07......Plant and machine operators drivers
- 08.....Labourer and other workers
- 09.....Other specify
- 10.....Refused

#### 29. ASK ALL: Which of these categories does your income fall into (before tax)?

- 1......Nil to \$10,0000
- 2......\$10,001 to \$20,000
- 3......\$20,001 to \$30,000
- 4......\$30,001 to \$40,000
- 5......\$40,001 to \$50,000
- 6......\$50,001 to \$70,000
- 7.....\$70,000+
- 8.....Refused

# 30. Do you live in a ?

- 01......House/single dwelling
- 02......Unit/flat in a block with others
- 03.....Other specify

# 31. Are you a...?

- 01.....Owner/rate payer
- 02.....Renting tenant
- 03.....Other specify





32. Which of the following suburbs do you live in? (Hidden, from sample)

	14 Narama
01Alawa	15 Larrakeyah
02Anula	16 Leanyer
03Bayview	17 Lee Point
04Berrimah	18 Ludmilla
05Brinkin	19 Lyons
06Casuarina	20 Malak
07Coconut Grove	21 Marrara
08Coonawarra	22 Millner
09Cullen Bay	23 Moil
10Darwin City	24 Nakara
11East Point	25 Nightcliff
12Fannie Bay	26 Parap

Karama

27 ..... RAAF Base
28 ..... Rapid Creek
29 ..... Stuart Park
30 ..... The Gardens
31 ..... The Narrows
32 ..... Tiwi
33 ..... Wagaman
34 ..... Wanguri
35 .... Winnellie
36 ..... Woolner
37 ..... Wulagi

33. How long have you lived in Darwin?

13.....Jingli

1......Between 1 and 2 years
3.....Between 2 and 5 years
4.....Between 5 and 10 years
5......10 years or more